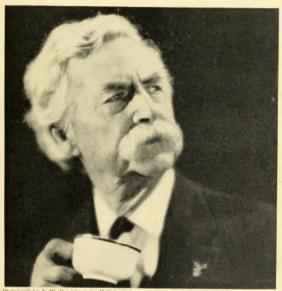
# Advertising Selling FORTNIGHTING

is City, Mo.



Photograph by J. W. Pondelicek for H. & S. Coffee

NOVEMBER 4, 1925

15 CENTS A COPY

### In this issue:

'The Farmer Is Changing His Mind" By Carl Williams; "Advertising as an neentive to Human Progress" By Bruce Barton; "In Defense of Installment Selling" By William R. Basset; "Man and Super-Management" By Marsh C. Powers; "Handling the Ten-to-Four-and-no-Saturdays Salesman"

Public Library,

### THE CASHAV

### How Advertisers of Food Products and Grocery Store Sundries Establish and Increase Business In Chicago

Below are listed advertisers of products sold through grocery stores who advertised in The Chicago Daily News in the first mine months of 1925. The list is an inspiring one for manufacturers and distributors of similar products who desire to enter the Chicago market or increase their present sales in Chicago. Only the fact that this advertising is profitable explains the large amount of space used by these advertisers in The Daily News.

Advertisers of Products Sold Through Grocery Stores and Their Lineage in The Chicago Daily News for the First Nine Months of 1925

	600
Agai	e Lines
Adolph Market Company American Cranberry Eachange	5.148
American Cranberry Eachange	HZ3
American Sugar Refining Company	786
Anchor Mills, Incorporated	428
Anheuser-Busch, Incorporated	8,070
Associated Shippers of Florida Grapefruit	397
Association of American Importers of Span-	
ish Green Olives	4,248
Aunt Mary's Pie Crust Company	1,640
Beech Nat Packing Company	4,420
Rowman Dairy Company	1,510
Brille Manufacturing Company	426
California Fruit Grawers' Eschange	1,640
California Pear Grawers' Association	1,110
California Prone & Apricol Growers, Incor-	
porated	10,050
Calumet Baking Pawder Company	11,178
Case & Martin Company	5,093
Chase & Sanborn	4,392
Check-Neal Coffee Company	14,644
Chase & Sanborn Cheek-Neal Coffee Company Chicago Wholesale Fish and Oyster Dealers'	
Association	2.240
Chocolat-Menier	950
C-It Products Company Cliegast Club Company	4.144
Cliequot Club Company	17,490
Consumers' Sanitary Coffee and Batter Stores	23,466
Corn Products Refining Company	
Cream of Wheat Company	2,019
Crescent Manufacturing Company	9,012
Cudaby Packing Company	4,840
Dorf, H. B., and Company	H54
Bouglas Pectin Company Brackett Chemical Company, The Duncan's, John. Sons	4,559
Brackett Chemical Company, The	2,161
Duncan's, John. Sons	1,384
Fishback Company Fitzpatrick Brothers, Incorporate:	H54
Fitzpatrick Bruthers, Incurporated	H.04H
Florida Citrus Exchange Company	2,712
Foulds Milling Company	825 2,013
Foulds Milling Company French, R. T., Company Fuji Trading Company	619
General Market House Company	7,284
Great Atlantic & Pacific Tea Company, The	35,107
Great Atlantic & Pacine Tea Company, The	354
Grein & Pahla Growers of India Tca.	13.796
Calder Charles Incorporated	5,654
Gulden, Charles, Incorporated Harding, John P.	360
Haine H I Company	5,061
Heinz, H. J., Company B. & H. Cleaner Company Horlick's Malted Mifk Company	771
Harlick's Malted Wife Company	3,548
Inclohart Ress	280
Inglehart Bros. Jolke, Juhn F., Company Joint Coffee Trade Publishing Committee.	2,114
Joint Coffee Trade Publishing Committee	1,260
Jones Dairy Farm	95
Kasper, A. J., Company	3.065

time months of 1923	
	Agute Line
Kellogg Toasted Carn Flake Company.	- 17,974
Kirk, Jas. S., & Company	7,365
Kleer Chemical Corporation	726
Klein, J. W., Company	1,860
Kraft Chrese Company	2.526
Laboratory Products Company, The	1,160
Laver Brothers Company	27,341
Lipton, Thes. J., Incorporated.	3,478
Lieinesten Habine Commune	39,741
Livingston Baking Company Lanse-Wiles Biscuit Campany	26,661
Maltop, Incorporated	4.79
Mapl-Flake Mills, Incorporated	3,100
Meilinger, Jas T., & Sons	371
Mickelherry's Food Products Company	5,44
Milani Company, The	1,610
Mix. Ira J., Dairy Company	750
National Egg Producers	2,186
National Tea Company Oppenheimer Casing Company	394
Oppenheimer Casing Company	1,641
Orange Crush Company Pacific Packers' Association Penick & Fard Sales Company, In	1,537
Punick & Ford Sales Company In	1,798
Pet Milk Sales Curporation	9,207
Phenix Cheme Cornoration	6.754
Picely Wigely Stores, Incorporated	58.484
Pastum Cereal Company	26,361
Procter & Gamble Publ, John, Products Company	29,244
Puhl, John, Products Company.	5,111
Puritan Malt Extract Company	3,244
Quaker Outs Company	1,347
Ralston Puring Company.	161
Remington's Bread Shap. Royal Blue Stures	1,634
Salada Tea Campany	9,000
Sawyer Biscuit Company	18,623
Schoenhofen Company, The	7.265
Snider, T. A., Preserve Company	8,993
Stoole-Wedeley Company	4.512
Sulser, Carl, & Company	2,750
Sulser, Carl, & Company, Sun Maid Raisin Grovers' Association.	9,647
Swift & Company Tas Tra Company	1,897
Tas Tea Campany	. 12,599
Underwood, Wm., Company	634
Wallace Bread	7,611
Ward Baking Company	3,440
Walland Dainy Company	5,716
Washburn Crosby Company Weiland Dairy Company White Rock Mineral Spring Company	601
Wright, A. E., Company	557
Za-Rez Food Products, Incorporated	985
The same of the sa	

Through its "home" circulation of 400,000 (average daily)—approximately 1,200,000 readers—concentrated 94% in Chicago and its suburbs, The Daily News offers to advertisers of food products and grocery store sundries economical and effective access to the Chicago market.

### THE CHICAGO DAILY NEWS

Eirst in Chicago

Note—This is the largest volume of food and grocery store sundries advertising earried by any Chicago daily newspaper in this period.

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### Advertising & Selling FORTNIGHTLY

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November 4, 1925, to April 21, 1926, Inclusive

To facilitate reference, this Index is divided into two classifications

I. Authors and Titles

II. Titles

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9 East 38th Street

New York

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## Fighting , , , with their backs to the wall!

### How the X... Company turned red sales figures into black through an unusual kind of advertising

"That bad situation down in .... is not getting any better," said the X.... Company, one of our clients, at a meeting one morning. "March sales showed a drop of 17%. April is worse. What do you suggest?"

A Richards representative left two days later. Spent two weeks in the field. Traveled 1,600 miles. Interviewed scores of dealers, all sorts.

We got the facts: Sales competition keen but clean. Advertising competition a campaign of innuendo, misleading dealers as well as consumers. Client's salesmen, as fine a bunch as any in the company, discouraged but not licked.

We made our recommendations: They were accepted. The campaign that resulted was based on local conditions. Frank talk. Nothing clever. Just a plain and balanced diet for an upset situation.

We followed through: Reported the findings in the field at meetings with managers and men. Showed the local advertising manager ways to get the most out of the advertising.

The first advertisements appeared. Sales right-about-faced. June, the month the advertising started, showed 52.5% gain over the same month in 1924. July a 46.5% gain. August a 46.4% gain.

ACTUAL FIGURES TAKEN FROM THE X . . . COMPANY'S BOOKS Sales Loss over 1924 March . . . . . -17.6% April . . . . . . . -24.5% -19.0%Sales Gain over 1924 . . . . . . . . +52.5% \*Tune +46.5% +46.4% \*The advertising started June 7 An advertising campaign based on facts gathered first-hand caused the startling change in sales shown above.

And monthly records are still being broken!

\* \* \*

Knowing the market, telling the story skill-fully, helping sell the goods—this is Richards advertising service. This same Richards service, which goes further than thorough research, which goes further than excellent copy, which is these plus a skilled and genuine sales cooperation, can help you.

Some facts about Richards service are in a booklet, "Coordinating Advertising with Sales," which we have recently published. If you are a business executive, we will gladly send a copy.

### JOSEPH RICHARDS COMPANY, INC. 253 PARK AVENUE, NEW YORK

An Advertising Agency, Established 1874
Member American Association Advertising Agencies

RICHARDS "FACTS FIRST-THEN ADVERTISING"



It was an epic achievement, when pioneer builders battled Indians, hardship and time and laid that first ribbon of steel that linked the east coast with the Pacific—in 1869. The Indianapolis News was born the same year.

The flimsy coach of 1869 has yielded to the massive Pullman, and the four-page News of 1869 has risen to unchallenged heights of journalistic achievement in Indiana.

Every day and every year since 1809. The Indianapolis News has carried the unabridged advertising of local merchants. Buy space as the local merchants do. They know where their sales come from!

### The INDIANAPOLIS NEWS

### Page 5—The News Digest

#### Direct Mail Advertising Association

Announces the re-election of Charles R. Wiers as president, Percy G. Chery as Canadian vice-president, and William A. Biddle as American vice-president. Homer J. Buckley, Charles R. Wiers, and Harry B. Kirtland were re-elected to membership on the Board of Governors. Edward A. Collins, the National Security Company, New York, was elected a governor in the place of Joseph B. Mills of Detroit, who completed his term of office this year.

#### Klau-Van Pieterson-Dunlap-Younggreen, Inc.

Milwaukee, will direct advertising for the Milwaukee Electric Railway and Light Company.

#### Campbell-Ewald Company

Detroit, will direct advertising for the Apex Electric Manufacturing Company, manufacturers of electrical household devices, Cleveland, Ohio.

#### Lal 4 Schmitz

Formerly advertising manager of the Liberty Yeast Corporation, has become associated with the H. K. Mc-Cann Company, New York advertising agency, as an account executive.

#### C. L. Ozburn

Formerly with the Albert Frank Company, New York, has become associated with the John S. King Company, Inc., Cleveland advertising agency.

#### San Francisco Advertising Club

Announces the appointment of Fred II. Mantor as manager and of Elliot M. Epsteen as general counsel of the Better Business Bureau.

#### Tuthill Advertising Agency, Inc.

Announces the appointment of R. K. Jones, formerly associated with the Stuyvesant Publishing Company, as account executive; and of C. M. Craig, formerly associated with N. W. Ayer & Son, Philadelphia, to the copy department.

#### Grover B. Rothenberg

Will become vice-president and a partner in Cone, Hunton & Woodman, Inc., publishers' representative, on November 1, 1925. Mr. Rothenberg will have his headquarters in the New York office.

#### The Gold Dust Corporation

Manufacturers of soap and washing powders, announces that it has contracted to acquire the business of the F. F. Dalley Corporation, manufacturers of Two-in-one, Bixby's, and Shinola shoe polishes. The business of both corporations will be consolidated under one head.



### The Thumbnail Business Review

of The stock market reacted, but was not allowed to go far on its downward swing or get out of hand. The great amount of surplus mones available makes speculation alluring to many people. Excessive annihing in security values will not be of any permanent benefit to the industrial situation. If post history may be relied upon as a guide for the future, the action of the stock market makes it reasonable for us to assume that the present very satisfactory conditions in business will continue for some months to come. The curve of security prices practically always shows a downward trend long before there is any slowing up of trade.

The present movement of commodity prices is upward. The large amount of capital tied up in speculation is exerting a hearish effect upon hond prices. Last year the banks were heavy buyers of securities. In recent mouths the holdings of our reporting banks have decreased more than 100,000,000. The reason for this is that banking funds are commencing to flow from investment securities to commercial

Q. Car loadings are not continuing to show the increases recorded earlier this year. However, the movement of goodthroughout the country is entirely satisfactory if we take into account the effects of the authracite strike and a smaller where crop. In view of the good outlook for husiness during the next four or five months, it is altogether probable that building activity throughout the country will continue on a high level with wages well maintained and a good demand for building materials.

#### 4. H. Berwald

Formerly manager of advertising and sales promotion for E. I. duPont de Nemours & Company, Inc., Fabrikoid Division, has become associated with the Eagle Pencil Company, New York, in a similar capacity.

#### The Library Bureau

Has been taken over by James H. Rand, Jr., president of the Rand Kardex Company, Tonawanda, N. Y. The two companies will be consolidated and incorporated under the name of the Rand Kardet Burch and every companies with the Rand Kardet Burch every companies with the W. Washburn, C. H. Cobb and R. G. Clarke, former vice-presidents of the Library Burcau, will remain with the new corporation in official capacities.

#### "Sanitary & Heating Engineering"

Has been taken over from the Edwin Scott Publishing Company, New York, by the Plumbing, Heating & Ventilating Plumbing Company, same city. Starting with the January issue it will be published as a monthly.

#### Don M. Parker

Has resigned his position as vicepresident of the Hawley Advertising Company, Inc., New York, to become associated with the Wales Advertising Agency, same city.

#### Austin F. Bement, Inc.

Detroit, will direct advertising for the Bijur Lubricating Corporation of New York, manufacturers of the Bijur System of Central Point Chassis Lubrication.

#### George M. Basford

Organizer and head of the G. M. Organizer and head of the G. M. Basford Company, technical railway advertising agency, New York, died Oct. 26, 1925. His funoral was held in Mount Vernon Oct. 28. Mr. Basford has been prominent in railway engin-cering circles for many years. He was best known here and abroad for his skill and success in influencing constant improvement in the design and utilization of the steam locomotive. He was also known as the father of the Railway Signal Association which includes in its membership signal officers of every important railway in North America. Mr. Basford was graduated from the Massachusetts Institute of Technology in 1889 and until the organization of his agency was identified with various railway industries in the country, being at one time assistant to the president of the American Locomotive Company, and later chief engincer of the railroad department of Joseph T. Ryerson & Son.

#### The Louisville Herald-Post

Has been formed by the consolidation of The Louisville Herald and The Louisville Post which took place Oct. 31, 1925. There is a tabloid morning edition, an ordinary size afternoon edition and a combination ordinary size and tabloid edition on Sundays.

[ADDITIONAL NEWS ON OTHER PAGES]



### CHICAGO

### A Rich Industrial Market \$6,518,471 Spent Every Day

That is the price paid for raw materials used in the industries of Chicago every day in the year. The most important purchases are for foundry and machine shop products; electrical machinery, appratus and supplies; steam railroad cars: printing and publishing; copper, tin and sheet iron products; lumber and timber products; meat products; automobiles, including bodies and parts; paint and varnish, etc.

Chicago business men representing the above industries are of course interested in their own business. But 7,735 leading Chicago business men are sufficiently interested in business nationally to subscribe for and read Nation's Business majazine.

They are the executives who control the spending of this six million dollars daily. men who must be consulted—whose favorable knowledge of your product is necessary before the final O.K can be given. You can not sell the industrial market in Chicago until these leaders are on your side. them monthly in Nation's Business.

And just as certainly as Nation's Business covers the leaders in Chicago's industrial buying—It reaches

the controlling buying executives the country over.

More than 51,000 Perilents of Commodine read Nation's Business More than 2,000 Vice Perilents of Commodine on (Southern Education of Commodiness Business More than 22,000 Servetaries of Composition rend Nation's Business More than 10,000 Concerd Managers of Compositions read Nation's Business More than 16,000 Concerd Managers of Compositions read Nation's Business More than 16,000 Concerd Managers of Commodiness read Nation's Business More than 16,000 Commodiness read Nation's Business More than 16,000 Compositions read Nation's Business

You will find a detailed analysis of our 205,000 subscribers of interest. Let us tell you how other adverthere are using this magazine to make their advertising expenditures more productive. Get an executive "yes" when the order hangs in the balance.



MORE THAN 205,000 CIRCULATION.

MEMBER A. B. C.

### How Advertising Dollars Were Divided The First Nine Months

There is no proof of an advertiser's preference as strong as his CHECK BOOK. Figuring the linage of the three Birmingham papers for the first nine months, at the national rate, the advertiser's check book speaks in no uncertain terms, an overwhelmingly strong endorsement for The News. This preference is based, not on newspaper claims or theories, but on actual results, covering a long period of years. With apologies to Chesterfield—"SUCH POPULLARITY MUST BE DESERVED."

Out of Every \$3.00 Spent



### 2.5 Goes Into The News

### NOW FOR LINAGE FOR THE FIRST NINE MONTHS

Combine the totals of the second and third papers, then add 27% to get the enormous linage carried by The News. Three words fully explain this tremendous leadership. "RESULTS ALONE, COUNT."

	News	Age Herald	Post
Local	8,550,626	4,005,428	2,737,350
Classified		1,123,396 1,045,478	395,192
Totals	12,143,558	6,182,302	3,338,582

#### NET PAID CIRCULATION GREATER THAN

75,000 Daily

87,000 Sunday

### The Birmingham News

THE SOUTH'S GREATEST NEWSPAPER

NATIONAL REPRESENTATIVES

JOEL C. HARRIS, Jr. Atlanta KELLY-SMITH CO. Chicago

SMITH CO. v York THERE is no note of economy in our magazines.

Obviously, there couldn't be.

Our people are not interested in makeshift economies. But they *are* interested in buying the best, and replacing it when fashion changes, or it shows signs of wear.

They are the only true prospects for quality merchandise—delivered by us in a solid group—without waste.

VOGUE VANITY FAIR HOUSE & GARDEN

THE CONDÉ NAST GROUP



### CROSLEY RADIO

for the entertainment corner

"Be it a cottage in the valley or a mansion on the hill, no home can be complete without an entertainment corner."

That sentence from a recent Crosley advertisement outlines the sales objective of the Crosley Radio Corporation: a radio in every home—and preferably a Crosley.

In an industry that has disregarded every precedent for growth, Crosley stands conspicuous among the leaders. Crosley radios have the habit of performing successfully. Crosley dealers have the habit of operating profitably. And Crosley advertising has the habit of getting itself read and remembered—

—because Crosley advertising does more than sell Crosley radios. It is creating a new spot in the American home—the entertainment corner!

The Crosley Radio Corporation is a Campbell-Ewald client.



Owned entirely by the men who operate it, with a volume of business placing it among the first ten agencies in the country, the Campbell-Ewald organization of over two hundred people is at your service to handle large or small accounts. At any time, anywhere, we'll be glad to talk with you.

### CAMPBELL-EWALD COMPANY

H. T. EWALD, Pres.
E. ST. ELMO LEWIS, Pur-Pres. and Sec's
GUY C. BROWN, Pre-Pres. and Sec's
J. FRED WOODRUFF, Treat, and Gen. Mpr.,



General Offices: DETROIT, MICHIGAN

KEW VORK CHICAGU CINCINNATI LOFANGELER SAN FRANCISCO

Advertising Well Directed

# THE STORY of a PANTRY SHELF

If all the alluring packages that stand in neat, efficient rows on a pantry shelf could talk, what a tale they'd tell. It would read like a romance—yet what a wealth of fact, what a stimulating story of struggle and achievement it would present.

Butterick has just published such a volume in "The Story of a Pantry Shelf." It contains the actual biographies of more than sixty grocery specialties, how they were originated, how they won their popularity and something, too, of the personalities back of them.

Every manufacturer, every national advertiser, whether interested in foods or other merchandise for the home, will find in this book something informative and helpful—in readable, enjoyable form.

A copy of this interesting book will be sent, free, to any national advertiser or agency. Address Advertising Department, The Butterick Publishing Company, Butterick Building, New York, N. Y., asking for "The Story of a Pantry Shelf." And please mention Advertising Fortnightly.

### BUTTERICK

**Publisher** 

CHICAGO · NEW YORK · SAN FRANCISCO

### Buffalo the Wonder City of America



Ask Department Store Buyers About Buffalo Evening News Pulling Power

They Must Get Action!

GOOD Department Store Buyers fight for their merchandise. They battle with their Merchandise Manager for more "buying" money. They battle with the Employment Office for more help. And in Buffalo they battle with the Advertising Manager for more space in the Buffalo Evening News.

DEPARTMENT Store methods demand quick merchandise turnover. Sales figures must be made every day and inventories are never permitted to run high. Buyers are judged by their turnover and their inventories. One promotion failure leaves a department overbought. That is why buyers watch so closely the pulling power of Newspapers.

THAT is why, when you ask a Buffalo Buyer to choose one of two or more Buffalo Newspapers he will invariably choose the Buffalo Evening News.

### BUFFALO EVENING NEWS

A.B.C. Mar. 31, 1925 129,777 EDWARD H. BUTLER, Editor and Publisher KELLY-SMITH COMPANY, National Representatives

Present Average

Marbridge Bldg., New York

Lytton Bldg., Chicago

# First In Cities of Its Class

(200,000 to 249,000 population)

### AKRON (O.) BEACON JOURNAL

according to Editor and Publisher's, September 19th, lineage tabulation, carried in six days a greater volume of advertising than any other six-day newspaper in any city of its class.

The Beacon Journal was first in local, classified, and radio lineage, being exceeded in National lineage by only a small margin by The Memphis Commercial Appeal.

The Beacon Journal—First with 6,988,649 lines January 1st, 1925—June 30th, 1925.

It's First-Because It's Best

### AKRON, OHIO

Akron is enjoying the greatest prosperity in its history. Work is plentiful—wages are high.

The advertiser who wishes to try out a campaign in a real live, active city, will get excellent results in Akron.

> When Akron Is the Question The Beacon Journal Is the Answer

# NEWRATES

COLLIER'S announces a new schedule of advertising rates effective with the March 6, 1926 issue. These are based on 1,150,000 net paid circulation, 200,000 more than the present rate basis. The new rates are as follows:

Per agate line	٠	\$ 5.50
Quarter-page	٠	875.00
Half-page		1,750.00
Full-page (Black and white)		3,500.00
Second Cover (2 colors)		4,000.00
Third Cover (2 colors)		4,000.00
Color page (2 colors)		4,000.00
Back Cover (2 colors)	۰	5,000.00
Color page (4 colors)		5,750.00
Center Spread (2 colors)		8,000.00
Center Spread (4 colors)		11,500.00

GUARANTEED ORDERS at the old rate will be accepted up to and including February 6, 1926 – the closing date of the March 6, 1926 issue. Such orders will cover space up to and including the last issue of February, 1927. All orders received after Febr'y 6, 1926 will be contingent on the new schedule.

### **C**ollier's

THE NATIONAL WEEKLY

in more than 1,150,000 homes



Collins and Pierson had just teed up at the fourth hole at Merrivale the other day when old Fogg went by. Pierson waved to him.

"Know Fogg?" Pierson asked.

"I never met him personally. Know of him, of course. Had a letter from him recently, in fact."

Collins came through with a nice two hundred and fifty yard drive.

"Good thing he didn't try to make his money by direct mail selling," he commented, slipping his driver back into the bag.

"Why?" asked Pierson, somewhat curiously. Collins had the reputation of being a wizard at selling by direct mail.

"His letters are no good. They look cheap and hasty. The paper he uses makes no impression at all—or what is worse, a negative one. I, for example, can't even remember whether it was the product of a responsible manufacturer. It doesn't make any difference whether a man sells his product by mail or not; his letters are going to affect his sales.

"Why in the world do people think that they can afford to run the risk of giving a cheap impression in their business correspondence? It's more than I can see! Every time I run across a man like Fogg I want to preach the gospel of fine business stationery to him."

"Do you have a text?" asked Pierson.

"Yes-Crane's Bond."



### Every

### Advertising and Sales Executive Should Answer These Questions

Am I covering my markets intensively?

Am I losing money in waste circulation?

Am I overlooking important rural and small town markets. where I should advertise?

Am I carefully checking my sales in the rural and small town markets?

Am I developing the small town market to its fullest extent?

Am I sure about my distribution in the small town market?

Am I investing money in advertising space where it will produce the greatest results in sales?

Am I advertising in the mediums that the small town dealer would use to sell his own goods?

Every salesmanager, every advertising director and every business executive, who is investing money in advertising space, owes it to himself to answer these

If he is unable to give himself a satisfactory answer, we know it will be worth his while to discuss these questions with one of our representatives.





Write for Booklet "The Human Side of the Country Town Market"



Covers the COUNTRY Intensively 225 West 39th Street

New York City

122 So. Michigan Avenue CHICAGO

68 West Adams Avenue DETROIT

### LOOKIT-You 40-year olds!

Remember this power demon of boyhood days...and how you got it for "One new subscriber and ten cents additional" from

### THE YOUTH'S COMPANION

Clare Briggs is right. Those were the days of real sport. And now they're coming back for the girls and boys of today. The Youth's Companion re-established this famous institution effective with its issue of October 22nd. That number carried a special



### 8-page Premium Supplement

Picturing a galaxy of offerings to tempt the eye and energies of its quartermillion young readers, stirring them to go out and win radio sets, cameras, bicycles, air rifles, books, Boy Scout fixin's, personal accessories and a hundred other trinkets dear to the heart of youth. At the same time the subscription price was reduced to

### \$2.00 per Year!

Youth today greatly influences the purchases of its own household. The YOUTH'S COMPANION, alert to the likes and wants of these eager young minds, will put your advertisement before an interested audience of

225,000 Subscribers-ABC-Rebate Backed-Guaranteed

Short Closing Date—Immediate National Publicity
Write now for data

### THE YOUTH'S COMPANION

8 Arlington Street, Boston, Mass.

### Advertising & Selling

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AS editor of the Okluhumn Furmer-Stockman, Carl Wileditor of the Oklahama thority concerning the farm situation. He is a keen observer and thoughtful student of economic conditions and tendencies, especially in the field which constitutes his chosen sphere of action.

In this issue Mr. Williams con-tributes an article, "The Farmer Is Changing His Mind," which takes up the farm problem from a to reach this field. Many of our with everything that Mr. Williams says, but the article, based on ing observation, should prove interesting and valuable reading.

M. C. ROBBINS, PUBLISHER J. H. MOURE, General Manager

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CLEVELAND A. E. LINDQUIST 405 Swetland Bidg.; Superior 1517

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### Inspiration for FINANCIAL and BANK Advertising



The there is one type of advertising above all others in which truthful copy is essential it is Financial Advertising. If there is a type in which it is most difficult to make the Truth interesting it is Bank Advertising. In planning and executing the advertising of the following nationally known financial institutions. The H. K. McCann Company has always found unlimited inspiration in its motto—Truth Well Told

ANGLO-LONDON PARIS CO	O.	-	-		-	San Francisco
BANK OF CALIFORNIA N.	A.			-	-	San Francisco
INTERNATIONAL TRUST C	O.				-	Denver
JOHN MUNROE & CO.						New York
NATIONAL CITY BANK .		-				- Cleveland
NEW YORK TRUST CO.						New York

### THE H.K.M°CANN COMPANY Advertising

New York Chicago CLEVELAND LOS ANGELES SAN FRANCISCO MONTREAL DENVER

NOVEMBER 4, 1925

### Advertising & Selling FORTNICHTLY

FREDERICK C. KENDALL, Editor

Contributing Editors: Robert R. Updegraff Marsh K. Powers Charles Austin Bates Floyd W. Parsons Kenneth M. Goode G. Lynn Sumner R. Bigelow Lockwood John Lee Mahin James M. Campbell Frank Hough, Associate Editor

### The Farmer Is Changing His Mind

### By Carl Williams

mode of living that change affects the merchants with whom he does business. When the change applies to a third of the people who live in these United States that change is likely to affect the whole of American trade.

There is a revolutionary change in process in agriculture during these

days since the Great War, and those who directly or indirectly profit by agricultural trade may most properly take stock of it.

The American farmer is changing his mind. That change is certain to affect his own standard of living. It may ultimately have something to do even with the course of history. Here is the situation:

Somebody has said that the things for which man works are eight in number: Food, clothing, shelter, health, education, religion, recreation, These comfriends. pass the fundamental desires of mankind.

The same somebody, measuring agriculture by the standard of living expressed in these eight things, finds

HEN a man changes his that the farm and the city are relatively even in the matter of food, clothing and health, and that the country folks are sadly subnormal concerning the five other so-called essentials of life

> The comment contains much truth. The standard of country living as expressed in the items named is undoubtedly low. It has always been

low. To a greater or less degree farmers have neglected shelter, education, religion, recreation and friendships. This is due entirely to natural circumstances.

The farmer has neglected these things because he thought he couldn't have them and still be a farmer. The isolation of farm life, the lack of opportunity for modern

conveniences on

farms, and the in-finitely long hours of hard work for the entire family which it has always seemed that agriculture must devote in order to keep its head above water, all combined to make the farmer think that a really decent standard of living could be had only in cities.

The city, therefore, was his ultimate goal. For the city he educated his children. For the sake of city conveniences, when he reached the point of material pros-perity which would make it possible, he moved to town and became a "retired farmer." Meanwhile he devoted his energies and those of his family toward getting enough of this



INCE the deflation of abnormal land prices in 1920 the Defarmer has begun to realize gradually that his profits will not be in the increase of land values, but in the acre value of crops grown. Money that was formerly invested in more land is now being used to purchase for the farmer and his family some of those comforts of life that were once thought to be limited entirely by natural conditions to town and city dwellers

world's goods to make city or town life possible.

That devotion expressed itself in a scramble for land. Land expressed riches. While farming accorded a bare living, land steadily increased in value. Investments in land were worth while.

THOUGH the farmer in lowa, for instance, had to be content with an average 3 per cent earned on capital investment by farming operations, land itself for the fifty years ending in 1920 increased in average annual value 8 per cent.

Consciously or unconsciously, farmers saw that the possession of land led to riches and that the possession of riches led to creature comforts. So the farmer scrambled for land and more or less unconsciously sacrificed for his family and himself the essentials of shelter, education, religion, recreation and friends.

At last a climax came to the price of land, ending in a mad speculative race for land profits without regard to land values. The land bubble exploded in 1920. Within a year the farmers of America saw from 25 to 50 per cent reduction in the sale value of the one thing which they had counted as unassailable wealth.

There had been other land booms in the history of the United States and other periods of land deflation. There never had been one which involved all the people who live on farms or which involved such in-

finite sums of money expressed in dollars.

When this land boom broke, the farmers of the present generation saw for the first time that the possession of land is not equivalent to the possession of riches and that it does not necessarily lead to either a higher standard of living or to the gratification of desire for comfort and happiness.

Farmers began to realize, too, that land values have long been above the point where a profitable return on the investment might be had by farming. They saw that to buy more land meant an actual reduction in their percentage of annual income. They came to believe that during the war years the bubble of land values had been blown to a size greater than one will ever be blown again, and that the prospect of future enhancement in the value of land is relatively small.

THEY began to understand, also, that increased land values are an actual handicap to an operating farmer and that they can be realized on only if and when he sells land and moves to town. Increased land values always mean increased assessed valuations and higher taxes, and these increase farm operating expenses and reduce farm operating profits.

As a result of these conclusions, gradually arrived at, the American farmer is changing his mind toward the possession of land, toward the possibility of agricultural profits and

toward the manner of his own life and that of his family on his own

That opinion, as I see it, is the most fundamentally important mental development of this generation on the part of people. It is one which affects not only the farmer, but every citizen of the United States as well, It is one which will eventually change the conduct of many types of business, including those of the distribution of agricultural products, and it will also create a new and relatively undeveloped market for every manufacturer in America whose product can be used to make living conditions more comfortable and the lives of families more contented.

The change in the farmer's mind is this: He is no longer looking to the increase of land values for his profits. He has begun to look for those profits in the price of farm products. He sees that the acre value of crops grown will hereafter determine his prosperity. He sees that the possession of land is a guarantee of nothing except worry and loss. He has quit thinking in terms of land and has commenced to think in terms of farm homes and farm life.

E sees that something has happened to his earlier hopes of a high standard of living as a retired farmer in town. He has come to the conclusion that if he ever gets that higher standard of living, he must get it on the farm where he now lives. [CONTINUED ON PAGE 511]

### No More Room at the Top

### By Earnest Elmo Calkins

LONG the Mohawk Trail is a characteristic exhibition of American business enterprise which is entirely lacking in Europe. Over there a view is a view, and you are left to look at it as you please, but here you are not only urged to look at it by large and ugly signs, but you are urged to look at it only from one particular spot. which is the advertiser's hot dog emporium. All these signs cast aspersions on all other spots. Each is the only genuine top; all others are imitations; each has the highest tower, the hottest dogs, the reddest red flannel pennants bearing the legend "The Mohawk Trail," and they manage between them to spoil the pleasure of any mere lover of scenery by their signboard dispute as to what is the real top of the trail. You will remember that when Christ was taken up into the mountain

by a certain personage, the view was spoiled for him because it was the devil that pointed it out to him.

Let us hear no more from those civic uplift persons who are making war upon the baked beans, devided ham and motor tires advertised along the roadside. Let them begin with the Mohawk Trail. Here is a bit of delightful scenery utterly ruined by the crowd of signboards stepping on each other's toes in their anxiety to point it out to the tourist, and incidentally sell him souvenirs, banners, coca-cola, postcards, Indian baskets, hot dogs, and sandwiches. In the entire five hundred miles of the Pyrenees Mountains I saw nothing like it. That may be because the French lack business instinct. Or it may be because they love beauty.

Bread and Butter Problems of a Sales Manager

### Handling the Ten-to-Four-and-No-Saturdays Salesman

By V. V. Lawless

A PPARENTLY it makes no difference on whom the salesman calls - professional buyer for a retailer, purchasing agent. proprietor or ultimate consumer - they are all busy reading their mail up to 10 o'clock in the morning and signing it after four in the afternoon. And all business men are gourmands who spend from twelve till two stuffing their gullets. No wonder that they are so busy on Saturday making up for the time they have lost during the week that it is useless for a salesman to call on that day!

Nearly every sales manager I talk to has the problem of how to make his men work

full time. Most of them have theories as to the best way to achieve the result, but strange to say some of the theories are exactly opposite.

Most of them seem to rely upon force—strong moral pressure backed up with the axe. Others believe that money—not exactly a bribe, but a financial incentive—gives the best results. Both of these plans work in some cases and fail to work in others. One theory is so simple and goes so directly to the root of the trouble that my guess is that it will work as effectively for most concerns as it does for its originator. I will describe it after telling of the more usual plans.

It is only fair to say that the divergence in views among thoroughye capable sales managers is to a great extent due to the difference in the nature of the sales problems.



IN order to be at a distant point in his territory on Monday he would have to leave home early Sunday afternoon. It seemed foolish to spend the night in some country hotel when home was so pleasant, so he stayed over until Monday morning

Those who believe in the driving power of the dollar say that when a man is on straight commission he soon realizes that what he makes is directly dependent upon how hard he It sounds reasonable, but as one sales manager for a concern marketing an office specialty points out, it all depends on the man. He has found that the men he employs although they are as high grade salesmen as he can find, set a certain goal-some high, some low-as to what their weekly earnings should be. They base the goal upon what they have been accustomed to make or upon their standard of living. They don't seem to be interested in getting much ahead of the game.

Thus, whether the week is expected to produce \$50, \$100 or \$200, they quit work when the amount has been reached. Nothing can be done

about it except to fire the man, and that is usually not a great help. The moral effect on the rest of the force is slight because commission salesmen who handle specialties rather like to change employers frequently. A job gets too monotonous for them in time.

So we see that to put a man on a straight commission is, depending upon individual experience, both the most and the least effective way to get him to put in reasonable hours.

The sales manager of a concern which covers the United States with several hundred men says that his men average from eight to ten hours a day, six days

in the week, week in and week out. He makes the job so attractive that a man hates to contemplate losing it, and he keeps in evidence all the time the sharp edged instrument with which to sever a loafer's con-

nection with the payroll. This company pays a straight salary large enough to be attractive to even the best salesmen. On top of this a yearly bonus is paid for exceeding the quota, which often amounts to as much as fifty per cent of the salary. He merely applies the lesson learned by engineers who have studied the psychology of wage payment methods in the shop-that a bonus or any form of financial incentive, to be effective, must pay for extra effort at a high rate or it will not be attractive enough to make most men work for it.

Having gathered detailed sales

### The Open Mind in Advertising

### By Robert D. Mansfield

TOT long ago the American is presided over by an executive who. Magazine published an article setting forth "The Ten Marks of an Educated Man." in which the author, Albert Edward Wiggam, sets down as his first "mark" the significant phrase: "He (the educated man) keeps his mind open on every question until the evidence is all in." It strikes me that this point would make a splendid text for a sermon to the advertising and allied professions.

Of all the qualities necessary to a successful advertising man outside of the pure mechanics and ability necessary to his trade, openmindedness is the outstanding requisite. Every day we see about us advertising and business executives so set in their ideas of what is right and what is wrong, what constitutes good advertising and what constitutes poor advertising that no argument under the sun (moon, stars or heaven) can change them. When such a man is in an executive position he forms a stricture that limits the development of the unit under his control to his own pet preconceived notions.

Looking over the outstanding business successes of the country, I am impressed with the fact that each is built upon an idea, or series of co-ordinated ideas, that, when first conceived, were absolutely new and startling-and usually so revolutionary in character as to startle the business world into predictions of failure. Someone had to originate these ideas and someone had to be sufficiently open-minded to collect all the evidence, listen to the arguments and see their practicability.

On the other hand, for every outstanding success there are thousands of concerns that are just getting by: doing a mediocre business by the "rule of thumb" methods established through years of standardized business practice.

This second class usually attributes the success of their contemporaries to luck, unusual advantages, unlimited finance or super-salesmanship: while I attribute it solely to the vision and openmindedness of the executives-vision to get new and original ideas; openmindedness to consider their own and the ideas of others after conception.

possibly, is a good business man in the generally accepted sense of the word, but who is hampered by a lack of vision, a fear of the man higher up, or whose mind is a closed book on anything that smacks of the new and untried. Such a man is parent and nursemaid to such expressions as: "It can't be done." Such a method might be "safe" business, but it is not conducive to any great success in this present day of bitter com-

ET us confine this discussion to example the advertising agency viewed in the light of a business enterprise. This concern's products are ideas, and literature, which, when viewed in the light of "copy angle," is nothing more or less than "ideas." The great difficulty in selling ideas is that there is nothing tangible to work on. Anyone can say that an idea is good or bad, and it is impossible to prove either contention until the idea has actually been tried. The best selling argument an agency has is its success in building business for past customers with the assumption that it can do as well for the present prospect. Its success, then, is proportionate to its ability to originate advertising ideas and advertising campaigns that will get themselves noticed, read and acted upon. Many times startling and revolutionary treatment is necessary, especially when several competitive products are extensively advertised.

And here is why I say that an open mind is the greatest asset in advertising. The older a man becomes in the advertising profession the more prone he is to think he has a corner on all the productive ideas. Unless he is very careful he gets into a rut. He gets certain foibles and fancies and, if he has veto powers, any idea that is brought to him for O. K. is liable to meet an untimely death if it does not fit into his scheme of things.

Such men are prone to have a fixed set of rules in the back of their heads that either consciously or unconsciously color their judgment, and which they claim are natural developments of their years of ex-The "just getting by" class usually perience. Some of the following are typical examples of what I mean: Make every layout symmetrical." "Always show a picture of the

product ' 'Always show a picture of the plant."

"Every advertisement should have a border to hold it together.' "Never use a border-it merely

takes up valuable space." "Use no circular motives in the

"Never use yellow as one of the

colors." "Never send direct mail second

"Never fold a piece of direct mail

larger than a No. 10 envelope." "Free publicity is not good advertising."

The reader probably can add many more that have come within his experience. Some of them, generally speaking, may be good, but many notable exceptions can be found that have proven outstanding successes. Therefore all these rules should be thrown out and each case judged on its merits by individual facts in the

SUPPOSE we have such a rule-bound man at the head of an agency, and all ideas must go over his desk before they go to the advertiser for approval. He acts as the neck of a funnel. If he is not openminded, everything that goes across his desk will be revamped to conform to his ideas and will have the stamp of his personality. Such an agency, no matter how large a personnel it may carry and no matter how great a volume of business it may handle, is still a one-man agency. Imagine some of the radically different yet successful campaigns that are now appearing frequently in newspapers and periodicals going to this man for approval. They would get "short shrift" if they happened to step on one of his particular "mental corns."

On the other hand, take a look into the outstanding successful agencies of today. You will find at their head broad gaged, openminded men, and I believe that this quality rather than their individual advertising ability is responsible for their suc-

Getting down to specific instances, I would like to have been present

[CONTINUED ON PAGE 80]

### Using Education as an Aid to Advertising

By Frank Hough

N the September number of the Ladies' Home Journal there appeared two separate advertisements for two distinct and non-competing products which bore a marked similarity. The layout differed and the copy differed; one was for a food and the other was for a soap. But common to them was their appeal to women as mothers and their aim of making this appeal through striving to be helpful in the everyday matters of the home which form the center of many a woman's life.

The advertisements referred to are those for Borden's Eagle Brand Condensed Milk and Lifebuoy Health Soap. The latter, which appeared in color and was used on street car cards as well, is reproduced on this page.

The psychology underlying this appeal would seem to be thoroughly sound. Speaking in the broadest possible terms, there are three classes of human beings who will use any product we have to sell: men, women and children. In the case of food or soap the situation is almost identical; the woman will buy, the

man will eat what is put before him—or wash with the soap he happens to find next to the basin—generally without complaint, and the child does what it is told, generally with complaint. In any case, the woman is the buyer and the one to be reached by the advertising.

Now, the appeal to women which is resorted to the most frequently is the appeal to vanity, and the success of this is readily vouched for. But in the case of these two products the vanity element could only be forced in by strong artificial pressure and



T HE current advertising of Lever Brothers Company or the school. Building on the success of their "Wash Up" campaign in the schools and working on the theory that mothers should be fully as interested in their children's health as are the teachers. Lifebuoy Health Soap aims to reach the home by this unique appeal through the children

would not be altogether in keeping with the truth as concerns the products themselves. So another great fundamental of feminine psychology was bit upon. That is that, while a woman may be vain, credulous and often foolish regarding herself and her appearance, she is calm, practical and matter-of-fact in all matters pertaining to her children.

Of these health is the greatest problem and consequently the one most frequently discussed. This narrows down roughly to what children put inside of them and what they

don't put inside of them. The former is obviously food and the latter germs. And children sometimes show what amounts almost to a perversity for not eating what they should and for getting mixed up with all sorts of things with which they should not. Since Eagle Brand Milk is one of the most nourishing and healthful foods that there is, and since Lifebuoy Soap possesses germicidal properties of no small effectiveness, they would appear to cover these two angles of

the health appeal,

Each of these advertisers has developed a health chart which is a featured part of their advertising. It aims, as the Borden advertisement so aptly phrases it, to "Make health an interesting game." It lifts health in the child's mind from the status of a duty to be performed under pressure to the more congenial nosition of a competitive responsibility which the child may carry out on its own initiative. The Lifebuoy chart is purely a "wash-up chart," as its caption states. It contains illustrated direc-

tions for washing effectively, a health pledge and a short illustrated dissertation on germs—their danger, their prevalence and the best preventive measures with which to combat them. The actual chart contains blanks to be checked by the child. There is the general head: "I have washed with Lifebuoy Health Soap"; then successive columns for, "Before Dressing"; "Before Diners"; "After School"; "Before Supper"; "At Bedtime," and "Baths." The cross lines enumerate the days of the week, and each large square

formed by these intersections is sub- addition to the three booklets listed gested lessons, the general health divided into four small squares to above a more detailed and compre- chart previously referred to and a cover that number of weeks.

The Borden chart is of a more general nature. Under the head of "Daily Health Habits" eleven items are listed which include playing, bathing, sleeping, washing, drinking, the toilet, brushing teeth, eating vegetables, eating fruit, eating cereals, and finally drinking Eagle Brand Milk. The headline of the complete advertisement appeals to "A Careful Mother." while the coupon in the lower right hand corner invites the reader to send for a set of three little health books which the company issues under the titles of "Menus for Little People," "Keeping Your Child Fit." and "The Adolescent Girl."

Both of these campaigns are outgrowths of similar

on a more elaborate scale, using in schools, together with twenty sug- a couple of brief testimonials.

HEALTH REC	ORD	FOR	RO	NE	WI	EER	
DAILT HEALTH HABIT	Sun	Mon	Tue	Wed.	Thur	fn.	Sac
1 I played out of doors.							
2 I rook a bath on each day char	bed						
3 I was in bed to bis last night	with						
4 I mashed my face, ears, neck, and wore clean clothes	banda						П
5 I drank at least a glasses of	W1161						П
6 I went to the solet at the re	gular						Т
7 I brushed my teeth at least	(m)ice						Т
8 I are vegerables such as apple string-beans, peas and carrous.	nuch,						Т
9 I are from such as prones, o	dares,						T
10 If any aments such as partners, of	(C40)						ī
1 1 drank my regular glass of E	AGLE						

HE Borden Health Chart, here reproduced. covers many phases of child well-being. It is featured in the advertising and sent upon request to school teachers or mothers interested

campaigns which the companies have hensive work entitled "Nutrition been carrying on by direct mail and and Health," by Helen Rich Baldwin. Hands Compaign started in 39,000 in publications which reach school. This contains complete data for a schools." The copy dilates on dirt teachers. Borden has gone into this nutrition course to be given in the and Lifebuoy protection and carries

comprehensive weight and age chart. Lifebuoy has featured its wash-up chart principally with very good suc-

From the school it was only a short and perfectly logical step to the home. Certainly mothers should be no less interested in the welfare of children than teachers and might be reached by much the same type of copy, made more intimate and personal. Bordens have been carrying their malnutrition series in the general women's magazines for some time but only added the health chart in the September insertion under discussion. Lifebuoy ties up their present campaign more directly with their school success under the head.

"Mothers can now carry on in the home the Lifebuoy Clean

### Audit Bureau of Circulations Dinner



HE annual dinner of the Audit Bureau of Circulati ons, held in the Hotel LaSalle, Chicago, on the evening of October 16, brought to a formal close the Twelf th Annual Convention of that body. This was the high water mark of A. B. C. Week, during which were h eld several meetings of bodies allied with the Bureau

### Advertising as an Incentive to Human Progress

By Bruce Barton

ing is now so near to perfection that it is not easy to propose any improvement." This optimistic estimate of advertising is not my own. It was said in London by Samuel Johnson, in 1759. The fact is, however. that we do not entirely accept this very flattering judgment. We believe that advertising can be and ought to be a very much more efficient and economical servant of distribution and of mankind in general. A short time ago I read an article in the New Republic, written by Stuart Chase, on the waste in advertising. Mr. Chase pointed out that more than half the printing presses of the United States are continuously engaged in turning out advertising, that if this tremendous Niagara of words were filtered down into a little stream of a single line of type that line would circumscribe the whole universe. He pointed out that this great cataract cannot of itself cause a single additional wheel to turn or bring forth out of the earth a single additional potato or pound of iron or lead, or any other form of natural wealth, and he bemoaned the fact that there are over six hundred thousand people engaged in advertising, who, if advertising were made a state monopoly, as he would like to have it, would be released, as he said, for productive labor.

THE trade of advertis-

This line of reasoning is, of course, very, very old. The complaint and irritation of those who are engaged in purely production activities, as against those who make their livings in any other way, goes back, I suppose, to the very beginning of the human race. Adam had two sons; one was Cain and the other was Abel. Cain was a farmer; Abel was a herdsman. It was because Cain, whose back was tired from bending over his garden,



@ Pirie MacDonald Bruce Barton President, Burton, Durstine & Osborn, Inc.

looked up across the valley and saw esses of handling goods but all of Abel sitting there on the side of the these other activities of the doctor hill tending his flocks and watching them grow fat (and adding to his bank account by growing fat) that was inflamed with anger against Abel and killed him, and became the first murderer.

WELL, we have lived a great many centuries since then, and we have solved or are in the process of solving very rapidly the whole problem of production. There are great tasks yet to be done. But we have gone so far toward solving it that our progress is almost incredible. When farmers are in trouble these days it isn't because they don't raise enough; it is because they raise too much.

Henry Ford said to me one day that he expected to make tractors and other machinery so cheap that a comparatively small number of people working a comparatively few number of weeks a year would be able to feed the whole human race. You know what has been going on in the factories. One man working with electricity or steam with machinery can do what ten men or twenty men, or even one hundred men used to do. The point is that the other nine or nineteen or ninety-nine are released, not to loaf or to be a mere burden upon their fellows, but for the arts and the sciences, for literature, for exploration; to be doctors, musicians, teachers, preachers, to be advertising men; to embroider and enrich this wonderful fabric which we call modern civilization.

The cost of production, I take it, is going to become smaller and smaller relatively and the cost of distribution, so-called, is going to become larger and larger relatively. never argue against that statement because on the ledger of distribution charged not merely the proc-

and the musician and the artist and the teacher and the advertising man, Distribution is expensive and is going to grow more expensive, not because it is inefficient but because against it is charged all of the activities that made modern civilization most worth while and living most comfortable and worth having.

This may not be sound economics. but it seems to me it is common sense, and I think we weaken our cause as advertising men and as salesmen when we try to argue that distribution is inexpensive or ever again will be inexpensive. Production will become cheaper cheaper; distribution, against which all the other activities of the human race are charged, is going to be more and more expensive because life gets richer and richer as we live along.

The second thing that I never attempt to argue against is that

[CONTINUED ON PAGE 74]





THE famous Saint Gaudens' Diana was so proportioned as to appear to advantage only when viewed from far below. So the statue reproduced here, the work of Miss Anne Hyatt, was used in its place in the advertising of the automobile.







A extraordinary visual experiment: two advertising men suggest a plan for a motor car to a manufacturer, take their central graphic idea off the tower of Madison Square Garden just before it is destroyed, build the advertising and the car to the principles of "dynamic symmetry," and actually put a new car on a savage market. If consistency of thought and idea alone are rewarded with commercial success, Diana will sell.

### Man and Super-Management

### In Which the Methods of Modern Management Are Realistically Dramatized

### By Marsh K. Powers

DRAMATIS PERSONÆ

JOHN E. JONES, aetat 60. a manufacturer

J. ELLINGSBY JONES, JR., actat 28, obviously the old man's son

Miss Effie Casey, the young man's secretary

TIME-1925

#### SCENE 1

A confortable, wholly unpretrations office equipped with golden oak furniture. The desk is a voll-top of early initiag, the chair scatts—there are three vise tore chairs are upholisticed in skabby, black leather, unevenly rounded, and the long table is unburdened by a plate glass cover. A small, square safe in black and gift and a constree are the only additional items changeable to "Purniture and Fisteness." Much work has been houlded in the office and the office clearly shows it. Out of a window can be seen the smoking chimneys of a busy factory. As the curtain vises the Old Man is at his desk cleaning up the usual litter of personal memorandoms and menentus which gather in such places. Through the door marked "PRES. IDENT" the younger man, J. ELLINGSBY JONES, enters.

J. ELLINGSRY. Well, Father, ready? I've got the roadster outside and we ought to be on our way to the dock in another minute or two. Do you begin to smell

the fogs of London?

Mr. Jones. Not yet, but soon. Seriously, though, Ellingsby, I'm beginning to get cold feet about leaving you here altogether on your lonesome to run the old place. It's going to be a pretty tough job for a youngster.

J. ELLINGSBY. Nonsense, Dad. I know I'll rattle around in your shoes for the first week or two, but as soon as I get one or two systems I have in mind working smoothly, nothing can happen that can possibly rock the boat. You've trained a mighty good organization and I'll be getting their very best thinking to guide me. So come along—and stop worrying.

THEY GO OUT.

#### SCENE II

Same office, but the furniture is new. A swivel chair swings between two tables—there is no descrept the secretary's typewriter desk. A battery of indexes and filing cabinets fills one wall. The other is masked by an elaborately ruled blackbord, striped with vari-colored chalk—probably a production chart. The calendar shows that 90 days have elapsed since Scene I. As the curtain rises Miss Effic Casey is seen sorting cards into an index. The door immediately opens and discloses John E. Jones, Sr.

Mr. Jones. Good morning! (Surprised) Where's Miss Olden?

Miss Casey. (Startled) Miss Olden—Miss Olden why, why, I think she's working over at The Excelsior lompany. (Recovering her composure.) This is Mr. ones, isn't it?—your son told me to except you this norming.

MR. J. Isn't Ellingsby here? Why isn't he here?

Miss C. He is in Chicago, sir,—our October Sales-Strategy Conference is in session there this week.

Mr. J. Our what? Oh, I see, I guess. Well, then,

tell Mr. Coyne I'd like to see him.

MISS C. (Nervous and applopetic but firm) I'm sorry, but our rules prevent interrupting a committee meeting. As treasurer, he is chairman of the Economics-and-Short-Cuts Committee which always meets Friday mornings. Is there anything that I can do?

MR. J. Humph! I'd better see Jim Steele, then-you

can 'phone the shop and have him come over.

Miss C. But Mr. Steele's addressing the Up-and-Comers Club—that's the new organization of our foremen and promising workers out in the shop which is doing such wonderful work.

MR. J. And Mr. Scribner?

MISS C. In conference, sir. As secretary, he is head of the special committee which arranges the schedules for the other committee conferences.

MR. J. (Helplessly) But how am I going to find out what's going on and how things are with the company?

MISS C. (Glad to be able to make a pleasing answer) Oh, sir, you will find complete minutes of every conference since you went away in one of the two cabinets beside your chair. In the other are the reports, analyses and forecasts of all committees and departments—Administration, Advertising, Credits and Collections, Education, Employment, Export, Finance, Inspection, Inter-Department Athletics, Maintenance, Own-your-home Movement, Production, Research, Sales, Self-Help, Shipping and Traffe, Statistical, Welfare, and all the others. You'll find reported in detail, in these two files every decision made while you were in Europe, as well as complete figures on anything you may want to know. I'm sure you'll find our new Statistical and Tabulating Department very thorough.

Mr. Jones does not reply but approaches the nearer of the two tables. On it he catches sight of a corpulent black volume bound in limp leather.

Mr. J. (Ironically) And what's that—a Bible? Are we opening our dictation nowadays with a reading from the Scriptures?

MISS C. (Certain at last that she is on sure ground and betraying it by a faintly patronizing tone) Oh, no—that is our Standard Practice Book—it tells exactly how each and every detail in this business must be handled. Every employee has a copy. It is so complete that the first nine pages are merely the Index.

MR, J. (Weakly) I—I think I need a smoke. Is Felix still the office boy?

Miss C. Oh, yes, indeed.

Mr. J. I'll send him down to the store for a cigar.

Miss C. (Sympathetically) Oh, can you wait just a few minutes? I happen to know that Felix is working on his Report and Analysis of the number of errands he has run this week and he must have it ready

[CONTINUED ON PAGE 58]

### What's In the Mail?

By S. H. V.

HEN we buy space in a general magazine or in a business paper, we know in advance almost exactly what competition our particular advertisement must face. When we entrust our mailing piece to Uncle Sam's mail, no one of us can foretell whether it will be delivered to a recipient singly or as just one item in a sizeable batch of mail matter, or whether it will reach him (or her) on a busy day or at a time when leisure will be in its favor.

At round table discussions I have heard voiced every varying phase of opinion as to the chances which a mailing piece has of getting the attention of the recipient. One man will assure his audience that it reaches its mark with the surety and ef-

ficiency of a rifle bullet. The man in the next chair will confide that direct mail is so overdone that the proverbial snowball is a better risk.

Not one, however, has ever attempted to tell me just what amount of advertising mail goes into a home in a month.

When the realization of this omission came to me, and I began to wonder just how much advertising mail a household receives, it finally occurred to me that there was at least one residence on which I could get exact data-my own-and I determined to find out. Therefore, I arranged that, through a whole month, no piece of incoming mail should be laid aside or destroyed until I had taken my daily census.

After the record had been taken and the tabulations made, it seemed logical to suppose that others in the advertising world might like to have even this single isolated group of facts to substitute for vague opinion or mere estimates. Hence this article.

Obviously, the records are meaningless without some defining statements as to the home in question. The following brief description is,



WHEN we entrust our mailing piece to Uncle Sam's mail no one of us can foretell whether it will be delivered singly or together with a sizable batch of other mail matter. The quantity of postal material handled by the Post Office Department is so formidable to view that our single item looks microscopic by comparison with this seemingly overpowering competition

therefore, necessary as a preface

The V. household, consisting of Mr. and Mrs. V. and maid (no children), occupies a home in the most desirable suburb of one of the first ten cities of the United States. The V. budget maintains two cars in the \$2,500-\$3,000 class, provides two club memberships (not including business organizations), and, in general, permits its managers to live comfortable, well-filled life at home, travel a fair amount and have financial leeway sufficient to satisfy certain cultural desires in the pure luxury class.

O entice and direct the dollars to be spent out of the V. pocketbook came, in one month, the following pieces of mail matter. First, let us record them by days, just as they arrived. (Periodicals are omitted from this tabulation, but personal mail-i. e., letters, invitations, club notices, etc.-is included, since the latter is very definitely a competitor of advertising for the attention of the recipient because it almost invariably secures first consideration.

1st .- Bank statement; 3 bills; return postcard, advertising a novel; form letter on insurance, stampe envelope enclosed. 2nd.—Bank statement:

postcard, interest hills: honey decorator; engraved er nouncement, children' clothes; folder, book put circular, women

health institute. 3rd.-1 bill; illustrate postcard, personal; fors letter, mortgage bonds form letter, health inst tute (duplicate of letter of previous day); folder, va

cation resort. 4th .- 1 bill: form lette: magazine subscription de partment; form letter, de partment store; form let ter, department store (du 4-page printe letter, automobile; engrave announcement, women' 8 enclosing slip

in 1 envelope, shoes.
6th.—Note of thanks;
bill; form letter, magazin subscription; form letter automobile route book.

7th.-Postcard, charit sale; form lette women's gowns, coats, etc. announcement of new ar chitectural firm.

8th.-3 bills 5th.—Form letter, magazine subscription; form letter, fur storage; sprin fashion book, department store; furn ture week book, department store.

10th.—1 personal letter; form lette

with tickets, dance, patriotic association; form letter, bonds; circular -4 receipted bills; form letter

tailor; form letter, shoes

13th.-1 receipted bill; folder, interior decoration; folder, interior fur nishings.

14th .- Form letter and folder, fences folder, department store.

15th.—Form letter, shoe manufat turer; circular in form of newspapel stock-selling scheme; ditto in duplicate 16th.—Postcard, cleaner and dyer letter and booklet, fire wood and law food; form letter, circular enclosed water filter; folder, postcard enclosed ocean cruises; folder, organized char ity; booklet, rare books; jumbo letter folder, cleaner and dyer; one 4-pag and one single-page folder, bonds; dit to, duplicate of above.

17th.—Club announcement: ceipted bill; publisher's catalog.

20th.—Club announcement; folder dictionary; folder, spring water; folder, trust department of bank; folde

er, trust department of and package of seeds. 21st.—2 personal letters; club an nouncement; form letter, ladies' gowns folder, exhibit of antiques; folder, or

ental rugs. 22nd.—1 personal letter; 4-page let ter, fences; card, ladies' gowns.

[CONTINUED ON PAGE 49

### THE · EDITORIAL · PAGE

#### Time the Truth Was Uncovered

REGARDLESS of the future of Florida or of what our individual opinion may be concerning present-day conditions there, the fact remains that the advertising technique of some of its promoters constitutes nothing short of a scandal. This indictment does not include all Florida real estate promotion. There are some notable exceptions which are altogether reputable and as sound as might reasonably be expected in these times of unstability and soaring prices; but these exceptions are greatly overshadowed by the rank and file of ballyhoo shouters which are strangely reminiscent of the fake oil stock advertisements of a less enlightened day.

To say that the truth is being violated is to put the situation in its mildest and most polite terms. Beautifully illustrated and suavely worded advertisements beguile the reader with exotic pictures of life in America's sub-tropics. All he need do is send his check to "get in on" such-and-such a marvelous development. Close analytical perusal may disclose the fact that the "developments" so charmingly described to the eye and the mind have as yet failed to develop and are merely proposals; that their sites are at present inhabited by alligators and are shielded from the burning rays of the Southern sun by three or four feet of malaria infested water. Or, again, the most critical study of the advertisements may fail to uncover anything to this effect whatever. Motion picture scenery, trick photography, impressionistic art, distorted and unscaled maps -every twist and turn of the fake advertiser from the Year One appears in the Florida advertising of these unscrupulous promoters. Their publication advertising is bad enough, but their direct mail literature is several times worse. How any person above the category of a moron could accept at face value some of these statements passes our comprehension, but apparently the checks, properly made out and duly signed, keep pouring in just as they have done for every campaign of a similar nature to which the public reacted in the same way. And there will be the same grand howl when the crash comes, just as there has always been.

We presume that the National Better Business Bureau is already taking action in the more flagrant of these violations of the truth. It is to be hoped that their findings will soon be published for the illumination of the public in general and the guidance of newspaper and periodical publishers in particular.

800

### The First Stir in a Slumbering Industry

TO any creative mind in advertising, the canned goods field has long been something of an eyesore Millions upon millions of cans—the greater bulk rather low or independable in quality, and heavily streaked with the questionable blight of the private brand—this is the picture the industry presented, despite the praiseworthy aims of the canners' associations. The public distrust of canned goods has been stubborn and in part justified, even though there is high grade merchandies sold in tins.

The merchandising brains behind canned vegetables has appeared, on the whole, to have been distinctly less gifted than that of the fruit growers, or the canners of soup, beans or spaghetti. Buying a can of peas is as distinctly a gamble in quality as spinning a roulette wheel—even if you pick the same brand that last month gave you satisfaction! In no other field of selling do

brands mean so contemptibly little.

The only new thing developed in canned vegetable selling or advertising in the last generation was introduced recently by a Chicago packer. In every case of canned corn sold the dealer there is one glass jar containing the identical pack contained in the accompanying tins. In his window display the dealer can show the glass jar and thus build up the housewife's confidence in the goods—which has always been "a pig in a poke" to her. "See it in glass—buy it in tin" is this canner's slogan, and a good one it is, too. He does not stop here, but supplies folders for the housewife. If he should now also advertise his goods to women in modern advertising campaign he would win trade and gratitude as well.

000

#### A Crow's-Nest

A Tatlantic City recently President C. K. Woodbridge of the A. A. C. of W. made the observation that every firm should have a crow's-nest on its business ship; that with so many changes going on in the world affecting business in so many ways, it should be somebody's job to keep above the business and study the possible or probable effects of these changes on the future of the business.

This is a timely suggestion, rendered more pertinent by recent happenings in the business world.

000

### The Breadth of Modern National Advertising

MERELY considered as a technical achievement, the "coverage" or breadth of an up-to-date advertising campaign strikes new high water marks of

universality of appeal.

Here is how a certain famous advertiser's 1925-1926 campaign can be described in terms of breadth of appeal: Seven out of every ten city homes will be covered through seven national women's magazines, having a total circulation of 9,933,181 copies per month. Twenty-two other magazines in small town territory will take the advertiser's message into three out of every four homes, based on a combined circulation of 1,518,630 copies per month.

Then this advertiser's message will also be placed in 30,000 street cars every day in the year. On top of this, 24-sheet posters will appear in fifty-three cities having a total population of 22,000,000. Three-sheet posters will go into thirteen cities with 8,000,000 population. The newspaper campaign is also very broad.

The sales have been doubled in three years. Such is the astonishing breadth and resultfulness of modern advertising; and yet this advertiser is not one of the very largest.

### In Defense of Installment Selling

### By William R. Basset

Chairman of the Board, Miller, Franklin, Basset & Company

UPPOSE that an oc casional shipping clerk or salesman does get so tied up with installment payments on his flivver, talking machine and electric toaster that he falls behind on the rent and has his credit cut off by the grocer. What of it?

There have always been people who live beyond their means and whose accounts ultimately have had to be written off. All merchants, manufacturers and jobbers who sell on credit habitually set up reserves for bad debts. They face the fact that they will have credit losses and, by adding something price, they get these losses back from the people who do pay up.

A credit loss is not an economic loss, for no wealth has been destroyed. In fact goods which

are not paid for, whether sold on a regular charge account or on the installment plan, are just as definite an addition to the wealth of the world as those which are paid for. Making them has given employ ment, and hence purchasing power, to several workmen-in the shop where they were made and on the farms or in the forests or mines which produced the raw materials from which they were made.

If Bill Jones, truck driver, buys a doodad and never pays for it, there is no change in the wealth of the Bill is richer in the ownership of one doodad which presumably makes him happy, while you and I and a few thousand others who pay our bills are penalized in a purely money way to the extent of our pro rata share of Bill's defection. We never notice it. In fact if everybody always paid up I doubt



ERTAIN persons will always live beyond their Imeans, whether they are buying furs on the partial payment plan or paying for a new house by means of a mortgage. Considering the stimulated sales which this system has created and the general prosperity which has resulted, it would seem inconsistent, says Mr. Basset, to condemn the entire installment selling structure because about one-half of one per cent of the people who use it do not keep up their payments

> if prices would be reduced an iota. The average bad debt loss throughout industry is less than a half of one per cent. That would bring the selling price of a hundred dollar vacuum cleaner down to \$99.50-if we got the benefit of everybody suddenly taking it into their heads to pay what they owe. A \$2,000 automobile would then sell for \$1,990not a particularly vital saving to a

> man who buys that kind of a car. The loudest protests against installment selling have come, in the order of their volume, diminuendo, from manufacturers and retailers who do not use the plan, bankers and trades union leaders.

No doubt those manufacturers and retailers find that their sales are suffering. I can't weep much over their misfortunes for they are paying the penalty of trailing the procession or else are in lines which, buying on the installment plan tends

because the unit of sale i small, do not lend them selves to installment sell

And I doubt if banker are wholly concerned ove the financial solvency o individual fellov men. Most banks are no organized to handle in stallment sales paper and they quite naturally ar griped to see banking profits-which sometime are large and juicy-go to upstart finance com panies which are organ ized to handle the busi It is interesting however, to observe tha of late some of the wise bankers have recognized the trend and are now able to take the paper of the finance companies se cured by thousand of individual installmen contracts

The labor unions which inveigh against install ment selling can probably

be given credit for a slightly less selfish interest in the welfare of their members. However, the labor leaders know that a man who is in debt-especially if he faces the heavy penalty of losing his goods it he fails to meet payments regularly -is likely to be a better worker, but he is bound to be a less obedient union man.

To keep the worker in debt is a time-tried method of keeping him at work. It has been used in one guise or another for ages. With half of the installments on the piano to be paid monthly or weekly for the next year or so, a man is far more apt to give up his union card than to give up his job in obedience to a strike

Even though there be a measure of truth-which I do not admit-in the statement of labor leaders that

[CONTINUED ON PAGE 44]

BRUCE BARTON

ROY S. DURSTINE

ALEX F. OSBORN

### Barton, Durstine & Osborn

NCORPORATED

Ax advertising agency of about one hundred and ninety people among whom are these account executives and department heads

Mary L. Alexander Joseph Alger I. A. Archbald, ir. R. P. Bagg W. R. Baker, ir. Frank Baldwin Bruce Barton Robert Barton G. Kane Campbell H. G. Canda A. D. Chiquoine, jr. Francis Corcoran Margaret Crane Thoreau Cronyn Webster David C. L. Davis Rowland Davis W. J. Delany W. J. Donlan Ernest Donohue B. C. Duffy Roy S. Durstine G. G. Flory R. C. Gellert B. E. Giffen Geo. F. Gouge Gilson B. Grav Mahel P. Hanford

Chester E. Haring F. W. Hatch Clara S. Hawkins P. M. Hollister F. G. Hubbard Matthew Hufnagel S. P. Irvin Charles D. Kaiser R. N. King D. P. Kingston Charles I. Lumb Robert D. MacMillen Wm. C. Magee Carolyn T. March Allyn B. McIntire E. J. McLaughlin Alex F. Osborn Leslie S. Pearl T. Arnold Rau Irene Smith John C. Sterling I. Burton Stevens William M. Strong A. A. Trenchard Charles Wadsworth D. B. Wheeler C.S. Woolley J. H. Wright



NEW YORK 383 MADISON AVENUE BOSTON 30 NEWBURY STREET · BUFFALO 220 DELAWARE AVENUE

Member American Association of Advertising Agencies Member Audit Bureau of Circulations Member National Outdoor Advertising Bureau

### We Make a Package Market for a Bulk Product

By N. S. Greensfelder

Advertising Manager, Hercules Powder Company, Wilmington, Del.

THE methods used by the Hercules Powder Company in introducing guaranteed turpentine in convenient containers to dealers and consumers differ little from those which many successful merchandisers other lines are employing. However, it is claiming too much for advertising to call what we have accomplished an advertising success because advertising, though an important factor, is only a part of the coordinated effort which has produced our pleasing sales picture. In studying our sales

problem we secured the cooperation of one of the principal producers of mineral spirits and were also assisted by several government bureaus. From these sources we obtained statistics indicating that a total of approximately one hundred million gallons of vehicles and thinners were used in paint and varnish annually United States. Our estimate, checked by others interested, was that of this total twelve million gallons was turpentine and that only about three million gallons of this turpentine were bought by manufacturers, the remaining nine million gallons being sold at retail to painters and to the public.

Further, we found that although a few jobbers and paint manufacturers were marketing turpentine in small labeled containers this was being done only in restricted localities; no producer had national distribution for branded turpentine.

In January of this year we began to advertise in magazines reaching dealers and painters. Then we of-

Turp: Tiny, won's the difference between Histocount Turp: Well, of Icaky roof, when we can Histocount Turp: Well, of Icaky roof, when we can Histocount Turp: It's Lating fed we gat, but if we use a poor thinner, it's the I art fed we gat.

History Turp was a greater grain of ne-pastes, guaranted for

We then present the Bertan Branch and the Control of the Control o

A SPECIMEN of the advertising which is addressed to master painters and journeymen painters, and which appears in publications reaching these artisans. The two comic painters, "Turp" and "Tine," are stock figures in Hercules advertising and are becoming familiar to the various classes of dealers in the trade

fered our turpentine for sale in fivegallon and one-gallon cans on which are lithographed our name, trademark, and a guarantee that the package contains genuine spirits of turpentine and that our label complies with the Federal Naval Stores Act of March 3, 1923. We showed jobbers and dealers how this guarantee on the can helped to make quick sales and prevented complaints from their customers. We pointed out how, for the first time, they had an opportunity to handle a brand of guaranteed turpentine, sold direct to them by a responsible priducer for which a consum demand was being create through advertising, and the this would enable them to select the tripentine at a prichat would net a fair profit And finally we establish schedules which have a resonable spread between the jobber's cost and the price can obtain from the dealer.

We also decided to mak the selling of turpentine on of the duties of 80 explosiv salesmen. It might seem tha the same man could not b expected to devote his tim to selling both dynamite an turpentine without slightin one or the other. Howeve: we have always kept in clos touch with the hardwar trade because it is the prin cipal outlet for shotgun shell in which our sporting pow ders are loaded, and also be cause it is an important char nel for the sale of explosive for agricultural purposes.

Through a special invest gation made at our reques by the Association of National Advertisers, we found that we could logically expect 40 per cent of the turpentin bought by consumers to b sold by hardware stores, 2 per cent through exclusive paint stores, 20 per cent by the control of the turpenting that the store of the control of t

lumber yards and drug stores, an the remainder by department store and all other outlets. This analysis showed that we could well afford t increase our efforts with hardwar dealers. Our entire sales force wa informed of the problem confront ing us and were told to push turpen tine as a part of their regular line

antee on the can helped to make quick sales and prevented complaints dealers and master painters in th from their customers. We pointed out how, for the first time, they had an opportunity to handle a brand of guaranteed turpentine, sold direct employing special naval stores sales

Portions of an address before the National Industrial Advertisers' Convention, Atlantic City, N. J.



# The Greatest Single Issue of Any Railway Magazine in the World!

SERVICE! the Annual Statistical Number of Railway Age is a service that is recognized and appreciated by railway officers and railway supply companies throughout the world.

It is a compilation of statistics that are secured by months of painstaking and costly effort, but which when compiled in logical form make a record that is sought and used throughout the railway industry.

It is this extraordinary service that makes the Annual Statistical Number of Railway Age the greatest single issue of any railway magazine in the world, and therefore, offers to the railway supply companies the greatest single opportunity to reach those railway officials who must approve expenditures.

Simmons-Boardman Publishing Co., 30 Church St., New York

Chicago: 608 S. Dearborn St. Cleveland: 6700 Euclid Ave. New Orleans, Mandeville, La. Washington: 17th and H. Sts., N. W. London: 34 Victoria St., S. W. 1.

Railway Age—January 2, 1926
Annual Statistical Number

men in order to cover the country. Our advertising in publications reaching manufacturers was reduced, and page insertions were scheduled monthly in magazines going to master painters and journeyman painters. Copy with a special appeal to these groups were prepared. We were fortunate in securing the services of A. B. Chapin.

a cartoonist of national reputation,

who through years of newspaper ex-

perience, and an unflagging interest in human beings, knows how to appeal to any group.

As we established new jobbers or dealers we sent many thousands of letters in series, accompanied by advertising material, to master painters and other consumers in the territory.

Securing a dealer mailing list covering the entire country wasn't so simple as it sounds, but we bought,

begged and borrowed names from many sources, and we think we have a good list; though we shall never be satisfied that it is complete.

The principal use we are making of this list is for mailing The Hercules Guarantee, a periodical we started soon after the general merchandising campaign had been decided upon. This, at present, is a four-page folder which provides the

[CONTINUED ON PAGE 76]

## The Street Merchants of London

## By James M. Campbell

HITECHAPEL
ROAD! Of a Saturday night in June!
At about nine o'clock!

There is the best place and that is the best time to see the street merchants of London

Where they all come from. I have not the fainest idea. Nor can I tell you by what processes the hundreds of thousands of articles they offer are brought together. All I know is that as late as half past five in the afternoon -Saturday afternoon, I mean-Whitechapel Road is its normal self-a street of small and rather mean shops and homes. An hour or so later, the first of London't itinerant merchants arrives. He casts his eye this way and that, picks out what seems to be a choice location-the one he was euchered out of last Saturday night, perhapsand on it erects his booth. A

few minutes later, the second man appears. Others follow. Soon—by seven o'clock or thereabouts—Whitechapel Road, for nearly two miles, is lined on both sides with as varied and motley an assortment of merchandise as can be found anywhere in the British Isles.

Here is a list, far from complete, of the wares which these Whitechapel street merchants offer:

Alarm clocks—new and second-hand; "attache" cases—new and second-hand; artificial flowers and feathers; baby carriages—mostly second (or third) hand; books; book-cases; brass beds; candies; candle-sticks; combs; cricket bats; dining-room furniture; dolls and doll carriages; drums; embruidery; face powder; flower seeds; fruit—bana-



in buderend & Delera

nas, cherries, oranges and plums; garden hose; gas mantles; hardware of every conceivable kind; ice cream bricks; imitation pearls; lace curtains; live turtles; matches; mirrors; music; nail clippers; neckties; oli cloth; oil paintings; opera glasses; parasols and umbrellas; pastries; piece goods; "Pochettes"; potted plants; rubber heels; rugs; shirts; shoes, shoe laces and shoe polish; socks and stockings; suspenders; sweaters; Teddy bears; tennis rackets; toys; traveling bags; traveling caps; watches; wire mattresses.

American products are well represented. Many of the booths display Colgate's Dental Cream and Shaving Soap. Palm Olive Soap is offered at so much a "tab." At one booth a great pile of Brunswick Records is on sale. At least half a dozen second-

hand Victrolas and an equal number of second-hand Singer Sewing Machines are on view. Pepsodent is featured. So a re Prophylactic tooth brushes and Gillette Safety Razors.

Everything is sold "as is." In most cases, the price is no marked. A watch or a bookcase or a chair—"Genuine Chippendale"—catches your eye. You stop. "What's the price?" you ask. The dealer looks you up and down. "An American." he says to himself. Then, to you, "Six pounds. And cheap at the price." To a Britisher, in answer to the same question, he would probably have said, "Three pounds." But having named his price, he sticks to it.

"Young Alf, the Peanut King," does a thriving business, Saturday nights, down Whitechapel way. And "Young Tubby Isaacs—fried eels exclusively." has a booth alongside that of another man of the

> Young Tubby Isaacs—The Original Fried eels exclusively

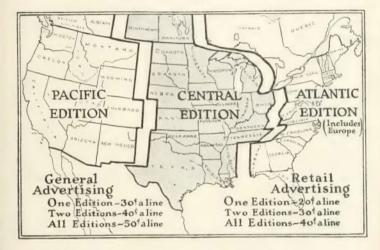
Fried eels exclusively

Has no connection with any
individual of the same name
in this thoroughfare, whatsoever

When trade slackens, the original Tubby enlivens things by hurling insults at his competitor, who, if he is not busy, hurls them back.

It is all very interesting, very human and very "British."

# What's New in Advertising? Look at This Map



To the National Advertiser whose product has only Regional Distribution—

To the Agency representing such Accounts-

This new plan of "Regional Advertising at Regional Rates" is well worth your early attention.

Ask any Monitor Advertising Office for Full Information

## The CHRISTIAN SCIENCE MONITOR

ADVERTISING OFFICES

BOSTON NEW YORK PHILADELPHIA CHICAGO CLEVELAND DETROIT KANSAS CITY SAN FRANCISCO LOS ANGELES SEATTLE PORTLAND

LONDON PARIS FLORENCE

An International Daily Newspaper Publishing SELECTED ADVERTISING

# Asking the Man in the Street

## By Charles Austin Bates

HERE need be no more guesswork about copy. Whenever you are in doubt about the pulling power of a piece of copy, all you have to do is to submit it to sixty-nine possible consumers and get their opinions. After that the result of the advertising will be a cinch, saith Mr. S. H. Giellerup in his article "Let's Stop Guessing About Copy. He supports his dictum by the story of an experiment in the case of "a famous toilet article, one

with which 92 magazine readers out

of 100 are familiar."

Now, it occurs to me that if so great a proportion of the magazine readers are familiar with a product, it must previously have been generally and widely advertised, and must have pretty close to 100 per cent distribution among retail outlets. such conditions it is absolutely impossible to check the power of any single piece of copy, and it is next to impossible to determine positively the exact effect of even a year's campaign. So many other things than copy enter into the sale of widely distributed goods that unless both methods and results are revolutionary there is very much that we have to take on faith.

Of course, different kinds of copy produce varying percentages of results, and some copy is better and stronger and more effective than other kinds. But this idea that the relative merit can be determined by submitting the copy to a jury of possible consumers seems to me the veriest nonsense.

In the first place, a goodly percentage of consumers will tell you that they never read advertising and are never by any chance influenced by it. Others are addicted to the use, for instance, of one particular kind of dentifrice, and if they answered truthfully the question, which of eight advertisements of another dentifrice would induce them to buy it, they would say. "None of them."

After all, advertising is done not to establish any academic, psycho-

HERE is a conflict in viewpoint between two advertising men upon the subject of copy effectiveness and the means of testing the same. A short while ago in these columns Mr. S. H. Giellerup advocated the public as the ultimate and most reliable judge of the individual advertisement. Here Mr. Bates replies and states his ideas on the subject which are controversial to say the least. The interest of the FORTIGITLY in these discussions is purely academic. One may be entirely right or each may be partly right. But, believing firmly that no one can ever expect to know much about any subject unless it is considered from every angle, we are content to open our pages to the participants in this or any similar debate and to retire modestly into the background of a strict neutrality.

logical theories, but to sell goods, and in the last analysis the only way anybody can find out whether or not a piece of copy is good is to circulate it and check the results. If it produces sales at a profit it is good advertising. If it doesn't, its cost is

In most of the discussions about copy and in the profound and ponderous books written about the psychology of advertising, entirely too much attention is given to unimportant details, and the underlying principle of the whole thing is forgotten.

R. GIELLERUP says, among other things: "This new method provides a more accurate test than either sales or inquiries. Many factors besides the copy enter into a sale. Publications differ in reader interest; towns differ in appreciation of your product. Seasonal changes occur. Dealers in some places are aggressive: elsewhere indifferent. Some advertisements receive good position; others poor. proofs are submitted to readers, however, all factors except the advertisement itself are excluded. The result becomes an exact measure of comparative value."

A little further along he says of the copywriter: "He talked with a great many people, probably, and returned to his desk feeling thoroughly familiar with the attitude of the public toward his product"—but when he began to write he had to use words and—"the dictionary defines words as people ought to know them.

It gives the exact meaning according to the lexicographers. But people seldom know the exact meaning of a word. they understand words only approximately, and each person gives a word his own particular shade

of meaning."

Such being the case, as it probably is not, where do we get off with the opinion of these sixty-nine consumers, each of whom gives words his own particular shade of meaning? And Professor Starch is quoted as say-

ing that the idea itself is less of a factor than the words in which it is expressed. Migawd, if the idea doesn't amount to anything and people don't understand the words, what chance has the advertiser? On this theory we would simply have to throw up our hands and quit.

Mr. Giellerup concludes by saying: "Does the advertisement which people say will most quickly get them to buy actually make the most sales? I have figures to show that it does. Other people have figures that show the same."

Without wishing to seem quarrelsome or offensive or discourteous, of anything, I am compelled to say that this reminds me that: "There are three kinds of liars—liars, damn liars and statisticians." Anybody who has ever tried it, knows that he can present a proposition and frame a questionnaire in such a manner as to produce any kind of answer he desires. He can build statistics to prove nearly any side of any subject.

MR. GIELLERUP believes that the judgment of advertising men on the merit of copy is little worth while, and if he bases his opinion on much of the copy that is being printed in high-priced space, we have to admit that there is ample justification for his opinion. But the principal thought that I get from most of the discussions of advertising copy is that mountains are being made of mole hills, and that many armies are marched up the hill only to be marched down again.

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## A FEDERAL CONNECTION

## IS ESTEEMED AN ASSET TO THE BUSINESSES OF ITS CLIENTS

## Because-

- 1. Its staff comprises experienced marketing authorities.
- 2. It finds out all the facts before it spends the money.
- 3. It handles no advertising of any objectionable character
- 4. It bases all recommendations on carefully considered plans with well defined objectives.
- Its retail accounts provide helpful trade and consumer contacts for national clients.
- 6. It is willing to wait while advertising beginners grow into large
- 7. Its copy and art departments are brilliant in performance and practical in execution.
- 8 It favors no particular form of media—using direct mail, trade-papers, magazines, newspapers, outdoor advertising—each according to the advertiser's needs.
- 9. It practices the Interrupting Idea which gives every account its own individuality and carries through to the point of sale.
- It pays particular attention to the application of national advertising to the selling job—on the road, in the windows and behind the counter.
- It utilizes on each account the group experience of the entire Federation with three continuous contacts—executive, creative and detail.
- 12. Its organization is thorough and efficient to the smallest detail and concentrates united effort on every client's problems.



FEDERAL ADVERTISING AGENCY, INC.

SIX EAST THIRTY-NINTH STREET
NEW YORK

# Making a "Story" Out of **Advertising Copy**

By DeLeslie Jones

SUSPICION begins to dawn that advertising copy is traveling toward a renaissance -that of more complete intermingling with the literary.

Certainly the harbingers of such a renaissance are not A whole missing. flock of them flew into the sky the other day when a literary agent marshalled Rex Beach, Gillette Burgess, Ellis Parker Butler, Irvin S. Cobb. Nina Wilcox Putnam. Carolyn Wells, Grantland Rice, etc., into a group available for the writing of ads. It is true this event was foreshadowed by Irvin "Sweet Cobb's Caporal" copy and other stray evidences. such as Will Rogers' "Bull Durham" acrobatics.

But the matter is vastly more significant than it would

the surface. These literary geniuses above named are doubtless merely enlarging or seeking to enlarge their income in a field where, after all, the rate per word has for many years made ordinary literary work seem somewhat pica-

The real significance is to be found in the tendencies among professional advertising men themselves. the copy for Ivory soap, in the new series, which aims to dramatize the story of Ivory in a fashion entirely strange to advertising history. Take also the many examples in recent years of the introduction of the fiction touch into advertising copysuch as has been used effectively by the Womans' Institute, by Listerine, by the correspondence schools, and others. Closely related to these have



THE above illustration for an advertisement of the famous Heinz "57" might well have appeared in the editorial section of the publication which carried it. There is no ostentatious picture of the product advertised, and the selling talk plays upon the romantic motif supplied by fifty years of development

> been the phenomenally successful ads for certain sets of books which also have dramatized, quite in fiction fashion, the contents of sets of books. Helen Woodward has made snug fortune for herself and greatly enlarged the estates of a number of authors by the able use of this appeal. The demarkation between editorial and advertising pages is constantly lessening. Only one who has a thoroughly good perspective of the general development of copy over a number of decades can appreciate this.

As a particularly important example of this may be cited an extensive and successful use of what has come to be known as the article advertisement, particularly as developed by the Review of Reviews, World's Work, etc. This type of spirit of confidence when such things

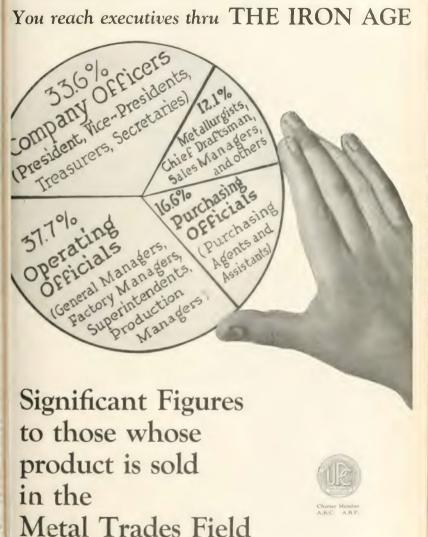
closest of all to actual editorial material, as it follows the exact typography of articles in the magazine and is only distinguished from the advertisement by very small differences - differences which, however, are far from masquerading under false pretenses. These articles are written and signed in the usual way by authors of known reputation and follow the regular editorial standards of magazines in so far as style and presentation is concerned. The advertising use of such article advertisement only begins after it has appeared in the magazine, for it then re-printed with the cover of the magazine on the front of the reprint, and thus carries some of the weight of the

advertising is

prestige of the magazine in whatever further advertising use is made of it. It is true, of course, that this type of advertisement has a field only within a narrow range of magazines known and respected for their articles; but it is not at all impossible to think of further extensiveness of this idea among other magazines. Even a humorous magazine or a smart society journal may have an article written by a well known author in the tone and temper of the magazine and get over the advertising point with deftness and skill.

There is much to think about in the public state of mind which makes this possible. In the first place it may be said that advertising has at last come to an era of friendly fellowship with the public in the

## You reach executives thru THE IRON AGE



can be done without trouble.

The severe cleansing process which publications have applied to outlaw unworthy advertising has been largely responsible for this, but quite in addition to this development has been the unconscious and gradual development of real interest by the public in advertisements, as advertisements.

Underlying the new tendency, and operating as the practical reason for it, is one of the oldest sound principles of American advertising that of putting news and a story into advertising.

At the last convention of the National Retail Dry Goods Association, Frank Black, publicity director of Filene's, strongly urged the introduction of more news value into advertising; and was followed by Louis Wiley of the New York Times, who said that this tendency was very prominent in modern advertising and was bound to become more so.

It will be remembered by those who know their history of advertising that Powers of Wanamakers, way back in the inteites, first modernized the advertising by the injection of this self-same principle. He made the John Wanamaker ads of those days an entertaining literary treat, while at the same time created business quite unmistakably for Wanamaker's.

The pronounced success to-day of the Macy ads written by Harford Powel, Jr., former editor of Collier's and Harper's Bazar, and the striking success of Frank Irving Fletcher in his retail copy are important items in the tendency I have under discussion. Frank Irving Fletcher, it will be remembered, has been a contributor to the Saturday.

Evening Post, and his copy succeeds because it has literary wit and sparkle.

I am of the opinion that the next ten years will see a great many more literary artists and highly competent journalists get into advertising and make of it something rather fresh and new. It is quite true that the influx of literary talent in past years was something of a "flivver" and resulted in a very decided and prominent tendency toward research-based copy; but I believe that this



THE series for Windsor Silk Stockings, of which the above is one, presents the advantages of their product in story form. Text and illustration carry out the editorial impression

attempt to rear a more literary structure failed because it had no solid foundation. Advertising copy in those days was much less solidly grounded. The foundation developed by the research idea has now made advertising far more solid and substantial, and the super-structure is now to be embellished and made more effective by good literary talent.

After all it seems very easy to forget that appealing to the public through the written word is a very

old art and that some marvelous human genius has been perfected in this art, genius which quite obviously might just as easily have succeeded (and actually did frequently succeed) in turning such art toward advertising.

toward advertising. Those who have studied the development of literature in the past few decades know that literary art itself has greatly changed: it has become far more realistic in its method and outlook; it has dropped the grandiose style for the more meticulously accurate depiction of life as it is. This certainly is a literary swing in the direction of sound advertising copy writing, for-satirists to the contrary-advertising is a downto-the-earth process of writing, of keeping close to the realistic facts of American family life. It is not at all the collection of booster adjectives which some ill-informed people think.

On the whole, therefore, it seems to me that the lines of literature and advertising are converging; that their objects are the same; that their methods are becoming constantly more the same; and that now even the writers are becoming the same. In old English days great artists like Holgarth and Correggio were advertising men without the slightest self-consciousness or shock; in fact with much pride. Today also, the art world is very closely intertwined with the advertising world. Is it not, there-fore, time that advertising broaden still more to the practical use of powerful literary art and the use of more of the men who are known to reach and hold a public?

Advertisers are every day coming to realize that the

nearer advertising copy approximates real literary effort the better it is, providing, of course, it still fulfills its original purpose. Advertising reading like a statistical report abounding in highly colored superlatives has but little place in these days of keen competition for the reader's attention. The time will come when we will find practically all copy, worthy of the name, being written by those capable, under any circumstances, of exciting and holding the public interest.

## THE FREE LIST

In four issues of October, 1923, TIME carried 56 columns of advertising. In October, 1924, 119 columns. In October, 1925, 197 columns. 56-119-197-a 112% increase the first year, a 67% increase the second year. And rates always going up!

It would be superfluous to describe the careful scrutiny to which our 'first' advertisers have subjected TIME. You will agree that this advertising has been bought as strictly ''on merit alone' as anything can be bought.

But, Emerson to the contrary, the best things require salesmen. TIME's best salesman has been its "free list"—the few copies which go out each week to our customers and to our most logical prospects. Fortunately, TIME is not only a good advertising medium—it is a magazine which advertisers seem to like personally. Liking TIME themselves, advertisers can readily gauge the kind of people who make up its paid subscription list.

TIME's free list is small—often we are told it is much too small. We like to feel that every free copy is going to someone who really wants it.

Now, having explained how primly exclusive TIME's free list is, we hereby issue a blanket invitation to all readers of the Advertising Fortnightly to join the Free List.

Tear out the coupon—we will send you the next three issues. After reading them you can decide whether you want to continue.

Robar R. Johnson

# TIME

The Weekly News Magazine
25 WEST 45th STREET, NEW YORK, N. Y.
REPRESENTATIVES

Western
POWERS AND STONE
38 South Bearborn St.
Chirage, III.

New England SWEENEY & PRICE 127 Federal Street Boston, Mass. Southern
F. J. DUSOSSOIT
1502 Land Title Bldg.
Philadelphia, Pa.

Pacific Coast

ROGER A. JOHNSTONE, Atexander Bidg., 155 Montgomery St., San Francisco, Cal.

Advertising Manager of TIME 25 West 45th Street

New York, N. Y.

Dear Sir: Send me the next three issues of TIME, free.

Name

City.....State....

# THE 8-pt PAGE

by Odds Bodkins

ENRY P. WILLIAMS made a mighty good talk on copy before the Engineering Advertisers 'Association of Chicago recently, in the course of which he said something which I would might be burned into the mind of every person who writes advertising copy.

He related that while he was advertising manager of the Maurice L. Rothschild store a man from Ohio called on him, and between them ensued the following dialogue:

"How many ads do you write?"

"I write one ad a day, 365 days in the year.'

"How long have you been doing

I said, "Seven years."

"Do you ever repeat?"

"Would Mr. Rothschild allow you

to repeat?" "Yes, he wants me to repeat; he thinks some of the old stuff is better than what I am doing now."

He said, "Why don't you repeat?" I said, "Because when I commence repeating I am through."

He said, "I can't understand how it is possible for you to write 365 ads a year for seven years and not repeat and have them all any good."

I said, "Some of them aren't very good; but that is what we are doing. He said, "I write the ads for my

little business down there in Ohio and I run three ads a week, and by the end of the month I am all done. I haven't anything more to say. Can you explain that?"

I said, "I'll tell you. You are writing about the wrong thing. You are writing about the store,

aren't you?"

"Yes."

"You are writing about the merchandise in the store, aren't you?" "Yes,"

"I am not. I don't care anything about the store. The merchandise is the thing that we tell people about; we don't try to get them to buy it. We just tell them about it. The real subject of my advertising is a hundred thousand men that walk by this door every day. I never could write that out."

The italics are mine.

-8-pt.-

A Chicago business man recently had an advertising writer prepare copy for a booklet for him. It was good copy, but lengthy as eternity.

"This is fine," he said, "but we are dealing with busy men who haven't time to wade through so many words. You take this back and rewrite it as you would if you were sending me a cablegram from South Africa and had to tell me all this at cable rates.'

The result was a fine piece of copybrief, breezy, and penetrating.

-8-pt.-

Frank F. Lisiecki, Jr., New York, submits as his seven-word title to the railroad station picture of the two girls reading, word-painted on this page by A. M. Hammond in the Oct. 7 issue, the following

> Freshmen in the practical College of Life

Not too bad, as the vulgar expression of the day might characterize it. -8-pt.-

What could I say about this quaint removal announcement by Moser &



Cotins of Utica, N. Y., that it does not say more effectively for itself?

-8-pt.-

"More blah about professional advertising," said I to myself a few minutes ago upon opening a letter from Ray G. Hulburt, D. O., chairman of the publicity committee of the American Osteopathic Association. The letter was accompanied by a sheaf of advertisements for osteopathy which are sent to osteopathic physicians with the recommendation that they use them in display space in their local papers.

I turned a couple of pages hastily, to salve my conscience with the thought that I had at least looked at them before throwing them in the waste basket.

"Hold! This isn't at all bad," I declared to myself suddenly as I dipped into the copy. "Very simple, obvious stuff the publication of which would be very helpful to osteopathy-and to the public-and at the same time not derogatory to any other school of doctoring. I should like to see this kind of copy run in my local paper." Here is the advertisement that arrested me. and the others I found were in the same

WHAT IS OSTEOPATHY?

WHAT IS ONTEOPATHY?

Ostopathy is a method of helping Nature to keep us or make us well. It has been doing this for more than 30 years, where is a real doctor. Nature were not seen to be supported to the property of the pr

Nature can seem she will.

The bothy is the natural way to insure and restore heath. It follows in Nature's own footstops.

This educational advertising sponsored by John Doe, D. O. Address.

Omce Hours.

Omce Hours.

it to Ray Giles and asking him to write one of his celebrated Open Letters to an osteopathically inclined millionaire, suggesting a fund of a quarter of a million dollars to be devoted to publishing a lot of such commonsense gospel as this!

-8-pt-

In a letter to the editor, D. H. Bot-trill of "Canada Dry" says incidentally: "Odds Bodkins will appreciate this line from an English advertisement of an English car:

"'It achieves old age quietly.'" Speaking authoritatively for O. B.,

I can say that he does appreciate this, as well as many other equally picturesque lines from English advertisements. They surely can turn a phrase prettily across the Herring Pond!

-8-pt.-

Mrs. Bodkins recently purchased a package of Lux toilet soap and was so delighted with the quaint and dainty cross-stitch pattern on the wrapper that she decided she liked the new soap before ever she had opened the package!

# What <u>Is</u> A Farm Paper?

A farm paper is a publication whose major editorial content is agricultural, and appeals to people whose occupation is farming.

The content of the current issue, and every preceding issue, proves beyond any doubt that The Farm Journal is published for people whose occupation is farming.

And The Farm Journal has the largest volume of R.F.D. circulation of any farm paper, which shows that the people in the business of agriculture buy it and profit by it.

We will gladly give you complete information in regard to the character and distribution of The Farm Journal circulation.



PHILADELPHIA

NEW YOR

CHICAGO

BOSTON

SEATTI

SAN FRANCISCO

LOS ANGELE

## In Defense of Installment Selling

[CONTINUED FROM PAGE 30]

to put workers in a state of economic bondage, it is still a more pleasant form of slavery by far than any they have experienced in the past. Until lately workers were wage slaves without any comforts or luxuries, for the simple reason that they received small wages and no credit. Today they may still be the slaves of the job with but little more money at the end of a lifetime of work, but at least they are able to get considerable pleasure out of life as they go along. To a greater extent than is apparent installment selling by stimulating production insures steady jobs at high pay.

My point is that most of the propaganda against instalment selling is coming from those whom it is hurting in the pocket book—and I don't mean the buyer who, ostensibly, is the only

one who is harmed.

Buying present benefits from future earnings is not in itself nefarious and I have never been able to see why it is not as legitimate when used for one thing as for another. Most of us have done it in some form. When the surgeon operates today to save a patient from dying of appendicitis, thousands of people have to pay the bill in installments. When a man buys a house and places a mortgage on it which is to be paid in the future, the principle is the same as though he bought a fur coat on the installment plan. He wants to enjoy both right now. Furthermore, I see no difference between buying a necessity like a cook stove on that plan and buying a luxury like a fur coat, a piano or a car on the same

Why should some people be considered unfit to enjoy the good things of life? The \$18 a week shop girl gets more real pleasure out of her \$400 imitation fur coat than the boss's wife gets out of her sable wrap.

And is not the manufacture and distribution of luxuries just as respectable and as valuable a contribution to our economic welfare as the manufacture and distribution of staple foodstuffs and clothes? Those who are concerned business-wise with luxuries pay wages which become purchasing power, much of which benefits the purveyors of staples. Their shipments help make the railroads prosperous and their purchases of machinery and supplies stimulate many other industries whose products cannot be stigmatized as "fluxuries."

It would be ridiculous to assert that any of the industries which use the installment plan of distributing their products are not legitimate enterprises which add to our wealth and make important contributions to our general prosperity. Run over a few of them. There are automobiles, musical instruments of all kinds, electric appliances, clothing, furniture, even jewelry. All of them have employees who make up a large part of the market for food, clothing and, indirectly, for the lumber, cement, bricks and so on of which their shelters are built.

Which leads me to the really important economic—that is o say, business—aspect of the whole question of installment plan selling. Without some plan by which the masses can buy those things which in the ordinary way they could never acquire, this country would be nearly as badly off in a business way as are most of the European nations. Without buying power business becomes stagnant.

A LARGE part of business effort is concentrated on selling and advertising to the end that people will be induced to buy. But what good does it do convince a man that he needs an automobile or a fur coat or anything else when he can't buy it? The man who first decided that his job of selling was only partly done until he made the sale financially possible deserves a vote of thanks from everyone—consumer, producer and distributor. It was he who made it possible for more people to prosper in business.

The war left us in America with factory capacity far above our consuming capacity. I can't quote figures for all industries, although the condition was general, but I do happen to know that the entire requirements of knit underwear could be supplied by the factories in about four months. That doubtless was extreme. But try to estimate what would have happened to the automobile industry without the installment plan.

It is probably true that 95 per cent of all automobiles are sold on time payments. It is impossible to estimate accurately how many of those cars would have been sold had it been necessary to pay for them in full when they were delivered. But estimate for yourself how many of your acquaintances could have afforded to plank down the money all at once. Would you have bought your car when you did if you had had to pay for it in full? Most people would have had to wait a year or more before they bought. And in the meantime what would the automobile makers have done?

Certainly it is safe to say that not half of those who have cars could have bought them for cash. That means, of course, that automobile sales and production would have been only half what they are. Only half as many workers would be employed in car and accessory plants. They would be idle and we would have considera-

ble depression in many communities. To cut automobile production in his would acutely affect many other industries such as rubber, steel and oil. Cut off the buying power of so many employees and the result would be felt quickly in every industry, including those which now feel that they are being hurt by installment selling.

The same holds true in all industries which have found a way to increase their sales by making it possible for those who have hitherto been non-con-

sumers to buy.

It is a simple fact that it has never been possible for the masses who make up probably more than 90 per cent of the people in this country to buy all of the commodities they would like to have. Every concern which like Ford's has been able steadily to reduce its prices has found that each reduction tapped new market strata among people who had the desire but not the ability to buy. Easy payment plans have even a greater effect in making it possible for new customers to materialize.

O protest that people are buying too much is a somewhat grotesque development in what passes for business thought. We build up staffs of high power salesmen whose one aim is to sell this, that and the other thing to people who neither want them nor can afford to pay for them. No criticism of that policy is heard so long as the goods are paid for in cash or on the time honored credit terms. Yet when a way is devised by which to make it possible for millions of people to afford things which they want and could never before buy, a storm breaks loose, Is it not merely a protest against the new by those who are not progressive enough to benefit by it? I think so.

They are in the same position as those manufacturers who are still ranting about hand to mouth buying being an unmitigated evil, while more progressive manufacturers see in it a way to eliminate the tremendous wastes of seasonal production with its periods of hectic rush followed by a more or less complete shut-down—with overhead expense going merrily on.

Grant that he who buys on payments pays more for the goods than he who pays cash. It is worth it to him. A recent article in ADVERTISING AND SELLING FORTNIGHTLY stated that the premium which installment plan buyers pay for the privilege is about \$800.000,000 a year. The writer points out that this sum represents about as much as we spend on schools. He implies that this is an economic waste if not an outright loss. One might imagine

that this sum in gold was sunk in the deepest depths of the Atlantic. Act-



# An industry that moves a haystack to find a needle

Picture an industry devoting 90% of its manufacturing effort to the handling and treating of a material it does not sell!

Yet, that is exactly what the mining industry does.

An average of ten tons of ore must be removed, then handled, crushed, and treated over and over again in order to extract a single ton of saleable metal.

Each year great mountains of ore are thus processed and moved so that America's demand for metal may be satisfied.

The handling and processing of the ore into metal is done almost entirely by machinery. Mining has become a manufacturing business on a mass production basis.

The buying has become highly concen-

trated. The yearly purchases per mining company average considerably higher than any other raw product producer, the capital invested per company is greater and the value of products produced per company is more

Thanks to high metal prices the industry is both able and in the mood to buy anything that will aid production or reduce operating costs.

Extended electrification, more and better production and material - handling equipment and machinery are the obvious answers to the pressing production problems of this field.

Manufacturers who are not now cultivating this market are invited to discuss its possibilities

# ENGINEERING AND MINING A.B.C. JOURNAL-PRESS A.B.P.

Tenth Avenue at 36th Street, New York, N. Y.

a McGraw-Hill publication

ually, of course, it is not lost, nor withdrawn from industry. It is still in circulation. It is, in fact, nowhere nearly as large a sum-although equally as legitimate a toll-as is paid by manufacturers for the privilege of using the banks' money as working capital. Whoever wants to use anything-money or goods-today, and does not possess it, must pay toll. The premium on goods paid by him who buys on the installment plan is no more a loss than interest on money.

In the same article the author suggests that many people are ruined by over-buying on time. He says:

"There is a surprisingly large number of people of supposed standing and position whose sudden choice of a distant city to live in is directly trace-

able to a hopeless installment debt involvement."

I happen to know that the credit losses of one of the largest finance companies which handles the paper of concerns selling automobiles, radio, furniture and musical instruments on the installment plan are less than those of most merchants who sell in the ordinary way. So it seems that buying on installment payments is not so demoralizing as a few often re-

This should help to dispel the fear which has often been voiced that installment selling is rearing an unstable pyramid of shaky and inflated credit which is going to collapse in time with disastrous results.

In fact, this credit structure is unusually safe and stable. For one thing, the loans which undoubtedly run up into hundreds of millions of dollars have as their basis a myriad of individually small loans. A great many consumers would have to default on their payments in order to have any appreciable effect on business generally. A single big commercial failure, however, has been known to precipitate a panic. Like a row of dominoes, each peated horrible examples would indi- one that falls knocks down the next and the effects of the first failure may reach back through several industries and cause many others.

For another thing, the payments on an installment contract cannot be called for no reason, as can happen with so many of the old fashioned

## National Industrial Advertisers' Convention







MIE National Industrial Advertisers Association announces the election of the following officers at their annual convention at Atlantic City: President, Bennett Chapple, American Rolling Mill Company; first vice-president, W. A. Wolff, Western Electric Company; second vice-president, J. R. Hopkins, Chiengo Belting Company: secretary, W. S. Hays, National Slate Association; treasurer, George F. Climo, Brown Hoisting Machinery Company. The directors consist of E. P. Blanchard, J. N. McDonald, Ezra Clark, W. W. French, O. C. Dahlman, Julius S. Holl, N. S. Greensfelder, F. R. Davis and J. C. McQuiston. Above is a picture of the convention and two informal photographs of men prominent in its proceedings



# Mrs. North Norwood On the fringe of the old . . . . the new

Nestled into a corner, enriching its surroundings as a gem adorns its setting, is a warm-hued stucco bungalow. This is the home of Mrs. North Norwood, a matron of the new school. She is as up-to-date in thought and habit as her home is modern in appearance and equipment.

For she is her mother's daughter—a home-maker par excellence, a wise expender of the family finances. From her old home to guide her in all the family purchasing, she has brought the authority that her mother used. She subscribes to The Enquirer, reads its advertising columns with implicit

confidence and governs her shopping trips accordingly.

Her children are young and growing—her circle of acquaintances is widening. Here, Mr. Advertiser, where youth looks forward to fuller life, is a market for your merchandise. And here, in the columns of The Daily Enquirer, is the key to that abundant market.

For in Mrs. North Norwood's community are 1,009 residence buildings, housing well-to-do families that can afford to pay for what they want. And here, into these homes, every day of the week, are delivered 711 copies of The Daily Enquirer.

This advertisement is one of a series appropriate to pearing as a full page in The Enquiert Each advertisement personalizes a Gincinnati suburb by describing the type of woman characteristic of that suburb; in each advertisement, too, The Enquirer's coverage of the district is shown.

I. A. KLEIN

New York Chicago

R. J. BIDWELL CO. San Francisco Los Angeles

## THE CINCINNATI ENQUIRER

"Goes to the home, stays in the home"



# What do your dots indicate?

An advertising medium is no better than its circulation. When direct advertising is used as a medium, circulation is built to order. That is why, for certain purposes, direct advertising is the logical medium, for which there is no suitable substitute.

Those who are using direct advertising as a medium will find the above map, on which population is uniform at all points, of more than casual interest. Dots representing sales, branches or dealers will space themselves evenly if distribution follows population. In other ways dots may reveal territorial conditions that indicate a need for the specific circulation of direct advertising in one form or another.

Copies of this map, large enough for charting purposes, are again available for a few sales and advertising executives.

What is the story of your dots?

EVANS-WINTER-HEBB Inc. Detroit
822 Hancock Avenue West

The Evans-Winter-Hebb organization has within itself complete facilities for the planning and production of direct advertising and other printing: Analysis Plan - Copy - Design - Art - Photo-Engraving - Letterpress and Offset Printing - Binding - Mailing commercial loans. A nervous banker cannot, therefore, precipitate a crisis as easily as he can in ordinary transactions. I feel that the credit structure based on installment sales is at least as sound as that based on the more usual type of loans.

In many lines of manufacture installment selling is having the effect of evening out the sales curve over the year with its resulting benefits on economy of production. The mere volume of sales which the easy payment plan makes possible also reduces costs, so that ultimately it is likely that lower prices will result.

It is also likely that by evening out the purchasing ability of millions of people whose earnings are never what could be called high, sales will be less dependent upon the country being in a state of great business activity. In other words there is reason to believe that the installment plan will have a notable effect in doing away with the violent ups and downs of business.

But the important factor in the whole thing is that the installment plan actually provides a market much larger than could be created in any other way. It is a perfectly obvious, logical and ethical adjunct of selling and advertising. It enables the prospect who, by repeated and expensive effort, has been imbued with desire to take what every salesman knows is the final and all important step—decision.

We are prosperous because our factories are busy. They are busy because our masses of population are able to buy. To a large extent they are able to buy only because of the installment plan.

Under present conditions it is not possible for us to invade foreign markets to any great extent and find there outlets for our excess capacity. But installment selling has enabled us to open up a large home market for goods among a class of people who in other countries are not heavy consumers.

### Class Group Publications, Inc.

Chicago. recently organized by Joseph J. White and Associates announces the Motorist Class Group, a group of individual automobile club publications located in selected centers of the country. William Reedy, formerly editor of Motor Life, will be managing editor of this group and Hal T. Boulden will be director of advertising.

#### American Photo Engravers Association

Passed resolutions at the First Mississippi Valley Photo-Engravers Conference by which all instances of unfair and unethical practices in the photo-engraving industry will be referred to the vigilance committee of the association for action.

#### Russell A. Brown

Formerly vice-president of The Standard Corporation, Chicago, has become associated with Montgomery Ward & Company.

## What's in the Mail?

[CONTINUED PROM PAGE 28]

23rd .- 1 personal letter: 2 receipted

24th .- Postcard, fur storage; return

postcard, charity appeal. 25th.—3 receipted bills; form letter and folder, publisher; form letter and folder, department store; folder, fur

27th.—Folder, silverware; folder, jewelry and art wares; folder, depart-

ment store. 28th.—2 personal letters; postcard, gas bill; mailing card, exhibit and sale of paintings.

29th .- 1 receipted bill; form letter, charity appeal.

30th.—Postcard, welfare association;

monthly catalog, book store.

Of the total number of pieces delivered, advertising accounted for 68 out of 110, or 62 per cent. Bills and receipts provided 25 per cent. Personal correspondence was limited to the surprisingly and perhaps abnormally low

proportion of 13 per cent.

Sixty-eight pieces of advertising mail delivered in a month means a daily average of 2% pieces. For practical purposes, however, this average is of no significance. For planning purposes it is more advisable to keep In mind that the high day, the 16th, brought in 9 pieces and that any mailing you are considering should be prepared to battle for attention with eight rival efforts.

In contrast with the 16th, three days, the 8th, 18th and 26th, were wholly free from advertising. The first ten days were responsible for 28 pieces, the second ten for 23 and the third ten for

The types of direct mail employed by

the advertisers analyze as follows: Form letters ..... 18 or 26 ½ per cent Form letters with

printed enclosures. 5 Folders or circulars. 22 or 321/3 per cent

Rooks Postcards Return postcards.. Engraved announce-

Printed letters . Folder with sample. Folder with return postcard postcard ....... Mailing card ..... Enclosing slips ....

carelessness in the selection of prospects can certainly be alleged against four instances of duplication, against the advertiser of children's garments and (so your tabulator contends) against the concern which hoped that he would fall for the stock-selling. One

I might here add that I was distinctly surprised to find the waste in duplica-

Total ..... 68 Waste in mailing methods and in or two other dubious cases are excusable in that personal investigation would have been necessary on the advertiser's part to discover the uselessness of his effort.

not wishing to be drawn into any of these wild "one paper covers the entire city" discussions, The Detroit Times restricts its claims to the coverage of 230,000 families evenings and 275,000 Sundays that covers a multitude of Sales



## Every Dairy Farm has Two Purchasing Agents

A DAIRY FARM is more than a business; it is also a prosperous home. Because of this dual character, the dairy farm offers an unusually broad market for advertised products.

Mr. Dairylea may buy the binder, the milker and the gasoline engine, although he generally consults friend wife. When it comes to the kitchen cabinet, the range and the new furniture, Mrs. Dairylea takes the lead, often consulting her spouse before taking final action.

You can reach both Mr. and Mrs. Dairylea through the advertising columns of their own paper—the Dairymen's League News. This paper covers the "New York City Milk Shed" like a blanket. No other paper or group of papers can really be depended upon to do the same work.

The long winter evenings are just ahead when pens and pencils will be busy answering advertisements and planning improvements. Purchasing power will be ample because of the higher prices received for milk under Dairymen's League contracts.

A telephone call or a wire will reserve space for you in our next available issue. Forms close every Monday for issue of Friday of the week following. The line rate is 50c.—an exceptional buy, quality of circulation considered.

A request will bring you Sample Copy and Rate Card.

NEW YORK 120 W. 42nd Street F. M. Tibbitts, Bus. Mgr. 0. E. Everett, Adv. Mgr. Phone Wisconsin 6081 DAIRYMEN'S NEWS

CRICAGO: 10 S. La Salle Street John D. Ross Phone State 3652

"The Dairy Paper of the New York City Milk-Shed"

tion as low as 6 per cent. My previous impression had been that the total wastage due to carelessness in keeping mailing lists and comparing addresses and carelessness in addressing from those lists was at least 10 per cent. Even a wastage of \$60 per \$1,000, however, is not a condition of which direct mail advertisers should be proud, in view of the fact that it can be so easily corrected.

When we break the figures up according to the six days of the mail week, we find a considerable variation in the daily averages for each classification as well as in the daily totals, as

follows:

	Pers. Comm.	Bills, Receipts	Advtg. Matter	Total
Mondays	2	2	11	15
Tuesdays	5	1	9	15
Wednesdays	5	7	8	17
Chursdays	2	8	20	30
ridays	3	2	9	14
Saturdays	0	2	11	19
Totals	14	28	68	110

So much for the statistics in the case which serve to give an inclusive picture of direct mail advertising to homes.

Perhaps any attempt to draw definite conclusions from a single observation or to codify from it any general recommendations is venturing needlessly into unproved ground. Nevertheless, the findings of this analysis would seem to indicate several safely definite facts, which can be listed as follows:

(a) That a mailing sent to a list of home addresses at any time in the last ten days of the month stands a better chance of escaping severe competition than during the earlier weeks.

(b) That, for the same reason, Mondays and Fridays are the best days on

which to plan for delivery.

(c) That Thursday, on the other hand, is the least promising day for delivery to be made. Note, too, that, unlike the situation which exists in most business offices, Tuesday is not a light day for incoming residence mail, but is weighted by personal correspondence. (Perhaps this latter condition is due to the frequent convenience of Sunday as a day for writing personal rather than business letters.)

(d) That a mailing should be planned with full recognition of the fact that it may be handicapped by arriving simultaneously with eight other pieces and will almost never be fortunate enough to monopolize the day's attention altogether.

All of the above points are clearly indicated by the records here reproduced.

Albert M. Sterling

Formerly with Thomas F. Logan, Inc., has become associated with Lord & Thomas, Inc., New York, as an art director.

## The Farmer Is Changing His Mind

[CONTINUED FROM PAGE 20]

The fact that the average farmer has neglected the five essentials of shelter, education, religion, recreation and friends is no indication that he has not wanted these things. He has wanted them and he attempted to get them by a specific method. That method how sees has failed. He still wants these essentials of life. He is discovering that many of the elements of a higher standard of living which he once thought were limited entirely to sity dwellers can be obtained and used in farms. He is going after those chings now. He is making a direct approach to the essentials of happiness instead of an indirect approach to the essentials of happiness instead of an indirect approach.

His profits, if any, are not likely to be devoted in the future to the purhase of more land. They are much more likely to be devoted to the purhase of electric lights, running water, sewage systems, bath tubs, radios, beter farm houses, better farm furniture, and a thousand other things which will take the standard of farm living, anish isolation and add directly to

igricultural happiness.

This means a new market for city nanufacturers, or rather an infinitely leveloped one over any preconceived ossibility. It means that in the uture, anything that can be sold to ity men can also be sold to farmers n proportion to their relative ability o buy. It means that the market for nany manufactured products for home nd personal use will be extended onehird or more. It means that the ountry standard of living will gradu-Ily rise, and that the five essentials of fe in which the farmer has been decient will gradually come into their roper relation to agricultural life.

If you don't believe that this new andency exists, go out and visit with he farm folks for a month or so. You 'll come back with new ideas about as future of the so-called "farm maret" for manufactured goods.

### Villiam S. Curdy

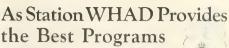
Has been appointed Western manger of the Dowst Publishing Corporaon, New York, with offices in Chicago. Ir. Curdy will represent The National aundry Journal and The National teaner and Dyer.

### lartin Ullman Studios, Inc.

New York, announce the addition of ie following artists to their staff: . Seaton Smith, Samuel Goldfarb and enneth Robinson.

## . Wesley Herner

Formerly account executive for the onovan-Armstrong, Philadelphia, has en appointed advertising manager of B. & B. W. Fleisher, Inc., Philadelia, manufacturers of worsted yarns.



in Wisconsin

## WHAD

Margnette University-Milwaukee Journal STATION

Broadcasts from-

Marquette University
Terrollo priversity
Walter trains the start of

Wisconsin Theater
Outlester stem and stem programs from Wisconsin's largest

Wisconsin Roof
Dance music from the largest

Milwaukee Athletic Club

Milwaukee Public Parks

Milwaukee Auditorium

New Journal Building

The Journal Provides the Best Means of Selling This Important Radio Market

IN volume of potential radio sales, the Milwaukee-Wisconsin market ranks first among the few large centers which are still comparatively fresh for economical selling effort. Milwaukee is the only one of the few best radio markets in which it is possible to advertise to the entire market in a single newspaper at one low rate. The Journal alone thoroughly covers the Milwaukee-Wisconsin market and sells a maximum volume of goods in all lines at the lowest cost per sale.

Complete News About Station WHAD Appears Only in —

Journal FIRST - by Merit

# The Bradford Fra

## Ships and Shoes and Sealing Wax

Diversification—the main point in a city's industrial stability. Bradford has annual production to the value of \$10,000,000, and \$8,234, 300 invested in plants and equipment. Some of its products are oil, gasoline, kerosene, bricks, ice cream, cigars, and pipe couplings. There are wonderful possibilities here. Write now for detailed information.

THE BRADFORD ERA

Bradford, Pa.

BRADFORD.

PENNA



IF ANY OF YOUR CLIENTS



SELL GARMENTS OR TRADE MARKED FABRICS —consistent advertising in



will help to eliminate the bare spots on their Dealer Selling Map

Published by
THE ALLEN BUSINESS PAPERS, INC.
1225 Broadway New York



# Institutional Advertising by Direct Mail

## By Allan Brown

Advertising Manager, Bakelite Corporation, New York

ToR a number of years the Bakelite Corporation has offered, through its advertising in class and trade journals, a service for the purpose of promoting the sale of its product—Bakelite. Although many manufacturers have received the benefits of our cooperative efforts and our advertising has brought results as reflected in the application of the product to thousands of uses, we have felt for some time that many now fields could be opened up if the prospect knew as much about the facilities we had to offer as we did ourselves.

The subject was so broad that we decided to tell our story by means of a direct-by-mail campaign to industry. In approaching this problem we have not thought of it as something distinct and different from our publication advertising campaigh. They are both a part of the same effort.

In the industrial field, the "key" men to whom we wished to tell our story were comparatively few. These men represented the nucleus to whom personal selling efforts could be directed. In this group were engineers, chemists, executives in charge of production and selling, etc.

We realized that in this group were men who would have only accessory influence, and in some cases neither influence nor interest. We, therefore, en-

Portions of an address before the National Industrial Advertisers' Convention, Atlantic City, N. J. closed a return postal card in each of our letters, asking the recipient thecheck one of two paragraphs statin whether he did, or did not, wish to receive a series of folders descriptive of Bakelite and its service.

By doing this, we eliminated a gree deal of waste circulation, and secure an interested audience of over 12,00 prospects. It also permitted us to sen these folders by third-class mail, wit the assurance that it would reach the interested party.

The list was classified according tindustries and their sales potentiality. On the first of each month, we maile a broadside to the entire list.

Under the heading "What Bakelit Service Means," we have illustrated the actual machines and laboratory equip ment with which we carry on our experimental work for the benefit of ou customers. In another broadside, entitled "The Advertising Behind Bake lite." we have tried to convex some ide of the scope of our complete advertising campaign, covering national, cidar and trade journals, direct mail, motion prictures, lectures, exhibitions and othe forms of publicity. These are only two examples out of a series of twelves.

A second series of broadsides dealing with special subjects that were of particular interest to every industry wer mailed at various intervals. These mailings were carefully timed as to the seasonal activities in each industry

# Photo-Engraving makes every town a Fashion Center

HOW THE MANNEQUINS PARADE ACROSS THE PRINTED PAGE , , TOLD BY JAMES WALLEN

PAUL ADAM defined fashion as "the art of bringing before the mind's eye on the body of a graceful woman—all the wealth of our planet; the precious stones of its mines; the wool of its flocks; the skins of its wild beasts; its silks, flax and cotton, the plumage of its birds and the pearls from its seas."

The rich and lovely stuffs of which style is made must be presented pictorially to bring them before the ever increasing audience of women with the inclination and means to dress supremely well.

Photo-Engraving is the national shop window thru which women everywhere witness the fashion promenade—the mannequins parading across the printed page.

Photo-Engraving has enabled the makers of women's wear to synchronize their production. A style makes its debut on both sea-boards and across country simultaneously.

The American Photo-Engravers Association likewise has made it possible to secure a uniformly fine quality of engraving everywhere, thru the great educational program of the craft.

The ideals of the Association are set forth in a booklet "The Relighted Lamp of Paul Revere" which will be sent you for the asking, either by your photo-engraver or the Association executive offices.





Portrait of Frances McCann by Arnold Genthe

# AMERICAN PHOTO-ENGRAVERS ASSOCIATION

GENERAL OFFICES + 863 MONADNOCK BLOCK + CHICAGO

## A New and Powerfu

Not Just Three Papers
Reaching Foreign Fields

That idea is an old one. And when a publisher's responsibility to his advertisers stops when his paper is wrapped and put in the mails, the real job is only begun. It is one thing to accept advertising, print it, and then wait for the kettle to boil. This is the easiest way. It is quite different for a publisher to follow through with the personal efforts of a widespread field force, organized to pave the way for the American manufacturer so that his advertising will work.



An institution of the automotive industry in Spanish resuling countries, resolting distributors, wholesalers, communicativers's centris, deaters and sub-dealers of automotive products throughout South and Central America, the West Indies and the Caribbean, Spain, Portugal, the Philippine Islands and parts of Africa.

But Something Going Even Further Than Circulation

Hand-picked circulation is essential, but it is not all. When it is supplemented and strengthened by the publisher's close, intimate contact between the manufacturer and his customer abroad, the difficulties encountered in foreign trade will be no greater than those in the domestic market. When specialized circulation is linked with specialized personal staff effort in the field, a direct business liaison is established which opens up new and profitable foreign trade channels.



Literally the authoritative export magazine of the automative industry, mad and used as a buper's guide in more than this countries of Africa. America, AMPGOMONILLE, (Overson Edition in the only business paper in English that allequately portrain the international progress and achievement of the suitomotive industry.

## Business Publishers In

Controlled by McGraw-Hill Company

225 West 34th Street



'Phone

# Force for Export Sales

An International Organization Pledged to Extend Your Trade

First, by accepting as subscribers to its three business papers only such readers as are influential factors in their field-men, who because of their positions are vitally interested in keeping up-to-date on the news of their industries. Second, by placing at your disposal a full-time. salaried field organization located in strategic business centers abroad, so as to bring buyer and seller closer together. Never be-fore has any publishing house so deeply concerned itself with the intimate business contact problems of American manufactur-



Recognized as the bands of fatin American in dustrial and technical progress. Accounted and widely read by men who are about the Spanish reading world, wherever wast doctrossed it taking where. The reference publication to buyers of artificial and account in the second control of the s

What This Broad Service Means to You

It means that you now have direct representation in the field by men who are able to point out and put you in touch with foreign distributors.

It means that if you now have distribution, these men will analyze the situation and tell you why your goods are not selling, should this be the condition. They will tell you exactly where the fault lies: whether the trouble rests with your distributors, the goods or your prices.

It means that these representatives, acting for the extension of your foreign trade, will make sales surveys in the markets you want to reach.

It means that they will compile valuable statistics from which you can chart your sales activities.

It means that they will personally supervise circulation in their territories, so that the papers which carry your sales message will be sure to reach the right type of reader—the men who buy or influence buying. No circulation is wasted.

And finally, this powerful sales force, consisting of picked circulation and personal representation, is backed by the great publishing houses of the McGraw-Hill Company, Inc., and the United Publishers (Corporation, the greatest business paper publishers in the world, who jointly control the Business Publishers in the world, who jointly control the Business Fund of their wast resources so that your foreign business may be expanded along the broadest

## ernational Corporation

nc. and United Publishers Corporation

Chickering 4484



New York

# Press-Tested Electrotypes

The Test Proof Tells

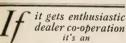
Our Special Test Presses have eliminated more than half the old plate troubles of our clients.

The Test Proof Tells

# REILLY Electrotype Co.

209 West 38th Street, New York

TELEPHONE WISCONSIN 6727



EIN/ON-FREEMAN WINDOW DI/PLAY

327 E. 29th St. Lexington 5786 New York City



Folded Edge Duckine and Fibre Signs Cloth and Paraffine Signs Lithographed Outdoor and Indoor Displays

THE JOHN IGELSTROEM COMPANY
Massillon, Ohio Good Salesmen Wanted

## National Miller

A Monthly Business and Technical Journal covpring the Flour, Feed and Gerval Mills. The soly A. B. C. and A. B. P. paper in the field. \$30 W. JACKSON BLVD., CHICAGO

## Sherwood Anderson Writes of Advertising

VERY copy chief is more or less familiar with the "genius" on his staff. You know, the poetic chap who would much rather be writing the Great American Novel than grinding out plebeian publicity; the man whose soul and attention have a habit of sailing away "over a Vesuvian bay," while a client is discussing Appropriation and Sales Quotas and the distribution of clothes pins in the United States of America.

Sherwood Anderson gives us an amusing picture of the genius thus caught in the terrible toils of commerce. This is taken from Note VII of "A Story Teller's Story":

I sat with some six or eight men by a large table in a room and some man was talking. He had been to Texas and knew things I would later have to know when I wrote advertisements for the plow company. I tried to appear attentive. There was a trick I had cultivated for just such occasions, leaved in any hands as though bust in deep thought. Some of the men in the foom had heard that I wrote stories and had therefore concluded that I had a good brain. Americans have always a kind of tenderness for such cheats as I was being at that moment. Now they gave me credit for thinking deeply on the subject of plows, which was what I wanted. One of my employers—the was president of our company—tried to cover up my obvious inattention. Already he had decided I would have to write the plow company's advertisements but later he would tell me all that had been said off the moments and the said of the moments will have been said off the moments and the said of said of the said of s

### George Batten Company, Inc.

Chicago office, will direct advertising for the French Battery Company, Madison, Wis., manufacturers of Ray-o-Vac dry cell batteries and Ray-o-lite flashlights.

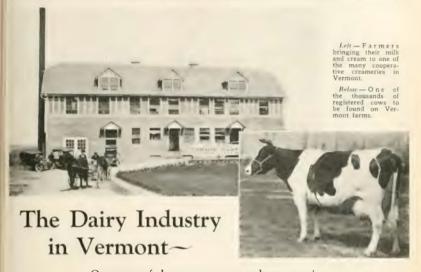
#### Thacher Nelson

Boston, specialist in copy, typography and drawings, has removed to 12 Pearl Street.

#### Bethlehem (Pa.) "Globe"

Has recently bought control of the Bethlehem (Pa.) Times. The two circulations have consolidated and the combined newspapers are being published under the title of The Bethlehem Globatimes.

### NUMBER THREE OF A SERIES GIVING GLIMPSES INTO VERMONT INDUSTRIES



## One more of the many reasons why aggressive advertisers have an excellent opportunity here

#### Vermont's Greatest Industry

Dairying is Vermont's greatest industry, and Vermont is the greatest dairying state in New England. It produces 57% of the butter, 80% of the cheese, and 82% of the condensed milk output of these states.

This is not surprising, for Vermont is ideally suited to achieve this supremacy. Climate and soil provide abundant natural pasturage. And at the same time, to the south and west lie great industrial centers demanding more and more dairy products. New York, Boston, Spring-field, Worcester, New Haven and Hartford all consume Vermont Dairy products. 312,000 quarts of milk alone are shipped to these cities daily.

### Other Significant Facts

Not counting products used directly on farms, Vermont's dairy business is valued at \$30,-000,000 annually. From 65 to 75% of all Vermont farm income is derived from dairying.

Of interest also is the quality of the dairy animals to be found on Vermont farms. Vermont registers approximately 3800 Ayrshires, 2200 Guernseys, 13,400 Holstein-Fresians, and 8 4 5 0 Jerseys.

In July, 1922, there were 230 dairies operating as creameries, cheese factories, condensed milk plants and milk and cream shipping plants. Of this business, one-quarter was done by cooperative creameries. The farmers of Vermont are alive to the oppor-

tunities presented by cooperative movements and are quick to take advantage of them.

## Effect on the State

Dairying is a year-round industry with a constant demand. When we consider that dairy plants in Vermont are distributed throughout all sections of the state, the stabilizing effect of this industry on economic conditions is apparent. General prosperity is the order of things in Vermont.

#### Shipping and Buying

The six railroad centers from which the dairy products are shipped are Barre, Burlington, Brattleboro, Bennington, Rutland, and St. Johnsbury. These towns logically form the buying centers of the state.

## VERMONT ALLIED DAILIES

Barre Times : Brattleboro Reformer : Bennington Banner
Burlington Free Press : Rutland Herald : St. Johnsbury Caledonian Record

## The Great American Family



## Things They are Reading this Month

Following are just a few outstanding features typical of the good reading which the November issue of COLUMBIA is affording K-C Families everywhere throughout the land:

## "As the Referee Sees It"

By Dr. Edward J. O'Brien

Nationally noted football official and member of the Advisory Committee, Intercollegiate Football Rules, tells how the game looks to the man with the whistle.

## "It Can't Be Scotch"

By Nick Flatley

One man's answer to the great question; "Why don't the poor play golf?"

#### "Luck"

By Samuel Scoville, Jr.

One of those splendid animal stories for which this writer is noted-illustrated by Charles Livingston Bull.

Other fine fiction, articles, short stories, book reviews, juvenite features and departments round out a November issue of delightfully

The Largest Catholic Magazine in the World

A National Monthly Published, Printed and Girculated by the Knights of Columbus

Net Paid Circulation 757,443

Member of A. B. C.

D. J. GILLESPIE. Adv. Director 25 West 43rd Street New York City

JENKINS, Western Manager 134 South LaSalle Street Chicago, 111.



PLAIN, PRINTED OR LITHOGRAPHED FOR EVERY PURPOSE Send for Samples-Prices that are Interesting

HESSE ENVELOPE AND LITHO. CO. 4161 North Kingshighway ST. LOUIS

### "INCREASING DIRECT ADVERTISING RETURNS"

A New Book by PLUST MCNAUGHTON A feet in Dank VOIL core. Filled with Deathral, result-production information to Deathral, result-production information in the Chairman Control of th

Sent Direct for \$2.50

Selling Aid, 1304 Jackson Blvd., Chicago

## Man and Super-Management

[CONTINUED FROM PAGE 27]

for the Statistical Department by 11:30 or their schedule will be all upset. I'm so sorry.

MR. JONES sinks flabbily into his chair and gazes unseeingly out of the window for a moment, then turns again to his informant.

Mr. J. Miss-Miss-whatever your name is-

MISS C. Effie Casey, sir. Mr. J. Miss Casey, do you happen to know how many people we are employing? I understand there has been a general let-up in business since I've been away. We had 310 or thereabouts on the pay-roll when I went

Miss C. (Proudly). 314 were on the job yesterday.

MR. JONES looks relieved until his eyes, turning toward the window, note an astounding fact—no smoke is coming out of the chimneus,

Mr. J. But-but-the shop seems to be shut down!

Miss C. Yes-but isn't it wonderful? -as fast as business slowed down with us we were able to switch people over to new work-statistics and filing alone took care of nearly 200 of the shopworkers, and, besides, some of our other people have as high as three committee meetings to attend every day and that's helped a lot. Even with not a single wheel turning in the shop for over three weeks we haven't yet had to let a single person go-we've had more than enough other work for all of them. Isn't modern business simply mar-r-r-velous?!?! CURTAIN.

### The Fred M. Randall Company

Chicago office, will direct advertising for the Hafner Manufacturing Com-pany, same city, manufacturers of hydrometers.

### Retail Trade Publications, Inc.

Cleveland, publishers of Variety Goods Magazine, announce the appointment of Guy Whitcomb as Western manager with offices in Chicago; and of S. M. Goldberg as Eastern manager with offices in New York.

#### Harry K. Dunn

Formerly associated with the Scientific American, will represent Industrial Management and Industry Illustrated in Western Pennsylvania and New York State.

#### Federal Trade Commission

Announces the establishment of a branch office in Seattle, Washington. Attorney Ellis DeBruler of Seattle will be in charge.

#### The Powers-House Company

Cleveland, Ohio, will direct advertis-ing for the Van Sweringen Company, same city.

## 1900 — BUSINESS ROUNDS INTO ITS MOST MOMENTOUS QUARTER CENTURY — 1926





# "—If We Could Only Concentrate On That Market!"

## Bond Department Sales Manager:

"You know there are only some 600,000 people in the United States who return incomes of over \$5,000; but their total income must be somewhere around \$5,000,000,000. If we could only concentrate on that list with our security offerings!"

### Advertising Manager:

"We can! 84% of those high bracket returns are from active business men. Most of them are connected with the 237,000 concerns capitalized at over \$35,000, which handle about four-fifths of the business and banking in the United States. Am I right?"

### Advertising Agent:

"You are—and there is a magazine that blankets that field. It has the largest 84-a-year monthly circulation in the world. And over 80% of each issue goes among these 237,000 concerns you mentioned—for securities and nearly everything else, a market, both personal and business, that has no equal anywhere."

#### President:

"What is this magazine? What does it cost? Why don't we make it our prime medium?"

#### Advertising Agent:

"SYSTEM, The Magazine of Business. It costs less than 85 per page per thousand; and the January number—just in time for your January investment period—is being widely advertised as marking the opening of a second quarter century—for American business and for SYSTEM. In the leading article Henry Ford tells 'What I Have Learned About Management in the Last Quarter Century'; President Mitchell of the National City Bank of New York discusses 'How To Select Your Banker'; and the publishers are widely featuring an epic of American Business, 'The Story It Took 25 Years To Write'."

Do you want to receive day by day our 1900-1926 series of desk cards (to be released shortly) tracing the developments of the past quarter century in business? You will be immensely interested. Write on your letterhead and we will gladly put your name on the list. But especially—get your advertising in for January SYSTEM; and read "The Story It Took 257 Years To Write."

# SYSTEM The MAGAZINE of BUSINESS

A. W. SHAW COMPANY, TCHICAGO, NEW YORK, LONDON,



Just Published-

## "Psychology in Advertising"

Associate Professor of Psychology, Columbia University; Lecturer on the Psychology of Advertising, School of Business, Columbia University

TERE, at last, is a book which analyzes in an interesting, readable manner the actual results of hundreds of tests and studies, and shows specifically the application of the simple, psychological principles that really strengthen the pulling power of advertisements. Writing from a close study of these tests, the author fully explains the emotional effect of tully explains the emotional effect of copy, color, illustration, type faces, typography, isolation, line, and form. Moreover, he brings out clearly the Moreover, he brings out clearly the relation of these factors to the sex, age, occupation, social and financial position of the reader. You can readily imagine the significance of proved methods in handling these pivotal points

#### Suppose That One of These Principles Should Increase Returns 5%

ciples Should Increase Keturns 5%.

DiscussiNG he proper methods for pauging public opinion, the author builds up probable recircuments of the sample of the probable recircument of a superior of the sample of the

## Sent on Approval

AN examination will quickly prove the value of this book to you. Send no money now. Simply mail the handy coupon below. -- Send no money-mail coupon----

#### A. W. SHAW COMPANY

Cass, Huron and Eric Streets, Chicago

Please send me on amproxil, A "l' l'effenberger'; new book, "Psychology in Avvertising," flexible bind-ine, gold atomical Wittin five days after its receipt I'll send you Sh, plus few cents for mulling charge, or return the book.

NAME	
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(Canada \$5.00, daily irrenald, same terms; U.S. Territories and Colonies \$6.00, cash with order; all other countries 5.00, cash with order;

# **Using Color in Advertising**

By S. T. Scofield Fairbanks, Morse & Company, Inc.

PACE in a publication that has character and standing will produce results in the long run, regardless of color or stunt. Therefore, when the use of color is contemplated it should be decided what we want to do with it-whether we are using it merely to dress up our advertising and cater to our personal pride in our business, or whether we have a specific job in which more power, or a greater concentration of power in our current advertising, is desirable. That is what the use of color in advertising is, granted you have your basis contacts or coverage: it is the addition of more power. But if your advertising is not hitched up to its load through a wide coverage. then the addition of power is largely a waste.

The following experience will serve as an interesting example of the effective use of color in advertising:

At one time my concern was confronted with a serious advertising problem. These were the main factors of the situation-we had a limited field to cover: we needed concentrated advertising power; we had to sell ourselves and our product to an industry in which we had practically no identity, and we had to do all this in a period of from five to six months.

We decided that we must distribute our advertising so that there would be a minimum chance of any of our prospects getting through the next few months without seeing our advertising one or more times in one or more publications. The field was limited so the general publications were not considered. By the same token we did not spend very much time theorizing on what business publications the automotive manufacturers, for they were the people we were trying to reach, would be likely to read. What we were after were the representative publications that they would have thrust under their noses, and that meant practically all the automotive papers. Obviously the use of such a multiplicity of publications made straight advertising schedules impossible so we had to resort to some means that would take the place of the slow working out of repetition. We had to get the most power in the quickest time-and our answer to that was color inserts.

We decided on this form of advertising because of its definite advantages. The insert involves one other factor of increased attention value in addition to the color. That is a dis-tinctive paper stock, differing from that used in the usual publication in

Fortions of an address before National Industrial Advertisers Convention, Atlantic City, N. J.

texture and usually in weight. Inserts may be printed on a heavier paper stock than that used in the publication itself and from the extra weight derive the advantage of causing the book to open readily at the point at which the insert appears. By designing the insert with a bleed border, a border having color extending entirely over the edge of the sheet, an additional assurance of the advertising being seen is obtained, since such an insert will expose its presence in the closed magazine. You will note that in making this plan we sacrificed something in the frequency of our contacts in fa-vor of the power of our appeal. In other words we depended on the power of the color inserts to make up for the disadvantage of checkered sched-

In about ten days we got the first results. The gum-shoe brigade began to appear; the envoys from our newly made competitors, who came with bait in the shape of impractical mechanical patents to the production of which they suggested we divert our facilities on a cooperative basis with them. All this, of course, was designed to get us to talk and show our hands-our engineering sophistication and our production facilities. Then the job hunters descended. While this did not bring us any business, it did indicate that we were on the right track. We apparently were making enough of an impression to perturb the established competition and, from looking over some of the job hunters, we seemed to have struck nearly enough to the trade key-note to attract some very good men our way. Then, our salesmen began to get a hearing in engineering departments from which their cards heretofore had been none too respectfully returned.

The results of this campaign were eminently satisfactory, but that does not necessarily mean that the same would be true of every advertising campaign. The use of color must be approached with the greatest caution, and in conclusion I would like to list a few don'ts in the use of this color advertising:

Don't waste a small appropriation on color advertising at the expense of basic contacts through black and white; don't let the color complex cause you to "high hat" the good old black and white page with its story simply and attractively displayed, give it time and the black and white will do the same job as your color; don't use color-the brass band-when the lecture platform will tell your story better. Most advertising situations that require a brass band require the lecture platform afterwards.



ONVINCING copy is essential in sales literature. But shrewd creators of advertising recognize that impressions register as effectively as statements—often more so—in the sale of goods.

A Cantine Coated Paper, as a background for your text and illustrative matter, will confirm and strengthen the impressions of quality and value you wish to build around your products.

And the difference in cost, considering the printing job as a whole, is negligible.

Book of sample Cantine papers and details of our monthly prize contests will be sent you upon request. Address: The Martin Cantine Company, Dept. 180, Saugerties, N. Y. Jobbers in principal cities.

# Cantine's

COATED

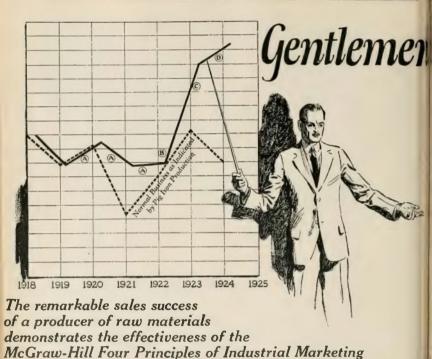
CANFOLD

ASHOKAN

Esopus

VELVETONE

LITHO C.1 S



At the close of the war a very large producer of non-ferrous alloy faced a serious situation. With a tremendous investment and heavy overhead, and with war production volume gone, something had to he done. The following story graphically relates how lost volume was recovered and sales developed far in excess of those of the best war period. It is one of the romaness of Industrial Marketing.

THE first three chapters—1919-1920-1921— would, if told, record a determined but unsuccessful effort to regain lost volume. In this period [A] the selling was not selective and the advertising not specific. The story becomes interesting when "Market Determination" entered and it was discovered which industries offered the greatest opportunity for sales. From then on things began to happen [B].

A Development and Research Bureau was established to determine the adaptability of the alloy to different industrial uses. As sales opportunities unfolded, salesmen were trained in the application of the alloy to the specific industries involved. Selling was placed on a basis of real service to the buyer and was highly specialized.

With such sales support the advertising became decidedly productive. Like the selling, it had been highly specialized, both in the matter of publications and type of copy.

This straight shooting in both sales and advertising produced such excellent results [C] that the advertising was increased in 1923 to double-page colored inserts, and more salesmen were trained and assigned to new industries.

There was no promiscuous selling—no knocking at doors in the hope that prospects would be found within. Advertising and selling worked hand and glove together to accomplish definite objectives. By 1924 results were so outstanding [D] that manufacturers who were fabricating the alloy recognized the sales value to them of this promotion work.

# here's the record!

They readily accepted the opportunity to "ride in on the crest of the wave" by joining in the publication of a number of cooperative multipage colored inserts. These joint inserts, which ran from twenty-two to forty-eight pages in a single issue, created a sensation.

History may not repeat itself, but it is good tactics to repeat a successful sales plan—so this insert program was expanded and successfully used again this year.

## The Sales Chart tells the Story

It graphically visualizes the net results of applying the McGraw-Hill Four Principles of Industrial Marketing. These principles, as applied, were

Market Determination. Each industry was analyzed, and its relative value determined.

**Buying Habits.** A study was made of the buying habits of each industry, and the technique of selling each was highly developed.

**Channels of Approach.** Publications were selected which were known to offer the most direct route to the buyers' interest.

Appeals that Influence. Buyers were classified according to their common interests and appeals which have the greatest influence with them were used.

These McGraw-Hill Four Principles of Industrial Marketing can be applied successfully in any business which sells to industry. If you are interested in applying them to your business the McGraw-Hill Company may be able to help you.

Their fifty years of intimate contact with industry qualifies them to counsel with manufacturers who sell to industry.

The book "Industrial Marketing" will be sent upon request. It contains facts about selling to industry which every manufacturer should know.

This advertisement is the sixth of the series which is appearing in the New York, France, Phobalethon Problem French Photolethon Problem For Press, Changed Intend of Connectors and New York Herald Problems, in Products Ink, Advertising and Soling Formality, Close, Sales Management, and in the McGraw Hill Publications. The jumpose of these theory is numerous manufactured to the medical composition of the second problems of the second problems. The purpose of the medical for improving malastral sales effections), and to awaken a keeper interest in the correct principles of multiproblems.

IGRAW-HILL COMPANY, INC., NEW YORK, CHICAGO, PHILADELPHIA, CLEVELAND. ST. LOUIS, SAN FRANCISCO, LONDON, PUBLISHERS OF

## Mc GRAW-HILL PUBLICATIONS

REACHING A SUBSTANTIAL MAJORITY OF THE POTENTIAL BUYERS IN THE INDUSTRIES THEY SERVE
Minima Electrical Industrial Overtical Construction of Civil

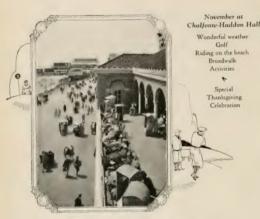
NC EERING & MINING JOURNAL PRESS COAL AGE Radio RADIO RETAILING RADIO TRADE DIRECTORY

ELECTRICAL WORLD
JOURNAL OF ELECTRICITY
ELECTRICAL MERCHANDISING

POWER . AMERICAN MACHINIST CHEMICAL & METALLURGICAL ENGINEERING INDUSTRIAL ENGINEER AMERICAN MACHINIST (IUKOPEAN EDITION) INGENIERIA INTERNACIONAL

Construction of Civil Engineering ENGINEERING NEWS.RECORD Transportation ELECTRIC RAILWAY JOURNAI BUS TRANSPORTATION





## CHALFONTE-HADDON HALL ATLANTIC CITY

will make your holidays happy days winter or summer, spring or fall.

A number of persons have grown so enthusiastic that they have made Chalfonte-Haddon Hall their permanent or semi-permanent home.

On the Beach and the Boardwalk. In the very center of things. American Plan only; always open. Illustrated folder and rates on request.

LEEDS and LIPPINCOTT COMPANY





per nameli, ail lo church electricity. The latival growing publication in the Chorch Wood, Lider deconstructional.

A matters pournal for

Only 15r, per line-and for a sample cops and rate-card.

CHURCH MANAGEMENT

#### Research On Exclusive Distributor Systems

Methods by which many companies are now solving their distribution problems. Details and maps of the new plans. The newest and most significant development in selling, a half way measure between selling direct and selling through jobbers. Also variations of this plan, such as "Preferential Dealer Systems." PRICE \$150.00

## THE BUSINESS BOURSE

15 West 37th St., New York City
In London, represented by Business Research
Service, Aldwych House, Strand



By McGraw-HILL BOOK COMPANY, New York.—"Chain Stores" By Walter S. Hayward and Percival White William Stores and Percival White William Stores and Percival White William Stores Includes chapters on chain store principles and the chain store field, physical aspects, merchandising problems, personnel, control and expansion, and varieties of stores. Price \$4.

BY THE ERIE (PA.) CHAMBER OF COMMERCE.—"ERIE." A description of the town as a manufacturing and shipping center and as a summer resort and residential town. Illustrated with views of the city, port, factories, amusement resorts, etc.

BY THE NEW YORK UNIVERSITY BUBEAU OF BUSINESS RESEARCH.—"Retail Outlet Analysis for New York City." A survey and analysis of retail outlets in the metropolis with statistics showing the number and kinds of stores in New York City, together with an analysis of some of the lines of merchandise carried by these stores. Data give figures for entire city, for each of the five boroughs and for various districts in each of the three main boroughs.

BY MANUFACTURERS ASSOCIATION OF CONNECTICIT. INC. Hartford—"New England Industry and the New Haven Railroad" Story with figures and editorial comments from various sources of the cooperation of manufacturers of Connecticut, Rhode Island and Massachusetts for the re-financing of the N. Y., N. H. & H.

BY MILWAUKEE JOURNAL.—"Greater Milwaukee Facts and Figures." A compilation of facts regarding Milwaukee and the Milwaukee-Wisconsin market. Contains a brief history; review of industrial development for 1924; statistics on building, finance, sales, population and port growth; and miscellaneous data relating to public utilities, state and municipal institutions, retail outlets, motor development, etc.

BY THE METROPOLITAN LIFE INSUR-ANCE COMPANY, New York.—"Methods of Handling Salesmen's Expenses." A pamphlet outlining the practices of several concerns in handling salesmen's expense accounts. Considers usual travcling expenses and those which arise from the use of automobiles by salesmen. Deals, in each case, with method of determining what should constitute legitimate expenses, as well as plans for their control and reduction.

BY THE ASSOLATED ADVERTISING CLUBS OF THE WORLD, New York—"Facts Worth Knowing About Advertising Mediums." A pamphlet considering the principal selling points of individual advertising mediums. The thirteen principal mediums are covered exhaustively, and the work comprises the consensus of opinion of several specialists in this field. Price 25c.

## Industrial Motion Pictures

By George Atwell Richardson Manager Technical Publicity Department, Bethlehem Steel Company, Inc.

The value of the motion picture as a means of advertising industrial concerns and their products has been the cause of a great deal of discussion, but the success of the Bethlehem Steel Company in using the motion picture for educational work along industrial lines has, in my opinion, definitely eatablished its position as an unexcelled nedum for this type of work.

In the Bethlehem organization our first problem is that of getting across to our customers and prospective customers some idea of the real size of our organization. When, in the course of a motion picture lecture, we show an iron mine that is two miles long by a quarter of a mile wide, and three to four hundred feet deep; when we show the interior of a coal mine that has more than one hundred miles of track underground and is only one of a large number of coal mining properties, or when we show the operation of gigantic presses, unusual pieces of machinery, etc., we are putting across a very definite and lasting idea. We can say that we use twelve million tons of coal a year, or that wheels are forged under presses that develop a maximum pressure of twelve thousand tons (not pounds), but such figures are not hearly as impressive as seeing with one's own eyes.

Then, again, the average user or buyer of steel products is seldom familiar with manufacturing methods and conditions. Hence, when the salesmen make statements that are calculated to help the customer fully as much as ourselves, they are frequently looked upon as mere selling talk. With the aid of moving pictures, however, and a thorough description of manufacturing processes, the customer soon sees things in a very different light. becomes aware of the number of detailed and careful inspections of materials, of the time lost in changing rolls and dies and the cost of these. and many other things, all of which influence deliveries and selling price.

Then, again, the motion picture permits us to do what might be described as out-and-out selling and pioneer work. We may have a new type of engine which can be explained thoroughly in no other way. For instance, we can show an engine in operation and performing its stated work, but in the case of big units, it is usually out of the question to take the equipment off load, shut it down and then take it apart in order to show the accessibility of the various parts and the case with which they can be removed. Here motion pictures are invaluable.

Abstracted from an address delivered before the Industrial Advertisers Convention, Atlantic City, N. J.



## How to Cut Down Salesmen's Sick "Time Out" On the Road—

You executives who have trusted family doctors at your beek and call when sick-give a thought to your men on the road. They face far more dangers of infection, poor food, strange waters, etc., than you do.

They get in the hands of incompetent doctors or quacks.

They are overcharged.

There is no continuity of treatment available. They delay going to a doctor because of these conditions—thus have more "low," "pepless" days—at the expense of sales.

Give every man in your sales organization

The Official

# TRAVELERS' MEDICAL GUIDE

(Listing reliable, moderatefee doctors, dentists, etc., in every traveled city and town in the U. S.)

### -JUST COMPLETED-

Under the Auspices of the National Council of Traveling

The Compiler, Dr. William Bierman, is Medical Director of the National Council of Traveling Salesmen. The Guide is endorsed by leading medical authorities, and is compiled from careful investigation on strictly ethical lines. Nobody has paid to be listed, and no one gets commissions or fees. Continuity of treatment is arranged for by special plan.

This book is a distinct public health service, and to give a copy to your salesnen is not only a profitable business move on your part, but is an act of humanity and welfare for your men. Be as up-to-date in your humane treatment of your salesmen as you are in treatment of factory employes.

Vest pocket size; fabrikoid cover; special prices on quantities; names imprinted if desired.

An Ideal Christmas or New Year Presentation Gift for Your Men

Travelers' Medical Guide, Inc. 293 Central Park West, New York City

## Handling Ten-to-Four Salesmen

[CONTINUED FROM PAGE 21]

statistics over a long period and studied them intelligently this company knows very closely how much business the average call should produce, and how many calls should be made in a day. It demands from the salesmen daily reports of calls. These are checked daily and if a man is found to be falling below the number of calls he should make he is told so. If he persists, he is fired. This sales manager is not unduly impressed with the new-fangled theory that every salesman should be cherished and every effort made to reform bad eggs. He believes that the cost of labor turnover is not nearly as expensive as a lazy or incompetent be. man.

I N addition he makes it easy for his men to work long hours. Territories are small and he insists that the salesman live in a small town close to the center of the territory.

He instills into the salesman the idea that he—the salesman—is the boss of that territory, and that he is expected to know more about conditions in it than anyone else in the company. He succeeds in giving the man the point of view of the management, which automatically makes him willing to work as hard as does a man who is running a business of his own.

"I can cite dozens of instances," this sales manager says, "to prove that my plan makes salesmen work. But let me tell of what forcing a man to live in a small town accomplished.

"To prevent identification of the man I going to juggle the geography a little. Let's say that the territory was northern Illinois and southern Wisconsin. The man—and his charming young wife—liked Chicago. They went to the theater a lot and usually visited a cabaret afterward.

"Chicago is on the edge of the territory. So in order to be home in time for a Saturday night celebration it was necessary to leave the territory early Saturday. That of course meant Friday night.

"If, on Monday, he had to be at a distant point of the territory he would have to leave home early Sunday afternoon, for distances were not quite great enough to warrant a night trip. It seemed foolish to spend a night in a country hotel when home was so pleasant, so he stayed over until Monday morning.

"Often during the week there would be a party in Chicago which he wanted to attend. That cut heavily into Wednesday afternoon and Thursday morning. "Considering the number of calls he made his sales were satisfactory. It was evident that he could sell and that the trade liked him.

"I took what may seem to be a highhanded attitude when I told him that he could take his choice between quitting and moving his family out into some small town near the center of his territory. I did not waste any time pleading with him to spend more time among his customers for I knew by past experience it would do no good.

"He was a good kid who liked the bright lights and had no idea how attractive living in a small town could

"He put up a big roar about a fellow's right to live his own life and that I had considerable nerve to butt into his private affairs. I made it clear to him that I didn't care what he thought about it—if he wanted to stay with us he would have to move. He did.

"AS I expected, he began to make more calls and his sales went up in proportion. Within two years his sales doubled. The increase has gone on since, slightly more than in exact proportion to the number of calls made. That reflects the growing friendship of his customers.

"He stays away from Chicago and admits that he gets more fun out of life than the cabarets ever gave him. He has accumulated a good deal of property which, had he not moved, would have gone to head waiters and such."

THAT is the method of the strict disciplinarian who wears a velvet

The president of a good sized manufacturing company, who has come up through the ranks of salesman and sales manager says that no matter what threats or inducements are invoked, a salesman won't work to his limit unless he has character. All wage payment plans that offer a bonus or by straight commissions put a salesman's earning power directly up to him are mere frills according to this man's experience. Sometimes they will work and sometimes not. But-and he has proved his contention for more than forty years-if a salesman is earnest, conscientious toward his employer, and reasonably ambitious, he will work.

In choosing salesmen, therefore, this man first looks into the character of the man seeking a position and then into his selling ability. He has found that men who will not work conscientiously, even though they have ability, are poor assets to an organization.

## The Cost of Crime

N official of the American Bankers' Association whose business is to know what he is talking about, estimates the money losses from crime in the United States during 1924 at \$4,000,000,000. Adding to this the cost of police protection, courts, prisons, members of the National Crime Commission pile up a grand total of \$10,-000,000,000. This estimate is said to be too high by some authorities, but in the absence of definite statistics they admit that one figure is as good as another

Figures so long that they look like a Pennsylvania through freight mean little by themselves. The mind has to have something to measure them by. Consider the following: The estimated crime total is greater than the entire foreign trade of the United States for the same period; our imports and exports for the fiscal year of 1924 came to \$7,865,422,008.

The ancient and honorable industry of farming attains the nearest approach to that ten billion; listed in government statistics as "Food and Kindred Products," the total value for 1923 was around nine and a half billions. Textiles came next with \$9,487,-000,000. Lumber and allied industries trailed far behind with an ignominious \$3,633,000,000.

Dollars are one thing and human beings another. Therefore a recapitulation of persons gainfully employed in banditry and kindred pursuits ought to be even more entertaining. The number of prisoners in different institutions throughout the country is said to be about 200,000. Our entire criminal population is estimated at 1,000,-Then we have those aristocrats of crime who have-as the statistics so delicately put it-"unlawfully taken human life." Including professional gunmen with the winsome young girls who have shot their boy friends our murders are put at 135,000.

If you got all our murderers together and made them live in one city that sinister municipality would have a greater population than Salt Lake City. Utah, or Nashville, Tenn.

Reprinted from Nations Business Maga-ne, October, 1925.

## Advertising Calendar

NOVEMBER 16-18—Annual Meeting, Association of National Advertisers, Inc. Washington, D. C. NOVEMBER 22-24—Seventh District Convention. Associated Advertising Clubs of the World, Oklahoma City, Okla.

APRIL 12-14, 1926—Fourth District Convention. Associated Advertising Clubs of the World, Orlando, Fla. JUNE 19-24, 1926-Twenty-second Annual Convention, Associated Ad-vertising Clubs of the World, Phila-

The Editor will be glad to receive, in advance, for listing in the Advertising Calendar, dates of activities of national interest to advertisers.

## \$150,000,00

is the amount of advertising refused by American Wool and Cotton Reporter and allied publications during the past twelve months.

We feel a certain moral obligation whenever we are offered any advertising to make sure as far as is humanly possible:

First—That the textile industry offers a proper market for the commodity offered.

Second-Is the firm offering the commodity of sufficient standing to justify our advising our subscribers to do business with them?

If you have something you would like to offer, which you believe will meet these qualifications, and want to submit it to us for a frank opinion, we will tell you exactly what we believe.

You cannot buy space in the American Wool and Cotton Reporter unless we are convinced that these two qualifications are satisfied.

May we advise you?

## American Wool and Cotton Reporter

Recognized Organ of the Great Textile Manufacturing Industries of America The Oldest Textile Paper of Continuous Publication in the United States Largest Circulation in the United States of any Textile Publication

530 Atlantic Avenue Boston

518 Johnston Bldg Charlotte, N. C.

380 Bourse Bldg. Philadelphia

154 Nassau St., Room 902, New York

Get Our Samples Before Ordering

Letterhéads

"Lithographed to produce better results for your letters at price of good printing." HIGGINS & GOLLMAR, Inc. Manufactuling Lithographers 30 Ferry Street . New York, N. Y.

ALL BUSINESS STATIONERY FORMS LABELS ADVERTISING DISPLAYS





AGENCIES and Advertisers who sell to the cabinet maker and wood working industry should be interested in killing two birds with one stone.

We can tell you how you can do it economically. Just write asking us about it.

The Furniture

Manufacturer & Artisan



This is a true picture of the reception given by an advertising man to "The Process and Practice of Photo-Engraving." Justly so. When you realize how this book is going to save time, temper and money for you, too, your greeting will be just as bearty.

### Note These Contents

Busto principles of dhoto engraving, Making a photo-engraving. Principles of photoprenby. Leannes and firsh, The country, Making a link nearlier, Layline that, Color work, Photography of colors, Promông and nervests, Bleskings, Litectopyline stereotypes, Litecture process, Color of Copy, Specials, methods and other processes.

The Process and Practice of Photo Engraving By Harry A. Groesbeck, Jr. 260 Pages-280 Illustrations-\$7.50

### Doubleday, Page & Co. Garden City, New York

Send me a copy of Harry A. Groetheck, Jr.'s, authoritative work, "The Process and Practice of Photo-Engraving." If, at the end of ten days, I find it unsatisfactory, I will return it to you. If not, you may will me for \$7.59.

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Address																		
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# In Sharper Focus

### William D. McJunkin

II Is father was in Harrisburg at the time. As a legislator of Pennsylvania, he was immersed in putting through a bill of importance. But he came home posthaste when they wired him another Bill of importance had arrived in Franklin. Getting, himself born in Franklin was really "Bill" McJunkin's first stride toward



for the moment and hiked out to Halsted Street where merchandise men are merchandise men and women are shoppers. L. Klein, his employer, had seventeen windows to dress but this was before the days of conferences so Bill still had time to become advertising manager. Then M. L. Rothschild's scouts caught his stuff and Bill was escorted to State Street.

After two years with M. L. as advertising manager, Bill moved up the street to the Fair and gathered more garlands there for five years in the same capacity. Then Mandel Bros. claimed him for their own until Bill went in on his own, in 1905.

went in on his own, in 1903.

In the twenty years since then Bill and his clients have prospered. He has put his name on a real general advertising agency organization of seventy people and his position among other honors he carries easily is the job of vice-president and director of the National Outdoor Advertising Bureau. His clubs include the Chicago Athletic, Chicago Yacht and Edgewater Golf. They call him "Bill" at all three and mean it. Right now his greatest interest in life is Bill Mc-Junkin, Jr., eata six.

## A. E. Greenleaf

TO A. E. Greenleaf, the name Plymouth is suggestive of pleasant things. Forty miles from his office there is a rock which has made a town of that name famous.

connections of the second of t

Then, in exactly the opposite direction—up in the rugged hills of Vermont—there is another town by that name, which injected something into

success—it gave him a migratory mind. Two years later Butler, Pa., beckened and Bill moved his family there.

For an advertising man Bill evidenced an early and eager taste for work. It bothered his folks who lived in a big house on the hill and wanted him to go into a profession; but Bill went into a planing mill instead. For four years he took summer courses in hard work, coupled with exposure to higher education during the cold weather at Western University, now rechristened Pittsburgh U.

Just after disfiguring his first ballot, Bill made a triumphant return to Franklin where his uncle was entrepreneur of the local emporium. It was there he broke into advertising through the window—trimming the restricted area of his uncle's fine old plate glass with a native knack that caused Clevalland to call him to Wm. Taylor Son & Company. Here he postgraduated in the art of attracting passers-by until the World's Fair brought him to Chicago in 1893.

Bill could have lingered in the Loop at the outset but he deferred his debut



Chrysler Sedan - Unusually Beautiful Car of



The New Ford Coope—a Layor He With Salesmen and Exceedingly Economical

# Do Motor Cars Pay?

SALESMEN and service men have accepted the automobile as the most convenient and flexible commercial transportation.

Yer each executive must ask: Is automobile transportation really prolitable for my particular business?

Only two economic reasons justily the commercial use of passenger automobiles: [1] To reduce costs; and [2] to improve business. The latter includes better selling, more selling and quicker coverage.

It is agreed the motor car does have real advantages—if they can be unscrambled from the disadvantages and abuses.

Company car ownership is the source of many disadvantages. To use no cars at all may be equally wasteful in time, opportunity and actual cash.

Built on 10 years experience with car costs and practices, Saunders Drive-It-Yourself System presents herein a work-a-day plan for the busy executive and sales manager.



# Saunders System in the Central States

The development of Saunders System service as pictured above will cover the needs of the average salesmen. Other stations are being opened as fast as local needs can be determined. Smaller towns not yet developed by Saunders System usually have some local tental company which gladly honors our Travelers' Identification Cards.

This booklet is a constructive study of costs and results of motorized selling based on actual practices

# "Motor Car Advantages Unscrambled"

Why Saunders Drive-It-Yourself Co. Urges Rail Travel and Renting Motor Cars for Use Only When a Sales "Asset"

HE difficulty concerning salesmen's automobiles is to unscramble the advantages from the disadvantages and abuses.

To do this, one must realize that a motor car for traveling salesmen is, at times, an "asset." At other

times it is a distinct liability.

For most companies, the City and its Trade Area is the natural market unit. The best roads radiate from these sales centers and here a motor car is a real "asset."

Metropolitan areas and adjacent rural centers can both be covered quickly and economically.

"Driving through," however, is costly on long trips, slow and exhausting, while rail travel is cheaper—although not so flexible or so quick on short trips. Real sales economies, therefore, are effected by using rail service between major towns and covering the adjacent trade territory in motor cars.

At 85 stations in twenty states Saunders Drive-It-Yourself System rents gear-shift and Ford coupes, sedans, and touring cars on a mileage basis. Each salesman drives privately a new, clean, splendid-running car with standard insurance protecting you against liability, property damage, fire, theft and also collision above \$15 damage. A salesman can take a car Monday morning, keep it until

Saturday evening, and if he drives only one mile he pays for only one mile. No hour charge or mileage guarantee required.

A new book, "Motor Car Advantages Unscrambled," analyzing this service, shows how a salesman may use a Saunders car for quick coverage of a given trade center, then discard the automobile, take rail, rest and plan his work, arrive refreshed at the next major town and rent another Saunders car. The book also contains a host of ideas for aggressive sales managers. A sample copy will be sent free at your request. Address the Saunders Drive-It-Yourself Co., Inc., 318 Saunders Bldg. Kansas City, Mo.

Akron (2) Athens, Ga, Atlanta (2) Augusta, Ga Baltimore (2) Bassesmer Ala, Birmingham (4) Chicago (2) Cedar Rapids (2) Chatranoaga (2) Cincinnati (3) Cleveland (2) Columbus, Ga (2) Colorado Springs Council Bluffs
Dallas
Davenport
Dayton, O. (2)
Decatur, III.
Des Moines
Denver
Detroit
Evansville (2)
Galesburg (2)
Houston
Indianapolis (2)
Kansas City (3)
Knoxville



Lincoln, Neb.
Louisville (3)
Macon, Ga.
Memphis
Milwaukee (2)
Mobile
Moline
Moline
Montgomery (2)
Nashoille (2)
Nashoille (2)
Nashoille (2)
Now Albany, Ind.
Oklahoma City
Omaha (3)
Philadelphia
Peoria (2)
Pueblo

Richmond, Va.
Richmond, Va.
Rocklord, Ill.
Rocklord, Ill.
Rocklord, Ill.
Solicux City
Springfield, Ill.
Springfield, O.
St. Joseph, Mo. (2)
St. Louis
Toledo
Toledo
Toledo
Vincennes, Ind.
Washingtor, D. C. (3)
Wasterlou, I.a.
Wichita, Kans.

# **Get More Business**

through the use of sound sales and adve. tising psychology



JUST OUT!

the heart of your distribution costs by your distribution costs by most of the cost of the

# PSYCHOLOGY OF SELLING AND ADVERTISING

461 pages, Sx8, illustrated, \$4.00

This book explains how prople buy and how they can be sold. It analyzes the buying process controlled the process controlled to the process controll

### Buying habits analyzed for you

The book digs deep down into the roots of human nature and describe man's nature wants, social wants, acquired wants, shows how people discores solutions to these wants, how they make decisions and take action and explains the parts played by satisfaction, feeling, sentiment and good will.

# How can you improve your selling and advertising?

selling and advertising.

After existence in detail the merkines of the human mired in buying, the book discussed the human mired in buying, the book discussed the water of the buying that it is a property of the buying the buying

# Examine this new book for 10 days free

No abligation to purchase—be sure to see this book. Mail the coupon now!

#### McGRAW-HILL FREE EXAMINATION COUPON

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McCRAW-HILL BOOK CO., INC.,

the boyhood of Calvin Coolidge that started him on his way to the White

Across the Connecticut river from silent Cal's birthplace, there is still another Plymouth, cosily nestled within the confines of the good old state of New Hampshire, and into this community, on the 6th of October, 1874, there came by birth one A. E. Greenleaf.

A present height of six feet four—with avoirdupois in proportion—bears testimony to the fact that the name "Plymouth" is synonymous with the proposal

At an early age the nomadic lust conquered mother's apron strings and this personality started an inky career on the Laconia, New Hampshire News and Critic, for which paper he served as office boy, compositor, solicitor, advertising manager and assistant editor.

After a few years' experience tramping around printing and newspaper offices in the Middle West, he landed in Norwich, Connecticut, in charge of the Job Printing Department of the Nor-

wich Morning Post.

Then he was caught by the lure of Beantown and migrated to Boston, there to hold positions with the Journal, Globe, Herald and finally the American. On the latter publication he admits that as superintendent of the composing room, he helped William Randolph Hearst get his first start in Boston.

Then back to Connecticut again—this time New Britain, that well-known home of good hardware—where he served as advertising manager for Landers, Frary and Clark.

From that position he was carried by the natural process of evolution into the advertising agency business and founded The Greenleaf Company a few

years later in 1915. During his journey through life thus far his hobbies have been many and varied. In Masonry and Shrinedom he has been particularly active and he claims the world's championship in golf, for hitting the ball the hardest with the least results. As a swimmer he has changed the temperature of the water as well as the rising and falling of the tide on many and varied occasions-indoors and out. Also, it might be mentioned that he is an authority on dodging the tops of doors, chandeliers, awnings, etc., as well as adapting his length to beds and Pullman berths.

### The Krichbaum-Liggett Company

Cleveland, will direct advertising for The Hughes-Keenan Company, Mansfield, Ohio, manufacturers of ornamental iron work, pressed steel stairs, and steel dump bodies.

#### W. D. Sawler

Formerly advertising manager of the Lehon Company, Chicago, has become associated with the Morgan Sash & Door Company, Chicago, as advertising manager. In

# SOUTH BEND It's the

NEWS-TIMES

Our local advertising rates are 10% higher than the second paper.

We lead in local advertising.

Member of A.B.C.

Represented by

Lorenzen & Thompson, Inc. New York

Chicago

San Francisco

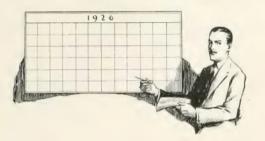
# For Some Agency or Advertiser—

A "Find"

I know a young lady who has a superlative knowledge of merchandise gained thru working in the merchandise comparison and control departments of one of America's largest stores. In addition, she has taste, the ability to write, and is a college graduate. For some agency or advertiser she would make an excellent research worker, or, with very little training she could write first class copy.

To an organization that considers the future possibilities of those it employs, she will prove a real "find". Moderate starting salary. Further particulars may be had from

P. L. Box 323 % Advertising and Selling Fortnightly



# Some Observations on Planning the Industrial Campaign

This is the open season for campaign planning. 1926 is just around the corner.

Naturally, each product has its own set of conditions, but in the case of practically every article coming under the heading of "industrial products," the following basic questions must be considered:

The number of industries covered. It is now generally appreciated that there is a limit as to how thin a campaign can be spread out. It takes a certain amount of effort to make an impression on a prospective buyer. Anything less than that is waste.

The relative size of the industries. Other things equal, the bigger the industry, the bigger the market. (The textile industry ranks second.)

The number of manufacturing units. This has an obvious influence on sales and advertising effort. (The textile industry leads all others in the number of large units. 95% of the total production of the industry is confined to about 6000 mills.)

The business outlook. The average Advertising Manager prefers to "buy on a rising market." (The textile industry has fully recovered from one of its worst slumps. It is now well on its way toward real prosperity.)

The relative merits of publications serving the industries. The importance of this question is obvious. It is completely discussed so far as Textile World is concerned in Section 4 of "How to Sell to Textile Mills." Sections 1, 2 and 3 of the same book will help you size up the textile industry as a market for your product.

You may have a copy of "How to Sell to Textile Mills" for the asking.

# Textile World

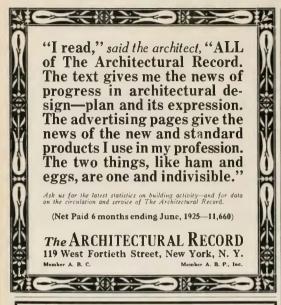
Largest net paid circulation in the textile field

Audit Bureau of Circulations



ssociated Business Papers, Inc.

BRAGDON, LORD & NAGLE CO.
334 FOURTH AVENUE NEW YORK CITY



# Better Results from Your Direct Selling

IT makes no difference whether you sell Shoes, Soap, Sealing Wax or Ships—Sales Results only—count! To get the best results you must sell on an economical basis at all times. Only Direct Mail enables you to accomplish this—but it must be used judiciously to make it pay. Our staff of experienced Merchandisers with a thoro knowledge of the Science of Marketing by Mail—and our ability to plan, prepare, produce and mail successful Direct Mail Advertising Campaigns, has made our service national in its scope. This should be sufficient proof that it will pay you to consult us before starting your next Direct Mail Campaign. We will arrange to have one of our Merchandisers call to suit your convenience.

# Buckley, Dement & Co.

General Office and Plant 1314 Inckson Blvd., CHICAGO Eastern Sales Office 247 Park Ave., NEW YORK

We have complete departments for furnishing-Merchandising Analysis, Copy, Art and Plates, Printing, Form Letters, Mailing Lists, Addressing and Mailing-all under our own root.

# What Are Unfair Business Practices?

Recent Decisions of the Federal Trade Commission Condensed for Quick Reference

COSMETICS.—A New York manufacturer of perfumes and face creams has been ordered to cease and desist from the unfair business practices of establishing uniform prices at which retail dealers should resell such products the consuming public; and from soliciting and receiving the support of jobbers and dealers in maintaining its price lists; and from refusing further shipments of its products to dealers who sold below the fixed price.

CORRESPONDENCE SCHOOLS-A Chicago corporation conducting a correspondence school purporting to teach mechanical and other forms of drafting and the trade of repairing automotive vehicles has been ordered to cease and desist from falsely advertising that pupils of a very limited education will be qualified as experts for highly lucrative positions in the space of a year, and that it will place pupils in such positions when they have completed their courses. This concern was also ordered to discontinue advertising its courses at reduced rates when the rates were not reduced, and from advertising that certain valuable tools, etc., were given free when in reality their cost was included in the regular fees. This firm was also ordered to cease using fictitious legal papers in attempting to make collections from delinquent pupils.

BUTTER.—A creamery company of Neosha, Mo., has agreed to accept the Commission's order requiring it to discontinue the practice of selling butter in shapes, sizes and dress in imitation of recognized shapes, sizes and dress generally known to the purchasing public to contain certain standard weights. The packages sold by this concern, it has been found, ran from one-half to two full ounces below the recognized standard in defiance of a resolution passed in 1920 by the assembled butter manufacturers of Arkansas, Oklahoma and Texas.

FEATHER BEIS.—A Nashville, Tenn., concern, engaged in selling feather beds and allied products direct to users, is required to refran from this practice chandies as being made in its own factory when the goods are not so made and also from the practice of branding similar goods with differing labels in order that varying prices may be charged for merchandise of a similar grade.

VARNISH.—A Louisville, Ky., concern is required to desist from the practice of secretly offeving and giving sums of money as rewards for foremen or other employees who persuade their employees rs to use its varnish or as inducements to employees to recommend the use of the varnish.



# PERSONAL RECORD and DATA BOOK for Executives

TTRACTIVE sheepskin bound desk book with 200 pages devoted to valuable material for daily reference and 200 pages for use in making memoranda for present and future plans, appointments confidential sales records, quotas, daily activities and personal information. Especially valuable to sales executives. The useful tables and facts for personal use alone are worth more than the price of the book, if kept handy for immediate reference. Ruled pages and graphs for personal records make the desk book a daily aid in planning work and working plans, in addition to keeping engagements, recording sales accomplishments, watching income tax reductions, and dozens of other items which every executive must remember for his own personal needs.

An exceptionally appropriate gift for executives, branch managers, distributors, convention guests, contest winners.

#### Type of Data It Provides

Mileage between important cities, express rates, telegraph, long distance, railroad, Pullman, etc.; months when business is best in principal cities; peak seasons and monthly sales in different lines;

best hotels in 300 cities; table of selling prices based on costs to quickly determine net profit; table of discount equivalents; chart showing influence of turnover on volume; chart showing how to buy stocks; state counts; publication circulations and rates; population and buying power by counties; and other valuable data, besides the ruled pages and graphs,

Sent on Approval to Any Executive

# THE DARTNELL CORPORATION

New York Offices, 19 W. 44th St.

Publishers of Sales Management Magazines and the Dartnell Service for Sales Executives

4666 Ravenswood Ave., Chicago

TO BE SURE OF A BOOK MAIL THIS COUPON TODAY

In Special Christmas Shipping Boxes.

quantities of one dozen or ere, \$48 a dozen. Name stamped in gold on cover, 25c.

An Ideal Xmas Gift

ine	Darmen	Corporation,	Tenvenswoom	A . C	CHICAGO

Enter our order for ...... Executive's Personal Record Books for 1925 (with) (without) names stamped on covers in gold.

All bills rendered to company, unless otherwise instructed.

# Your Salesmen

should have as good tools as these—



GEMBINDERS are built rightto hold Testimonial Letters. Sales Bulletins, Photographs, Price Sheets and similar material. GEM BINDERS aid the Salesman in conveying that Good First Impression.

GEM BINDERS are not just covers, they are expanding loose leaf binders fitted with either our patented flexible staples, binding screw posts or paper fasteners.

They are easily operated, hold their contents neatly and compactly, fit nicely into a traveling man's brief case.

GEM BINDERS in Style "GB" are covered with heavy quality Art Fabrikoid; they can be washed, if necessary, for the removal of hand stains, without affecting the surface color or finish of the material.

May the Submit Speciment for Inspection Purpose?

THE H. R. HUNTTING CO.

Worthington Street SPRINGFIELD, MASS.

# Advertising and Human Progress

[CONTINUED FROM PAGE 25]

advertising itself is very expensive and often very wasteful. Contrast the conditions in the homes where you live with the conditions in the homes where you grew up. In my home as a boy we received one religious weekly, one country weekly, and the Century Magazine. In my home today—thanks to the gracious generosity of the publishers—I don't know how many publications I receive. In addition to this there are the motion picture and the billboard and the street car card and the radio and the theater, none of which played a part in the life of my parents.

One day a prominent newspaper publisher shut one of his editors up in a room alone to read through one daily edition of the New York Times. He was to read as fast as he could but was to read every word—headlines, news, editorials, display advertising, want advertising—skipping nothing. How long do you think it took him? Fourteen hours. There is fourteen hours of reading matter turned out to divide the attention of people who, on the average I presume, give not more than fourteen minutes to it. We are not in our minds a thousand

times more able than our parents. We know that, and it stands to reason that with this tremendous pull and tug upon our interests no single page of printed matter, whether it be so-called literature or advertising, can possibly have the attention value that such a page had years ago.

ADVERTISING is wasteful because all form of competitive activity is wasteful. Yet it is only because we have a competitive system that we make progress. Twenty years ago the Government broke up the Standard Oil Company, and today as you drive up through New York or New England you pass a garage in front of which you find not one pump seeking to sell you gasoline but two pumps or three pumps, or even ten pumps-and that is very wasteful; your soul cries out against it. But suppose that the Government had taken over the Standard Oil Company twenty years ago, as Mr. Chase and men like him would like to have it. I venture to say that at this very hour the people of the United States would be in the threes of a gasoline shortage. The only force under heaven which will drive men into the wilds of Mexico and into the wilds of Venezuela and into every other unexplored and untamed spot in the universe in search of oil is the force of competition, the desire to go ahead, in comparison with those whom we are competing against.

The same thing is true in advertising. If the Government were to take over advertising as a national monopoly, which Mr. Chase suggests, instantly the wheels of industry would slow down because the force that drives industry forward is the desire on the larger share of the total volume of public good will and favor. That desire is what inspires him to establish the laboratory, is what makes him discontented with his production costs, is what makes him unwilling to shoulder unfair and unnecessary distribution costs and taxation costs. That eternal reaching out is the thing that builds progress, and advertising is the most powerful force in that direction.

THIS brings me to a third thing, and that is, advertising, far from being non-productive, as Mr. Chase says, is actually the inspiring and driving force behind all production, and is the builder of civilization.

You go in to a savage tribe, and what do you find? You find men who have no wants. You find that the savage is perfectly content if he has a skin to wrap around his loins, another skin to keep the rain off his head, skin to lie on, and a little food and a fire. So a savage tribe continues for a thousand years and there will be no change. The great-great-grand-children will be living as their greatgreat-grandfathers lived. But suppose that out of an airplane an advertising man dropped into that tribe and brought with him pictures of red neckties and tan shoes, and underwear and new hats, and automobiles and bicycles, and feathers and strings of beads. Instantly there would begin in that tribe a transformation. Wants would be kindled, and the desire to satisfy those wants would overcome all other desires, and in obedience to them even a savage is willing to abandon his life of leisure and voluntarily enlist himself in servitude to the creation of a civilization.

John Ruskin said that "there is no wealth but life" and that, it seems to me, is the thing which economists of the type of Mr. Chase overlook. Wealth consists not in things but in people, in human energy, in human ambitions, hopes and achievements, and it is possible by holding up before a man a picture of things that he wants and a goal toward which he is striving to transform that man from a ten horse-power man to a thousand horse-power man. And there isn't anybody here, or anybody of intelligence anywhere, who hasn't in his own experience found

that under the impulse of a great desire he could do something which astonished himself

This, I say, is the real wealth of the nation: human life, the releasing of human energy, the multiplication of a man's own power by the heightening of his desires and the lifting of his ambitions. And that, I take it, is the great service of advertising. Any man who says you can deduct that force from modern life and still have progress as rapid or life as rich speaks without any real knowledge of the fundamentals of human nature.

The proper attitude toward adver-tising should be the attitude of the scientist in the laboratory toward electricity. You ask him what electricity is and he tells you frankly that he does not know. You ask him what electricity does, and he will answer that by constant experiment, by study, by trial and failure, bit by bit, scientists are able to build up a record of experience by which they can tell just a little about the laws governing this great force and the way in which it acts and can be used for human progress. And that ought to be our attitude toward advertising. We deal with something which is not concrete and visible, something which can not be weighed or measured or seen. We deal with human nature, with the fluctuating ambitions and tastes and desires of men and women, with the changing impulses and emotions to which they can be made to respond; and as long as human life continues and men and women of different types and personalities are born into the world advertising is going to be a constant growing, changing, and shifting thing. Nobody can claim to be an advertising expert; nobody can claim to be anything more than a servant of a force which is far greater than himself, the outer fringes of whose garments he can only just touch.

LaPlace, the great astronomer, died at the age of seventy-eight, and his last words were wonderful. He said, "What we know is nothing; what we

have to learn is immense."

This, it seems to me, is the only safe attitude for a conscientious advertising man to take. Never have a feeling that we know it all; never assume the foolish and untenable position that we are wholly efficient or that bad advertising does not add to the cost of distribution just as good advertising detracts from the cost of distribution. Never assume any such position as that, but take a position of humility in the presence of this great force, a feeling that we still have everything to learn, and yet a feeling of self-respect and of confidence in the knowledge that we are servants in a very great and a very worthy cause.

#### Grafton B. Perkins

Has been appointed advertising manager of the Lever Brothers Company, Cambridge, Mass., manufacturers of Lifebuoy, Lux, Rinso, etc.



# Safeguarding the lanes of speech

The New York-Chicago telephone cable has been completed and is now in service. A triumph of American telephone engineering, the new cable is the result of years of research and cost \$25,000,000 to construct. Its first reach extended along the Atlantic seaboard, then steadily westward until this last long section to Chicago was put into service.

To the public, this cable means dependable service irrespective of weather conditions. It is now not likely that sleet storms, which at times interfere with the open wire type of construction with 40 to 50 wires on a pole, will again cut off the rest of the nation from New York or from the nation's capital as did the heavy sleet storm on the day of President Taft's inauguration.

The new cable means speedier service, as it provides numerous additional telephone circuits and will carry a multitude of telephone and telegraph messages. It would take ten lines of poles, each heavily loaded with wires, to carry the circuits contained in this most modern artery of speech.

This cable, important as it is, is only one of the Bell System projects that make up its national program for better telephone service to the subscriber. It is another illustration of the System's intention to provide the public with speedier and even more dependable service.



AMERICAN TELEPHONE AND TELEGRAPH COMPANY AND ASSOCIATED COMPANIES

#### BELL SYSTEM

One Policy, One System, Universal Service



Bakers Weekly A.H.-C.-A.H.-P.
NEW YORK OFFICE—45 West York City
NEW YORK OFFICE—43 S. Dearborn St.
Manataning a complete research laboratory
and experimental bakery for determining the
adoptability of products to the habing in
partment, furnishing statistics and sales analysis data.

# One Advertisement of

# 34 Pages

The largest and finest radio trade advertisement that has ever been published by any trade paper appears in the OCTOBER 15th issue of



"The Big Book with the Orange Cover"

This remarkable 34-page colored insert appearing exclusively in THE TALKING MACHINE WORLD features



and is sponsored by the Zenith Radio Corp., Chicago (Lee Robinson) in conjunction with 28 Zenith Distributors throughout the country.

Send for a copy of this insert It is well worth your attention

# TALKING MACHINE WORLD 383 MADISON AVE., NEW YORK

Published by EDWARD LYMAN BILL, INC.

## "Impressive Facts About the Gas Industry"

With an investment of \$4,000,000,000, the gas industry stands high among the country's leading industries. To familiarize advertisers with the enormous market which this business affords, we have prepared an attractive little booklet entitled "Im-

ket which this business affords, we have prepared an attractive little booklet entitled "Impressive Facts about the Gas Industry." You are invited to send for a copy.

re mivited to send for a copy.

Robbins Publishing Co., Inc.

9 East 38th Street New York

GAS ENGINEERING AND APPLIANCE CATALOGUE

# A Package Market for Bulk Product

[CONTINUED FROM PAGE 34]

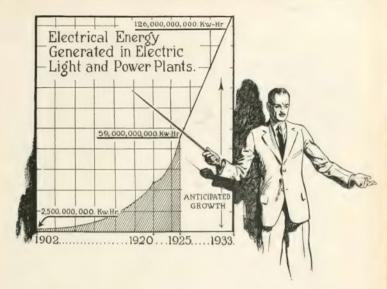
dealer with information on turpentine and how to sell it.

The first number announced our new five-gallon and one-gallon cans, lithographed with our name, trademark, and guarantee, and it also told how Hercules Turpentine is produced in large plants with modern equipment under the direction of experienced technologists. The back page carried technologists running in painters' magazines, accompanied by the thought that an advertised brand guaranteed by a responsible producer is easier to sell than is turpentine of unknown origin and questionable quality.

N the current issue we announce that Hercules Turpentine in five-gallon cans can now be obtained in a new one-can crate which serves for shipping, displaying and pouring. The special tilting crate is completely assembled before the can is placed in it. There are no nails to pull in unpacking. The top of the case when inverted, forms the stand or holder for pouring the contents. Jobbers and dealers who were formerly compelled to saw a two-can case in half and then re-box single cans on five-gallon orders find this new method of crating a profitable convenience; and it enables the consumer to pour easily the contents of the can as needed.

All of this work has helped us immensely with the jobbers. To inform
their salesmen about our product we
prepared folders specially designed to
fit the large hardware catalogs. We
told our story with pictures as far as
possible, because these salesmen with
thousands of items to sell will not as
a rule read long descriptions. But they
do use illustrations in their catalog
very effectively in selling to dealers.

Another medium for conveying our sales message is our motion picture. This is a two-reel Pathescope production which intersperses humor with instruction. The cooperation we received from various divisions of the Department of Agriculture in preparing maps and statistics of pine forest resources and acreage of cut-over land. and the criticisms and final approval from officials of the department, before the film was released, has added to its educational value and has brought it unquestioned recognition as an authoritative presentation of the subject. Turp and Tine, the two painters in our cartoon advertisements are brought to life on the screen and their animated comedy blends well with the pictures portraying the source of all turpentine and the methods of producing it, both from the gum and from the wood.



# Gentlemen — here's the record industry!

The central station industry has made its unrivalled growth through increased service to the public and industry and through the continued reduction of rates against rising costs of living.

The engineering, financial and commercial activities of the electrical industry are definitely tied in with this progress.

And the outlook is just as encouraging as the "backlook"

Expert observers and statisticians see nothing to prevent the doubling of this record in the next eight years-that is, an output of 126 billion Kw. hours in 1933 against 59 billion this year.

Their estimates are usually conservative. as in the case of the forecast made a few years ago which under-estimated the 1925 output by two billion Kw. hours.

Who will share the profits that will come with this increasing use of electricity in industry, in the home and in its extension to the farm?

You will find the answer to this question in the advertising pages of the engineering and executive paper of the electrical industry-Electrical World, a paper that is older than the industry itself.

# A.B.C. ELECTRICAL WORLD A.B.P.

Tenth Avenue at 36th Street, New York

—a McGraw-Hill publication

1926		JAN	NUA	RY		1926	1926	F	EB	RU	AR	Y	926	1920	6	M	AR	CH	1,	
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# All-Year-Round Value-

An advertisement in the Yearbook of Industry—the Annual Number of Iron Trade Review—will be used and referred to every month throughout the year. Write for details.



On the Executive's Five Foot Shelf



Member A. B. C. and A. B. P.



The Yearbook of Industry



We are the producers of some of the oldest and most successful house organs in the country. Write for copy

The William Feather Company 605 Caxton Building :: Cleveland, Ohio

## Agency Assistant Sales Promotion

Young man with energy, initiative and intelligence seeks opportunity with agency or manufacturer.

College graduate; experienced plan, copy and production for direct mail, house organ, trade paper, etc.

ADDRESS: ADVERTISER 109 Hampton St., Cranford, N. J.



dex will be published and mailed to you.

# TESTIMONIALS

Orders, checks, maps, reports, bluoprints, etc. PHOTOSTAT oriots are carcineling photographic facaliniles—produced without plates.

Send for Samples.

Bott prices—quickst services

Commerce Photo Print Corporation 80 Maiden Lage New York Onty

Jewish Daily Forward, New York

# BOOT AND SHOE RECORDER

BOSTON

"The Great National Shoe Weekly." The India-pensable advisor on shoe stries and shoe merchan-dising of the best-rated retail shoe merchants of this country. Circulation 13,423 cooles weekly (Member & B. C.) First choice of the advertiser of shoes, leathers, healtry or shoe were goods between absoluted Buttness Papers, Inc.

# The Open Mind in Advertising

[CONTINUED FROM PAGE 22]

the Chrysler Motor Car Company was presented to Mr. Chrysler. Here was a radical idea. Readers of national media will remember the first few advertisements of the campaign, wherein the following copy in ten-point type appeared in the center of an otherwise blank page of the paper:

> Walter P. Chrysler. Motor Car Manufacturer See Preceding Page

Four marks at the corners of the page completed the advertisement. Attention value plus!

Did Mr. Chrysler say: "That's not an advertisement. An advertisement must attract attention, arouse interest, create a desire, stimulate action. Go back to your idea foundry and hammer me out an advertisement that has n picture of my new car, put the trademark at least two inches in diameter in a prominent place, and see that the name 'Chrysler' is spread clear across the page. If I am paying for this I want my money's worth!"

Mr. Chrysler evidently was openminded enough to listen to the arguments for the type of advertising used and had sufficient vision to see the results. But for every man of the Chrysler type in the world there are thousands of business executives and agency "funnels" that would have "killed" the idea without consideration, giving as their reason a variation of the above typical argument that we have all heard hundreds of times.

THE point does not actually hinge on the fact that such advertising is good or bad. I contend that the man who originated the idea as well as the man who accepted it for the Chrysler Company must have spent days and even months contemplating from all angles such a plan before adopting it. Who, then, is to say whether it is good or bad on five minutes' consideration without an inkling of the facts and conditions behind it?

In my comparatively short advertising career I have made some observations that might prove interesting and enlightening to the advertising guild. In the first place, I find that I have unconsciously divided all advertising organizations into two general classes, as noted in the early part of this article, namely, (1) the organization estab- goods. He plays up to the idiosyn-

when the first advertising campaign of lished and operated on the openminded principle where every idea is examined like a diamond in the rough for the best that is in it, and (2) the organization that is enveloped in a bandage of petty rules and aversions that limits the usefulness of the organization to the scope of the controlling head.

To work for the first type is to soar into the realm of fancy and bring back visions to be forged into new and effective business weapons. To work for the second type is to put one's initiative and creative ability into a prison cell of rules, fallacies and petty criti-

WHEN a man joins an organization of the latter type he seem learner of the latter type he soon learns what will "get by" and what will "get the gate.' Sometimes he has to revamp his entire notion of what is right and what is wrong in advertising. He can either elect to fall in with the scheme of things or battle for his own ideas and methods which have proved successful with other organizations. If he chooses the latter course he picks a hard and rugged road. He gets a reputation among the "powers that be" for being a hard man to handle, temperamental, radical, or incompetent, and either gets "fired" or relegated to a menial, stereotyped job. Selling an idea to a man who does not have an open mind is harder than building subways in a Hylan administration or getting an appropriation through Congress.

If a man decides to train with the Boss" he soon becomes a "yes man"; mediocre, uninterested, stereotyped,

mechanical and an imitator.

I know of a typical case that will illustrate this last point. The man I have in mind is the "star" advertisement writer in a group of eight or ten. He owes his reputation to his ability to turn out more advertisements than any of his co-workers and his ability to get the largest percentage of work O.K.'d. This man in his way is a phenomenon. I have seldom seen a man with a more versatile mind. His copy shifts from shoes, to ships, to sealing wax with perfect ease.

However, most advertisements of his that have come to my attention looked commonplace-some were absolutely devoid of a constructive idea. Not wishing to face my own conscience with the text of this article, I made an effort to discover the facts behind his success and I found that they uphold my contention. It is simply this: He writes advertisements primarily to please the man who is paying the bills-not to sell "To rise above mediocrity ~~ requires enthusiasm and a determination not to be satisfied with anything short of one's ideals."



Beautiful wrought iron doors by Edyar Brandt at the Chency Brothers Building in New York

ATTHFUL reproduction completely subjugates the mechanical processes incident to engraving. They do not appear in the finished work. Such preservation of the spirit and life of the original requires the deft sympathy in treatment of a highly skilled craftsman.

In the hands of our engraver-craftsmen, every plate becomes a virtual transposition of the original subject not a metal mockery. If you feel that your present engraving service betrays your illustrations, we shall be pleased to place ourselves and our facilities on triad.

\*\*Che EMPIRE STATE ENGRAVING COMPANY \$\sim 165-167\$ William Street. New York \$\sim 165-167\$

## RESULTS

MISSISSIPPI POWER COMPANY
Gulfport, Mississippi

Gulfport-Biloxi Herald, Gulfport, Miss.

September 17th, 1925,

Gentlemen:—On September 10th we offered to our public an especially attractive pur chase on electric irons, and ran, between the 10th and 17th of this month, two advertise ments in your publication

ments in your publication. The results obtained were surprising to even ourselven. As stated in our advertise. The results obtained were surprising to reproduce the surprising to the state of the demand, we have had to recorder by wise to state were ample to take care of the demand, we have had to recorder by wise to that we would not have to disappoint appose. These remarkable results can only be attributed to but one factor, the paramount appreciation of The Daily Hersal for putting our sale over the top. You may, of course, use this letter in any manner you see fit. Again tabning you and with best personal regards, we begt to remain,

Very truly yours,
MISSISSIPPI POWER COMPANY,
D. G. PLEASANTS, Sales Manager

This is but on example of the letters we get proising the selling power of
The Baily Herald—the wide-goods paper that "Covers the Coust."

### THE DAILY HERALD BILOXI GULFPORT

Geo. W. Wilkes' Sons, Publishers

Advertising Typographers

THE STYLE of an advertisement is determined by the particular thing it is to do; the particular people to whom it must appeal; the particular environment in which it makes its appearance: and by the particular article or service it has to sell.

Pittsford typography embraces all these things in determining style.

### Ben C. Pittsford Company

431 South Dearborn St. Phone Harrison 7131



Member

READ wherever is cut or sold.





### PROVE IT! SHOW THE LETTER

fled customers, it would remove doubt and get the order. Don't leave testimonial letters being idle sales thru their use.
Write for samples and prices

AJAX PHOTO PRINT CO., 21 W. Adams Street, Chica



cracies of the advertiser. If he finds the advertiser has a desire to see his name splashed across a page, he splashes. If the advertiser doesn't like heavy art and engraving bills, he uses line cuts or "all type" ads.

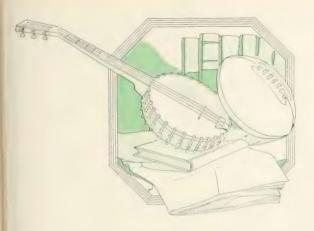
As for this man's production, his memory and a ready flow of words enables him to write copy of fair merit on any subject without particular preparation. So, where some men would take days and weeks to prepare themselves to write a certain advertisement, he does the job in a couple of hours.

He knows and admits that work he is doing is not good advertising. But, as he explained to me, to succeed in his present position it was necessary to adopt such methods.

The greater part of this article has been devoted to discussing the advertising executive, department and organization heads. It would not be complete without some mention of the individual advertisement writer and his place in the open-mind program.

HAVE seen many men who seem to think they develop ideas and write advertisements on inspiration direct from the Almighty, and that once an idea is placed on paper it is rank heresy to change it. It is not an exaggeration to say that if any one in an advertising organization should be openminded it is the man who conceives the ideas and prepares the original work. No one has a corner on all the ideas in the world and the old saying that two heads are better than one was never more true than in this case. The individual writer is quite prone to be governed by his own likes and dislikes to the detriment of his work. He is likely to tend too much toward a certain style of treatment. He should be openminded in viewing the work of others and on the constant lookout for new methods and new modes of expression. I have found that the ideal way to develop an advertisement is to prepare a rough outline of the idea with accompanying copy. Show this "rough" to several people-the more the better-who are in a position to judge intelligently the problem in hand: discussing it from every angle. If the writer is openminded, he will go back to his desk, consider all of the facts, discard those that do not fit into the picture, and modify or adopt the others to his advertisement. The net result is the advertising brains of many people co-ordinated by one man into the best advertisement to be had.

This scheme will not work, however, if any of the men to whom the writer shows his "rough" has veto powers and chooses to use them. Instead of giving suggestions, he says, "This is wrong, you should do it this way." He acts as the small end of a funnel, crowding all the many viewpoints and suggestions that might have to be focused into one powerful ad into the narrow rut which governs his own ideas. Fresh viewpoints from such procedure? New life in the organization? Broader vision? Never!



# THE ELECTIVE COURSE

AT school and college there are the regular courses, and then there are elective courses, chosen by the students themselves.

The elective subjects, those which he himself has chosen, naturally hold a more intense interest for the student. He approaches them in a different frame of mind—prepared to enjoy them, rather than doggedly to endure a necessary hardship.

The Fortnightly is an elective course, the preferred study of its readers. It entered the field not merely as an addition to the regular curriculum, so to speak, but as a special, unsual, elective course in current opinion on advertising and merchandising affairs. It opened its pages to controversies, to other than orthodox behefs and ideas, to liberals as well as conservatives.

Its pages are not closed even to the parading of advertising skeletons and ghosts when such exposure may help permanently to bury those gloomy effigies and scatter the fears and suspicious that their hidden existence fostered.

In two years the Fortnightly has gained and held nearly eight thousand subscribers. It is constantly gaining more. They must be interested in advertising, and in the Fortnightly's treatment of advertising and merchandising opinion. We offer them absolutely nothing else.

These readers are elective students. They have chosen the Fortnightly, And they are sticking to that choice.

Are such readers good prospects for your advertising in the Fortnightly?



### Messrs.

# COLUMBUS



# Oral Hygiene Every dentist every month

PITTSBURGH, PA.

CHICAGO: W. B. CONANT, Peoples Gas Bldg., Harrison 8448 CHICAGO: W. B. CUNATI, ISSUED BIDGS, Harrison 848
NEW YORK: STUART M. STANLEY, 53
Park Place, Barclay 8547.
ST. LOUIS: A. D. McKinney, Syndicate
Trust Bidg., Olive 43.

LOS ANGELES: E. G. LENZNER, 922 Chapman Bldg, Vandike 5238.



Of course not!

Late in August and early in September, the London Times published a series of articles, nine in all, under the general caption, "Future of the Cinema."

The author, Robert Nichols, is an Englishman, a poet and if he is to be judged by what he says and the way he says it, a man of rare intelligence. To equip himself for his self-imposed task. Nicholls spent a year and more in Hollywood.

Metaphorically speaking, he takes the "movies" to pieces and indicates what is wrong with them-"dumb" producers, a "hick" public and scenario writers "who display an incredible want, not only of such culture as would not disgrace a schoolboy, but of any real knowledge of the world and of human nature.

All in all, the articles are the most notable contribution to motion-picture criticism that have ever been printed. I brought five of them back with me and showed them to a man who has to do with motion-picture matters

A day or two ago, he handed the clippings back to me with the com-ment, "Very interesting. But they won't make a bit of difference to motion-picture producers.

Of course not. No intelligent man ever supposed they would.

#### Price-tags!

High-class stores in American cities seem to be unwilling to stress price. In their display-windows, they place two or three or at most, half-a-dozen articles-none of them price-marked

I have often wondered why this should be. Is it because they want people to come in and ask the price? Or do they believe that if prices were plainly shown, buyers would be frightened away?

London shops, quite as high-class as any in New York, are under no misapprehension as to the value of pricetags. They fill their windows, choc-abloc, and the price of everything is shown so clearly that even a blind man can see. There is nothing "artistic" about this way of doing business; but, judging by the effect it has on the buying public-of which, in summer, Americans are no small proportionit is a success, for it brings people into the stores in droves.

I should like to see one-only oneof New York's "high-class" department stores abandon the "artistic" and try the "practical." My belief is that it would never go back.

#### "Made in Britain"

"Made in Britain," "British goods are best," "Made by British workmen in British factories," "All British"phrases such as these are, more and more, becoming a part of British advertising. No reasonable man can object to that sort of thing. It is merely a variation of our phrase, "Patronize Home Industry."

It is a question, though, if the Rolls-Royce advertisement, reproduced below, isn't a little bit more than "personal."

# THINGS THAT MATTER By FILSON YOUNG

THINGS THAT MATTER
BY PHISON YOUNG
Why do English cars? No Englishman who buys a foreign car, for pleasure or business, is and when he does, he takes the bread out of the mouth of one English cannot be about ten weeks. If he thought about the weeks of the thought about the weeks. If he thought about the weeks of the thought about the weeks. If he thought about the weeks of the w

ROLLS-ROYCE LIMITED CONDUIT STREET, LONDON

#### The Meekest of Men

At St. Paul's Chapel, a few evenings ago, I heard the Columbia University Chapel Choir sing Horatio Parker's "Dream of Mary." It was beautifully

I am not a religious man; yet then and since, this thought has been with me: More than any other man who ever trod this earth. Jesus of Nazareth has been the inspiration of men of creative mind. Because of Him, this world is infinitely richer than it would be if He had not lived. Poet, painter, musician-every man who is blessed with the ability to express himselfhas done his noblest work when the Meekest of men was his inspiration.

JAMOC.

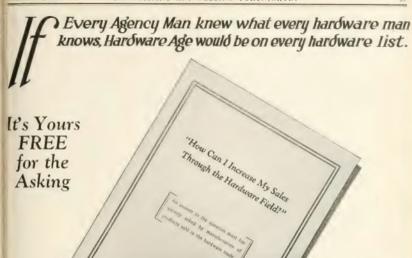
# The STANDARD DVERTISING

# Gives You This Service:

- 1. The Standard Advertising Register listing 7,500 na-tional advertisers.
- 2. The Monthly Supplements which keep it up to date.
- 3. The Agency Lists. Names of 1500 advertising agencies, their personnel and accounts of 600 leading agencies.
- The Geographical Index. National advertisers ar-
- 5. Special Bulletina, Latest campaign news, etc.
- 6. Service Bureau. Other information by mail and telegraph.

Write or Phone

National Register Publishing Co., Inc. R. W. Ferrel, Mgr. 15 Moore St. New York City Tel. Bowling Green 7866



# A Handbook for Sales and Advertising Managers and for Agency Executives. Just Out!

n unbiased and authoritative brochure on sales development through trade channels —with especial reference o the hardware trade.

It correlates and explains the functions of the "Three Forms of Sales Promotion Activity". It gives a clear picture of the structure of the trade and of the workings of the sales producing leven among the three major factors in trade distribution.

It enables you to check up your promotion work to make sure that it is following no "will o" the wisps" but that

it follows the normal progress of the process of sales development.

It strips its subject right down to fundamentals and points out how to set in motion the process of sales development that, when properly started, works all up and down the stream of distribution.

very man whose job it is to gain jobber and dealer distribution and greater sales per dealer needs this booklet.

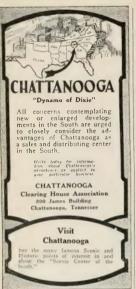
You are concerned with hardware distribution, no matter how remotely, send for your copy. You can rofitably use it.

ust tear off and mail us the lower part of this page with your name and address and your copy will be sent at

"A business publication whose service to its readers is thorough and sound can ask no more than that advertisers have an unperverted understanding of the made or industry that it covers. To one with such an understanding the value of the sound publication readily becomes evident and the advertiser's self-interest dictates its use."

"The Most Influential Hardware Paper"





DISPLAY advertising forms of Advertising and Selling Fortnightly close ten days preceding the date of issue.

Classified advertising forms are held open until the Saturday before the publication date.

Thus, space reservations and copy for display advertisements to appear in the December 2nd issue must reach us not later than November 23rd. Classified advertisements will be accepted up to Saturday, November 28th.

# Asking the Man in the Street

[CONTINUED FROM PAGE 36]

After all, the object of advertising copy is to tell the story of goods or services in a manner to be easily understood by the reader. In a recent talk Arthur Brisbane said: "A thought well conceived is easily expressed and the words come of themselves." A good many concocters of advertising copy are so hewildered with the cant phrases of the profession and by the mechanical details, that they lose sight of the fact that their real object is to tell a story-to tell facts-to tell why it will be to the advantage of the reader to buy the particular thing advertised. There need be no very great mystery about it. If the real facts are written in plain, understandable English, they will find acceptance in the minds of the readers. The advertising copywriter is a reporter-a special writer, if you like-an advocate, if you like. The more adept he is in the use of words, of course the clearer will be his

M.R. GIELLERUP says the value of a writer's work is measured by how closely he comes to the words and phrases which millions of people accept. That is at least half true, but more important still is the writer's understanding of the thoughts, hopes, aspirations and ambitions—the mode of life and the actuating motives—of the people to whom his words are addressed. "A thought well-conceived is castily expressed."

The works of Harold Bell Wright exceed in circulation those of any other fictionist. But it would not be difficult to name a dozen writers whose English style is much superior to that of Mr. Wright. His popularity is due to his understanding of the ideals and emotions of the great mass of the people. His publisher doesn't have to submit one of his books to a jury of 69 consumers to find out whether or not it will be profitable to publish it, and I do not believe that the number of editions would be greatly increased or decreased by the presence or absence of a bright red jacket, or by a difference in size of type, or width of mar-

The preparation of good advertising copy is, after all, a very simple matter. The recipe is, first, have something to say: second, say it; third, stop. course, some men know how to do this better than others, just as some men are better reporters than others, and better lawyers and better salesmen of haberdashery. Their superior ability may be to some extent the result of heredity, but it is most largely a matter of clear thinking, an adequate knowledge of the tools of the trade-wordsand practice. At the height of his success we are told that Paderewski practiced at the piano eight hours a





"We have found the STAND-ARD RATE AND DATA SERVICE especially useful. It has enabled us to do away with six rate-card files and two circulation data files, as your information is more up-to-date and correct than we can gather in any other way.

The Welch Grape Juice Co.





PUBLISHERS-This electro will be OBLISHERS—This electro will be furnished to you free of charge. Use the symbol in your advertisments, direct-by-mail matter, letter-heads, etc. It's a business-producing tie-up—links your promotional efforts with your listing in Standard Rate & Data Service.



.. USE THIS COUPON ..

# Special 30-Day Approval Order

STANDARD RATE & DATA SERVICE,

536 Lake Shore Drive, Chicago, Illinois.	, 192
GENTLEMEN: You may send to us, prepaid, a copy of the current number letion issued since if was published for "30 days" use. Unless we return which is the cost of one year's subscription. The issue we receive is to be copy on the tenth of each month. The Service is to be maintained accura-	n it at the end of thirty days you may bill us for \$30.00, considered the initial number to be followed by a revised
Firm Name	ddress
City	

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day. In a suit for infringement of copyright, some years ago, Rudyard Kipling testified that by reason of 14 years work he had developed a characteristic style of writing which had become distinctive and valuable,

If we are to say that experienced advertising men have not the ability to judge the merit of copy and that a better authority is a group of 30 or 69 or 690 consumers we must, by the same line of reasoning, throw overboard all expert knowledge in all lines of work in the world. If we want to know whether a medical formula is good we must disregard the opinion of physicians and ask the man in the street.

#### William E. Cameron

Formerly promotion manager of Good Housekeeping, has become associated with the Geyer-Dayton Advertising Company, Dayton, Ohio, as a member of the service staff.

#### Campbell-Ewald Company

Detroit, will direct advertising for the Fireside Industries, Adrian, Mich., an organization of craftsmen engaged in the decoration of gifts and decorative specialties.

#### E. A. Keenan

Formerly associate editor of the Automobile Trade Journal, Philadelphia, has been appointed publicity executive for Mitten Management, Inc., operator of the Philadelphia and Buffalo municipates. pal and bus transportation lines.

#### "The National Farm News"

Is the name of a new newspaper for farmers published by The Independent Publishing Company of Washington, D. C., the first issue of which appeared Oct. 24, 1925.

### "Chain Store Age"

Announces the establishment of a Chicago office, with Bert M. Arrick in charge; and also the appointment of H. R. Barnett as Western representative, with offices in Los Angeles.

### Herbert C. Hoover

Formerly with the Warren Clock Company, has succeeded Louis Marcus as representative in the Philadelphia territory for the Chilton Automobile Directory and the Automobile Trate Directory, published by the Chilton Class Journal Company.

#### Pedlar and Ryan, Inc.

New York, will direct advertising for The Tailored Woman, New York specialty shop.

#### Alfred E. Fountain, Jr.

Has resigned as secretary of the Tuthill Advertising Agency of New York and has become associated with the New York office of the Lyddon & Hanford Company, advertising agency.

#### Lawrence L. Shenfield

Has resigned as president of W. I. Tracy, Inc., New York advertising agency to join Pedlar & Ryan, Inc. same city, as an executive officer.

#### Howard G. Marshall

Has been appointed special editorial epresentative in the Chicago territory or the Gulf Publishing Company. Houston, Tex. Mr. Marshall will be oncerned principally with the Filling station Magazine, but will also do speiner and the Natural Gasoline Manu-

### . S. Goldsmith

New York, will direct advertising for Jontag Brothers, Atlanta, Georgia, nanufacturers of boxed writing papers

#### . C. Stokley

Formerly merchandising counsel of he Grand Rapids Show Case Comany, is now associated with George J. irkgasser & Company, Chicago adertising agency.

### rank B. White

Agricultural advertisers' service, hicago, will direct advertising for the 'ord Seed Company, Ravenna, Ohio.

#### Kleinhandler

Formerly with the New York office f Albert Frank & Company, has be-me associated with Lyddon & Han-ord Company, New York advertising gency, as account executive.

#### he Business Bourse

New York, has through the incor-pration of the Business Research oration of ervices, Ltd., England, extended its done for European manufacturers iterested in American markets, and r American manufacturers interested uropean markets.

#### ort Worth Record

A morning newspaper, was taken A morning newspaper, was taken yer from William Randolph Hearst on ctober 31, 1925, by Amos G. Carter, ablisher of the Fort Worth Star-Tele-

#### The Practical Druggist"

New York, has taken over The natula. The two magazines have een consolidated and henceforth will published as The Practical Druggist of The Spatula. Irving P. Fox, edar of The Spatula has retired.

#### The Pacific Builder ad Engineer"

Seattle, Wash., announces the ap-intment of Walter A. Averill, forerly editor, as editor and manager; id also the appointment of I. E. Stenson as advertising manager. Ralph | Greiner has been appointed Eastern anager of the publication.

#### est Coast Lumbermen's ssociation

Will conduct a national advertising mpaign for fir lumber for a period of ree years at a cost of \$475,000 a ar. Support for this advertising mpaign is to be voluntary among the mbermen of the Northwest.



Rate for advertisements inserted in this department is 36 cents a line—6 pt. type. Minimum charge \$1.80. Forms close Saturday noon before date of issue.

### Business Opportunities

An unusual mail order opportunity reaching 40,000 of the best consumer buyers in the United Strates. The entire cost is only 1c a name including postage direct to the consumer John H. Smith Publishing Corporation, 15e Nassau St., New York City.

GET YOUR COPY OF OUR BULLETIN OF PUBLISHING PROPERTIES FOR SALE Address:
HARRIS-DIBBLE CO.
345 MADISON AVE., N. Y. C

Reliable Agency—Affiliation open for Active Man Controlling Business. We have an attractive offer awarding such a man of clean cut type, willing to associate with fully recognized Christian agency located untuon, well financed. Address in strictest Confiduce, Box 318, care Adv. and Selling Fort. 9 East 848 St, New York City

The Intercollegiate Sales Service wishes to secure exclusive connections with reliable firms represented by the secure of the service with reliable firms of the service servi

#### Service

#### BAD DEBTS COLLECTED

Everywhere II you have suffered losses thru bad bells, notes, stocks, partnership frauds or schemes, consult us. Civil, Criminal, Commercial difficulties confidentially investigated Lawrence & Co. JoB Buckeye Bldg. Cleveland. O

# COMPLETE MAIL ADVERTISING SERVICE

Work done in a manner to please the most exacting. Lists supplied, addressing, (olding, inserting, sealing, stamping, mailing. Equipped for quantity production on a quality basis.

MAIL SALES CORPORATION
222 West 18th Street
Watkins 1408

#### ADVERTISING COPY WRITER

Desires few small accounts for spare time. Ex-perienced and with plenty of common sense, able to write attractive, effective copy. Box No. 326, Adv. and Selling Fort., 9 East 33th St, New York City.

### Multigraphing

Quality and Quantity Multigraphing. Addressing, Filling In, Folding, Etc. DEHAAN CIRCULAR LETTER CO., INC. 14 West 40th St., New York City Telephone Penn. 3566.

### Help Wanted

Salesman: One who is calling on advertising agencies, advertising and sales managers, manufacturers; who desires to increase his earning on factures; who desires to increase his earning on part or full time; with little effort; the suggestion is all that is necessary. The proposition will not conflict with your preent work—but will help you to a closer contact with work—but will help you to a closer contact with the conflict with the proposition of the conflict will detail to 1 your preent work—erritory you cover. Reference. Address Box 309. Adv. and Selling Fort, 9 East 36th St., New York City.

#### Position Wanted

SALESMAN—High class, well acquainted in Philadelphia and vicinity, wishes to connect with reliable concern that wants accts, representation in this territory. Commission basis, Box No. 124, Adv. and Selling Fort, 9. East 18th St., New York City.

Advertising Agency Associate—Successful salesman, exceptional conjumiter, thoroughly versed madvertising and allied arts, seeks connection with progressive agency, highly qualified for both contact work and production. Box No. 313, Adv. and Selling Fort, 9 East 38th St. New York City.

ADVERTISING MAN, high class, seeks new connection; cighteen years with national magazines; experienced in every branch. Wide accountainer. New York and Eastern accounts and agencies. Box No. 319. Adv. and Selling Fort, 9 East 38th St. New York City.

ADVERTISING AGENCIES—
DO YOU NEED ME?

Advertising Salesman, Merchandiser, Ideas and
Plans, Copywriter, Lavouts. Have had long hard
Experience in all phases via afterness works. Acta
agency, and have worked on a number of lave
accounts. Can furnish unquestioned vorted
of ability. Can affurd to start at \$6,500 with some
arrangement for participation after I demonstrate. Address Box 370, c/o Adv and Selling
Fort., 3 Last 18th S., New Adv Adv City.

# FOR SOME AGENCY OR ADVERTISER-

FOR SOME AGENCY OR ADVENTIBLE.

I know a your lady hole has a superlative knowledge or merchantise gained three working in the merchantise comparison and control departments of one of America's largest stort and so a college gradual or for some agency or advertiser she would make an excellent remaining the control of th could write first class copy. To an organization that considers the inture possibilities of those it employs, the well private a real "find". Moderate starting salary. Further particulars may be had from P. L., Box No. 323, Adv. and Selling Fort., 9 East 38th St., New York City.

## IN CHICAGO FROM NOVEMBER 1st TO NOVEMBER 15th.

Now assistant advertising manager radio, auto accessory and financial fields. Booklets, sales letters, organs, layouts. Christian, University, 26. Small agency or assistant manager. Future most important. Best references. Box No. 325, Adv. and Selling Fort. 9. East 38th St., New

GIBBONS knows CANADA

TORONTO



ONLY the passing of time brings experience. And it's industrial experience that's needed in industrial advertising. We've prepared the advertising for a hundred products selling only to the industrial field—and we've learned!

A story of industrial advertising is told in a booklet, "the advertising engineer." If you sell your product to the industrial field—and if you want the profitable business in that field—we'd like to send you a copy.

# RUSSELL T. GRAY, Inc.

Advertising Engineers
128 North Wells Street
CHICAGO

Telephone Central 7750

Please do not send for this book unless you will to industry industrial advertising advertising exclusively



The 12-wheeled, luxuriously equipped kenult car of the North African Tours rides the golden dunes of the desert to fantastic BEOoed... "The City of a Thousand Domes." To Touggout... a land of fagrance cooled by the sinuous swaying of myriad palms. Or tar away to the Ahaggar... an earthly Paradise hemmed in by eleaming, showeld demonatians.

Or do you require new world traveling ac-

commodations with your old world mystery? It so ... there are two thousand miles of excellent macadam highway, and thirty-one famous Transatlantique hotels.

Six perfect days on The Patis or The France, to Flymouth, England. Then to Havre, the Port of Patis. Or direct to Havre on any of the one cabin liners. ... down the gangplank to the overed pier. ... a special boat train waiting ... Paris in three hours. Overnight, the Riviera and Marseilles. Twenty-six hours across the Mediterranean ... and a strange, exotic country at the

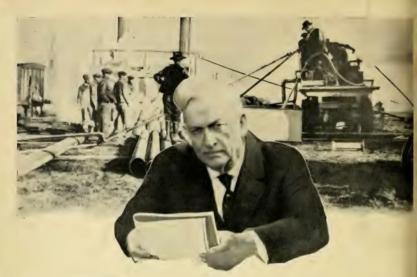
other end of 'the longest gangplank in the

world.'

# French Line

Compagnie Generale Transatlantique, 19 State Street, New York Offices and Agencies in Principal Cities of Europe, United States and Canada





# Bought in the Office - Used in the Field -

THE exact division of relative buying importance between oil executives and so-called "field men" has long been a problem to advertisers seeking to sell the oil producer. It is answered and conclusively settled by the facts and figures of an exhaustive survey which a National Petroleum News representative will gladly bring you. Simply notify nearest office.



# NATIONAL PETROLEUM NEWS 812 HURON ROAD CLEVELAND

Service Offices:
TULSA, OKLAHOMA 60% Bank of Commerce Bldg.
CHICAGO . 950 North Michigan Ave.
NEW YORK . 32 Madison Ave.
HOUSTON TEXAS . 660% West Bldg.

Member A. B. C. Member A. B. P.

NATIONAL PETROLEUM NEWS