

Volume IV, Number 1 January 27, 1989

Adams-SRO Deal Still Intact

Reports that the sale of the SRO radio stations to Adams Communications is not going to close have been denied. Matt Mills, Executive Vice-President/Radio for Adams, says, "it just ain't so." Mills says the closing is still on schedule for late in February. Several stations in the group, including WBZN-AM/FM, Milwaukee, are being spun off separately which may account for the delay in closing.

SRO stations included in the acquistion include KZOK/KOUL, Seattle, and KDKO, Denver. Mills expressed optimism about the new group's future, in particular the Denver market.



Matt Mills

Bryant To WPLJ?

New York City may be Gary Bryant's next home. Successful Program Director/PM Jock for KUBE in Seattle is reportedly taking the helm as WPLJ resumes legendary calls under the leadership of VP/GM Dana Horner.

news continued on page 6



Rx For Radio: Selling The Medium



he ad agency executive confessed that he hadn't thought about using national radio since 1965. "Well, since it's the silver anniversary of our exile," the radio executive replied, "why not try?"

continued on page 10

Pulsemaker Interview Cable Entrepreneur Steve Dodge Jumps Into Radio

"Atlantic Ventures intends to be a substantial player in the business."

INTRODUCING INTEREP'S RADIO STORE EXECUTIVES



INTEREP's Radio Store is one stop shopping for radio buying opportunities. The Radio Store is uniquely positioned to respond to expanding the role radio has in the advertising mix.

The Radio Store not only addresses new business dollars, but also extends to agencies and clients additional vehicles to support their campaign.

We believe that through The Radio Store we serve our client's best interest by doing what's best for the advertisers.

We are proud to introduce to you our Regional Executives who will be coordinating all Radio Store efforts.





ELLEN HULLEBERG President



PAM LITTLE Philadelphia



GARY AHRENS St. Louis



TOM POULOS

TONY MAISANO Atlanta



RICK FROMME Dallas



MARC GUILD

New York

MIKE DISNEY Chicago



AUSTIN WALSH San Francisco



BOB LION New York



JIM HAGAR Detroit



JEFF DASHEV Los Angeles





10

20

Features

Cover Story

Rx For Radio: Sell the Medium *by Jodi Goalstone.*

In Assaulting the National Advertising Fortress, Re-Education of the Sellers is the Answer

Pulsemaker Interview 14

Steve Dodge, Chairman and CEO of Atlantic Ventures, talks about his move from cable to Radio. *The Cable Entrepreneur Jumps Into Radio.*

Programming

New Formats: Return of AM's Glory? by Richard Mahler.

Old Giants and New Sprouts Alike Discover There's Life on the Old Dial. It Just Ain't the Same.

Departments



News/Radio Ink[™] **6** Reports from the industry and talk from the street.

Selling Radio 17 A Tool for the Sales Manager and His Team

Sales/Marketing

Marketing the Station and the Medium.

23

28

33

The Bottom Line 25

Information to Improve the Profit Picture.

Pulse Of D.C. 30 Rules, Regulations and Legislation Affecting The Radio Industry.

D.C. Databank 30 Who's Selling, Who's Buying, Who's Getting Ready to Move.

Calendar Meetings Not to Miss.

Classified



Volume IV Number 1

January 27, 1989



January 27, 1989

WRH

Editorial

Introducing The New Pulse Of Radio

s a l0-year-old kid, I spent many an afternoon in my grandfather's old shaker rocking chair in front of our huge Magnavox radio (it even had a '40's-vintage FM tuner, if a station could be found) and listen to Art Roberts and the Silver Dollar Survey countdown every afternoon on WLS in Chicago. ("Did they really put the microphone up to the record player's speaker?") Like most of us in this business, I was hooked on the magic that came from that beautiful old box.

I've grown and Radio has grown. Radio management no longer conducts business as it did in the Silver Dollar Survey days, or for that matter, even the same way it did five years ago. Hence *The New Pulse Of Radio*. And in the Art Roberts tradition, I'd like to give you a countdown of why *The Pulse* will be your most important read on Monday morning.

Radio, Not Records

Radio already has several good trade journals. But we realize that the evergrowing stack of magazines and newsletters on your desk makes it harder and harder to keep abreast of what's happening when you have to sift through the pages for information that pertains directly to you. *The Pulse* is your answer.

The Pulse will not dilute your time with news about TV, cable, MDS, records, and irrelevant agency news. We won't tell you that Tiffany's latest single moved up four notches or load you down with any information unless it will help you run a better radio station.

A Weekly for Daily Business

We won't guarantee that every issue will add two share points to your 25-54 cells or double your sales while cutting commissions, but we do know that we will give you at least one good idea to improve your station. Take ten minutes to look us over each Monday morning and you will have a new tool for a stronger business all week long.

Troops from the Trenches

Most of the staff of *The Pulse* have been where you and your people are. Most recently, I managed a big AM/FM combo in a large (and wet) major market in the northwest. For 24 years I've fought the same battles you fight each day.

Our list of writers and correspondents includes names and faces that I'm sure you'll recognize. Our owner, Eric Rhoads, a former group owner and 20-year industry veteran, saw an open niche when he heard from industry managers who were desperate for more in-depth information to make their decisions easier. So he bought *The Pulse* and refocused the magazine as a weekly Radio manager's journal.

Beyond CHR

Radio's key demographic deliver is not, as some would have you believe, exclusively 12-plus. There are adult radio stations that are very successful, but because they have no particular clout with the record companies, you read and hear little or nothing about them. Ninety-three percent of the radio business is written for demos 18 years old and over and we intend to help you develop your station where the dollars are.

We are a management-driven magazine. We believe that Radio, a gut-level, seat-of-the-pants business, needs to mix that intuitive feel with sophisticated management tools—tools you'll find in *The Pulse*.

We also believe that life in radio exists beyond the major markets. Though many trends and important events develop in the big cities (and we will cover those events in-depth), good ideas and great broadcasters are coming out of the smallest of markets as well. We hope to give Radio a boost by bringing good ideas, people and trends to light no matter where they originate.

So welcome to the premier edition of *The Pulse*. Our next publication date is February 24, and from that day on, we'll come to your office each week with the best publication in the Radio business. We're glad you're here and we promise we'll make your Monday morning.

Au



Charman of the Board B. Eric Rhoads

President/Publisher Heidi Swanson

Executive Editor Dwight Case

Vice President/Editor-in-Chief Jackson Dell Weaver

Managing Editor Doug Richardson

Washington D.C. Editor Matt Edwards

Financial Editor Barbara Smith

Contributing Writers Dirk Beveridge, Jodi Goalstone, Richard Mahler

Art Director Marty McHugh

Asst. Art Director Denise Martzo

Circulation Director Debra Bottcher

Asst. Marketing Director Alohalani DeMoss

Executive Assistant Sharon Bente

Executive Assistant/Los Angeles Nikki Safavi

Midwest Sales Director Al Bober

Southern Sales Director Courtney Thompson

Director Steve Butler

Local Council Arnold S. Weisler

Washington, D.C. Council Micheal Bader

Computer Systems Manager Dennis Rhoads

.............................

Copyright © 1989 by Streamline Publishing, Inc. and The Pulse of Radio. The Pulse of Radio is published each week, fifty times each year by Streamline Publishing, Inc. 1212 U. S. Highway One, North Palm Beach, FL 33408. First class postage is paid at FL Lauderdale, FL and additional offices. No part of this publication may be reprinted or otherwise reproduced without written consent of the Editor.

Advertising Office: All camera ready advertising or advertising production work to be sent to The Pulse of Radio Production Offices, 1212 U.S. Highway One, North Palm Beach, FL 33408. For further information call (407) 626-3774.

Postmaster: send changes of address to The Pulse of Radio, 1212 U.S. Highway One, North Palm Beach, FL 33408. Subscriptions: Subscription Rate: One Year S249.00, 2 years \$4990. All subscriptions, renewals and changes of address should include address label from most recent issue and be sent to the Subscription Department, The Pulse of Radio, 1212 U.S. Highway One, North Palm Beach, FL 33408



WIMC Direct Mail offers complete services in all areas of direct mail marketing including:

- Business Mailers
- Marriage Mail
- Solo Mail
- Syndicated TV Commercials
- Mailing List Negotiation
- List Maintenance

For more information call: David Bryman, Sr. Vice President (213) 658-MAIL



8544 Sunset Boulevard, Los Angeles, California 90069

Atlanta • Boston • Burbank • Chicago • Cleveland (Opening Soon) • Dallas • Denver • Detroit Ft. Lauderdale/Miami • Indianapolis (Opening Soon) • Las Vegas • Newport Beach • New York • Philadelphia • Phoenix Portland • Reno • Sacramento • Salt Lake City • San Diego • San Francisco • Seattle • Toronto • Washington, D.C.

Pulse News

New International Sales Combo In Philadelphia

wo competitive stations in Philadelphia have joined forces with one rep to build on each others' strengths. Soft AC WKSZ (Kiss 100) with strong female numbers and AOR legend WMMR, with equally strong male numbers, will soon be sold in combo by Katz. Every effort will be made to force the combo on all adult buys according to WKSZ VP/GM Rich Marsten.

Marsten said, "We've been working on this for months. We control what the reps sell...this just gives us and them a better tool to sell with." WKSZ had been repped by Hillier, Newmark, Wechsler & Howard.

Historically, most dual representation in major markets has been by default. In the future, industry leaders say more compatable combos will be put together for combo sales strength. Philadelphia billed about \$35,000,000 in national spots last year.



National Seminar/Sales Meeting

B illed as radio's first national seminar/sales meeting, Adventures International (AVI) of San Francisco will link more than 100 radio stations together by satellite on February 15. Hosted by well-known radio sales training authority Jason Jennings, the first three-and-a-halfhour session is designed for retail clients. Sponsoring stations will hold the event in local hotels with Comsat receiving facilities.

The first half of the six hour meeting will deal with effective use of radio for the invited retailers. AVI will also have toll-free lines at each site so clients can ask questions of Jennings.

The second half of the 'sales meeting' will be for the sales staff alone. It will suggest ways of turning the attendees into new or better clients.



Jason Jennings

The satellite hookup will originate from the Alameda Plaza, a hotel in Kansas City. Call Harvey Borlaug at 800/541-0505.

Pulse Laugh: When asked to list the proudest moment of your career one of the biographies *The Pulse* recieved listed "...having my name listed in SRDS."

Down Books Being Blamed On Soft Diary

rbitron's new 'soft' diary (socalled because the heavy black lines between dayparts have been eliminated) was intended to be a genuine response to broadcasters' needs. The diary was designed in cooperation with the National Association of Broadcasters Committee on Local Radio Audience Measurement (COLRAM) to placate many concerns about the look of the previous diary. This fall though, many stations were upset with the results. In one particular market, Portland, Oregon, Dan Hern, VP/GM of KGON/KSGO is upset that the entire market fell 89 diaries short of the mimimum required by Arbitron. And other markets around the country have GMs upset about the results of this book.

Arbitron responds that the COLRAM diary has improved response rates and stations will always find something to squawk about when their ratings decline.

WLEE Dark

egendary radio stations on the AM band have been changing call letters, formats, or both in the past few years. KHJ, and WNBC are gone, KGW is Gold, KLIF is News/Talk and KFRC is Big Band. Now, Richmond, VA's legendary WLEE is literally gone; it was shut down last week. WLEE is owned by Ed Giller's Gilcom Associates which also has WFBG-AM/FM in Altoona, PA.

Industry speculation is that the reason was financial. But calls to Gilcom were unreturned at press time.

KKGO-AM To Go Classical

KGO-AM/FM, Los Angeles, intends to drop their simulcast jazz format for Classical on the AM side. KKGO/AM has a construction permit to go to 25,000 watts, which at 540KHz should put a strong signal over the entire LA basin. The format change is dependent upon finishing the upgrade to 25,000 watts, but should occur by June 1, according to Operations Manager, Cal Milner. KKGO/AM will be California's only Classical music AM signal. There will be no format changes on KKGO/ FM according to Milner.

Radio Ink

ust heard that Eastman is going to pick up a major plum...all the Emmis stations. Could include equity in Eastman for Emmis.

Word is out in southern Oregon that **KQIK**, **Lakeview**, is about to install a new FM transmitter and bump their power to an awesome 250 watts. That and their lunch room toaster could cause brown-out over all the Northwest this summer...

In the other corner of America, **WQIK**, **Jacksonville**, **FL**, exhibited questionable taste by asking listeners to turn off their appliances and lights

at the hour **Ted Bundy**, convicted mass murderer, was scheduled to be electrocuted. Seems the station wanted to make certain that there was enough power to finish the job.

Is **Miles David** still *Red Hot On Radio?* Then what's the former RAB czar doing in cable these days? The **Cable Advertising Bureau** features David at their upcoming conference telling cable operators how to get those co-op dollars.

Jacqui Rossinsky's being recently named President of HNW&H is thought by many to be a stroke of good judgement by the Interep Company. She has a reputation as a trusted strong leader in the firm and her stations like her enormously..... With Ackerley's aquisiton of WBOS

Give Us Five Minutes... Just For Grins



The New Pulse of Radio magazine would like 5 minutes of your time to shoot your photograph. If you are attending the RAB-MSC, it will give us the perfect opportunity to get your photograph. Because we feel that when you're in the news, your photograph should be there as well.

At your convenience, stop by *The Pulse* portrait studio and let us take our best shot. Our goals is to shoot every person attending the conference. Then you won't have to worry that we'll print your high school graduation picture because it's all that was available.



THE MAHLMAN COMPANY

Radio's Blue-chip Broker

One Stone Place • Bronxville NY 10708 • (914) 779-7003 74-854 Velie Way • Suite 10 • Palm Desert CA 92260 • (619) 341-0855



Call (407)626-3774 And Subscribe Today!

Radio Ink

Radio Ink cont.

in Boston there is about to be a format hole for Country. Question is, who'll jump on the format as WBOS moves to Beautiful/Urban or whatever? Will GAF's stock manipulation charges create problems of the RKO magnitude for WNCN, New York's Classical outlet? Much gloom is reported there these days.

There is a certain **hot-shot GSM** about to leave a nice pleasant southern market for the rough and tumble of a major east coast AC. Wish him well.

What does former **Malrite Research head**, **Jhan Hiber** have up his sleeve? He's a bit vague about his next role to NOT have something interesting planned.

KOAQ, Denver, moving to Classic Hits is symptomatic of AC shakeouts that many markets will experience. Even major markets can't support five and six variations on the format.

Miami may heat up again this summer if the rumor of **Buzz Bennett** taking over programming at Evergreen's WAXY is true. Buzzy's CHR knack could make Miami fun all over again. WAXY brings one fine signal to the party...

Former Honolulu programmer, Jay Stone is landing in Las Vegas to begin his new consulting business.

We're interested in whatever news/information or speculation you've heard for Radio Ink. Call us with news, tips and rumors at 407/626-3774 and ask for the Radio Ink desk.

Pulse Retail Focus

PULSE POINT: Automobile accounts out of Detroit are turning into a major victory for radio these days. Have you tied these dollars to local dealerships? These dollars have also been showing up in National Spot. Maximize them by telling your sales staff of the major dollar commitment from the manufacturers (your rep will help). We still must SELL THE MEDIUM everyday.

Radio Ink



SWEET ANTICIPATION.

It started as a great idea: make your advertising an event – And carefully build listener anticipation of the unveiling of your expensive hand-painted, one-of-a-kind, laser billboard.

A GREAT IDEA CONTINUES.

The unveiling is an event unto itself. Disc jockeys broadcasting live from the unveiling, local TV crews looking for a great visual and a now drooling public waiting for a look.





VOILA.

KGON, Portland's laser billboard awed the crowd, wowed the media and stopped the traffic especially at night when the lasers lit up the entire board.

Postscript : Two days later the laser was stolen. The technician sent to replace it had his tools and laser number two purloined as well. The now laser-less billboard still looks great.

Cover Story by Jodi Goalstone

Rx For Radio: Sell The Medium

continued from cover

That recent, real-life rejoinder would probably have been unthinkableand untried—just a few years ago. But to build and to uncover new national advertising dollars for radio, selling the medium has now become both the message and the mission.

"There is a clash of cultures between radio and national advertisers," says the Radio Advertising Bureau's (RAB) Danny Flamberg, Senior VP for Marketing and Communications. "We are an industry of small business people. We're lean organizations. We move fast, act fast, and can turn on a dime. And, we're intensely in touch with the marketplace."

In contrast, national advertisers are, for the most part, "large, established, entrenched institutions," he notes. "It's part of the nature of these companies that their people are in love with network TV. That's a given.

"We're assaulting the fortress while they pour hot oil on us. So, we've got to go around the back or find a way to tunnel through."

The re-education of the sellers is part of the answer. Whether the "students" are local market stations, rep firms or a national association such as the RAB, learning how agencies and advertisers do business is the key to successfully selling the medium.

"There are so many people in an agency, we don't (always) know who directs 'cause and effect,'"says Interep's Erica Farber Viola, Executive VP and Radio Development director. "Until we have that knowledge we don't have the right to say 'you should use more Radio.'"

The same learning process applies to advertisers, according to Emmis Broadcasting's Val Maki, VP, Corporate Sales Development. She recalled a recent presentation to a national advertiser and some initial "excrutiating" moments until it was clear she



Val Maki, VP, Corporate Sales Development for Emmis "Broadcasting and members of Emmis' KSHE 95 FM sales staff in St. Louis.

"There is a clash of cultures between radio and national advertisers"

knew their business. "I can't tell you how many Radio people I've had in here talking about RAB's," the client told her. They really needed help with incremental sales.

Concurs Farber Viola: "Procter & Gamble doesn't know—or care—who Interep is. We're not selling Interep. We're selling Radio and an ability to solve problems."

Sense Of Shelf

Development of vendor programs to build national dollars is one example of this burgeoning, burrowing effort.

This is a "fairly underutilized" selling strategy with great potential for radio, according to Susan Wagner, VP/Director, Katz Radio Group Marketing. "Manufacturers may have used vendor dollars for print and roto, but may not realize how they can use it for radio."

Although it's "trendy" and fashionable to talk vendor dollars in

radio these days, the effort requires both expertise and long-term commitment, according to Maki, who created and oversees a group-wide vendor/co-op program.

"You can't go in and talk ratings and demographics. You need to know about the product and what the deal periods are. You can succeed if you talk their (the manufacturers') language because they're looking for help."

Radio's ability to move product and its links with local retailers who control shelf life and ultimately, survival, can be a compelling sell to manufacturers of apparel, athletic wear, food, health and beauty aids, pharmaceuticals and the automotive aftermarket, Maki maintains.

Brand Stand

A second selling point which requires advertisers' language comprehension is brand image and identity.

"Advertisers are realizing that promotions are something they'd like to see go away," says Interep's Ellen Hulleberg, President, The RadioStore.

A Crest brand manager knows if that brand is specially-priced one month, Colgate is sure to follow the next. "That hurts the bottom line without reinforcing the brand," she says.

With that in mind, Interep, Katz and others have launched efforts with major package goods advertisers to show how radio can play a dual role: Tie short-term sales gains to longterm brand development. Some advertisers have already gotten the message (see sidebar).

RAB's Flamberg believes in that brand of thinking and he projects a good percentage of future growth in national radio will come from internal pressure within these megacompanies where the success they've had with one brand is grafted to others.

"Look at Procter & Gamble," he notes. "Five years ago, they were just sticking their toe in the water" with national radio advertising. "They spent a couple million; now they



Erica Farber Viola, Executive VP/Radio Development Director of INTERP.

spend over \$30 million. The same is true for Carnation, General Foods, Nestle and General Motors."

Externally, this strategy can also motivate the competition. "Radio has force-fed itself with the theory that advertisers want exclusivity," says Maurie Webster, President, New York

. . .

Market Radio (NYMRAD). "What they really want is to be where their competitors are."

Indeed, Motel 6's success with network and spot radio has lured other lodging chains to consider the medium. Knocking on radio's door now are chains such as Red Roof Inns and EconoLodge. These are "accounts (radio) people wouldn't have put on their hit list before," comments Radio Network Association President Peter Moore.

Revenue Enhancement For Radio

Overall, answers to how and where radio will acquire additional national business in 1989 can be found in some key 1988 numbers, industry professionals say.

Radio Expenditure Reports (RER) data through November 1988 shows slippage in some stalwart categories—categories which account for about 35 percent of national business, according to Eastman Radio President Carl Butrum. Those accounts

Dress For Success: Radio's Brand– Building Is In Fashion

......

n retailing, fashion-forward is a style statement. But for one women's clothier, it describes an innovative use of Radio.

When Manhattan-based St. Gillian launched a media campaign last fall, it set two precedents: it was the l8year-old, \$100-million company's first-ever consumer campaign and it was the first time an apparel maker used Radio to build brand image and awareness.

"We're a case history in the Radio area," says Sy Parker, VP/Media Director at Burkhardt and Christy, the New York ad shop which convinced St. Gillian they could sell a visual product on Radio.

Four to six stations were selected in New York, Los Angeles, Dallas and Atlanta for the five-week campaign, complementing a print effort in magazines like Vogue and HG. The agency buy focused on MOR, news and classical music stations in those markets to reach women 35-54 with incomes of \$50,000 and up.

In an interview for a New York Market Radio (NYMRAD) marketing profile of the effort, agency VP/ Management Supervisor Heidi Jenkins said Radio is part of "a longterm strategy. The radio advertising was not meant to have people go in and buy a dress, but it certainly boosted awareness. We're going to use Radio again."

Currently in the works is a followup campaign using the same creative, a musical allusion to "When the SAINTS Go Marching In," in New York and Los Angeles. Details and kickoff dates were not final at press time.

Sell The Medium

which nosedived in 1988 compared with 1987 expenditures, according to RER data, include: Airlines/Travel/ Shipping, down 10 percent; Beer/ Wine, down 14 percent; Soft Drinks, down 7 percent; and Farm, down 18 percent.

Butrum's prescription for 1989 is to "spend our time in the categories where the growth is," while not forsaking major revenue sources such as Travel, Soft Drinks, Gas/Oil and Food.

Bright Ideas

Butrum's "bright spots" for 1989 are also based on 1988 data: Automobiles, up 30 percent over 1987, according to RER; Entertainment, up 46 percent; Restaurants up 35 percent; Retailers, up 41 percent; Telecommunications (including telephone companies/services), up 19 percent; Financial Services up ten percent; Computers, up 56 percent after a 1987 sales slump.

At the top of this group, which Butrum says accounts for about "We brought (the game) Balderdash to radio, by marrying (the marketer's) public relations and promotional needs with media."

20 percent of national business, are the Financial Services, Services, Stores and Restaurants categories.

In the Services category, Butrum sees advertisers buying "the immediacy of radio for things to promote



Susan Wagner, VP, Director KATZ Radio Group Marketing.

right now, whether it's AT&T or a restaurant promoting an item on the menu."

Katz' Susan Wagner monitors industry trends to flag potential business for radio. Among the areas she sees as ripe for radio are hightech companies, especially voice/data communications and service-driven businesses such as recruitment firms.

Katz also parlayed board games into a new business catagory in 1988. "We brought (the game) Balderdash to radio," says Wagner, "by marrying (the marketer's) public relations and promotional needs with media."

RAB's "big picture" includes developing big spenders who allocate little in national radio.

Pet Foods, for example, notched \$264 million in national ad spending in 1987 according to Advertising Age. Radio's share: a paltry three percent. Computer software is also virtually virgin territory, with radio netting only six percent of the total \$351 million in national media spending in 1987.

Although mass merchandisers seem to be using the medium more, there are plenty of untapped sources, according to the RAB.

K-mart uses radio for its photo developing and automotive departments. But when the retailer launched its Jaclyn Smith fashion apparel line and its Martha Stewart cookware/gourmet department, "they didn't spend a penny on radio," says Flamberg.

The real question, radio industry professionals agree, isn't 'who's right for radio,' it's 'who isn't?'

"I don't think there's an area in which radio can't grow. I don't think there's a protected category we can't get into," says RNA's Peter Moore. "Advertisers want to sell product. If you can show them a way to do that, they'll try it."

Agrees NYMRAD's Maurie Webster: "There are no non-radio accounts. There are just those who haven't been sold."

Jodi Goalstone is a New York based writer specializing in radio.

\$118,000,000

Legacy Broadcasting, Inc.

\$65,000,000 Senior Notes due 1993.

\$53,000,000 Senior Subordinated Notes due 1994.

We arranged the private placement of these notes.

Command Communications, Inc.

has acquired

KJOI-FM Los Angeles KRLD-AM Dallas

KHOW-AM Denver KSYY-FM Denver

The Texas State Networks Dallas

\$145,000,000

We represented, and provided equity to the buyer.

A corporation formed by

Legacy Broadcasting, Inc./ Sillerman Acquisition Corp.

has acquired through merger 100% of the outstanding stock of

Metropolitan Broadcasting Holding Company

owner of

WNEW-AM New York WNEW-FM New York

WMMR-FM Philadelphia

KTWV-FM Los Angeles

KRLD-AM Dallas

The Texas State Networks Dallas

in a transaction valued at **\$306,000,000**

We initiated this transaction and represented the buyer.

Metropolitan Broadcasting Holding Company

\$95,000,000

Senior Notes due 1991.

We arranged the private placement of these notes.

\$162,000,000

Command Communications, Inc.

\$72,000,000 Senior Notes due 1996.

\$50,000,000 Senior Subordinated Notes due 1998.

\$25,000,000 Junior Subordinated Notes due 2000.

\$15,000,000 Preferred and Common Equity.

We arranged the private placement of these securities and purchased Preferred and Common equity.



150 EAST 58TH STREET · NEW YORK · NEW YORK 10155 ONE OF THE SILLERMAN COMPANIES

Pulsemaker Interview

Steve Dodge: Radio's Next

teve Dodge might not know the difference between a '55 Buick Roadmaster and a new FM transmitter. It may be that the success of his new radio group, Atlantic Ventures won't require that he know the difference either.

Station ownership has long been the ultimate aspiration of radio operations people. Disc jockeys, newsmen, and sales people have all dreamed of being at the helm of their own operation. But non-radio people like Steve Dodge, who are new to the business, have a strong financial, rather than radio, background. Dodge is one of a growing number of owners who have never sold an ROS package or punched out call letters after each record.

After 10 years, Dodge sold his company, American Cable, with more than 500,000 subscribers in New York, Chicago, Ft. Lauderdale, Boston, Chicago and Los Angeles to Continental Cablevision and chose radio as his next venture.

Pulse: Cable is very hot these days. Why would you sell a top 25 MSO (Multiple System Operator) and jump into radio? **Dodge:** On a personal level, I had been doing cable for 16 or 17 years, counting my time at the bank (The Bank of Boston)...and ten (of those) years as an entrepreneur. The company (American Cable) had changed character, growing from a relatively small situation where you knew everyone, into a situation where we employed over 1,800 people. The whole tone and management style of the company changed to where I didn't find the last couple of years there as satisfying.

Also, frankly, I had concerns about cable. I think it is still a very good business, but I felt the cable system market was overpriced. We found ourselves unwilling to pay the kind

14

of prices that some other people were willing to pay.

I think for now, radio is and should be our main focus, because it's not the kind of business you can diddle at and be successful. Radio has a good upside for us right now.

Pulse: Why not TV?

Dodge: I don't like TV. Cable has, and will continue to take share away from the networks and the indies. I'm not

"I think for now radio is our main focus and needs to be, because it's not the kind of business you can diddle at and be successful."

sure that the advertising community appreciates the extent to which that has already happened.

Pulse: Does Radio strike you as a 'mom and pop' business?

Dodge: Radio has a structural problem. We (American Cable) were the 22nd or 23rd largest cable company. But even at that level, if we had deployed the same amount of capital in radio as we had deployed in cable we would be by far the largest radio player in America. This business has fewer zeros in it.

And yet, as people become larger in radio, they start casting about for other fields to operate in. And the history of radio groups that are buried in big companies is not very good. Yet, if you've got ambitions to really do a number in the business world, radio is very limited.

Pulse: To overcome that 'fewer zeros' objection, would you favor abolition of the Triple-12 rule?

Dodge: I don't think there should be any kind of ceiling. The concern historically is the power to influence and change people's thinking. Compare that to the TV networks or the major cable networks. I mean those things reach every market in America.

I'll make you a bet. In the near future the (triple 12 ownership) rules will be substantially relaxed. I really have no factual basis to say that, it's just logical.

Pulse: Give us a quick rundown on the Atlantic Ventures station group.

Dodge: We're in four markets: Boston, Syracuse, Rochester, and Burlington, Vermont. We have AM/FM combos in all those markets, though the AM in Syracuse is just a CP at this point.

Boston, like any other urban market, is inherently attractive and growing. It's very crowded...for example in the AC area there are five or six players. It's unusual in that Boston has four very strong AMs. We happen to have the best of that group (WRKO).

There is room to grow with our FM (WROR) and that's obviously where we are going to be concentrating on audience share, but our real opportunity is in converting that audience share more efficiently into revenue share.

Pulse: Have the stations been underperforming their audience share?

Dodge: Somewhat. It has been primarily the result of the license situation. (The licenses of both stations have been in question with the FCC for some years.)

Pulse: Tell us about your other markets.

Big Player?

Dodge: In Rochester WRMM is soft AC and WEZO is Big Band. WAQX in Syracuse is AOR with a nice niche that we can build on. And in Burlington, Vermont WXXX, better known as TRIPLE X, is CHR with WDOT on the AM side.

Pulse: You paid \$28 million for WRKO/ WROR. Do you think radio is reaching the top of the price escalation?

Dodge: I wish I was smart enough to know the answer. The turnaround situations are difficult to finance and therefore difficult for a lot of people to buy. But if you get into an attractive franchise station in a good market, I think prices are as high now as they've ever been and I don't see any reason for that to change dramatically in the near future.

Pulse: But we have seen some shakeout in medium markets.

Dodge: Yes, but right now there are truckloads of money out there for certain operators. And as long as there's this sort of mindless objective on the part of a lot of people to become big in radio, and that translates into 'we've got to have X number of stations in major markets', I think you're going to see pretty strong prices.

I think that if you can find the right niche and the right management and the right market opportunity, you can really do a number on the numbers in radio. I don't think we've shown that we can do that yet, but others have and I suspect over time we will too.

Pulse: This is a business with a good deal of change. The top five adult stations in most markets are a different list than three years ago. With this much change, do the dynamics of radio scare the investment community?

Dodge: I think the investment community is capable of distinguishing between managements. There are



some proven radio operators out there that may not win in every market on every day, but if you give them 5 to 10 stations to own and operate, they're going to win in a majority of them. Those guys are financiable and will

ATLANTIC VENTURES, INC.

40 Peach Street Manchester, MA 01944 508/526-8132 Steve Dodge, Chairman/CEO Eric Schultz, President/COO Jim Herron, VP-Programming Joe Wynn, Executive VP/CFO

RADIO STATIONS

WORO/WRKO - Boston, MA WRMM/WEZO - Rochester, NY WAQX/AM-CP - Syracuse, NY WXXX/WDOT - Burlington, VT continue to be financiable.

Pulse: And what about some of the 'other' deals?

Dodge: What I think I find a little scary are some of these scotch-tapeand-bailing-wire financial structures that are all debt. To the extent that these situations unravel, then I think some of this frenzy can wear off. I think the smarter Wall Street firms and smarter banks pretty much avoided trouble, but they're still very eager lenders for certain management.

Pulse: What long range plans do you have for Atlantic Ventures in radio? **Dodge:** I don't think it would be prudent to charge into four or five major markets on day one, but we'd like to have ten to 12 FM stations with an increasing emphasis on larger markets over time. We want to have a handle on what it is we're doing before we get exposed to too many major markets. We intend to be a substantial player in the business. —*JDW*

FULL SERVICE RADIO RESEARCH

The Highest Quality Research at the Most Competitive Prices

- Strategic Research
- Format Testing
- Music Testing
- Media Buyer Perception Studies

Complete Capabilities

All Methodologies
Unmatched Secondary Research Resources
In-House Central Telephone Facility



A DIVISION OF WESTERN INTERNATIONAL MEDIA CORPORATION 8544 Sunset Boulevard, Los Angeles, California 90069 Call Mark Blaszkiewicz at (213) 854-4869

Selling Radio

Back To The Future

R adio sales department heads have made quantum leaps in sales technique training, leaving behind the days when they handed their new soldiers a copy of the Yellow pages and said "Here's your account list—knock 'em dead." The number of new tools grows every day; new technologies, marketing strategies and gimmicks abound. But as sophisticated as Radio sales has become, that "Yellow Pages Syndrome" still afflicts the troops in the trenches.

Goals, bonuses and other employee incentives (along with the occasional prayer) have augmented these new techniques, pushing the radio sales staff out of the boiler room and into the electronic age. Sales consultants like Norm Goldsmith, Greenwood Systems, Chris Lytle, Chris Beck, Don Beveridge and the Radio Advertising Bureau have provided the professional leadership in this transition. Their changes have pervaded virtually every transmitter from New York to the smallest college town.

Throughout this process of change two basic selling tools continue to evolve:

Telemarketing

Telemarketing is tailor-made for the clients the account exec never has time to stop and see, and it comes in several different forms.

Companies that provide *only* telemarketing to others as their single profession can be very cost-effective. They call the customers the station wants called and sell exactly what the station wants sold. The station provides the targets and ammunition, the company takes aim and fires. This approach is ideal for the station that can provide a comprehensive selling package which can be explained to a sponsor by someone not conversant in the radio language. It works particularly well in sports and special events catgegories. These companies can also be used to set up "hard" appointments for station salespeople.

Telemarketing trainers may also be the answer. They come to the station and teach the in-house sales staff the latest telephone solicitation techniques. If salespeople are carefully scheduled and supervised, this kind of duty, performed *part time* can be quite profitable.

Alternative three is for the station to hire its own full-time in-house telemarketing team: five good people selling simple promotions and sponsorships, making appointments for new outside salespeople (and follow-up after the visit), and making marketing calls to customers. No one needs to be reminded of the importance of questions such as "Everything OK?" "How can we help you?" and "What do you need from us?" are in a sales effort. They generate powerful questions, and powerful results. Consider: five people make 50 calls a day-that's 250 contacts.

Direct Mail

Although it has been around since the days Cadillacs had tailfins a foot high, Direct Mail has grown with the sophistication of the marketplace. Mailing and followup are the keys.

Like telemarketing there are Direct Mail companies that handle everything for the station. They write the letter, print it, buy the correct mailing list, affix the label, lick the stamp and provide the station with a list of the recipients for the followup.

The in-house sales staff can also purchase lists that contain every category the station wants to target all the florists, all the auto dealers, all the restaurants, etc. The trick then becomes knowing the peak months to hit each category (calendars are available from the RAB) and mailing



two or three offers to a particular client 60 days ahead of the peak month.

The really savvy sales staff will combine these two tools to further hone the cutting blade. Mail followed by telemarketing six days later, followed by more mail, followed by more telemarketing, finally followed by a live salesperson is a force very difficult to ignore.

Telemarketing and Direct Mail doesn't have to stop there. For the program department, companies can provide lists of special demos, hot zips, or carrier routes for virtually everyone in the listening area. Stations can (and should) have a data base of every listener who entered a contest or called in for information. Names and addresses of regular listeners are a given and should be contacted for Thanks, Offers, Follow-up Information, Tickets, Contest Data, Special Records, T-shirts, and all other special promotional material, which is a great way to recycle listening!

Once again, the math tells the story: If 17 salespeople and seven DJ's send ten pieces of mail every day that's 240 contacts a day, or a considerable 62,400 a year. A sales force this wellarmed will be a major force to be reckoned with as the 1990's get underway.

If You Think AP Newspo And Sports, You've Got.

With over 1,500 newspeople in 221 bureaus worldwide, the Associated Press covers virtually every major story as it happens. But we don't just cover the hard



news stories people need to hear, we also cover the stories they want to hear. From Bruce

Everyday you get Today in History. Springsteen's newest release to the latest on the royal family. It's anything and everything interesting.

The Flip-Side Side Of Life

Newspower's features bring your listeners the lighter side of the news. Take Segue (SEG-WAY), Newspower's inside look at show biz. It's a daily package of news capsules like Music Tracks, Star Watch and Show Biz. All designed to let your listeners follow their favorite celebrities. There are also over twenty other pro-



grams including Where There's Life. Which brings you the offbeat side of the news. Stories that

> Whether they're born in the USA or on a royal estate, Segue takes you behind the scenes.

wer Is Just News, Weather Another Thing Coming.



Where's There's Life features stories that make listeners squeal. make people roll their eyes, shake their heads and remem-

ber there's a flip-side of life.

Information That Counts

Newspower's agriculture and business reports give listeners the latest economic news from around the world. Features like



Opening Wall Street will keep commuters tuned in all morning long. And the Sunriser reviews major farm market trends and follows their impact from the commodities market all the way to the supermarket.

For the newest developments in health and fitness. there's Feeling Good. Plus throughout the year there are special programs that offer Christmas gift suggestions, tax tips and more. But whether it's big news or small, it's sure to be news both you and your listeners can use.

It's Not Just Good News. It's Good Business.

Every week, Newspower delivers over 500 ready to sell programs like Sports Quiz, People in the News and Today in History. And every one can be sold without AP clearance. Which means that Newspower can create over 1,200 new commercial breaks and adjacencies each week. Providing the programs that are Associated Press **Broadcast Services**

in more advertisers. And more advertising dollars, too.

So if you want the power to attract more listeners and more



Our Wall Street coverage stacks up with the best.

advertisers, call Rosie Oakley at 1-800-821-4747 and ask about Newspower. It's the best way to get more out of the news.

Associated Press



New Formats: Return Of AM's Glory?

The rane Of Radio

20

Wonderfu

HOURS

EVERY DAY



an AM Radio stations succeed in today's market? One look at WJR Detroit, KGOSan Francisco, KMOX St. Louis, WGN Chicago and KDKA Pittsburgh brings a resounding "yes." But even beyond those well-known and longterm success stories, there are many AM stations that have become or remained successful during the past several years.

How have these and other stations managed to hang on to their audiences in an age when FM has grabbed 75 percent shares?

In the Ft. Lauderdale suburb of Pompano Beach, Florida, WWNN general manager Joe Nuckols has carved out a niche for his station with "motivational" programming. His is one of a handful of AM stations that are featuring three-to five-minute segments from audio cassettes marketed by such professional motivators as Zig Ziglar, Leo Buscaglia, Norman Vincent Peale and others. Much of Nuckols' material is licensed from Nightengale-Conant Corp. (N-C), which handles nearly 200 motivational experts. N-C even purchases time on the station and provides an 800 number so audiences can order the tapes they have just heard.

Although the Motivation format has not broken any ratings records, it has attracted significant interest from advertisers looking for upscale, competitive business executives. WWNN, which signed on in fall 1987, is distributing its programs as the Winner News Network to WNNW-AM Salem, New Hampshire and WCRM-AM in Jackson, Mississippi.

One of several motivational stations operating independently is WMMW in Meriden, Connecticut, which uses tapes from Bantam, McGraw-Hill and others. According to operations manager Don Clark, WMMW's time sales grew by 30 percent in the month following its September 1st switch from adult contemporary.

"The ad revenue has been tremendous," says Clark. "It's a Yuppie format and we're in Yuppie Heaven here between Hartford and New Haven. Clients include foreign auto dealers, health clubs, banks and trendy restaurants.

"Consistency and credibility are the most significant strengths we have to offer. If you have a product that is truly good and promote and market it effectively, people will tune in."

"We're very pleased with it financially," he adds. "We don't subscribe to Arbitron, so I don't know what our ratings are. We're looking to do well, but I don't think this is a format you can listen to for a long period of time. Our slogan is "Give us one hour and we'll help you get through the other 23."

The death rate among such innovators is high. The All-Comedy format, popular just four years ago, has dwindled to a couple of healthy survivors. "We're grooming ourselves for national syndication," says Jeff Elkins, Program Director of KMDY, Thousand Oaks, California. "That's where we hope to make the big bucks." Elkins labels his 24-hour comedy lineup "moderately successful, although more so financially rather than in the ratings."

With only 500 watts at 850 KHz (250 nights), KMDY covers only 25 percent of the Ventura, California market, netting 1.5 shares or lower, which is about what it drew with A/C and Sports.

"We're doing well now, especially in our immediate area, but the (A/C) FM side carried us for a long time." concedes Elkins. He says the format's saving grace is its broad appeal. "We have people from 40 to 60 listening. Everybody loves comedy. It's the most generic format I've ever seen."

Although it pulls less than a one share in Los Angeles-area books, Pomona's KMMY (K-Money) has steadily improved during its 22 months as a 24-hour financial news station, according to Executive Vice President Vera Gold.

The station, with 5,000 watts at 1600 KHz, converted from nearlybankrupt KWOW, an oldies station, in 1987 and now distributes its Money Radio format to 19 other outlets.

"Our sales revenues are increasing all the time," claims Gold, declining to be specific. "We'll be syndicated in New York, San Francisco, Phoenix, Tucson, and Little Rock later this spring."

In contrast to Money Radio's olderskewing service, the Satellite Music Network is aiming for l8-to 24-yearold demographics with its "Z-Rock" heavy metal format. (*See separate SMN story on p. 31*)"The audience is incredibly loyal," insists Lee Abrams, the consultant brought in by SMN to shepherd Z-Rock, which was

Can Radio Regain It's Glory Days?

launched two and a half years ago. "They will look for it and find it on the dial anywhere in the country." Abrams' goal is to create "the MTV of Radio" on the l4 stations (l2 AM) that carry the format.

Although Z-Rock is now branching into FM, Abrams says "the new AOR" has had its biggest success on former Top 40 *daytimer* KZRC-AM, Portland, Oregon. In Arbitron 18-34 adults, KZRC jumped from a 1.2 share last spring to a 6.0 last fall. In afternoon drive, the station claimed an 8.2 share 18-34 adult demo, which almost beat AOR-dominant KGON.

In San Antonio, KSJL-AM dropped its Top-40 format last November and doubled its 1,300 AQH listenership within a month, according to Birch research (M-Su, 6-12 Mid).

But heavy metal isn't the top choice among 120,000 people in and around Bloomington, Illinois according to Don Munson, Program Director of full-service WJBC-AM there. "We're a local station that's committed to local broadcasting," he states simply. "We try to cultivate the attitude that the community really owns us and they treat us almost as a public utility."

WJBC pulled a 33.8 (l2-plus) share in the Aribitron book last spring, up from 1987's 30.0 but down from the 36.2 of spring 1986. "We're only 100 miles from Chicago and we have five stations in our market," Munson points out, with ten outside signals listed by Arbitron. "It's an increasingly tough fight to hold on to our shares but we're doing pretty well."

Like WOR in New York, WJBC has an eight-person news department and a full-time farm director. It airs Illinois State play-by-play plus lots of local call-in shows and remotes, but eschews network talk.

"We carried Larry King ten years ago," recalls Munson. "But our audience would hear sirens in the middle of the night and be annoyed when we weren't there to tell them where those fire trucks were going. That's what local radio is all about."

WJBC employees are as loyal as listeners, it seems. Munson is filling his



WWNN's Joe Nuckols

first full-time on-air vacancy in ten years. "We have respect for our audience," Munson replies when asked for the secret of WJBC's success. "We don't talk down to them. We hire good communicators who are heavily involved in the community."

In Portland, KEX-AM general manager Clint Sly has brought his fullservice adult-contemporary station respectable numbers after the 50kw outlet at 1190 KHz nearly disappeared from the book five years ago. "The bottom line is, we [Great American Entertainment] made a commitment to our product," explains Sly. "AM is a tough row to hoe but it's not brain surgery."

Like most AMs, KEX does best with the 25-54 age group, ranking sixth in the market with a 5.7 share of that demo last fall. That's up from that summer's 5.0 and spring's 5.5 share, but down from the 6.0 of fall 1987. KEX slipped only slightly to a 5.9 last winter and a 5.5 in spring (Arbitron 6-12 mid., M-Su).

"Instead of doing as many have done and cutting back on news, sports, weather and supporting elements, we beefed them up and made the product better," says Sly, mentioning KEX's helicopter, tow truck and airplane. Besides frequent traffic updates, programming includes local news, sports and call-ins, plus ABC Network news and talk.

"Consistency and credibility are the most significant strengths we have to offer," Sly believes. "If you have a product that is truly good and promote and market it effectively, people will tune in."

In Phoenix, KOY general manager Mike Horn discovered that being the oldest station in town did not translate into listener loyalty, as his news/ talk lineup slumped to a 1.5 share last summer. Last November 10th the 5kw station switched to Transtar's "AM Only" Nostalgia format and the ratings quickly improved.

"In our target demo of 45-64 we experienced some tremendous gains," says Horn, adding that KOY carries ABC Talkradio programs at night. "Our average-quarter-hour (Arbitron numbers) in mid-day went from 900 to over 2,300 over four weeks, so we're really excited."

Chick Watkins, Transtar's program director for "AM Only" says it's too soon to tell whether KOY's upturn will last. "But we have had some definite success stories during our 2 1/2 years on the air," he contends. Arbitron-rated l2-plus examples include WEZO [formerly WNYR Rochester], which grew from a 2.9 share last spring to a 3.4 in the fall, and New Haven's WAVZ, climbing from a 4.4 to a 4.8 over the same period. In Pittsburgh, WJAS increased from a 3.3 share last spring to a 4.2 in the fall book, while Seattle's KIXI turned in a 3.6 for fall, 1987 and a 4.2 in the last quarter of 1988. After adding "AM Only" in mid-year, Sacramento's KXOA improved from a summer 2.5 to a fall 2.7 share.

Watkins says his format targets the 35-44 age group with an emphasis on the hits of the 50's and 60's. "You've got to be something unique in your market to succeed," he contends, decrying a dependence on research that has left many stations sounding alike. "Too many AM stations try to play the game of FM. You have to bring something that isn't there already, like nostalgia, news/talk or country."

Richard Mahler is a writer specializing in Radio, Television and Cable Broadcasting. He lives in Santa Fe, New Mexico.

by Dirk Beveridge

Sales/Marketing

Three Keys To Coping With The New Age Of Radio

he nature of business is change, and in Radio, changes are measured in minutes. Mergers, acquisitions, world markets, deregulation, demographic flux--all are dramatically fluctuating standard operating procedures for sales organizations, particularly in Radio. In the next 60 months the pace will quicken further; evolution will be replaced by revolution and as a medium, Radio must address the future.

Selling and marketing are at the core of these changes and the Radio industry must come to terms with the fact that the days of extended competitive advantage are over. There will be no more long-term domination by one station over others in any market in product (the ratings) or price (the rates). Success will come to those who market their product using three critical keys: *customer-focused positioning*, *adding value to every sale and systems-type marketing*.

The old "small market/large market" reasoning crutch will no longer apply and the demographic and "book" justification will become obsolete. The party-focused, personality-oriented salesman will fail. And, more than anything else, both AM and FM stations with lesser ratings could, in fact, be the generators of the most revenues and increased profitabilities.

These changes are happening now in the sales and marketing activities of the more successful and competitive stations. An astounding case in point: the New City Associates' Syracuse, New York station recently closed a \$285,000 deal with the client not knowing anything about the ratings, what rates it was paying, or whether the spots were 30's or 60's. It didn't know where in the day or week



the spots were going to air and proceeded without the knowledge of their agency.

Buyer/seller relationships will continue to be important of course, and demographics will be of interest to time buyers, retailers and so-called "media queens." There is little doubt that format and on-air personality performances will influence the advertiser but the omens dictate they will no longer be the dominant issues generating sales of 30's, 60's, morning drive, news and sports. After that \$285,000 transaction future sales in Syracuse, N. Y. will be contingent on an entirely different set of criteria, the three keys. *continued*

WRH



COMEDY

at the

NAMORA

NIGHT

6-8 PM FRIDAY FEBRUARY 3RD RAB MANAGING SALES CONFERENCE KHMER PAVILION (LOEWS ANATOLE)

STARRING **Kevin Rooney** Karlton Johnson Judd Apatow

Customer Focus

Documentation often suggests radio salespeople do not take the time to identify real customer needs. Selling spots changes the focus, causing salespeople to talk about the station's format and product and not the needs of the client. It's not difficult for the station to buy spots; any station will sell them.

Advertisers' needs are becoming identified from the point of view of concerns like store traffic, profitability, image, positioning, sales, identity, etc. Hype will disappear and the industry will instead deliver ideas in the form of business plans that are problem-solving-oriented relative to indentified customer need.

That's customer focus and it is not a skill that results from simplistic sales training.

Customer focus is already alive and well in business ads. For example, an ad for Mobil lubricants in Business Week reads: "We have a powerful idea for you... If we can't save you money, we don't deserve your business." Reading that, customers know that Mobil engineers are positioned as problem-solving resources—focused on them. New City Associates spent four months working with their client and the total amount of time spent on spot sales was about ten minutes.

Value Added

Perception is reality. If a station and it's people and product are perceived in the context of the format or of some prima-donna on-air personality, that station is in trouble and is losing business. Selling success depends on the station's ability to sell expertise, not spots.

Like customer focus, corporations are also beginning to enjoy success with value-added advertising. A recent Volvo ad reads "but after 12 years of working in emergency rooms and hospitals seeing the results of numerous automobile accidents, Dr. Selker has discovered another reason for driving a Volvo." This ad is selling more than a motor, four tires and some sheet metal.

Radio salespeople must take the same approach: they must position themselves not as spot salespeople but as marketing consultants. Every discussion must be relative to increasing revenues and market share, and improving profitability. Delivery of value-added is the delivery of expertise, empathy and problem-solving skills.

Market Systems

The stations that will have the dominant sales and profitability positions in the market in the 1990's will continually ask "What do we do for the customer beyond the product?" They will market systems. Audi, for example, outlines its unique system the company markets to the consumer, calling it the Audi Advantage. "For example the Audi Advantage covers the complete cost of all scheduled maintenance for three years or 50,000 miles. It provides ten full years of corrosion protection. And it offers 24-Hour Roadside Assistance. It even certifies trade-in value, through a Guarantee Resale Index." Audi understands they must sell the list. They are, in fact, selling the system

By creating a system, with a list of criteria and component parts (see sample worksheet in box) a station can deliver what the advertiser requires—an integrated marketing plan of which spots are only a small component part.

Some radio stations are playing catch-up ball. The addition of customer-focused positioning, value and system marketing is overdue and for those stations that intend to survive in the '90's, integrating these three innovations is not a question of "if"it's a question of "when."

Dirk Beveridge is a partner of the international sales and marketing consulting firm of Beveridge Business Systems Inc., Barrington, Illinois. The Broadcasting Services division of BBS has numerous clients in the radio industry.

The Bottom Line

ABC Says Partner SMN To Prosper

hen Capital Cities/ABC moved to acquire Satellite Music Network, a rash of questions swept through the radio industry. A conversation with ABC Radio Network President Aaron M. Daniels shed some light on the ramifications of the pending deal. **Pulse:** Why did Capital Cities/ABC want SMN?

Daniels: I feel that one of the fastestgrowing areas is network radio with satellite-driven programming. This area, in the last three years, has grown leaps and bounds by the two companies involved: Satellite Music Network and Transtar. And that's one of the reasons we wanted to be a part of it. We didn't know that much about it or otherwise, we could have started a network ourselves. They have the expertise that we lacked.

Pulse: What changes is ABC planning to make and how will they affect the entrepreneurial spirit of SMN?

Daniels: In all the acquisitions ABC makes, we stress the entrepreneurial aspect of that business. When ABC bought Fairchild publishing, it created a separate division for it. The Fairchilds are still there along with most of their top talent.

I can see the same thing happening with SMN. John Tyler is another reason we were interested in buying the company; he is an innovator and we think he has done a sensational job and he's going to be the one who runs this operation.

Pulse: Are you and ABC going to anything to make it a better operation?

Daniels: We hope to because there are certain things we can do because of our size. We have a bit more money than they do to pump into the various areas. We've been selling for them for the last year and we think we can improve upon the job we did last year. We're up 30% over our sales in 1988, previous to their involvement with ABC. When we got involved



Aaron Daniels, President, ABC Radio Networks.

In all the acquisitions ABC makes, we stress the entrepreneurial aspect of that business.

with SMN they were losing around \$900,000 and now they are earning close to \$2 million.

We also think John is going to come up with additional formats that we'll be able to fund. The growth potential will be very strong over the next two or three years. **Pulse:** What new formats do you have in mind?

Daniels: There are two or three other formats that we could get involved with but I can't talk about them right now.

Pulse: How do SMN's clients feel about this? What is the feedback you've been getting?

Daniels: That's very interesting. No one has contacted me except members of the press. I haven't heard from advertising clients or any radio stations. I don't think any SMN affiliates would have a problem with the deal because they will remain affiliates and their bottom line will be better. Pulse: How will the additional inventory affect national dollar distribution? Daniels: The latter part of 1988 was very strong for network radio. We had a very tough first nine months but the month of December was up 18% and the first quarter of '89 looks very strong. If this trend continues, inventory will become very important. We have 106,000 units to sell and added 26,000 more from SMN, so if the year continues strong, we'll sell out a much higher percentage.

Pulse: How do you think this deal will affect the future of radio networks?

Daniels: I think right now there are a little over 2,000 radio stations that are satellite-driven with 24-hour programming. I think there is a potential for another thousand. However, I think that the two companies in the game are best positioned for growth. I think with ABC's help, SMN can grow to the next plateau which would be 1,600 stations in the next three years. It would be tough for someone else to come in and take a major position. I think the exciting growth is in programs and new formats. We can get into a market and put in two, three, or four different formats. I think, of all the good things about this acquisition, that's what excites me most. -D.R.



Promotion Plus Crowd Control

Keeps curious onlookers at a safe, quiet distance Allows your live shot to run smooth Helps prevent accidents and stolen gear

Custom Live Guard tape gets your name or logo to the public

High visibility black letters on yellow tape (3" width, 2" letters)

Customize with your TV, radio, production or movie company logo and message Tears and ties to anything Convenient dispenser box Used in over 40 markets coast to coast

1000 foot roll Free shipping \$50.00 one-time plate charge



Make check or money order payable to VIDEO PROTECTION CO. P.O. BOX 1131 GRAND RAPIDS, MI 49501 1-800-722-9010 in Michigan (616) 453-5599 Allow 6 - 8 weeks for delivery.

ORDER FORM

SEND CAMERA READY ARTWORK NO LARGER THAN 2" HIGH BY 22" LONG OR WE WILL PREPARE CUSTOM ARTWORK FROM YOUR LOGO FOR A FEE OF \$70.00. Name

Address ___

City, State & Zip _ Attention _____

Quantity x Price per roll

LIVE GUARD TAPE -Price per roll ONE TIME CUSTOM PLATE CHARGE \$50.00 8-15 \$33 FREE SHIPPING 16-23 \$30 CUSTOM ARTWORK SERVICE FEE 24-31 \$26 TOTAL \$22 32 +

Telephone _

The Bottom Line

by Barbara Smith

Demystifying Wall St.

all Street" is a place, an amalgam of financial institutions and a state of mind. For those people who do business outside this coterie of banks, investment firms and exchanges, this world is viewed with skepticism and distrust. But at the same time, the aura of money and power is an inexorable draw that pulls businessmen from all walks of life, from CEO's of the *Fortune 500* to "mom and pop" shopkeepers.

Financial decisions, whether business or personal, require continuing education. Radio executives, like their brethren throughout the business community, are affected not only by this country's economic condition, but by an increasingly complex global marketplace. The Bottom Line will spare its readers macroeconomics but will provide radio managers with the information and education needed to stay a step ahead.

At times it appears that financial institutions and brokers intentionally try to confuse their clients. The glos"At times it appears that financial institutions and brokers intentionally try to confuse their clients. The glossary of Wall Street jargon gets new entries every day;"

sary of Wall Street jargon gets new entries every day; unbundled stock units, poison puts and pills—the language, the complex forms and statistical models can be intimidating.

In the weeks to come the sophistication level of the information here will rise. For now, some basics:

The main function of Wall street today (and its sole original purpose), is to raise capital for both government and corporations. This is achieved through the issue of stocks and bonds via investment bankers, in the form of corporate "offerings," and by primary bond dealers who deal solely in government debt issues (bonds). Once these instruments are sold through an "initial" or "primary" offering (often called IPO's), they begin to trade in the "secondary" market. This market allows for the free flow of buys and sells for all issues, whether it is through the large New York exchanges (NYSE, ASE), the much smaller regional exchanges, or the Over-the-Counter (OTC) network. Wherever shares are bought and sold (traded) the goal is to give every stock and bond a liquid ("I want my money *now!*") and orderly marketplace.

The significance of the financial markets is quite evident. Contrary to popular opinion they do not exist for the sole purpose of making a few investment bankers wealthy (although they are doing a great job at that lately), but rather to provide essential capital for America's corporations and government, which, in turn, provide jobs and prosperity. With that point in mind, it is easier to understand the workings of the market.

We'll deal with more bottom line fundamentals next week.

A Sample Of Current Broadcast Stocks								
Corporation	Stock Symbol	Exchange	52 Week High	52 Week Low	Close			
CBS Inc.	CBS	NYSE	182 3/4	150 1/2	174			
Capital Cities	ССВ	NYSE	369 3/4	297	361 1/2			
ClearChannel Comm.	CCU	AMEX	14 5/8	11 7/8	14 3/8			
Jacor Comm.	JCOR	OTC	7 1/8	5	6 3/4			
Infinity Broadcasting	INFTA	OTC	30 3/8	29 3/4	29 3/4			
Olympia Broadcasting	OBCC	OTC	5 1/4	1 3/4	3			

January 27, 1989

Calendar Of Events

Jan 27-28—North American National Broadcasters Association Annual Meeting... Mexico City. Info: (613)738-6553

Jan 27-28—Colorado Association of Broadcasters Winter Meeting... Aurora, Colorado.

Jan 28-Feb I—National Religious Broadcasters Convention... Washington D.C. Info: (201) 428-5400

Jan 31-Feb 2—South Carolina Broadcasters Association Winter Convention...Columbia, South Carolina

Feb 2-4—RAB's Ninth Annual Managing Sales Conference... Dallas, Texas. Info: (212) 254-4800.

Feb 5-7—Michigan Association of Broadcasters Midwinter Conference... Lansing, Michigan. Info: (517) 484-7444

Feb 6-7—NAB Managers Roundtable Meeting... For small and medium market general managers' idea exch-

ange...Atlanta, Georgia. Info: (202) 429-5420.

Feb. 8-9—NAB Managers Roundtable Meeting... Los Angeles, California. Info: (202 429-5420.

Feb. 10-12—Oklahoma Association of Broadcasters Winter Meeting... Tulsa, Oklahoma. Info: (405) 528-2475.

Feb. 16—FCC Bar Association Monthly Luncheon with speaker AT&T Chairman Robert Allen... Marriott Hotel, Washington D.C. March 1-2—Women in Communications Public Affairs Seminar: Key Ridge Marriott Hotel, Arlington, Virginia.

March 1-3—West Virginia Broadcasters Association Annual "Call on Congress"... Washington D.C. Info: (304) 344-3798.

March 1-4—20th Annual Country Radio Seminar... Nashville, Tennessee. Info: (615) 327-4488.

March 2—International Radio and Television Society Gold Medal Award Presentation.... New York, New York. Info: (212) 867-6650.

March 3-4—Radio Television News Directors Association, Northern California Chapter Convention.... Concord, California. Info:(415) 451-8760.

March 7-10—Audio Engineering Society Convention... Congress Centrum Hotel, Hamburg, West Germany. Info: (030)831-28-10. March 8-9—Ohio Association of Broadcasters Congressional Salute... Sheraton Grande Hotel, Washington D.C.

March 12-14—West Virginia Broadcasters Association Spring Meeting... Ramada Inn Hotel, Beckley, West Virginia. Info:(304) 344-3798.

March 13-14–National Association of Broadcasters Group Head Flyin... Dallas, Texas. Info: (202) 429-5420.

March 16—**Radio and Television Correspondents Association Dinner.**.. Washington D.C.. Info: (202) 828-7016.

March 22—**NAB Radio Station Acquisition Seminar...** New York, New York. Info: (202) 429-5420.

March 22—**Broadcast Pioneers Mike Award Dinner**... New York, New York. Info: (212) 586-2000.

The Pulse Of Radio

The Dallas Area

KZPS 92.5	KOJO 94.1	KHYI 94.9	KSCS 96.3	KEGL 97.1 CHR	KZEW 97.9 AOR	KLUV 98.7 0	KPLX 99.5 C	KMEZ-FM 100.3 B/EZ	WRR 101.1 CLASS
0	C/CHR KLDD 570 0	CHR	C WBAP 820 C	KHV 970 REL	N	KRLD 1080 News	1	KVIL 1150 AC	KLIF 1190 N/Т

March 23—National Association of Black Owned Broadcasters Fifth Annual Communications Awards Dinner... Info: Ava Sanders (202)463-8970.

March 24-25—Collegiate Broadcasting Group's llth Annual Black College Radio Convention... Atlanta, Georgia. Info: (404) 523-6136.

April 9-12—**Broadcast Financial Management/Broadcast Credit Association Annual Conference...** Dallas, Texas. Info: (312) 296-0200.

April 29-May 2—National Association of Broadcasters Annual Convention... Las Vegas, Nevada. Info: (202) 429-5300.

May 2—**Broadcast Pioneers Annual Breakfast** at NAB Convention (see above)... Info: (212) 586-2000. May ll-l5—American Women in Radio and Television Annual Convention... New York, New York. (202)429-5102.

June 21-25—Broadcast Promotion and Marketing Executives Broadcast Designers Association Annual Seminar... Rennaissance Center, Detroit.

Sept.13-16—Radio-Television News Directors Association Annual Convention... Kansas City Convention Center, Kansas City, Missouri.

Sept. 13-16—Radio '89 Convention... New Orleans, Louisiana.

Oct.5-8—Society of Broadcast Engineers Convention... Kansas City, Missouri. Info: John Battison (614)888-3364.

Radio Dial

102.1	KMGC 102.9 AC	KVIL-FM 103.7 AC	KKDA-FM 104.5 UC	KQZY 105.3 AC	KOAI 106.1 NA	KDLZ 107.5 UC	14- 1-	
AOR	KESS 1270 C/SPA		KAAM 1310 MOYL	1	MEZ 480 3/EZ			

Going To Dallas For The RAB Meetings?

Here are some things you need to know: **WHERE TO EAT:** With 17 restaurants under one roof, you don't have to leave the hotel. But that would be a shame, because Dallas has more restaurants per capita (I for 815 people) than New York City and there is some great eating to be had not far from the meetings (all area codes 214):

WEST END MARKETPLACE

(A variety) 603 Munger 954-4350

SONNY BRYAN'S

(Barbecue. Go early!) 2202 Inwood 357-7120

LOMBARDI'S

(Italian) 311 Market 747-0322

MARIO'S CHIQUITA

(Mexican) 4514 Travis 521-0721

NEWPORT'S

(Seafood) 703 McKinney 954-0220

MORTON'S OF CHICAGO (Steaks) 501 Elm 741-2277

PARIGI'S

(Italian) 3311 Oak Lawn 521-0259

SHOPPING: The Galleria Mall, a state-ofthe-art Mecca for power shopping, is 15 minutes from the Loews Anatole. Info (214)702-7100

NIGHTLIFE: No trip to Texas is complete without a trip to Billy Bob's, America's biggest honky-tonk. With acres under one roof, Billy Bob's has a lineup of top country western entertainers playing nightly. Info: (817) 624-7117.

The Pulse Of DC

by Matt Edwards

Washington Report/ FCC Actions

oncern has been expressed regarding recent FCC actions and proposals that may lead to similar problems for FM that contributed to the decline of AM radio.

The Commission is expected to act within 60 days to various proposals calling for a "blanket" power increase for Class A FMs. This proposal would, in its most generous version, allow all Class A FMs to double Effective Radiated Power (ERP) to a maximum of 6,000 watts. Broadcasters supporting the change have argued that with ever-expanding cities, the old power limitations did not permit stations to fully and adequately serve their listening area. In truth, this doubling of Class A power levels would only extend the citygrade contour approximately another three miles.

Additional proposals would limit

the power increase to stations in more sparsely populated areas, by invoking interference limits on potential increases.

The Commission did approve a new class of FM stations, the C-3 class, which is the equivalent of Class B-1, that is, up to 25 kw ERP with a maximum antenna height of 328 feet before power reductions are required. Many FMs in the midwest and west will be able to upgrade, whether or not the blanket Class A boost is passed in either form.

Two more significant policy changes have come to pass in recent weeks. The relaxation of limits on the use of directional antennas for FM's will permit greater flexibility in locating a tower to meet zoning requirements, or to permit further clustering at "antenna farms" by stations that had previously been prohibited from doing so by the necessity of seeking

waivers from the commission. These waivers were not easy to come by, and while they now theoretically become automatic, the Commission did indicate it would only accept applications temporarily from stations proposing to relocate less than five miles towards a protected facility. Described by some as the "AMization" of the FM band, these relaxations of policy could lead to a situation where FM allocations are based on actual coverage contours rather than distance spacings causing distortion. One wag observed FMs would endure the same destructive policies that have hurt AM.

The most significant decision by the full Commission is one that allows non-applicants to buy out all applicants for a contested frequency and, as a result, obtain the channel. This could mean that there would be no need to be exposed to the rigors of a comparative hearing. Additionally, someone else could be nominated to assure knowledge of the proceedings, and if necessary, to ensure an impasse. Many observers believe this will lead to more applications for newly allocated channels, and auctioning of frequencies.

DC Databank

		FORMAT	CHANGES	
		(#=change accompanies ne	ew ownership) (//=simulcast)	
			Formerly	Becomes
AL	Alabaster (Birming.)	WGTT-1500	SMN-oldies	gospel
	Dothan	WV0B-91.3*	new	religion
AZ	Green Valley (Tuscon)	KQYT-92.1	KFXX, rock	easy listening
	Tucson	KJYK-94.9	easy listening	adult contemporary
AR	N. Little Rock	KEZQ-1150	easy listening//FM	travel information
CO	Denver	KRFX-103.5	KOAQ. AC	classic hits "The Fox"
FL	Jacksonville	WEJZ-96.1	easy listening	soft AC "lite 96.1"
HI	Hilo	KHHI (CP)-92.7	new	to be Breeze-new age
ID	Boise	KGEM-1140	country	adult standards
MA	Great Barrington	WBBC-105.1	new	soft AC
MS	Yazoo City	WJNS-92.1	#country	to be Breeze-new age
NC	Morehead City	WOTJ-90.7*	new	religion
PA	Philadelphia	WFLN-900	#silent	gospel
TX	Tyler	KZEY-690	black, religion	urban // FM KROZ
VA	Richmond	WLEE-1480	adult standards	silent

	(*=non-commercial st	NEW STATIONS: A ation) (&= reapplication) (+=compete	PPLICATIONS es with existing application) (MX=mu	utually exclusive)
AZ FL GA HI IL IN LA MN TX VT	1030 91.9* 1280+ 1000+ 1520+ 88.9*& 105.9+& 97.3+ 107.1 107.1 93.9 107.3+ 104.1+ 104.1+ 104.1+ 104.1+ 91.7*& 101.5&	Cortaro Bonita Springs Jacksonville Jupiter Wilton Manors Griffin Honolulu Elmwood Lynnville Lynnville Berne Baker Pelican Rapids Pelican Rapids Pelican Rapids Pelican Rapids Austin Marlboro	50000/1000 w DA-2 3000 w, 328 ft mx with WSVE mx with WTRU mx with WEXY 100000 w, 702 ft 100000 w, -197 ft 25000 w, 328 ft 3000 w, 328 ft 3000 w, 328 ft 3000 w, 328 ft 50000 w, 492 ft 50000 w, 492 ft 50000 w, 492 ft 50000 w, 492 ft 630 w, 725 (h) ft	Cortaro Broadcasting Corp. Manna Christian Missions, Inc. Spicecom Broadcasting, Inc. Jupiter Broadcasting Corp. Royal Broadcasting, Inc. FA. Found. for Public Bestg Inc. Echonet Corp. Maureen, Inc. Holiday Broadcasting, Inc. Jerdon Broadcasting, Inc. Jerdon Broadcasting Robert Alan Weaver Bear Broadcasting of LA, Inc. Heart of the Lakes Bestg Ingstad Broadcasting, Inc. Bruce Harrison Linder The Univ. of TX at Austin Route Nine Broadcasting
1		NEW STATIONS	: GRANTS	
CA IN LA ME MO OR WV	89.7* 104.3 96.5 1600 92.3 91.5* 102.7	Visalia Charleston Breaux Ridge Brewer Cameron Roseburg Mannington	1000 w, 811 ft 3000 w, 328 ft 3000 w, 328 ft 5000/5000 w DA-1 3000 w, 328 ft 2000 w, 306 ft 3000 w, 328 ft	Harvest Broadcasting Co., Inc. Robert M. Mason J.B.C., Inc. Michael Venditti Cameron Radio, Inc. State of Oregon, Brd. of Ed. Sandy S. Garlitz
		CP ACTIV	VITY	
AL IN KS NC TX WA WY	WV0B-91.3* WJ0K (CP)-1120 WMXA (CP)-1200 WPNI (CP)-101.7 KCVS-104.9 W0TJ-90.7* KRJT-FM-100.7 KLAY-1480 KSHY-1370	Dothan Hobson City Chicago Kentland Salina Morehead City Bowie Lakewood Cheyenne	requests extens on the air on the air on the air granted extens	ion of time sion of time for changes sion of time (1st) ion of time for move to 1180 KHz 30 KHz, it has not yet made the move
		PROPOSED STATIO (r =reorganization of ex		
AR FL GA IL IN IA KY LA MD NJ NC	KWNN-1050 (CP)-103.5 WINV-1560 WOOJ-1440/107.1 WLSF(CP)-90.9* WDEC-1290/94.3 WYER-1360/94.9 WTAD-930/WQCY-99.5 WSLV-1520 KQIS-FM-106.3 WBPA-1460/WECL-103.1 WVEZ-790 KNIR-1360 KCLF-1500 WNTR-1050 WMD0-1540 WNJR-1430 WXMC-1310 (CP)-106.7 (CP)-97.5 WMFD-630/WHSL-97.3	Little Rock Callaway Inverness Lehigh Acres Naples Americus Mt. Carmel Quincy Shelbyville Clarenda Elkhorn City Louisville New Iberia New Roads Silver Spring(D.C.) Wheaton (D.C.) Newark Parsippany Irondequoit Hatteras Wilmington	(r)to Martin Con to WINV, Inc. (r)to Robert A. D to Southwest FL to Guest-Mattox (r)to John & Em to TMZ Broadca to ARS Broadcas to KMA Broadca to White Water E to Griffin Group, to Signal Compa to New World Br to CBN Continer to Los Cerezos T to Spanish Ame to Roman Bohat to Auburn Cable to Pamlico Sour	Ed. Corp., Inc. Broadcasting, Inc. my Lou Hurlbut sting Co. sting Corp. sting, LP Broadcasting, Inc. , Inc. anies of LA, Inc. roadcasting Co., Inc. ntal Bostg Network, Inc. Felevision Co. rican Radio Communications iuk (Lakeland Bostg Corp.) evision, Inc.

January 27, 1989

PROPOSED STATION TRANSFERS (cont.)

ОН	WOMP-1290/100.5	Bellaire	to WOMP AM/FM Associates, LP
OK	KJFK-105.1	Perry	to W. Robert Morgan (The Andover Corp.)
PA	WALY-103.9	Belwood	to S&P Broadcasting, LP I
1	WBYO-107.5	Boyertown	(r)to David G. Hendricks
	WEEX-1230/WQQQ-99.9	Easton	to Roth Broadcasting of Allentown, Inc.
	WEST-1400/WLEV-96.1	Easton	to TMZ Broadcasting Co.
	WRKZ-106.7	Hershey	to TMZ Broadcasting Co.
	WRSC-1390	State College	to TMZ Broadcasting Co.
	WQWK-96.7	University Park	to TMZ Broadcasting Co.
RI	WHJY-920/94.1	Providence	to Rhode Island Radio, Inc.
	WWAZ-790/WWLI-105.1	Providence	to TMZ Broadcasting Co.
SD	(CP)-100.5	Salem	to Big Sioux Broadcasting, Inc.
TN	WWYN-106.9	McKenzie	(r)to Larry Latham Auctioneers, Inc.
	WKQD-FM-93.3	Tullahoma	(r)to Larry Latham Auctioneers, Inc.
TX	KWOW(CP)-103.3	Clifton	(r)to Bosque Broadcasting Corp.
	KUNO-1400	Corpus Christi	to KODS, Inc.
	KSEY-1230/94.3	Seymour	(r)to Barbara Cook, Receiver (part one)
	KSEY-1230/94.3	Seymour	to Wesley Yeager Jr. (part two)
	KTBB-600	Tyler	to ABS Richmond Partners, LP
VA	WPVA-1290/WKHK-95.3	Colonial Heights	to ABS Richmond Partners, LP

CALL LETTER CHANGES

(#=applied for by new owners)

	QYT
AK KHUZ-FM-96.9 Harrison K	
	WNQ
	PBA#
	XER (requested)
	RFX "FOX"
	/WLB# (requested)
	/JYZ
	/IOI-FM# (requested)
	/XLQ#
	/SGC (requested)
	WOW
	ISSU
	/NJY
	KMA
	LLS (requested)
	/JYL
	/LFX# (requested)
MA WUSM-91.1* Darmouth W	/SMU-FM
WBSL-91.7* Sheffield W	/BSL-FM
MI WJC0-1510 Jackson W	/HBT#
new-96.5 Portage W	/LWJ
	/SCN#
	/WZD
	QDI-FM
	URQ
	HWY
	/KOJ# (requested)
	/ZAD
	NOX-FM
	BNP# "Business Portland"
	IRQ-FM
	/WCC
	/YOM# "Wyoming"
	/BPR#
	WGH#
	WGH-FM
	WOW
	/XLR
	MGW# (requested)
	AML-FM#
	IMX
	IIVIA

Matt Edwards is publisher of the MStreet Journal and the M Street Radio Annual.

32



HELP WANTED MANAGEMENT

Sales manager: 100,000 watt FM hit music station, top rated station in second largest market in Arkansas. If you can recruit, train, organize, motivate and produce results, an excellent opportunity awaits you. CRMC a plus. Respond quickly to Gary Keifer, 501-785-2526 or 452-1992 KISR Box 3100, Fort Smith, AR 72901. EOE

Station Manager for GREAT small/ medium market AM/FM combo in Saratoga Springs (near Albany) NY. Duties include full station management and sales. Must have strong sales background and ability to budget and meet monthly station goals. Those with the right stuff and interested in earning an equity position submit letter, resume and references to Howard M. Ginsberg. WKAJ/WQQY, 12 Beech St., Essex Junction, VT 05452. EOE

Operations Manager: Responsibilities: Assist the program director and chief engineer in quality control of the air signal for programming and technical quality, supervise the production/programming staff; training of production/programming staff; technical director of station remotes/ field recordings: liason with NPR distribution, satellite operations and technical staff, purchase production supplies; mix and produce programing as needed. Qualifications: College degree. Substantial radio experience with familiarity of radio operations. Technical background and production skills necessary. Position availability: Immediately. Salary: Commensurate with experience. Send resume to: Program Director, WBGO/Newark, NJ 07102. EOE

Local sales manager: Top 10 market. Looking for individual with strong local sales management history to lead a staff of 8-10. Experience in sales training and maximizing revenue a must. Resume to Fran Epstein, KREB/KKZR Radio, 9801 Westheimer, Houston, TX. No phone calls please. EOE.

HELP WANTED SALES

WNTX - Oldies 96/Cape Cod, Massachusetts is seeking self motivated account executives. If qualified earn big \$\$\$. Call Larry Dehaan, General Manager, 508-420-0800. EOE

Co-op specialist/service director. Take charge of established co-op department with national reputation. Must be detail-driven, organized, selfstarter. Retail/sales background with computer skills preferred. Send resume to J. McCullough. WLPO/ WAJK, Box 215, LaSalle, IL 61301. EOE.

Colonial Broadcasting Co., owners of WLWIAM/FM, Montgomery, AL, WOWW-FM Pensacola, FL, and WUSY-FM Chattanooga, TN, is accepting applications for sales representatives. All stations are market leaders and company benefits are extremely good. Please send detailed resume, references and mark preference, if any, to P.O. Box 4999, Montgomery, AL 36195, Attn: David Coppock, Colonial Broadcasting is an equal opportunity employer.

Ski at the ski capital of the East : Killington & live a great life in Vermont. Sales position available at the #1 Birch & #1 ARB stations. Salary plus commission plus benefits. Contact D. Vaughan - WSYB & WRUT, P.O. Box 249, Rutland, VT 05701. EOE.

HELP WANTED TECHNICAL

Chief engineer for Shamrock Communications, Orlando FM. Applicant should have strong management skills and SBE certification. Send Resume to Mark Timpany, WQFM, 606 West Wisconsin Ave., Milwaukee, WI 53203. EOE.

HELP WANTED - RELATED FIELDS

Jingles Sales. Experienced only please for America's hottest (and one of the oldest) jingle companies. 1-800-368-0033.

ENJOY THE GOOD LIFE & COME TO VERMONT!!!

Wanted - experienced engineer. Contact Dick Vaughan WSYB & WRVT - P.O. Box 249 - Rutland, Vermont 05701. Phone - 802-775-5597.

Stephens College, a private fouryear college for women with a liberal arts base and a commitment to advising as an integral part of teaching, has the following position available Fall 1989: Chair, Department of Communications. Fulltime, tenure track. M.A. required. Ph.D. pre-Broadcast industry experiferred. ence on the programming or management level and demonstrated teaching ability at the college level required. Knowledge and appreciation of the role of women's education and role of women in communications media. Concern for communications and media issues as they relate to a liberal arts curriculum. Responsibilities include: Planning, implementation, coordination and review of educational program and management of facilities. Teaching in the area of broadcasting media with emphasis on television production, media programming, writing and management. Department offers B.S. in Communications and Public Relations and B.A. in Journalism and Communications Media. Facilities include a public FM radio station, fully equipped 3-camera color studio, radio and television editing facilities, desk-top publishing system, and a college-wide audio-visual services center. Letter of application, vitae, three letters of recommendation with addresses and telephone numbers, and copies of transcripts should be sent to: Dr. Robert G. White, Box 2112, Stephens College, Columbia, MO 65215. Applications deadline March 1, 1989. Stephens College is an equal opportunity/affirmative action employer.

SITUATIONS WANTED - MANAGEMENT

Broadcast executive seeking a return to RADIO. Over 35 years experience

Classifieds

including ownership, management, sales management, promotion, etc. Seeking work in a Western city. Size is not important, opportunity is. Currently self-employed in allied business. Howard Fisher, 5555 Canyon Crest, #4C, Riverside, CA 92507. 714-781-0201 or 781-9858.

SITUATIONS WANTED - TALENT



Tools...Talent...Desire: Dynamic announcer/production animal. Experienced morning host & news man. Seeking Northeast gig with room to grow. Chris Dowd. 305-296-3574.

grow. Chris Dowd. 305-296-3574. E x p e r i e n c e d, p r o f e s s i o n a l announcer. Great pipes, even better attitude. Ready to become a member of your team. Call Michael, (H) 301-932-8435, (W) 301-870-5550.

Young, natural sportscaster with experience looking for big break. Strength in play-by-play. Call Steve 309-353-4565.

SITUATIONS WANTED - NEWS

Aggressive, award-winning radio anchor/reporter, with production, live remote and talk show experience, seeks advancement at your medium market station. Hard working, thorough and diligent with degree. Richard Gieser, 312—668-5263.

PROGRAMS

Lum and Abner are Back

...Piling up profits for sponsors and stations.15minute programs from the golden age of radio. PROGRAM DISTRIBUTORS

P.L. Drawer 1737 Jonethoro, Arkansas 72403 501/972-5884



Nothing else is as good as [[0][





"Century 21, I love those Hit-Discs[®]. They help my 'Weekly Top 40' have CD quality, & all of us at KIIS appreciate their CD convenience."

Rick Dees KIIS Los Angeles, CA



"Thanks to your GoldDisc[®] CD library, WBIG has the clearest, cleanest sound in North Carolina. I give full credit to Century 21 oldies & HitDisc[®] CDs." Kevin O'Neal **Program Director WBIG**





"Four Beatles CDs are mono from the record company, but those songs are great in stereo on GoldDiscs !"

Bud Buschardt Free-lance Show Host **KVIL Oldies** Dallas, TX



"We're proud to use Century 21's Compact Discs on American Top 40. I love the quality and clarity of Hit-Discs[®] & Gold-Discs.[®] And they save us time."

Shadoe Stevens American **Top 40**



"Century 21 GoldDisc" CDs deliver good clean sound...again and again and again. Just what we needed for oldiesbased AC on FM & MOR on AM."

Mark Thomas **Operations Manager** WLTY/WTAR Norfolk, VA



"Century 21 CDs quality is terrific! It's so much easier running a radio station when you've got GoldDiscs[®] and GoldDiscs[®] and HitDiscs[®] at your fingertips." Charlle Cook

Consultant **McVay Media**



"GoldDiscs[®] are one of the reasons we're now #1! Their quality is excellent. I don't usually hand out such high praises but Century 21 CDs are the best!" Jim Jacobs

General Manager WSYA

Montgomery, AL

Century 21 Gold-Discs make us

sound 'Clearly

ahead of the

Operations Manager

WEZN FM

Ed Zelle

competition'."



"We're using Century 21 Mellow AC, Gold and Country CDs with complete satisfaction. We couldn't be more pleased with their sound quality." Randy Michaels

lacor

"When we went

vear, our competi-

tion adjusted their

processing daily

but couldn't equal

our hot Century

Reynold Hawk General Manager

Gainesville, FL

Lazer WMMZ

1.

last

all HitDiscs GoldDiscs

21 sound!"



"Century GoldDiscs" 21 not only have been a time-saver, but have significantly increased the fidelity of our onair sound!"

Robert G. Hall VP of Programming Satellite Music Net.



"I became familiar with Century 21's Compact Disc oldies at WSB-FM in Atlanta. They use only the best. I wanted that same great audio quality here."

Tom Paleveda Program Director **WWRM**



"At Digital Cable Radio, CD quality is priority one. Century 21 CDs deliver stunning clear audio. Just what our listeners demand!" Dave Del Baccaro

Vice President General Instruments



increased five-fold since we started using GoldDiscs[®]! I certainly have to give some credit to Century. Our music jumps right out of the radio!"

Rob Rizer **Operations Manage** WARK/WARX Hagerstown, MD



"We are most enthusiastic about the incredible quality of Century 21's Country CD Gold. We're now using GoldDiscs on four stations in our group!"

[°]BIII Hagy **Operations Manager** Bristol B'c.



"GoldDiscs[®] give the cleanest possible audio and great dynamics. I first went with Century 21's CDs in Greenville, SC & had to have them here!"

Keith Hill Program Director "K-Joy" WKJY Long Island, NY



Great-sounding Oldies & Hits: AOR, Urban, CHR, AC, Mellow AC, Classic Hits, Classic Rock and Country!



14444 Beltwood Parkway Dallas, Texas 75244-3228 Toll-Free 50 States: (800) 937-2100



"Nobody wants clicks, pops or scratches. Our listeners expect the best. That's Gold-Discs

> Gary Bruce erations Director **84 WHAS** Louisville, KY



provide us with the very best music sound in our market."

Vince Genson General Manager WFVA Bridgeport, CT Fredericksburg, VA

"GoldDiscs[®] position us in listeners minds as 'hightech'. Century 21

has the best source material!" Scott Robbins Program Director WHBO

Clearwater, FL





Quick as you can say Arbitron, you can easily "crunch" estimates, dayparts, demos. Define audiences by more than just age and sex. AND get professional presentations in a flash.

Quick as you can say Arbitron, our PC applications handle more information than ever before. In the time it takes you to slip a diskette into your personal computer, you can have at your fingertips all the information you need for decisions that pay off.

Call your Arbitron representative today. Let us show you how our PC applications save you money so you can make more money every day. *Quick as you can say Arbitron*.

ARBITRON RATINGS