

QUINCY, ILLINOIS VOL. XV, NO.4 AUGUST, 1984

RETIREMENTS AT BROADCAST



Ray with Department 760 at his retirement party May 11.

After 38 years of service, Ray Demo retired on May 18 from Systems Engineering Department. On Friday, May 11, coworkers surprised Ray with a retirement party and presented him with a hammock. Ray's plans include moving to Cape Cod and enjoying the sun and water.



Sally with her supervisor, Les Miller.

Velma "Sally" Bruening decided to retire after 17 years of service, with the last 6 years spent as Lead Office Clerk in the Transmitter Test Department. On Friday, June 22, co-workers honored Sally with a retirement party during morning break. A large crowd was there to extend congratulations and good wishes.



Roger and his new "Loafing Shirt".

Roger Cave retired on June 29 after 33 years of service, most of which was spent in Industrial Engineering. On Thursday, June 28, co-workers honored Roger with a retirement party and presented him with the accessories required for his computer and ham radio hobbies.



Bob showing off his new watch.

After 11 years of service, Bob Fulton retired on June 29 from Metal Inspection Department as a Quality Control Inspector. On Thursday, June 28, his co-workers gave Bob a party and presented him with a new watch.



Frank with wife Carmella and Purchasing Department.

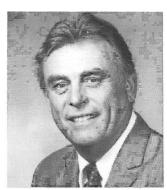
Frank Ritter retired from the Purchasing Department on June 29 after 24 years of service. His department honored him with a party on Friday, June 29 and to make sure he'd stay busy, enrolled him in a "stained glass" class and supplied him with the necessary equipment.



Yvonne at her retirement party July 27.

After 30 years of service, Yvonne Voth retired from the Stock Room on July 27. Co-workers honored her with a party and presented her with a table lamp and a lawn chair. Yvonne's plans include an upcoming vacation.

GENERAL MANAGER'S REPORT



G. T. WHICKER

Thanks for all the great efforts during the past Harris year. Our team worked hard and made the most of a challenging year. The strength of the American dollar overseas and the military takeover in Nigeria were clearly outside our control. How we reacted was not. The Harris team responded extremely well, and we appreciate that cooperation.

As we begin a new year, it is a good time to focus on the important issues. To be successful and grow, as individuals and as a company, we need only commit to a few central goals...and then, go all-out toward them. All-out efforts toward the right goals are nearly always successful. To be successful in the coming year, we need to:

- 1. Do the best job ever of finding out what our customers need. This is an important part of the marketing cycle.
- 2. Produce products that satisfy the customers' real needs.
- 3. Do a quality job in manufacturing each and every product that leaves our plant. Satisfied customers are the best advertising we have.
- 4. Make an all-out team commitment to selling our product. Everyone who ever contacts the customer in any way makes an impression. Every phone call, every memo, every letter, every plant visit counts. In a successful company, everyone is on the marketing team. We are all paid with sales dollars.
- 5. Do our best job of **listening** to customer feedback and passing it along to those who need to know. If we listen to our customers, they will help us grow.
- 6. Do an exceptional job of customer service. It is service after the sale that builds great companies and repeat business.

Customers can allow the business to grow, but the Harris team can make it happen. Our Harris team is a sum of important individuals. Every one on the team counts. Every one affects how the team performs. How well we work together in satisfying the customer will determine our success. Let's make it happen!

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The rumor mills seem to have been working overtime in some parts of Broadcast Group lately. To be effective, a rumor must have at least three things going for it. First, there must be a ring of truth in it - that is, it must be believeable. Second, it must be planted at the right time with the right people. And third, it must feed existing apprehension or fears. Not only is the content of the rumor important, so, too, must be the timing and the environment.

Rumors feed on the uncertainty associated with the absence of facts. If left unchallenged, their efforts can be demoralizing for employees, encouraging to competitors, and dangerously disconcerting to customers. The solution is to neutralize a rumor by bringing it into the open and disarming it with the facts.

If you hear a rumor please take the time to write it down and send it to me for review. For reasons that should be obvious to everyone, we simply cannot comment in print about people or organizational matters. Moreover, we can't discuss product, R&D or market strategies; we certainly don't want to tell our competitors what we're up to. In short, we'll need to make an evaluation of the rumor and determine each one on its own merits. Whenever we can, I promise to give you a factual response to the rumor. I hope no one will take this as an invitation to submit frivolous or utterly nonsensical rumors.

Let's start debunking some of the fiction by replacing it with the facts.



CREDIT UNION NEWS

YOUR CREDIT UNION OFFERS TIPS FOR VACATIONS...

Get together with the Credit Union and set up a vacation account and make plans now to take a GREAT VACATION IN '85. The Quincy Travel Center has available the following vacation packages for HARRIS CREDIT UNION MEMBERS.

- 1. A 7 night cruise to NCL's private island, Jamaica's Ocho Rios, Grand Cayman and Mexico's Cozumel. You sail November 23, 1985. The \$1,260. per person price includes air transportation, accomodations aboard ship, all meals (5 a day), baggage handling, transfers and a FUN TIME. The price does not include your transportation to and from St. Louis where the flight departs.
- 2. A 7 day cruise vacation through the Hawaiian Islands begins the moment you arrive in Honolulu. The \$1,600. to \$2,000. cost per person, includes air transportation from St. Louis, cruise, meals, baggage handling & port charges. (You provide your own transportation to and from St. Louis.) AND if you book this 1985 cruise before October 1, 1984 and make a \$100 deposit, you will receive four free days

in a first class resort hotel across from Waikiki beach for sunning, relaxing and just plain taking it easy to get in top form for the cruise of your life.

COME TO THE CREDIT UNION AND ESTABLISH YOUR VACATION ACCOUNT NOW. Start with October and save \$40. per week and one year later, you'll have enough saved to SET SAIL. Or, if you haven't saved enough you probably qualify for a vacation loan!

Doris Mason Credit Union



"No, we are NOT on vacation. HE is."

NOTICE TO HANDICAPPED INDIVIDUALS

Broadcast Group has every intention of continuing compliance under the affirmative action obligation imposed by Section 503 of the Rehabilitation Act of 1973, as amended. As part of our planning, we will continue to employ and advance in employment qualified handicapped individuals. Such actions shall apply to our employment practices including, but not limited to, the following: Employment, upgrading, demotion or transfer, recruiting or recruiting advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship programs we may institute.

As a company that is presently or may become a government contractor subject to Section 503 of the Rehabilitation Act of 1973, which requires affirmative action to employ and advance in employment qualified handicapped individuals,

we invite persons who consider themselves to be handicapped and who would voluntarily like to inform us of the existence of any such handicap. Such information received will be treated confidentially except for release to those persons with a "need to know".

If any employee or applicant with a handicap has become qualified and capable of performing work by special methods, skills, procedures or training which may qualify such person to perform the work of a particular nature that the handicap might otherwise be thought to normally preclude, we would like to know this in particular. Further, if such an employee or applicant can suggest measures that we can take efficiently, safely and economically to assist in job performance, we are open to the consideration of any such suggestions.

We reaffirm the above basic policy with respect to handicapped

employees and applicants, and reasonable attempts will be made to appropriately accommodate limitations of handicapped workers, taking into account business necessity, financial cost and expenses. We expect to engage in a continued program of outreach and seek to recruit those able and qualified to safely perform the work we do here.

If you have questions about this program or if you would like to report status as a handicapped individual, please contact Jenny Karhoff in the Personnel Department.

THREE HARRIS EMPLOYEES RECEIVE 25-YEAR SERVICE AWARDS



Pictured from left to right: Gene Whicker, Jerry Wernowsky and Ron Kusienski.

Jerry Wernowsky was presented with a gold watch by Mr. Whicker during his celebration at the Quincy Country Club on June 17. Jerry is a Senior Buyer in the Production Purchasing Department.



Pictured from left to right: Gene Whicker, Mike Bourne and Warren Brush.

Mike Bourne received his gold watch from Mr. Whicker on July 27 at a luncheon served at the Quincy Country Club. Mike is Director of Fabrication for Broadcast Transmission Division.



Gene receiving his watch from Guy Newman.

Mr. Whicker was surprised with a cake and hors d'oeuvres in celebration of his 25 years on July 12. Guy Newman, Senior Vice President/Sector Executive, presented Mr. Whicker with his watch later in the month.

DON MCCABE CELEBRATES 40TH ANNIVERSARY



Don McCabe celebrated his 40th Anniversary with the company on Sunday, June 3.

On Friday, June 1, cake and punch were served to all employees in Don's honor. A few of the gifts Don received included a fishing pole, a new hat and dinner reservations at the Patio.

KNOW YOUR

Are accident charges still paid at 100%?

Yes, but 100% coverage is limited to charges within the first 48 hours and up to \$500.00. Charges after 48 hours or exceeding \$500.00 are paid at 80% after the deductible is met. Be sure to complete the accident information on the claim form.

How do I file accident claims involving dental charges?

All accident coverage is through the medical office in Tampa. Your dentist should complete a medical form for accident claims and send them to the Tampa office. Again, be sure the accident information is completed on the form.

How should I handle questions about how my medical claim was paid?

The toll free number for Metropolitan is listed on your insurance identification card. Many questions can be answered by simply calling Metropolitan. However, if you are not satisfied with your answer or have additional questions, feel free to contact the benefits department for assistance.

I am recently divorced, do I need to let anyone in benefits know?

Yes, your former spouse's name needs to be removed from insurance coverage. You may also want to change your beneficiary for life insurance and profit sharing.

If you have any questions on your insurance coverage or claims, contact Connie Powell or Sharon Bartelt in the personnel office.

GOLFING GREATS

Gene Whicker, Vice President, Group Executive, shot a hole-in-one Saturday, June 9 on the eighth hole at the Quincy Country Club. To achieve this amazing feat, he drove the ball 227 yards with a driver.

Dwight Winkler, Program Management, shot a hole-in-one Friday, June 8 on the eleventh hole at the Nairn Club in Scotland. Dwight used an 8 iron to drive the ball 164 yards.

MOVING UP

Congratulations to all Harris Broadcast employees who have received promotions and upgrades since the last issue of the Intercom.

Fred Anderson Joe Bevenour Mark Blickhan

Jim Bradshaw

Jan Briscoe Phil Brose

Toby Browning Warren Brush Doug Button Bob Giuliani

Cathy Holtschlag Steve Humke

Kevin Jacobson Marvin Kerber

Virginia Laaker John Leaver

Sandy Mast Joe Prenger Phil Rolsing

Chuck Smiley Darlene Wietholder Supervisor/Systems Engineering

Foreman/Assembly Senior Financial Analyst

Senior Broadcast Technology Instructor

Lead Office Clerk Senior Engineer District Sales Man

District Sales Manager/Video Director/BTD Manufacturing District Manager/Radio Sales Director/Material Management

SIC Specialist

Customer Service Specialist

Senior Engineer Lead Engineer PC Board Technician

Sheet Metal Operator/MF Lead Office Clerk Assembly Technician

Manager/MIS Section Manager

Administrative Secretary/Program Management

SAFETY FIRST

In our operation, we have a number of situations that could be unsafe. But with everyone's help, we are keeping safety as our watch word.

- 1. We provide safety shoe assistance by having the mobile unit here every 6 months, which offers a 20% discount. To assist in payment, you may elect payroll deductions over a four week period.
- 2. We also pay 50% on your safety glasses and help you get reasonable service.
- 3. Open toed shoes or heels are not allowed in the work area.

The reason for these measures is to provide you with a safe place to work and the equipment necessary to keep you safe.

QUARTER CENTURY CLUB, 1984



The Quarter Century Club held its 13th Annual Dinner Meeting on Thursday, May 10 at the Ramada Inn.

During the business meeting, members elected new officers. They are: Bob Buck, President; Harry McCarthy, Vice President; and Clarice Bless, Secretary. Outgoing officers were: Ray Doellman, President; Roger Newell, Vice President; and Bette Meyer, Secretary.

C.V. Clarke, Edna Haxel, Bill Hoyt, Maurice Koch, Helen Prisner and Phil Reilly were all welcomed as new members and presented with their plaques.

Harris Employees with 25 years of service are automatically invited to become a member of this esteemed group. Total club membership for 1984 is 103.

NEWS FROM CORPORATE HEADQUARTERS

John A. Hubner has just been promoted to Vice-President/Controller, Harris Corporation.

John was promoted to Controller in September of 1983 after seven years as Information Systems Sector Controller. John joined Harris in 1959 and progressed through various accounting and financial assignments within the Government Systems Sector. He served as Manager of Administration for the predecessor of the Semiconductor Sector, was transferred back to Government Systems, and became Government Systems Group Controller in 1973.

John is an alumnus of the University of Florida where he earned his B.S. degree in accounting.

SERVICE AWARDS

- 25 YEARS -



Mike Bourne



Jerry Wernowsky



Gene Whicker

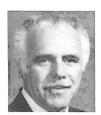
20 YEARS



Clarence Phillips



Mike Pratt



Pres Shrader



Bill Smith



Millie Wade

- 15 YEARS --



Lorenz Lepper

Steve Blentlinger

Mark Foutes



Lois Schutte



Sue Swann

10 YEARS

Dave May Imogene Shannon

5 YEARS -

John Ash Bev Bell Glenn Boyer Vicky Bradbury Linda Commons Mike Giesing

Tony Gonzalez Mike Harland **Bob Havermale** Richard Johnson Richard Junk Phil Kasper

Russell Lynch Patty McCracken Kim Mulch Harry Scifres Mike Teitsch

1 YEAR -

Toby Browning

Sue Osier

Jim Woods

WELCOME **EMPLOYEES**



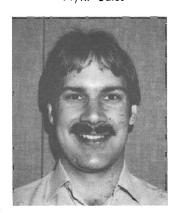
John Pierce January 23, 1984 Western Regional Sales Manager



Richard Riggs May 7, 1984 Lead Engineer



Richard Chalk February 20, 1984 District Manager TV/RF Sales



Don Benz June 1, 1984 Welder

560 SCHOOLER, JOHN E