

www.americanradiohistory.com

GIVE YOUR CUSTOMERS A REASON FOR BUYING ...

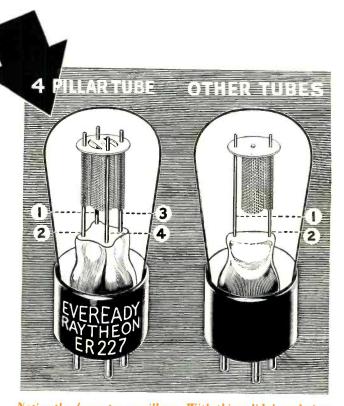
AND YOU CAN Sell tubes!

PEOPLE with technical experience, like radio engineers, dealers and service-men, can understand at a glance why Eveready Raytheon 4-pillar Tubes give better reception. They know the importance of *accuracy* in a radio tube, and they see how Eveready Raytheon's 4-pillar construction assures a far greater degree of accuracy than was ever possible before.

It's as simple as two times two. *Four* pillars anchor the elements in an Eveready Raytheon Tube, giving many times more strength and rigidity than the usual tube construction. This protects the accurate spacing of the elements against the knocks and jolts all tubes receive in handling, and against the dangerous vibration from powerful dynamic speakers. The result, naturally, is far better reception.

This is a story which any customer can understand. His ears will verify it, too, when





Notice the four strong pillars. With this solid foundation the fragile parts cannot move a hair's breadth from their fixed position. Other tubes have only a two-pillar foundation. Two supports instead of four! Jolts, bumps and vibration often impair their vital accuracy.

he once tries 4-pillar tubes in his own radio. Show him a 4-pillar tube . . . explain these simple facts . . . let him hear the difference that *accurate* tubes will make. He'll buy that tube . . . often a complete set . . . for he will never be satisfied until he has Eveready Raytheons throughout.

* * *

SERVICE-MEN! Information and sales-helps, designed for service-men's use, will gladly be sent to you free. Among them is a blue-print, giving complete engineering data on 4-pillar tubes. Thousands of service-men are using this material to advantage. MAIL THE COUPON BELOW.

NATIONAL CARBON COMPANY, Inc. 30 East 42nd Street, New York, N. Y. Please send me, *FREE*, your sales-helps for service-men. Name Address

RR-3

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MARCH, 1932

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A MESSAGE FOR MARCH TO RADIO DEALERS

It is not alone the discount you get from the manufacturer or jobber that counts. It is also the retail price you receive from the customer.

What good does it do you to get a big discount, if the same radios are being sold at reduced prices by other dealers in your locality, and if, in order to meet such reduced prices, you must pass on to the customer a substantial portion of your discount?

Our discounts are liberal. They are big enough to assure you a good profit on every Stromberg-Carlson sale. And we expect to keep our discounts genuine by selecting the best type of dealers and only enough dealers in every locality.

• • •



Why THE DIFFERENT

DESIGNATIONS? Arcturus 124 Other Manufacturers—'24A

Arcturus 124 Other Manufacturers—24A Arcturus 551 Other Manufacturers—335 Arcturus PZ Other Manufacturers—347

12.4 (*2.4A) When Arcturus introduced the first Type 124 Screen Grid Tube to the industry, it was a quick-heater. The advantages of the quick-heater created an acceptance and demand so pronounced that other tube manufacturers eventually changed to the quick-heater type of screen grid tube. To distinguish their quick-heater type from their old slow-heating tubes, they added an "A" to the designation.

Arcturus did not want to confuse its many users by changing type numbers when no change had been made in the tube.

551 ('35) The Types 551 Variable-Mu and PZ ('47) PZ output Pentode were pioneered by Arcturus. Many contracts were and sold before other tube manufacturers announced their types. Although adopting Arcturus standards, they introduced other symbols.

Arcturus, not to confuse the multitude of users who had been using these tubes from the time they were developed, did not change the designations.

Today-

the Type 124 is interchangeable with '24A the Type PZ is interchangeable with '47 the Type 551 is interchangeable with '35

In choosing these types of Arcturus Blue Tubes you get a product with a year more experience behind it than any other make of tube. These are the tubes that critical engineers, set manufacturers and users approve as the *quality* tubes of the industry.

ARCTURUS RADIO TUBE COMPANY, Newark, N. J.





IF STRADIVARIUS were alive today, the chances are he'd be getting the merry razzberry from some of the high-powered boys of '32.

"That old codger hasn't got any merchandising ideas", they'd say. "Now if *I* were in his shoes, I'd be putting out a combination fiddle and cocktail shaker. Man, wouldn't *that* sell!"

But Stradi was right. He stuck to functions and achieved the outstanding instrument of all time.

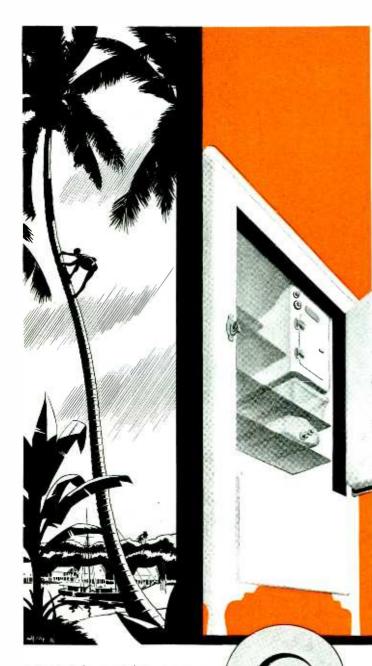
And just between friends, we wonder if that isn't one of the things the radio industry should battle out with itself? Assuming that a radio is essentially an instrument of sound, is it wise to sponsor models that *can't* do a satisfactory job of reproduction? Sets, for instance, which for want of balanced engineering, are not provided with adequate baffles or cabinets acoustically correct?

Ever since the beginning of the radio industry, Adler has devoted itself to the manufacture of good cabinets, properly designed for both salable appearance and tone. This invaluable experience is now being utilized by an increasing number of prominent manufacturers. * It is available to you and at no premium in cost. Address: Adler Manufacturing Co., Incorporated, Louisville, Ky.

ADLER-ROYAL Cabinets

★ Some of the manufacturers with whom we have collaborated: Atwater Kent, Colonial Radio, De Forest, Edison-General Electric, Jewell Electrical Instrument, Magnavox, Moosehead-Whitely Exercisers, National Carbon, J. C. Penney, Samson Electric, Sears-Roebuck, Sylvania, Transformer Corp'n of America, Webster Products, Westinghouse Distributors.

What Powered for the



• THE ROLLATOR—A roller rolls and there's ice... the action of the Norge Rollator is just as smooth and simple as that. It's extra powered... simple... service free... almost everlasting.

ROPICS

means to the dealer and the user

You've seen Norge advertised as "Powered for the Tropics"... the phrase is full of meaning for the Norge Rollator Refrigeration Dealer and for the user.

In the Norge factory, Hot Room Tests are made in a room heated to 120° Fahrenheit. Every Norge must be able to refrigerate and make ice in this torrid zone temperature.

The extra cooling power of Norge results from the use of the Rollator ... the original and exclusive Norge Mechanism which is big enough to do the job.

Norge makes more cold than will ever be needed from day to day in the kitchen . . . but that extra power comes to the user in terms of unwavering refrigeration ... power to meet all emergencies and a surplus for long life . . . more years of Norge usefulness.

Actual user satisfaction has brought about the enormous popularity of Norge. It brings additional sales to the Norge dealer from friends of Norge users...it simplifies selling and cuts selling costs.

The direct benefit of Norge power to the dealer is the service free feature of the mechanism. The Rollator has only three moving parts revolving in a permanent bath of protective oil, under pressure. There are few requests for service from Norge users...the service that *is* required is simple and represents a minimum of cost.

With Norge the dealer keeps what he makes . . . his profit does not dissolve in excessive service calls.

With the Norge Merchandising Plan, the Norge Advertising Program and the Extra Cooling Power of Norge the Rollator Refrigeration dealer is sitting pretty!

DRGŁ Rollator refrigeration

Norge Corporation, 654 East woodbridge street, detroit, michigan norge corporation is a division of borg-warner corporation, one of the world's larger makers of precision parts, including automotive free wheeling Radio Retailing, A McGraw-Hill Publication

they Pass your most exacting inspection

 $\star \star \star$ Centralab Volume Controls and Centralab Fixed Resistors easily meet the exacting requirements of the engineer, the factory and the sales personnel as well as the service man. These controls and resistors pass countless inspections down the production line and emerge as nearly perfect as human and mechanical skill can make them.

Whether in the original receiver or as a REPLACEMENT UNIT Centralab products offer the most satisfactory kind of service. Insist that your service man use <u>CENTRALAB</u> Volume Controls and Fixed Resistors for all REPLACE-MENT jobs. They're cheapest and best in the long run.

THE CENTRAL RADIO LABORATORIES MILWAUKEE, WIS.



These books will interest you

CENTRALAB VOLUME CON-TROL GUIDE at a quarter in coin or stamps . . . tells just what volume control to use on all replacement work. The "Baptism of Fire" explains how CENTRALAB Fixed Resistors are made. It is free for the asking. Send for one or both.

THE FIELD BY A YF BYAYEAR

Far Ahead with the PROVEN

STEWART-WARNER HE WORLD RADI



Same model equipped for standard-wave reception only, complete with tubes

Stewart-Warner was first with a simplified Round-the-World Radio. It was the sensation of last year-gave the public the first new thrill radio had offered in years.

The present trend of the industry conclusively proves combination short-and-standard-wave radio is here to stay. As the first manufacturer to perfect such radios, Stewart-Warner enjoys the full advantages of unchallenged leadership with the radio that is leading the field by a yeartried, proven and recognized.

Stewart-Warner dealers share these tremendous advantages. Their position is fortified, now and in the future, by the same courage, foresight and productive facilities that lead to the creation of the new Short-Wave equipped Stewart-Warner Radio-and that assures them of always profiting from being First with the latest.

Investigate the opportunity offered by this line, which includes console models with and without built-in Short-Wave Converter, retailing from \$34.95 to \$104.75. You can also profit by selling the separate Short-Wave Converter which can be used with virtually any A. C. set of adequate sensitivity.

Get in touch with your Distributors, or write Stewart-Warner Corporation, 1826 Diversey Parkway, Chicago, Illinois.

New Stewart-Warner SHORT-WAVE CONVERTER

Improved new superheterodyne principle. Can be used with virtually any make A.C. set of adequate sensitivity. Complete with tubes only







Not a Converter nor a Makeshift Design

Not a 1931 set with a short-wave converter added -- not last year's set remodelled. The DRAGON is antirely new in principle, in design, in operation.



NO PLUG-IN COILS

The DRAGON is the only all-wave set that can be tuned with ONE hand. It has only ONE tuning knob, ONE dial, and ONE pointer. There is no other control, such as a trimmer or balancing condenser.

* *

The DRAGON covers all waves from 18 to 555 meters. For this purpose, four independent sets of coils are used, controlled by a 46-contact bandsetactor switch which completely disconnects all coils not in use, and eliminates all dead-end losses.

By eliminating the need for a converter, this new PILOT super-heterodyne circuit reduces back-ground noise, increases efficiency, and improves reception amazingly. You will have an entirely new idea of shortwave reception when you hear the DRAGON.

ANNOUNCES A Totally NEW Kind of Radio Set ALL-WAVE-DRHS

One Hand Control

18 to 555 Meters with One-Dial Short-Wave PLUS Broadcast Reception at the Price of an Ordinary Broadcast Set

PILOT DRAGON

Setting New Sales Records for PILOT Dealers

Here is the answer to your need for new merchandise to stimulate radio sales!

"YOUR announcement of the DRAGON in the New York Times

evoked more interest and comment than any radio advertisement in years," said an official in the advertising department of this newspaper.

Why? Because the PILOT DRAGON is a totally NEW kind of radio set.

In these times, when radio tastes are jaded, when price-cutting is useless, when the market is soft and the buyer hard-boiled - - the DRAGON is showing the radio trade that there is a market for something radically new, something distinctively different, something decidedly superior.

Put your sales efforts behind the DRAGON, and discover the volume waiting for a set worth buying! Write at once for complete information.



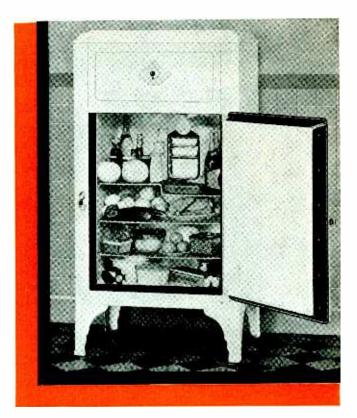
(Short Wave Headquarters - Established 1908)

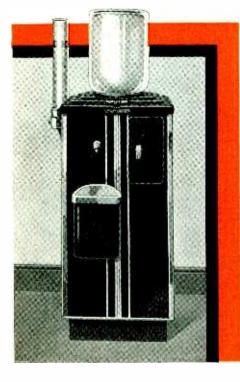
FACTORIES - LAWRENCE, MASSACHUSETTS

A DUAL OPPORTUNITY FOR PROFIT IN Westinghouse Dual-automatic Refrigeration

THE REFRIGERATOR LINE THAT HAS CAPTURED AMERICA

Sell the ONLY refrigerator in America that is completely automatic under all conditions . . . the ONLY one that affords all the features demanded by modern buyers PLUS the extra value of dual-automatic operation. Here's a complete line of thirteen handsome models that has already won public preference. It's backed by a concern whose name is a guarantee to millions . . . and supported by a smashing national advertising campaign reaching 20,000,000 homes every month PLUS generous local advertising and sales co-operation.





2 THE MOST BEAUTIFUL LINE OF WATER COOLERS IN THE WORLD

Westinghouse Dual-automatic Water Coolers now *double* sales opportunities for Westinghouse dealers. There are

four strikingly - designed models with black Micarta cabinets and Chromium - trim . . .

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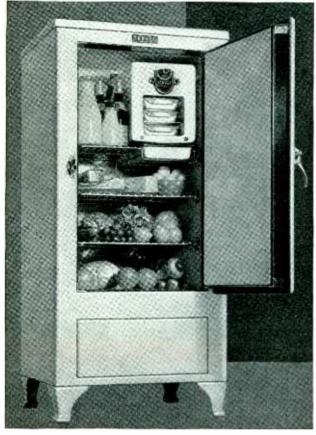


bottle and pressure types . . . two with lock-compartments for bottled beverages. There is also an industrial model of

attractive design. Write, wire or telephone for full details about our powerful sales promotion plan.

WESTINGHOUSE ELECTRIC & MANUFACTURING COMPANY Refrigeration Department · Desk 1303 · Mansfield, Obio

'Are your plans Complete for 1932?"



• No kitchen repairs, intricate adjustments, or replacement of parts . . . fewer moving parts with none exposed . . . clean, quiet and economical . . . compact cabinets with maximum food storage capacity . . . no installation problem in any building.

SERVEL HERMETIC Simplified Refrigeration



S ERVEL is ready—thoroughly organized and ready, for the busiest selling season in the history of electric refrigeration.

The successful operation of retail sales work has been worked out to the smallest detail—a simple and highly efficient program that any dealer can put into effect tomorrow.

Servel Dealers have the most advanced electric refrigerator on the market today—the Servel Hermetic—with many refinements and improvements introduced after the most successful year in the company's history.

This highly simplified refrigerator is a "package job"—complete in one crate—simple to sell —simple to deliver—simple to install. It has a big, active market in your territory.

We not only give you sound plans to get a big share of the business—but we work with you constantly to make these plans produce.

Write—NOW—for full details of our attractive Dealer Plan for 1932.

> SERVEL SALES, INC. Evansville, Indiana Makers of a complete line of household and commercial refrigeration

Radio Retailing, March, 1932

Now Sparton **OFFERS YOU THE MOST POWERFUL** SALES HELP IN RADIO HISTORY

Announcing the Most Practical Selling and Merchandising Plan Ever Devised for the Benefit of Radio Retailers



home.

you-

The Sparton Sales Plan tells you-

How to develop new prospects.

How to overcome the actual objections

How to make sales outside of the store. The Sparton Sales Plan includes a brand new type of Sales Portfolio which shows

How to hold the interest and attention

How to back up your sales statements by printed proof.

How to explain value.

raised by prospects.

How to close sales.

of your prospect.

How can I sell quality, maintain my prices and make money ... in the face of price competition?

How can I handle demands for unreasonable tradein allowances ... and get the business at a profit?

How can I sell the people who come to my store "just looking around"?

Questions like these confront every radio dealer today.

And the Sparton Sales Plan answers them!

Equip Yourself With Radio's Most Practical Sales Tool

The Sparton Sales Plan includes a series of six well-organized programs for live, How to conduct a successful demonstration in your store or in the prospect's resultful sales meetings, and-

> A complete handbook on retail sales management-a concise, clean-cut surefire guide to the successful sales-managing of the radio store.

> And remember this—only Sparton en-ables you to equip yourself with this complete and priceless set of salesbuilding tools.

> Your Sparton distributor will gladly give you the facts about the newest and most remarkable development in radio selling. Or, if you prefer, communicate direct with us. Write or telegraph your inquiry today.

www.americanradiohistory.com

THE SPARKS-WITHINGTON COMPANY (Established 1900) JACKSON, MICHIGAN, U. S. A.



What **Captain Sparks Says** About the Sparton **Radio Sales Plan**



Here is a set of keen-edged sales tools the like of which this business has never known before.

These tools have been forged and fashioned to fit your hands.

They are ready for you to use.

And it is my sincere conviction that any dealer or salesman who schools himself to work with them—and does work with them with determination and diligence-will hew himself out a solid structure of increased earnings surpassing even his highest expectations.

President-Gen oral Man The Sparks-Withington Co.

0 U P C 0 N

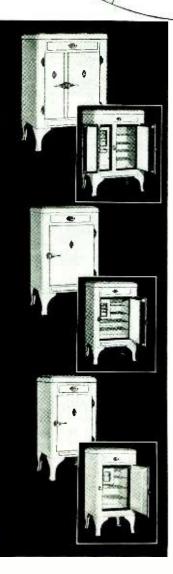
The Sparks-Withington Co., Jackson, Michigan I am interested in the new Sparton Rad

Sales Flan. Fle	ase send full particular
Firm Name	
Address	
City	State

Radio Retailing, A McGraw-Hill Publication

UNSOLD REFRIGERATOR MARKET 17%

SOLD



There's a big field of PROFIT waiting for you!

• 1931 was a good year for electric refrigerator dealers. 1932 should be better. There is a *big* market almost untouched. Only 17% of this market has been sold.

To cash in on 1932 refrigerator sales and profits, you must start now. Every family wants an electrical refrigerator. Statistics show that families with incomes of \$3,000 to \$5,000 are good prospects. Yet this field is practically untouched. Efforts heretofore have been focused on families of \$5,000 or over.

The Sparton LIFETIME refrigerator makes it easy for you to cash in on refrigerator profits. Here is a refrigerator that combines ALL the most desirable features in the field of engineering with ADDED features that make selling easy. Sparton is the refrigerator of ENTRA-CONVENIENCE. Sparton high quality has made the name of Sparton most favorably known to hundreds of thousands of enthusiastic owners of Sparton radios.

In Sparton you can sell beauty worthy of the most delightful kitchen — dependability and mechanical precision long associated with the name Sparton — and greater economy. All these reach new high standards.

Sparton dealers are backed by a sales plan that assures prospects, sales, volumebusiness and extra profits. Investigate the Sparton proposition immediately. Write or wire for details. No dealer can afford to miss this unusual opportunity . . . The Sparks-Withington Company, Jackson, Michigan. Sparton of Canada, Limited, London, Ontario.

SELL THE SPARTON Lifetime Refrigerator

www.americanradiohistory.com



SYLVANIA COMBINATION DISPLAY ANALYZER Showcase dimensions: width 34"—depth 20" height 40". Clip the coupon. Learn how to get this combination unit AT NO ACTUAL COST TO YOU.



{*Left}* THE SYLVANIA COUNTER

ANALYZER

for use in stores wherefloorspace is too limited to permit the use of the Combination DisplayAnalyzer. Overall dimensions: width 25"-- depth 14%"-height 16%".



"I SOLD 153 tubes and got 7 radio prospects in one day thru the use of the Sylvania Analyzer"

J. T. SURINA, Elkland, Pa.

A modern Circuit-Rider

J. T. Surina, of Elkland, Pa., had such splendid results with his Sylvania Tube Analyzer in his home town that he goes into surrounding towns on appointed days—announcing his coming with local newspaper advertising, rents space in the best window he can find, sets up his Analyzer and starts selling tubes.

But let Mr. Surina tell it—"People bring in tubes in their pockets, bags, market baskets and every way conceivable. In one town we sold 153 tubes in one day and got 7 radio prospects thru the use of the Sylvania Analyzer."

The Sylvania Combination Display Analyzer represents the most forward selling step ever taken in the tube industry.

In one self contained unit you have:

- (A) The finest Analyzer to be had—gives simple visual readings that the customer will quickly understand and believe.
- (B) A handsome showcase (exclusive with Sylvania) with illuminating unit, mirror doors, glass shelves and three-sided glass front.
- (C) Metal storage racks in rear protected by sliding door and tamper proof lock, providing sufficient space for a good sized live stock of Sylvania Tubes.

If you already own a testing meter get a Sylvania Display Case. Take your meter off the counter where it can never do more than a half-way job and put it on a Sylvania Display Case where it can really go to work for you.

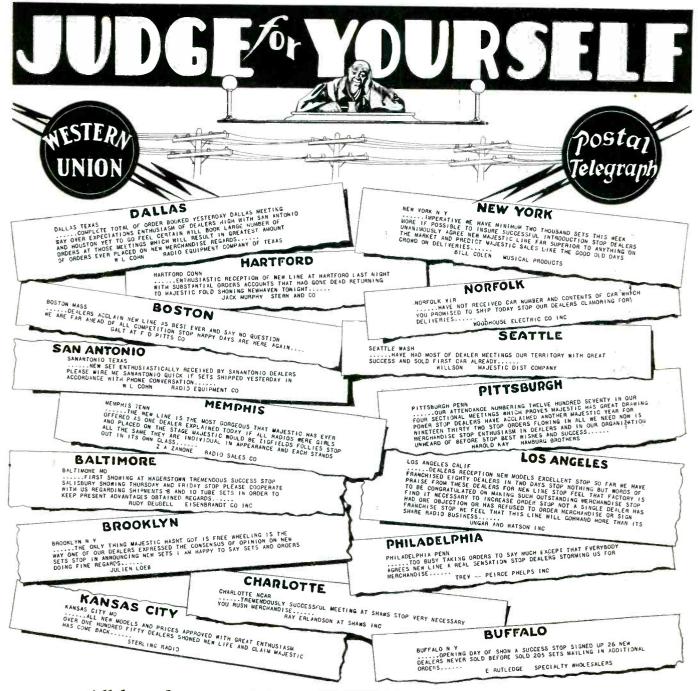
Sylvania also has a complete selling plan—window streamers, mailing pieces, counter pieces and newspaper mats.

Best of all, you can get a Sylvania Combination Display Analyzer at no actual cost—this also applies to the Sylvania Show Case alone. Send in the coupon below and we'll tell you how.

TUNE IN The Sylvanians! 40 flying fingers on the piano at one time! Sunday 7:45 E. S. T., Columbia Network.

STOP AT The Sylvania Booth, R. M. A. Show, Chicago, May 23, 24, 25, 26.

HYGRADE SYLVANIA CORPORATION Sylvania Division, Dept. R-3-2, Emporium,	Penna.
Please send me full details of the Fre	ee Sylvania Analyzer Plan.
My principal Jobber is	City
My Firm Name	
Address	
Address	State
! 	



All brand new models . . . ELEVEN superheterodynes and a Short Wave Converter . . . 6, 8, 10 and 12 tubes . . . new Duo-Diode detection . . . Twin Speaker models . . . new advertising plan. See the Majestic Distributor immediately.



14

Radio Retailing, March, 1932

G-E BRINGS OUT TWO NEW CLOCKS

LOWEST PRICES EVER PLACED ON ANY GENERAL ELECTRIC CLOCKS!

Bridgeport, March 1.—Announcement was made today of an important new price range for General Electric Clocks. Recent economies in manufacturing have made it possible to place on the market two new models at the lowest list prices ever set on any clocks bearing the famous G-E Monogram. This major step is taken while still maintaining the same high standard of quality.



Model AB 330–Beautiful, new mahogany Desk Clock of true Colonial design, ideally suited for almost any type of room. Polished lacquer finish-List \$5.95.



Model AB 458-Brand new, full sized Kitchen Clock in choice of green, ivory, white and blue enamel finish. List \$5.50.

Bigger Volume For Dealers

The tremendous value represented in the new Desk Clock and the Kitchen Clock open up an entire new market for dealers. The styling, beauty and popular prices are ideal for special campaigning. Dealers who are quick to take advantage of these new offerings have every opportunity to experience a most gratifying increase in sales volume. In addition to these remarkable new numbers . . . General Electric is now showing an advanced line of Alarm Clocks in delicate pastel shades. All of these 1932 models are beautifully illustrated in a broadside just off the press. See your nearest G-E Distributor for full details of these amazing new clock values.

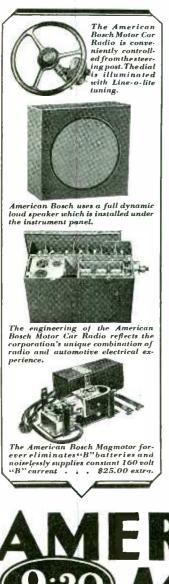
New Illustrated Broadside—Free

GENERAL & ELECTRIC CLOCKS

SECTION T-683, MERCHANDISE DEPARTMENT, GENERAL ELECTRIC CO., BRIDGEPORT, CONN.



The first real job in M.C.R. YOUR FIRST REAL CHANCE FOR PROFITS



VER since the thrill of radio was added to the E joy of motoring, the trade has been hungering for a real manufacturing job to be done.

Everybody knew that some day some organization that knew a great deal about motor cars and about radio, too, was going to come along and do a real job. Not merely adapt a household radio to automobiles. But start from scratch and design a radio especially for motor car use.

At last it has been done. And American Bosch has done it. The result is the American Bosch 9:20 Motor Car Radio-a finer set than most people have in their homes. It is actually 500% more sensitive than the average home set. It delights the novice and the fan with the way it pulls in station after station. It has such sensitivity that the faintest signal is caught and automatically built up into the kind of clarity and volume hitherto obtainable only in the better home sets.

But no matter how much we praise the American Bosch 9:20, still its performance will surprise and amaze you. Its performance-more than anything we can say-will show you what we mean by the first real job in motor car radio.

Here at last is a motor car radio worth your time and effort. Here is a motor car radio that will make money for you. See your jobber at once about the American Bosch 9:20, or write us direct for full information, prices and discounts.

UNITED AMERICAN BOSCH CORP. Springfield **Massachusetts**

Branches: New York Chicago Detroit San Francisco



MAJOR DEVELOPMENTS *9 of them combined for the first time in any motor car radio set.

- *1. Over 500% greater sensitivity *2. Full automatic elimination of fading and overloading
- *3. Magmotor which forever eliminates "B" batteries
- *4. Double-detection superheterodyne
- *5. Knife edge selectivity
- *8. Improved dynamic speaker
- *9. Diode-Triode tube 10. 3 Pentode Power tubes
- 11. Completely armored against ignition interference 12. Internal filtering of extra-
- neous noises 13. Under-car plate antenna with matching coil
- 14. Double-quick-heating tubes 15. Removable or replaceable in
- 30 seconds
- 16. Plug-type connections
- 17. Rugged construction 18. Illuminated dial
- 19. Steering post station selector 20. Low cost



Complete with tubes and all accessories (except "B" batteries and antenna); ready to install.



www.americanradiohistory.com

March, 1932

RADIO RETAILING HOME ENTERTAINMENT MERCHANDISING Established 1925 O. H. CALDWELL,

Editor

McGraw-Hill Publishing Company, Inc.

The CHALLENGE!

I N 1929 we sold the American public \$842,000,000 worth of radio products. Everyone was happy. Incidentally, the quality of the average broadcast program, and of the equipment through which it was received, rated high. Sales for 1930 dropped to \$501,000,000—"mainly due to the depression," we said.

But our dollar total retail business for 1931 shows altogether too great a shrinkage; sixty-three per cent from the 1929 peak and thirty-eight per cent less than for 1930.

To what extent is this trend due to the general slowing up of purchasing power and to what extent are we ourselves to blame?

The decline in general business activity, according to the index kept by the *Business Week*, reveals 1929 as averaging 7 per cent above normal, 1930 as 10 per cent under, and '31 as having an average activity of 75 (100 being normal), with December closing at 65.3.

NO, RADIO'S showing has been due mainly to causes within the industry. In our mad race for quantity, prices have been unduly lowered and quality, in many instances, has been sacrificed. Thus the public has not profited as it should have from these price reductions. The showing for 1931, reflects the grey "morning after" effects of trusting to unstable retailers and to the appeal of price to move merchandise.

When an industry contracts as ours has done—nationwide depression notwithstanding—the duty of the trade paper serving that industry becomes one of ascertaining causes and discussing remedies. These functions *Radio Retailing* consistently has performed—and is performing elsewhere in this issue.

RATHER than be discouraged by the sales figures of '31, however, we see in this situation the necessary challenge needed to arouse the fighting spirit of the industry. Again we start from scratch—but with the tremendous advantage of hard-earned experience to help us. Consider also this bright side of the picture Almost a million new homes a year are established in America—prime new business potentialities for radio sets. Then there is the promise of television. Who knows how great will be the ultimate development of this new science—its possibilities awes the imagination. Of immediate help is the rapidly growing popularity of short wave receivers and automobile sets.

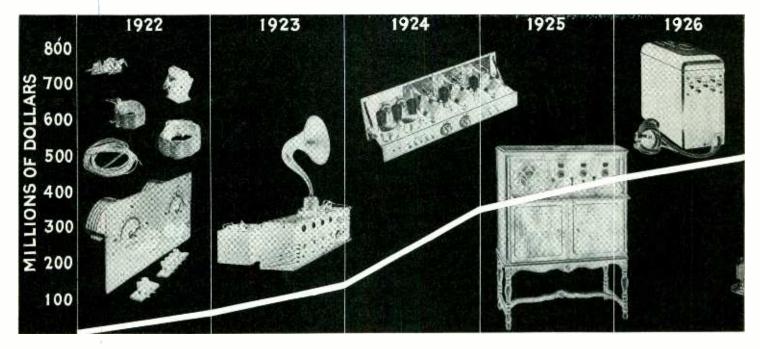
Business off thirty-eight per cent—what of it! We've not been afraid to look the facts in the face ______ and that's half the battle. And, sighting from these facts, wise radio manufacturers will refine their product, so that the public will not unconsciously tire of radio; and they will pay more attention to developing their retailers into aggressive specialty salesmen.

Our real future is yet to arrive. With an art as wonderful as radio, who shall attempt to measure or to limit the heights which we ultimately may attain?

3,420,000 Sets

Retail Value – All Radio Products

\$309,270,000



Total Sales of Radio

PRODUCT	1922	1923	1924	1925	1926
Radio Sets, All Types and Combinations	100,000 \$5,000,000	250,000 \$15,000,000	1,500,000 \$100,000,000	2,000,000 \$165,000,000	1,750,000 \$200,000,000
Tubes	1,000,000 \$6,000,000	4,500,000 \$17,000,000	12,000,000 \$36,000,000	20,000,000 \$48,000,000	30,000,000 \$58,000,000
Speakers Only	25,000 \$750,000	500,000 \$12,000,000	1,500,000 \$30,000,000	2,000,000 \$32,000,000	2,000,000 \$30,000,000
A-B-C (Dry) BATTERIES	\$4,500,000	\$6,000,000	\$55,000,000	\$66,000,000	\$80,000,000
A-B Power Units, Storage Batteries and Chargers		\$7,000,000	\$25,400,000	\$30,000,000	\$55,000,000
Other Accessories*	\$3,750,000	\$4,000,000	\$11,600,000	\$24,000,000	\$33,000,000
Parts Sold To Consumer	\$40,000,000	\$75,000,000	\$100,000,000	\$65,000,000	\$50,000,000
TOTALS Sets and Combinations Parts Accessories	\$5,000,000 \$40,000,000 \$15,000,000	\$15,000,000 \$75,000,000 \$46,000,000	\$100,000,000 \$100,000,000 \$158,000,000	\$165,000,000 \$65,000,000 \$200,000,000	\$200,000,000 \$50,000,000 \$256,000,000
RAND TOTALS FOR YEAR	\$60,000,000	\$136,000,000	\$358,000,000	\$430,000,000	\$506,000,000

* Includes aerial equipment, meters, pick-ups, turntables, headsets, furniture, etc.

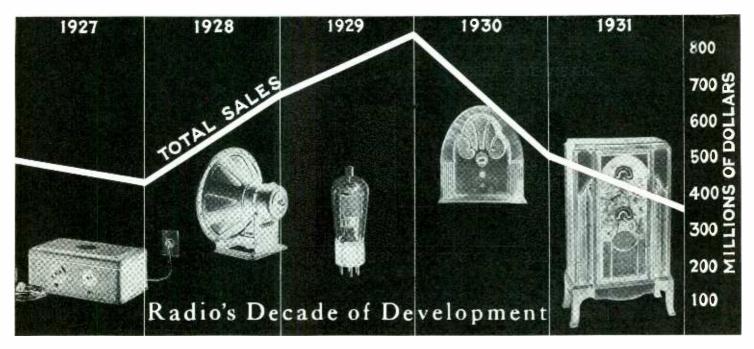
471,000 SETS EXPORTED DURING 1931 The 1931 total set sales figure (3,420,000) does not include 471,000 American sets which were exported last year. Neither does it include receiver equipment used in public address or centralized radio installations nor in police or other commercial jobs. Thus it is apparent that the total number of receivers, for all purposes, manufactured in the United States during 1931 was approximately 4,000,000—a very satisfactory showing in unit sales. Unfortunately the lower average unit sales price (\$62 as against \$87 for 1930) brings dollar volume to too low a level.

Sold in 1931

•

5

Retail Value – Radio Receivers \$212,040,000



Products at Retail (1922-1931)

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1927 1,350,000 \$168,750,000 41,200,000 \$67,300,000	1928 3,281,000 \$388,000,000 50,200,000 \$110,250,000	1929 4,438,000 \$592,068,000 69,000,000 \$172,500,000	1930	1931	PRODUCT		
			3,827,800 \$332,198,000	3,420,000 \$212,040,000	RADIO SETS, ALL TYPES AND COMBINATIONS TUBES		
			52,000,000 \$119,600,000	53,500,000 \$69,550,000			
1,400,000 \$28,000,000	2,460,000 \$66,400,000	800,000 \$16,000,000	\$3,500,000	\$375,000	Speakers Only		
\$68,000,000	\$50,400,000	\$30,530,000	\$21,514,000	\$13,100,000	A-B-C (Dry) Batteries		
\$34,000,000	\$17,500,000	\$14,350,000	\$6,920,000	\$4,000,000	A-B Power Units, Storage Batteries and Chargers		
\$38,550,000	\$46,000,000	\$9,600,000	\$6,700,000	\$4,205,000	Other Accessories		
\$21,000,000	\$12,000,000	\$7,500,000	\$6,000,000 (estimated)	\$6,000,000 (estimated)	Parts Sold To Consumer		
\$168,750,000 \$21,000,000 \$235,850,000	\$388,000,000 \$12,000,000 \$290,550,000	\$592,068,000 \$7,500,000 \$242,980,000	\$336,717,500 \$6,000,000 \$158,234,000	\$212,040,000 \$6,000,000 \$91,230,000	Parts		
\$425,600,000	\$690,550,000	\$842,548,000	\$500,951,500	\$309,270,000	GRAND TOTALS FOR YEAR		

Permission to quote statistics in this issue is granted if credit is given "Radio Retailing"

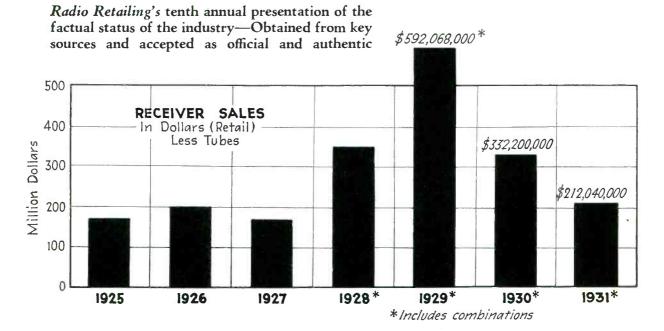
108,000 AUTOMOBILE RADIO SETS Included in the 1931 unit set sales figure are 108,000 automobile radio sets. At an average price of \$55 (less tubes and installation) this new field yielded a gross

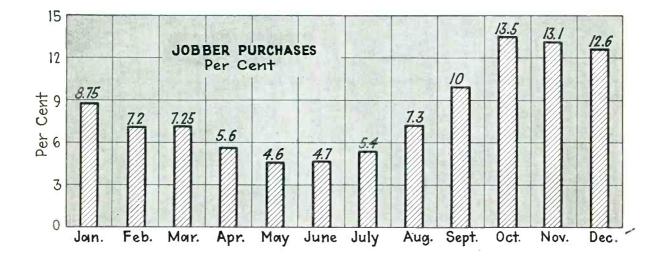
of \$5,940,000 last year. During 1930 34,000 auto-radio sets were sold. SETS ARE PRICED LESS TUBES

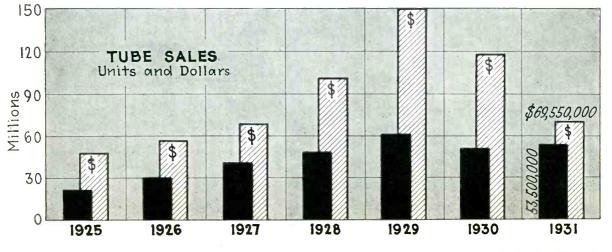
Because of the advisability of separately

listing all tube sales, it should be remembered that *Radio Retailing's* statistics of the retail value of sets sold do NOT include tubes. Note that more tubes were sold in 1931 than in '30, but dollar volume was less.

A Decade of RADIO



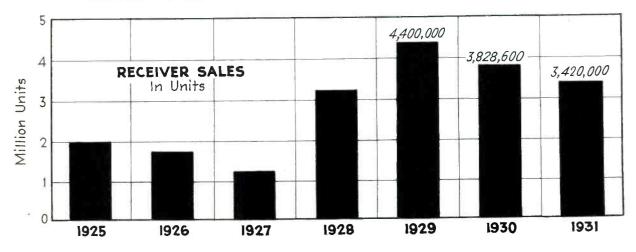


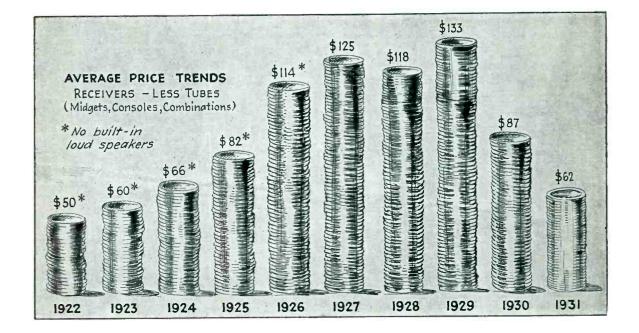


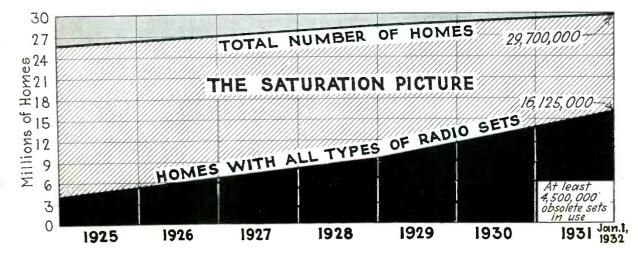
DEVELOPMENT 1922-1931

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10







If you Manufacturers will Build U

Merchandising practices tending to destroy our industry are increasing rather than diminishing.

Must we wait until public confidence in radio values and in the stability of our selling policies has been annihilated?

Must we wait until we are "out" as well as "down" before we put our house in order?

Let George do it," has been a favorite sidestep in the past. But today, if the job of reconstruction is to be done, each and every member of the industry must lend a hand.

In the following conversation, between a successful radio dealer, his jobber and the sales manager of a set manufacturer, "Radio Retailing" focuses attention on certain practices which have been retarding the orderly progress of selling sets. It does this in the hope that a greater appreciation of sound merchandising policies may be created, which, in turn, will lead to definite action.

Jobber Jones: Bill, meet Mr. Lucas, sales manager for XYZ.

Dealer Duncan: Glad to know you, Mr. Lucas.

Jobber: How's business?

Dealer: Could be better.

Jobber: What's the trouble, depression?

Dealer: If it was just that I'd have no kick coming. In fact, I probably would be a little better off than most of the other dealers in town. What boils me up is the hectic state of our industry due to its own damn foolishness.

Sales Manager Lucas: You're just the man we're looking for. Frankly, Jones and I are out after ideas. My concern believes in getting down to brass tacks. Let's talk it over. Dealer: There are a lot of things that we dealers are to blame for; and some things that the manufacturer could do to help us, and incidentally himself.

Lucas: Shoot!

When You Build Down

Dealer: Well, let me give you an actual illustration of what I'm thinking about: Last month Jones called us all in for a "pep" meeting, and to introduce the new lines. Made a darn good speech, too, about selling up, getting full list,



...we Dealers will SELLUP

relation of fixed overhead to net profit, and a lot of other things. Then they "unveiled" the new models. And what did we see? Seven new items—in January—and all but two priced under \$90, and prices lower than on last year's models of almost identical appearance and performance.

How can I "sell up" I thought, when my manufacturer is *building down?*

How can I raise my average unit sale figure when practically every big set maker in the country is, in effect, cutting prices by bringing out new models at lower lists?

And that wasn't all. I knew that almost before I could get home there would be plenty of the old (?) models—introduced only last June —available for anyone who wanted them at special discounts.

If you fellows—say just four of the leading manufacturers—would raise your price levels and devote your consumer copy to telling the story of why a good set cannot be made and sold for less than \$100, we would get somewhere. Give us retailers that kind of support—stop fighting among yourselves—and we'll do our bit, don't worry. We could lick dumping of orphans, chain store prices and even competition from cheaper, less known lines, if the national manufacturers would play ball with us. Even today, the majority of prospects favor the set with a national reputation, they want quality, and they would pay the right price for these things if they had to.

What Can I Tell Mrs. Smith?

Sales Manager Lucas: But competition has forced us to . . .

Dealer: Now just let me finish. What happens to the franchised dealer? Before long other dealers are advertising XYZ's "1932 models" at "40 per cent reductions." What am I going to tell Mrs. Smith who absolutely refuses to make any more payments on her model 28 because she's seen your new "improved" model just announced at a lower price—and her



own set for sale at less than the balance she owes me?

Lucas: But, we think that . . .

Dealer: One more minute! Next in importance to building better sets at higher prices is the matter of too many models and too many new model announcements. I'll bet you a new hat that 49 out of every 50 dealers you interview will tell you that once a year is often enough for a new line to be brought out. And it should be when business is slowest, in May or June. Certainly not at the peak of sales, when we are loaded up with last year's stuff. They don't do that in the automobile business, or any other business I know of.

I wonder if you manufacturers realize how comparatively unimportant, from a consumer standpoint, new models are? Mrs. Brown can't tell the difference. The cabinets look almost alike. And she's not very much interested in certain minor, and highly technical, tube and circuit improvements.

You've Been Kidding Yourselves

Frankly, you've been kidding yourselves. Do you realize that the little artificial spurt in manufacturers' shipments in January is more than offset by "dealer fear" and let-down in selling

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for the two months which precede these anticipated "announcements"?

Get this: the average dealer isn't such a damn fool after all—although I understand it is a great indoor pastime to so label him. We're the fellows that have to sell your stuff. We know what will sell and who will buy. I wish more manufacturers would send their top men out into the sticks occasionally. It certainly would help matters.

Lucas: You're right! This visit has been mighty interesting so far.

Dealer: Just one more thing: Why so many models? I have to stock 10 sets just for floor samples. And that reminds me: Why did you let Don's Radio Shop in on your line?

Jobber Jones: I'll answer that one. Frankly, Bill, we needed that extra outlet to give us the necessary volume in this territory to meet our quota.

Dealer: Are you getting it?

Jobber: Well, it's a little early yet to say.

Dealer: Did you happen to notice his ad this morning, or see the price cards on your sets in his window?

Jobber: Can't say that we did.

Dealer: Well, Don is cutting already, and I was just about ready to quit you fellows when you came in here this morning. Any "long-time prosperity" in that situation?

What's the Answer?

Lucas: What's the answer, Mr. Duncan? We're willing to listen.

Dealer: Protection! That's the answer. Just plain, common sense shoulder-to-shoulder working together. Mutual confidence and exchange of ideas . . . That's all.

Stop looking upon the dealer as just a warehouse. Consult him before you make policy and set changes—not afterwards. Give him territorial protection, stay with him, *after* he builds up your line locally, as well as before. Concentrate on helping him sell, not on hounding him with price and model changes. And, of course, keep your sets out of the hands of the price cutters just as much as possible.

We're willing to be reasonable. We dealers know that the manufacturer has his troubles, and just about what they are. And, as I said before, it's up to us to meet the competition of the dodo makes. And we can do it, if you big fellows keep your own line clean and stabilize your models.

Lucas: It's been a pleasure to meet you, Mr. Duncan. Just as soon as I get back to the factory these matters will be reviewed by our board. And I will write you a personal letter to let you know what my concern's attitude is going to be.

Dealer: Fair enough! Come around again. And remember! Build up and we'll sell up!

. . and from other JOBBERS and DEALERS

The following statements, from actual dealers and jobbers, substantiate the arguments presented in last month's article, "Solve Claremont," and also in the preceding conversation between Messrs. Duncan, Jones and Lucas.

FOR PERMANENCE, FAVOR THE INDEPENDENT

Gentlemen:

The radio manufacturer can help the price situation by cutting out quantity discounts, advertising allowances and special "key" or "chain store" concessions. When we all pay the same price we all have the same opportunity. The money the set maker saves on these special allowances could well be used in advertising the wisdom of buying a quality set.

And remember, the permanent future of radio lies with the success of the independent radio retailer, not in the hands of chains, furniture stores and opportunists in stencil brands, job lots and distress merchandise.

The radio specialist concentrates largely on driving home the idea of "radio as a family necessity," and features nationally advertised lines. This type of dealer must stick to radio. Therefore he is not prone to engage in fly-by-night schemes—he must build for the long pull. Other outlets will drop radio like a hot potato the minute it ceases to return a profit.

The manufacturer who figures on remaining in business *must* encourage and play with the permanent retailer of radio.

New York City.

americanradiohistory.com

PAUL HELFER, INC.

This article appeared in last month's issue. It received wide and favorable comment.

NEXT MONTH

Radio Retailing will continue its campaign, for rebuilding our industry on a firmer basis, from yet another angle Watch for it.



CLAREMONT, A TYPICAL EXAMPLE

Dear Mr. Sutliffe:

I was much interested in readiing your article on Claremont. It depicts accurately a condition which exists generally in our industry. Many dealers are now forced to consider discontinuing the sale of radio because it no longer is possible to make a profit out of it.

I doubt that any specific recommendations can be made to correct the existing troubles. The major factor in this respect would be, of course, the elimination of a majority of the irresponsible concerns now making sets. This would reduce destructive competition.

Just how this can be accomplished. I am at a loss to understand, but certainly this vital condition must be cleaned up.

So long as surplus radio merchandise is manufactured. outlets will be found, whether good, bad or indifferent, and the brand of competition that now exists will be continued. Possibly we will have to leave it to the laws of economics to work out this problem.

LOUIS BUEHN

Formerly president, The National Federation of Radio Associations and president of the Louis Buchn Co. Philadelphia, Pa.

"CONGRATULATIONS"

Editor, Radio Retailing:

Congratulations on your article, "Solve Claremont." It applies to us and to thousands of other dealers. In our case we are only 30 miles from Louisville. The inclosed ad from the Louisville Herald is a sample of what we are up against.

We have pioneered the radio business in our little city for eleven years. At the beginning of each season we start out with a lot of vim and vigor. But as each holiday season approaches, and with it the cut price competition, we feel that we want to quit the game.

More power to you and to your great magazine,

Radio Retailing, March, 1932

Radio Retailing. You are doing more to clarify the JESSE C. OWEN situation than any other source. Owen Bros. Hardware Co. Shelbyville, Ky.

START WITH THE MANUFACTURERS

Dear Mr. Sutliffe:

Am in full accord with all the sentiments you express in your letter of February 10 and with your efforts to prevent the radio industry from destroying itself.

The correction of present day conditions ought to start with the radio manufacturers but the time is not yet opportune. Too many are still too selfishly intent on complete domination of the radio industry. Smaller. weaker manufacturers are too frantically grasping at straws to prevent their going under.

We feel awfully lonesome in our efforts to maintain the kind of constructive merchandising policies which the industry must get back to if it is to get out of its present slough of despond.

We are with you, heart and soul, in what you are trying to do and we are gaining, from your attitude, encouragement to "carry on" ourselves.

W. Roy McCanne, President Rochester, N.Y. Stromberg-Carlson Tel. Mfg. Co.

AN ACCURATE PICTURE

Gentlemen:

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We wish to congratulate you for your article on "Solve Claremont" in the February Radio Retailing. We believe that this gives a very accurate picture of the industry as a whole. It seems to us that the only practical way to arrive at a cure is through the manufacturers. If they cannot remedy the situation with their more concentrated interests, there isn't much hope that the retailer can do anything effective.

Trusting this article will at least arouse some interest C. F. COWAN among the powers that be.

Hockett-Cowan Music Co. Fresno, Calif.

25



CHARLES L. REYNOLDS and his organization

Refrigeration

"WO oars are better than one," says Charles L. Reynolds. "I proved that to my own satisfaction in the fall of 1931 by taking on refrigeration. From August, 1930 to April of last year, Radio Testing Station salesmen sold 534 receivers in Binghampton (N. Y.), earning an average of \$39 weekly, but in May radio slumped and I know now that we would have been hard-pressed if it had not been for the fact that these same salesmen were able to sell 141 electric refrigerators (Norge) between then and November. As it was, average weekly earnings dropped to \$31."

Reynolds, who has heretofore specialized—graduating successively from amateur operator in the early "coherer" days to small-scale manufacturer, to jobber and finally to retailer—operates the oldest radio store in the city and despite the fact that it is on a sidestreet and over a mile from the shopping district has placed 2.700 sets and has more than 1,000 active accounts on his books. Fiftythree per cent of the concern's 1931 customers bought in the store, again proving that shoppers continue to beat paths to distant doors to find better "mousetraps." The remaining equipment (Zenith, Philco, RCA-Victor and Crosley) was peddled by 10 outside salesmen working on salary and commission, the boss taking all floor time. Binghamton, N. Y., set sales slump by moving salesmen's weekly earn

RIGHT

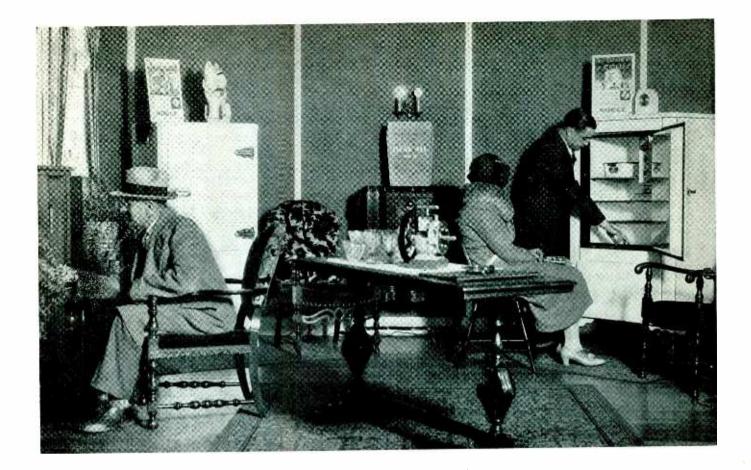
The two lines are freely intermingled in the main showroom and all the men

are qualified to demonstrate either. The glassware on the table was offered to old customers in a "turn in a prospect" contest with highly successful results

This salesforce, composed of 5 experienced radio menplus 5 recruited from other fields and hand-trained, was moulded several years ago and proved especially versatile when domestic boxes were added, enabling the organization to take hold of the new complementary line with scarcely any preliminary waste motion.

GETTING STARTED

"W HEN I decided to tackle refrigeration the fact that my outside sales crew was already organized and functioning smoothly was a distinct advantage," says Reynolds, "for outside effort is even more essential in this field than radio. Where store-selling organizations would have found it necessary to hire and break-in men untried by the management in order to obtain volume I had merely to equip a proven force for a new



Saved My SHIRT!"

www.americanradiohistory.com

dealer weathered 1931 141 domestic boxes. Kept ings up to \$30 average

job. This was accomplished simply by packing the entire crew off to Syracuse where, in the office of my jobber, they received a two-day course in refrigeration, absorbing not only technical fundamentals but also all the practical selling suggestions experienced men could supply.

"I had three servicemen at the time and the oldest was introduced into the repair department maintained by the jobber long enough to acquire a working knowledge of the box. Upon returning home I hired an additional man and at present have three working exclusively on radio repairs and installation while the fourth splits time between the two lines. My experience with service has so far been most favorable and, incidentally, the department is now self-supporting.

"Thus when the first shipment of refrigerators came in the men were fully familiar with them and knuckled

Radio Retailing, March, 1932

2 OARS Better *than* One

"When my first shipment of refrigerators arrived in May, I temporarily relaxed pressure on radio, concentrating on the new line

"This was a mistake. I should have pushed both. This year they will receive equal effort"

Charles L. Reynolds

27

down to work without delay. Fortified by heavy initial newspaper advertising they first approached customers to whom they had already sold radio and the fact that 61 per cent of sales to date have been made to these people is ample proof that it was a wise opening move. Just one error of judgment occurred. We were all so eager to put the new line across that we unconsciously relaxed pressure on radio and I see now that our total sales record could have been improved if we had continued to push both with equal enthusiasm.

"Throughout 1932 my salesmen will approach prospects with open minds, ready to sell either product, depending upon resistance encountered in each individual case. I am firmly convinced that it is unwise to push refrigeration at the expense of radio in the summertime or to push radio at the expense of refrigeration in winter. If there is a natural seasonal preference this is beyond our control. But we certainly do not intend to accentuate it."

CREW DIRECTION

"RAINING of the salesmen was not dropped with the initial course of sprouts. Every few months the trip to Syracuse is repeated for further expert instruction and in addition regular sales meetings are held weekly in my office where the men discuss current problems to their mutual advantage. Although there were some faint misgivings about ability to move such totally foreign equipment the crew now talks boxes and sets with equal facility. I have no man who might be said to specialize; believe in a complete wedding of the two lines insofar as the sales force is concerned and am convinced that the men can obtain not only refrigerator business from radio customers but also radio business from refrigeration customers, the latter type sale increasing as we get more boxes out.

"The men work from 9 a.m. until late in the evening and while I suggest that they spend mornings cold-canvassing this is not insisted upon as the force appears to work best when left to its own initiative. Radio logs carried by the entire crew constitute excellent approach material. Where cold-canvass prospects accept them the men put out a feeler first on refrigeration and where the logs are rejected it is logical to assume either that the family has no radio or that it is not working. Leads sufficient to keep the force busy are usually obtained as a result of prize campaigns in which old customers participate. I recently offered a set of glassware (see store photo) for the name of a prospect interested in radio or refrigeration on the condition that the sale involve \$100 or more. The prize proved much more effective than cash, probably because my discount made it possible to offer merchandise worth considerably more at retail.

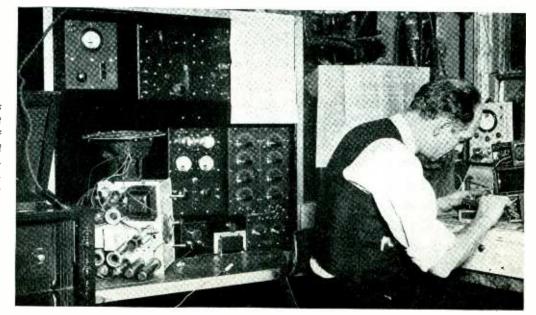
"We have also used the time-payment 'clock' idea with some success. Quarter-bank clocks were furnished with several machines as an experiment last summer and worked out well enough to permit us to advertise the idea. About 18 such installations are now in force but in each case we have found it advisable to depart from suggested practice and obtain signed contracts just as if the box had been sold without the quarter-clock. Thus we can replevin in the event that there are not enough coins in the bank at the end of each specified period to meet contract obligations. We furnish the clock-bank as a convenience for customers. in other words, but avoid writing it into the contract."

FUTURE PLANS

"WHICH line will bring you the most revenue in 1932?", we asked this dealer. "Refrigeration. undoubtedly," was the reply. "This will be a difficult year for all selling due to the general low-ebb of business but radio will be the harder-hit of the two because of its greater saturation, stiffer competition.

"What will happen in the more distant future is more difficult to predict. Many new manufacturers are entering refrigeration, hence cheaper boxes will be offered. with consequent rapid increases in both saturation and competition. And when replacement becomes a factor. refrigeration will be no more attractive than radio. So while I may round out my line from time to time with other items, these even temporarily eclipsing set volume. radio will probably remain the mainstay for I feel that it has greater potentialities than any other specialty for the home.

"Refrigeration saved my shirt last season and it would be difficult to over-estimate its importance to me this year. Our quota for 1932 is 350 refrigerators. We'll top it. But meanwhile radio will not be neglected."



Radio Retailing, March. 1932

One of the company's four servicemen at work in a corner of the well equipped shop. This department is now operating at a distinct profit

Politics will pre-empt the spotlight in early spring, interest reaching fever-pitch at Chicago, with an exciting November culmination



for President



ALFRED E. SMITH



FRANKLIN D. ROOSEVELT



ALBERT C. RITCHIE Radio Retailing, March. 1932







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HERBERT C. HOOVER



Prepare NOW To MERCHANDISE BROADCASTING'S Best Bet in 4 Years

Republican National Convention June 12 Democratic National Convention June 27

The public will want to hear their planks and politics over national networks



This amazing selling job, probably never exceeded in the history of merchandising radio products for the home, may sound "too good to be true." The writer, however, personally checked the authenticity of the figures quoted and, further, will furnish additional confirmation of the facts in this article upon request

SEVEN consecutive sales of a certain radio product; each averaging \$1,038, and each a cash transaction. It sounds unbelievable. We report this merchandising achievement, not because of its spectacular nature, but more in the hope that it will inspire and guide our readers. If the well-to-do music lovers of New Haven, Conn., respond to the merit of a thousand dollar radiophonograph instrument, certainly there should be prospects in other cities who will do likewise. And these sales were closed, not in boom times, but less than four months ago.

We grant that certain conditions must prevail if one would hope to duplicate the record of the Loomis Temple of Music. This concern, for example, has been an intimate part of the pattern of the musical history of the state of Connecticut for 66 years—it was founded in 1865. Its clientele is composed largely of prosperous people of discriminating musical tastes. Rosa Ponselle, in her early days, was a frequent and appreciative patroness of this house. And of course the ability of the sales persons, and their musical education, is of the highest order. Florence Leichter, the woman largely responsible for selling these instruments, is, herself, a musician. She knows the libraries of recorded music, the musical classics, and the personal musical tastes of her customers thoroughly.

Sales

"But will anybody, in these days, pay \$995 for a combination set—and if so, why?" I asked this efficient young lady.

Miss Leichter smiled. "Yes, they will," she replied, "Provided it will perform like this instrument of ours does, play both sizes of records, both sides, shift them automatically, and is, mechanically, electrically, acoustically and in external appearance practically perfect. But, of course, the big selling point is tone," she added. "Just listen to this record—and you should hear how it brings in radio programs."

In my humble opinion the beauty of sound which issued from this instrument was enchanting. In personally stressing the tonal feature I am taking editorial liberties. But certainly tone must be perfect when the unit sales price is almost \$1,000. And the selling strength of such an argument always will be a paramount factor.

N ATURALLY, the conversation then shifted to selling methods. So far no special "drive" has been conducted. Whenever the right type of customer comes in the store he is "exposed" to the tonal beauties of this device. This is sometimes done quite frankly and directly and sometimes by simply starting the machine. It is located midway down the center isle, the most prominent position on the floor, and about 15 feet from the record counter. While Mr. or Mrs. Prime Prospect is looking over the latest classical recordings Miss Leichter places a record, which she knows will appeal to the particular musical taste of the "victim," on the turntable and turns on the switch. In nine cases out of ten the customer is

The Story of a Remarkable Achievement Merchandising a De Luxe Musical Instrument

 $\begin{array}{c} B_{y} \\ Ray V. Sutliffe \end{array}$

\$7,267

attracted by the realistic tonal values and strolls over to investigate. Incidentally the magazine of this instrument is loaded with carefully selected records which will bring out the high and low registers and otherwise are unusual and recent recordings.

People who buy the best in musical instruments seldom require high pressure sales attention, expert advice is much more effective. And with the automatic record changer type of combination the prospect should be left alone just as long

as he or she desires. Ample opportunity for "selfselling" should be provided and will be found most productive when dealing in the high price brackets, according to Miss Leichter.

Another interesting angle to this type of selling is the amount of the record business which always is a part of each instrument sale. Glance at the accompanying table of case histories. Note that people who pay \$995 for their radio-phonograph musical pleasures seldom buy less than \$40 worth of records at the time of the original transaction. Actually, the ultimate unit sale totals much higher. Within 30 days from the time the instrument itself was delivered to the home-all of Loomis' sales were to domestic users-an average total of \$118 worth of records, per customer, had been purchased. One lady bought records to the tune of \$272 within a six weeks' period. Another ordered an assortment totaling \$50 "as a Christmas present for my husband." All of these state-ments are facts, not editorial fancy. They are vouched for by one of the oldest, most conservative and reliable musical houses in America.

Quite a number of other interesting things may be learned by studying this table. Note that one man drove

0

WITHI	N 9	0 D	AY	S
The Ca				
THESE SEVEN -	- \$995	TRAN	ISACTI	ONS
Type of Customer		Amount	Records Pur. at Time of	Additional Records Pur. within 30 Days
Business executive who twice drove in from a town 80 miles away for demonstra- tions.	Cash (gave old set away)	\$995	\$65	\$70
A railroad locomotive engi- neer.	} Cash	995	25	20
Retired officer of large cor- poration.	Cash (the only trade-in)	} 995	60	90
A lawyer and patron of the fine arts.	Cash (gave old set away)	995	50	50
Wealthy widow who never before could be induced to buy a radio set.	} Cash	995	112	160
Well known playwright.	Cash	995	40	35
Merchant.	Cash	995	20	28
		\$6,895	\$372	\$453

down from Winchester, Mass., for a second, and final, demonstration; that a railroad engineer bought; that one wealthy woman, who never before had owned a radio set or a phonograph, capitulated; that but one trade-in was involved; that three customers gave their old sets away and that not one time-payment contract was written.

"Interest in good music and in the better recordings most certainly is on the increase," declares Miss Leichter. "Our clients want to hear the great symphonies and operas in their entirety. The instrument we sell makes possible the fulfillment of this desire. In other words conditions, psychologically are favorable. I know of five real 'hot' prospects for his proposition right now."

A \$995 automatic combination is obviously a luxury, but times are apparently never so blue but what someone, somewhere, still has money to buy luxuries. Prospects are fewer, farther between, but when found make the search ever so much more worth the dealer's while. As much gross profit is involved in the sale of a single device such as Miss Leichter's as in 15 ordinary set sales. She extracted as much profit from seven customers as the ordinary radio dealer would from 100 or more. And with infinitely less labor and expense.

31

"Uncle"

Uncle Olie and His Gang (right). Below, Jolly Bill and Jane.

These programs are unusually popular with children.

K NOW your broadcasting onions! Appreciating the fact that a working knowledge of what's on the air should be a part of the mental equipment of every radio salesman, this magazine repeatedly has published informative material about programs and broadcasting artists.

In this article we concentrate on two unusually popular, national chain programs *for children*. The one in the morning, "Jolly Bill and Jane," goes out over an extensive NBC network; the other, "Uncle Olie," an evening affair, over Columbia's wires.

Many times, when all other appeals fail, parents can be swung to radio if the worth and pleasure of these "kid" features can be driven home. Invariably such programs stress proper eating and good habits for children. We know of one radio merchant whose strongest trump card, which has captured dozens of sales, is this plea to parent love—the strongest of all human emotions.

PERHAPS we are a little biased when it comes to writing about William Steinke, because "Jolly Bill," before achieving his present fame as one of America's foremost child entertainers, was a member of the art staff of *Radio Retailing*. Old subscribers will remember his



Reach the Parent Through the Child By Specific

www.americanradiohistory.com



The Family's MOST POPULAR Guest

clever cartoons, depicting the "evils" of the radio industry along about 1927-28. Today this man's mail is well above 500 letters a day, from children all over the country, who listen every morning to his stories of childhood adventure.

Jolly Bill and Jane will have been on the air 737 consecutive days by February first. Early in January Jolly Bill offered a copy of one of his cartoons to each child writing for it. The week of January 11-16 he received 35,000 letters, making 275,000 in two years.

35,000 letters, making 275,000 in two years. A large number of Mr. Steinke's letters come from parents and school teachers who praise the program as a helpful and wholesome influence in developing regular habits with children, and inducing them to get dressed in time to hear Jolly Bill and Jane while breakfasting and then be ready to start for school. As a result of this program children are persuaded to eat cooked cereals. After the program had been on the air six months the "Cream of Wheat" people informed Jolly Bill that sales in the New York area had increased 15 per cent.

Jolly Bill is a great big, fat, laughing man who knows more stories to tell to children than anyone else in the world. In fact, "Jolly Bill and Jane" is a program that is just one grand romp for everybody. And everybody, so far as the studio is concerned, means "Fritzie the Fiddler," the "Three-legged Piano-Man," the "Bugle-Man" and just everybody else that Bill and Jane know.

ANOTHER highly entertaining program for children is the series featuring "Uncle Olie and His Kre-Mel Gang," heard over WABC and a coast-to-coast network of more than 40 stations of the Columbia System. It has been on the air three times weekly since November 9, 1931, being heard from 5:30 to 5:45 P.M., EST., on Mondays and Fridays and from 5:15 to 5:30 P.M. on. Wednesdays.

The program features Uncle Olie, hearty and genial Swede; the Blue Ridge Boys, a real hill-billy vocal and instrumental quartet brought to New York from Smithville in the Blue Ridge Mountains of Virginia; a variety of diversely talented child performers ranging in age from five to fourteen; and a 12-year-old announcer.

The broadcasts are presented as children's parties. Uncle Olie acts as host. Although he occasionally tells an amusing story with an underlying moral, he is primarily a master of ceremonies. He is ably assisted by Peter Donald, who does all but the commercial announcing. Peter, who has had considerable stage experience, attested to by a good sized book of clippings containing more praise than the critics usually lavish on child actors, is a competent announcer, and he is believed to be the youngest to announce on a nationwide network.

The members of the gang are recruited from the ranks of stage, screen and vaudeville children. Several regular members are on hand at every program, and their number is augmented from time to time by guest stars.

A hilarious spontaneity pervades all these broadcasts, the child performers deriving as much fun from them as do the child listeners.

That the Kre-Mel program appeals strongly to children is evidenced by the steady growing heaps of letters. written in the large and rambling characters of childhood, which daily flood in upon "Uncle Olie."

Radio dealers may safely play up these two outstanding features, "which will mean so much to your daughter, Joan, Mrs. Brown"—with all difficult-to-close prospects.

Knowledge About Popular Juvenile Programs

www.americanradiohistory.com

On Their TOES



Boxes, But Not Dealer "Out In Cold"

Radio Electric won first prize in the manufacturer's recent national sales contest and no wonder—with ideas like this. The store secured increased "floor-space", and outside at that, merely by asking the police for it

"Be Your Own Coach"

PACIFIC Coast dealers who have adopted home movies as a sideline are finding a ready market for cameras and projectors among golfing enthusiasts, many of whom are having pictures taken of themselves in action in order that they may study their stance and use of clubs. Interest created by the Bobby Jones lesson series shown in local theatres is said to be responsible for this latest dealer opportunity.

"Be Your Own Coach." Here is an ad line that will appeal to most all sportsmen. The golfer is not the only man interested in perfection of form.

Music Hath Charms

I N a special two-day drive for business. Harry Sommers, Atlanta, Ga., used-car dealer, offered autoradio, less batteries and tubes, with each purchase running over \$295. Harry cleaned up, selling more cars in two days than he had in weeks prior to the sale, and a cooperating radio dealer did a profitable week's work installing the sets and selling the batteries and tubes.

Crate 'Em!

WHEN new models were announced in February, W. A. Forbes of Cheyenne, Wyo., found himself with a small stock of 1931 models and decided to move these at once by dropping the lists. He proceeded to fill the store window with these sets, marked down, and When Dealers Simply Must Have More Business Sales Ideas Like These Evolve

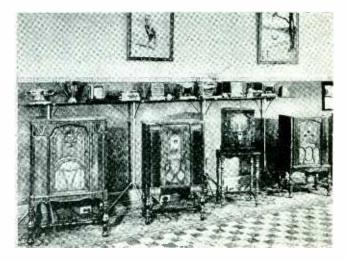
awaited results. Nothing happened. Window-shoppers evidently assumed that the sets were used, or demonstrators.

So Forbes replaced them in their original packing cases, omitting just enough boards to permit each set to be seen, and replaced them, cases and all, in the window. Five sets sold the first day and the remainder of the stock was liquidated before the new models arrived.

Knots

DEALERS in a certain Southern city are effectively combating the "joyride" evil through universal use of simple little knots. One is tied in the customer's lead-in when a free home demonstration is made to telegraph its message to the next salesman who comes along with a set under his arm.

Now if we could tie a "granny" in the prospect's necktie to indicate "poor credit" everything would be jake.



"TRICK" SHELF + SMALL APPLIANCES = MORE BUSINESS In this shop small household appliances are lined up against the wall between radios on a shelf formed of cheaply assembled pipe-stands resembling music racks used by orchestras with plate-glass shelving



skyrocketed to 900 during the 16-day period in which it was used

"SOLD 500 EXTRA TUBES IN TWO WEEKS" Hickson's normally sells about 200 tubes per week. This window attracted so much attention in Rochester, N. Y., that sales

They Earn Their Salt

THE renting of trade-ins is a profitable source of extra business for Ted Kobbervig, manager of the Broadway Radio & Music Co., Tacoma. Wash. He advertises in the classified phone book and gets most of his calls from hotels and apartment houses.

The Hotel Winthrop permits him to have cards, advertising the service, in each room for a small commission per rental. Fees are \$1 for the first day and \$.50 per night thereafter, with a special \$7 monthly rate. Kobbervig has a steady turnover of about 50 secondhand machines which he estimates bring in between \$5 and \$15 in rentals, and then may be sold just as easily as if they were placed on sale immediately upon being taken in trade.

Un Stock de Disques Francais

THE White House, San Francisco department store, had a stock of foreign phonograph records to dispose of and adopted a novel means of advertising them. A sales letter describing the records available was prepared in French and mailed to a selected list of customers.

"Most of the people who will be interested in the records will be able to read the language," the sales manager reasoned. "And in addition, many who are good prospects for the classics, even though the language is not understandable, will take the letters to a friend for translation." This reasoning proved sound for the letters materially increased record sales.

A Good Guy to Know

WHEN E. A. Portal of San Francisco sells a set to an apartment dweller, or when he sends a serviceman to an apartment, the apartment house manager is always called upon. He is a good guy to know.

These men are more or less familiar with their tenants and can often pass along a good tip for radio sales or service.

Radio Retailing, March, 1932



MAKES READING ADS A PLEASURE

To what feature do most newspaper readers turn first? "The 'funnies—that's why my ad service picturing embarrassing moments pulls," says Mayfield. "People like to look at comic cartoons"

Re-Tune for Tone

BALDWIN Piano Company of Cincinnati, Ohio, has hit on an advertising theme that produces profitable service work. "Let Us Re-tune Your Set," the concern writes, much as it would about pianos. Quality of reception is referred to as "Tone Pitch."

Curiously enough, many old sets are really in need of "re-tuning"—or "aligning" to be more exact. Selectivity, sensitivity and tone is ruined when condensers no longer track. And tuning-up naturally includes new tubes where the old ones have lost emission.

This idea is one which stops newspaper readers, injects a new thought into direct mail and is aiding sales.

Radio Retailing Starts a Nation Wide Campaign *for* "Getting the

Most from Your Radio Set"

Secures Cooperation of the Big Chain Broadcasters—Set Owners Will Be Told to "See Your Nearest Radio Dealer"

DURING March, under the leadership of *Radio Retailing*, there will get underway a nationwide campaign to bring better radio reception conditions to millions of radio listeners,—a campaign which will prove of tremendous benefit to the listening public, dealers, jobbers, manufacturers, and broadcasters.

With the help of the broadcasting stations, newspapers, magazine articles, etc., the listening public will be reminded and informed of the standards of good reception which it should be enjoying, viz.:

- 1. Freedom from noises, clicks, and buzzes.
- 2. Fidelity of tone,—"reality."
- 3. Ability to hear clearly all nearby stations.

Radio Retailing believes that reception conditions in millions of homes and for millions of listeners can be greatly improved, through service calls and set overhaulings by local radio dealers or service men.

Radio Retailing urges radio dealers to begin at once making canvasses of their neighborhoods to improve listeners' reception. Such canvasses and calls will open large opportunities for tube replacements, antenna reconstruction, parts sales, etc., besides leading to many sales of new sets.

In this work of bringing "Satisfactory Radio" to customers in his vicinity the dealer will have his way paved by informative broadcasts over the great broadcasting chains telling the listener about the standards of good reception he should be getting, and by frequent 20-word reminder announcements, morning, noon and night, urging the listener to "See Your Nearest Radio Dealer."

Thus up and down the industry all forces are thus being marshaled to help you bring to every home "Satisfactory Radio."

Radio Retailing, March, 1932

Police'

Shortwave set owners listen in on many thrilling broadcasts to cruising patrol cars.

Leading cities now have transmitters





A word spoken into the microphone of KGPL's deForest transmitter sends armored cars hurtling across Los Angeles to the scene of crime or accident

Machine gun, rifles, tear-gas bombs, hand-grenades and firstaid equipment comprises the equipment of this typical cruiser, capable of 110 miles per hour. It is fully armored and has bullet-proof glass

EXISTING STATIONS

Kc. Akron, Ohio WPDO 2458 Akton, Ohio Atlanta, Ga. Auburn, N. Y. Bakersfield, Calif. Beaumont, Tex. Berkeley, Calif. Buffalo, N. Y. Cedar Rapids, Iowa Charlotte N. C. WPDY 2414 2458 WPDN KGPS KGPJ KSW WMJ 2414 1712 2422 2422 KGŐZ 2470 Charlotte, N. C. Chicago, Ill. Chicago, Ill. Chicago, Ill. WPDV 2458 WPDC 1712 WPDD WPDB WKDU 1712 1712 1712 Cincinnati, Ohio Cleveland, Ohio WRBH 2458 Columbus, Ohio WPDI 2430 Dallas, Tex. KVP 1712 2470 2442 2414 2414 2442 Davenport, Iowa KGPN Davenport, Iowa Denver, Colo. Belle Isle, Mich. Detroit, Mich. Flint, Mich. Fort Wayne, Ind. Grand Rapids, KGPX WCK WPDX WPDF WPDZ 2470 WPEB 2442 Mich. Grosse Point WRDR 2414 Village, Mich.

Highland Park, Mich.	WMO	2414
Indianapolis, Ind.	WMDZ	2442
Kansas City, Mo.	KGPE	2422
Kokomo, Ind.	WPDT	2470
Lansing, Mich.	WPDL	2442
Los Angeles, Calif.	KGPL	1712
Louisville, Ky.	WPDE	2442
Memphis, Tenn.	WPEC	2470
Milmonia, 1911.	WPDK	2450
Milwaukee, Wis.		2416
Minneapolis, Minn.		
New York, N. Y.	WPEG	2450
Now York N.V.	WPY	∫ 438
New York, N. Y.	** 1 1	500
Oklahoma City, Okla.	KGPH	2450
Omaha, Nebr.	KGPI	2470
Pasadena, Calif.	KĞİX	1712
Philadelphia, Pa.	WPDP	2470
Pittsburgh, Pa.	WPDU	1712
Portland, Ore.		
	KGPP	2442
Diahmond Ind	KGPP WPDH	2442
Richmond, Ind.	WPDH	2442
Richmond, Ind. Rochester, N. Y.	WPDH WPDR	2442 2458
Richmond, Ind. Rochester, N. Y. St. Louis, Mo.	WPDH WPDR KGPC	2442 2458 1712
Richmond, Ind. Rochester, N. Y. St. Louis, Mo. St. Paul, Minn.	WPDH WPDR KGPC WPDS	2442 2458 1712 2416
Richmond, Ind. Rochester, N. Y. St. Louis, Mo. St. Paul, Minn. San Francisco, Calil	WPDH WPDR KGPC WPDS K KGPD	2442 2458 1712 2416 2470
Richmond, Ind. Rochester, N. Y. St. Louis, Mo. St. Paul, Minn. San Francisco, Calif San Jose, Calif.	WPDH WPDR KGPC WPDS KGPD KGPM	2442 2458 1712 2416 2470 2470
Richmond, Ind. Rochester, N. Y. St. Louis, Mo. St. Paul, Minn. San Francisco, Calif San Jose, Calif. Seattle, Wash.	WPDH WPDR KGPC WPDS KGPD KGPM KGPA	2442 2458 1712 2416 2470 2470 2470 2414
Richmond, Ind. Rochester, N. Y. St. Louis, Mo. St. Paul, Minn. San Francisco, Calif San Jose, Calif. Seattle, Wash. Syracuse, N. Y.	WPDH WPDR KGPC WPDS KGPD KGPM KGPA WPEA	2442 2458 1712 2416 2470 2470 2470 2414 2458
Richmond, Ind. Rochester, N. Y. St. Louis, Mo. St. Paul, Minn. San Francisco, Calif San Jose, Calif. Seattle, Wash. Syracuse, N. Y. Toledo, Ohio	WPDH WPDR KGPC WPDS KGPD KGPM KGPA WPEA WRDQ	2442 2458 1712 2416 2470 2470 2470 2414 2458 2470
Richmond, Ind. Rochester, N. Y. St. Louis, Mo. St. Paul, Minn. San Francisco, Calif San Jose, Calif. Seattle, Wash. Syracuse, N. Y.	WPDH WPDR KGPC WPDS KGPD KGPM KGPA WPEA	2442 2458 1712 2416 2470 2470 2470 2414 2458

Tulsa, Okla.	KGPO	2450
Vallejo, Calif.	KĞPĞ	2422
Washington, D. C.	WPDW	2422
Wichita, Kans.	KGPZ	2450
Youngstown, Ohio	WPDG	2458
Shreveport, La.	KGPY	1574
Butler, Pa.	WBR	257
Framingham, Mass.	WMP	1574
Harrisburg, Pa.	WBA	257
Greensburg, Pa.	WJL	257
W. Reading, Pa.	WMB	257
Wyoming, Pa.	WDX	257
E. Lansing, Mich.	WRDS	1574

UNDER CONSTRUCTION

Arlington, Mass. Brookline, Mass. Dayton, Ohio Des Moines, Iowa Providence, R. I. Ft. Worth, Tex. Fresno, Calif. Honolulu, T. H. Houston, Tex. Brooklyn, N. Y. New York, N. Y. Salt Lake City, Utah San Diego, Calif. Somerville, Mass. Topeka, Kans.	WPED WPEJ WPDM KGPV KGPR KGZA KGZQ KGZB WPEE WPEF KGPW KGZD WPEH KGZC	1712 1712 2430 2506 1712 1712 2416 2450 1712 2450 2450 2450 2470 2430 1712 2422
lopeka, Kans.	NGLU	2722

Radio Retailing, March, 1932

6

Why Customers Complain

Where the Fault Lies

FROM all parts of the country, complaints continue to be received from both the public and the radio trade, concerning the peculiar "mushing" and distortion that momentarily comes over radio programs from stations 30 to 80 miles distant.

The voice of a speaker will be coming in clear and distinct, and then suddenly it will become nasal and almost unintelligible. After ten to thirty seconds of this distortion the voice becomes as distinct as before. Music is affected in much the same way.

In communities which depend for broadcasting service chiefly on some favorite station 30 to 80 miles away, this "mushing" phenomenon of the past season or two has been the despair of radio dealers and service men. Complaints are made by customers, service men go out next day and find reception excellent (as this trouble occurs only after nightfall). Then ensues a fruitless argument between set owner and dealer. Instances have occurred where this nightly "mushing" spoiled the sale of sets on time payments.

Radio dealers and service men should realize that for this curious "mushing" which has been with us all of the present winter, and part of last, neither broadcasters, radio sets, nor installations are to blame. The condition is due to the present state of the Heaviside-Kennelly reflecting layer, which acts like a great mirror in the sky, paralleling the earth's surface 100 miles above it. This reflecting layer has been an almost perfect radio mirror during the past year. From its smooth surface come down to us in great volume, the sky waves from distant stations. Stations are now heard with ease clear across the continent. And stations a thousand miles away often "come in like locals."

But the same smoothness of reflecting surface which brings in distant signals also pours back upon the ground the sky waves of nearby stations, causing interference between the ground wave and sky-wave, and producing fading and mushing.

During the day time only the ground-wave comes from the nearby station, and reception is clear and undisturbed. A 50-kw. station, for ex-

Other Comment

ample, will give good daytime service even 80 miles away, because in daylight only the ground wave gets out. But after nightfall the sky-wave of the same station comes reflected back in such volume as to chop up the ground wave. And distortion and mushing result. At points beyond 80 to 100 miles, where the ground wave is weak and the reflected sky-wave is much stronger, only the sky-wave is heard, and reception is also clear. This explains why mushing is not heard on greatly distant stations.

The change in the reflecting layer seems to be cyclic, coming every eleven years as a result of the sunspot cycle. Radio pioneers will recall that back in the early days of radio, in 1922 and 1923, little 50-watt stations could be heard clear across the continent. Apparently we are back to those days once more.

Unfortunately this phenomenon has been confused in some instances with the work that has been going on in station synchronization, and in the region of synchronized stations, synchronizing has been blamed for this distortion. Of course the two have no relation whatever. It is unfortunate that the general mushing trouble should give point to complaints against synchronizing. For the experiments now going on in the synchronizing of broadcast stations and the eventual operation of a number of large stations on the same channel, offer the greatest possibilities for the future in bringing additional programs and a wider range of choice to every radio listener.

In the interest of the future of better, richer radio, every listener and every radio man should be patient with the experiments now going on in synchronizing, and keep it free of the blame for the cosmic mushing which we shall have to endure for another year or more.

March—The Ten Million Month

M ARCH will usher in the first of two intensive drives scheduled by the Electric Refrigeration Bureau to help dealers sell refrigerators. It has been designated as, "The Million Call Month," in the expectation that 10,000,000 calls will be made, throughout the country, on prospects for electric refrigerators this month.

about "MUSHING" Sound

by the Editors

Quoting from the plan book of the Bureau:

"For any community the quota of refrigeration calls for March is one half the number of domestic customers on the lines of the central station. The quota for March calls for any individual sales outlet is found by multiplying by ten the estimated total number of domestic refrigerators expected to be sold locally in 1932.

"Towards the end of February local Bureaus and individual dealers should advertise extensively in the local papers, also send to every prospect direct mail materials which may be obtained from the manufacturer and from Bureau headquarters."

Further working details for making March the biggest month in the history of the refrigeration industry, and about many other promotional ideas

for the balance of the season, will be found in this plan book. Its title is, "Another Million in 1932." It may be obtained by writing to the Electric Refrigeration Bureau, 420 Lexington Ave., New York City. "Every radio-refrigeration retailer should obtain a copy of this booklet.

Old, and They Look It

"TF PEOPLE were forced to display their radios on a front-yard pedestal there would be such a flood of replacement business that set manufacturers couldn't keep up with the demand." This interesting statement comes from a Rochester, N. Y., dealer who contends that many set owners would be ashamed to park a car as old as their radio before their door.

Certainly the fact that car owners feel that they must keep up with the Joneses is largely responsible for the rapid obsolescense of this merchandise. Pride of ownership plays an important part in most transactions.

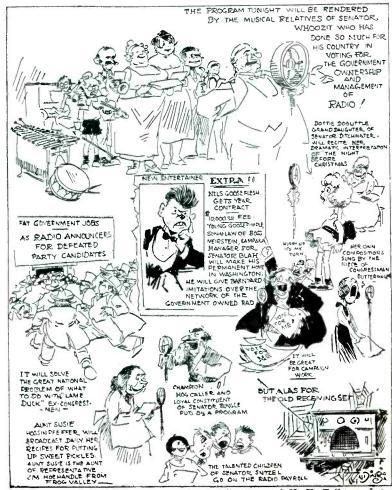
"Would you be ashamed to park your present radio in front of your home?" Here is an advertising theme that the radio industry could adopt.

Like Begets Like

THE leading editorial in the September issue of *Radio Retailing* stated that a growing and worthwhile replacement market lies just ahead. This statement was based on the observations of field investigators and on a special questionnaire mailed to 1,000 dealers.

Real radio merchandisers will take steps to stimulate this demand. To this end, it will be necessary to sell new prospects radio equipment of outstanding merit and performance. The reason for this is that only through hearing modern quality reception in the home of a friend does the average owner of an old type model realize that "the world has revolved a few times" and that his own set is out of date.

When the Government Owns Radio



Courtesy of N. Y. Tribune. Inc.

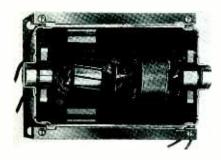
Radio Retailing, March, 1932

Auto-Radio "B" Eliminators

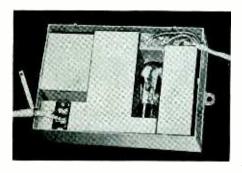
New devices supply from 20 to 50 milliamperes of plate current, obtaining power from car storage batteries



Dynamotor. (Emerson) Filter designed to eliminate commutation ripple is in the square "can"



Rotary transformer. (Pines) An "exploded" view of the unit shown schematically on these pages



Interrupter type. (Mallory) Has a plug-in vibrator unit and a gaseous, half-wave, rectifying tube

By W. W. MacDonald .

In THE January issue of Radio Retailing (page 21) the early introduction of "B" eliminators for automobile radio was predicted. Nine manufacturers have since announced such devices, these being actuated by car storage batteries. Three more are in process of design and others will no doubt follow. These eliminators are offered for use in unwired homes, as well as for automobiles, airplanes and boats, and it is pointed out that in addition to their convenience, the new accessories usually improve reception by providing higher plate voltages than would ordinarily be deemed economical with dry cell supply. Two general types—"dynamotors" and

Two general types—"dynamotors" and "interrupters"—have been introduced. An auto-radio dynamotor may be briefly described as a simplified form of motorgenerator in which a d.c. motor, driven by a low-voltage battery, revolves a highvoltage d.c. generator. Motor and generator windings are combined on one armature, a single field winding being common to both units. Two "commutators" are employed, as in the true m.g. set, one comprising part of the motor and the other part of the generator. (All good electrical textbooks describe dynamotors in detail.)

The interrupter type takes many forms but the basic principle of operation is readily grasped. D.C. current taken from the supply battery is interrupted in some manner. This may be accomplished by means of a vibrator (an old Ford sparkcoil steps-up voltage in this way) or by "chopping" the battery current on and off with a rapidly rotating switch. The pulsating current so produced is essentially a.c. in character and may be raised in voltage by a transformer. In the eliminators under discussion it is stepped up (or down) to the required voltage and then rectified by either mechanical or electrical means.

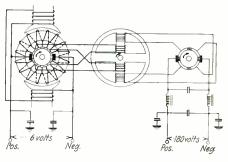
Both types of equipment are provided with filters, the dynamotors to suppress commutator ripple and the interrupters to iron out pulsations present after rectification and also to eliminate any high frequency disturbance generated by the interrupter mechanism. Filters ordinarily consist of iron-core chokes and high capacity condensers in simple brute-force systems. (See circuit diagrams.) One eliminator uses a two-section filter, the first being tuned to resonate at the interrupter frequency.

Several devices are provided with voltage dividing resistors fitted with sliders or taps by means of which servicemen may obtain intermediate voltages for detector, r.f. stage, screen-grid or control grid bias. Many thus eliminate "C" as well as "B" batteries. Dividers also serve as "bleeders" in many cases, improving regulation. Where not included by the manufacturer it is not difficult to design external units.

The two basic types outlined will be readily recognized in the following detailed descriptions:

ELECTRIC SPECIALTY "Dyna-B": Typical dynamotor with inbuilt filter and voltage divider. Wool-packed bearings, or ball-bearings slightly higher. Equipped with switch. Available on metal base plate for mounting in existing battery boxes or complete in protective box. Made for 12 and 32 volt primary supply as well as for 6 volt batteries.

EMERSON ELECTRIC: Dynamotor with usual single field and double armature winding. 18 lb. Filter includes single section choke (between 15 and 30 henries) and two condensers. (1 to 2 mfd.) The two capacitances are in series across final output of choke, midpoint being grounded to frame. An additional condenser is used across the storage battery input leads. ($\frac{1}{2}$ to 1 mfd.) Strap mounting permits dynamotor itself to be mounted



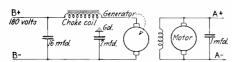
This device (Pines) has an actuating motor, novel rotating transformer and synchronous rectifier all on the one shaft

Radio Retailing, March. 1932

Manufacturer	Туре	Output Characteristics	Battery Drain	List Price	Dimensions
Electric Specialty Co., Stamford, Conn.	Dynamotor Dynamotor	135 v., 25 ma. 180 v., 30 ma.	2.2 amp. 2.8 amp.	\$40.00 \$40.00	Smaller than batteries
Emerson Elec. Mfg. Co., St. Louis, Mo.	Dynamotor	180 v., 40 ma.	2.0 amp.	\$29.75	7½x7¾x6 in.
Howard Radio Co., South Haven, Mich.	Commutator Commutator	180 v., 46 ma. (or 210 v., 30 ma.) 175 v., 35 ma.	6.5 amp. 4.2 amp.		Smaller th an batteries 4¼x6x12½ in
Hutch-Gard Corp., Ltd., * San Francisco, Calif.					
Janette Mfg. Co., Chicago, Ill.	Dynamotor Dynamotor	135 v., 50 ma. 180 v., 40 ma.	3.0 amp. 3.0 amp.	\$34.50	12x5 x6 in. 12x5 x6 in.
Mallory, P. R. & Co., Indianapolis, Ind.	Vibrator Vibrator	180 v., 35 ma. 135 v., 26 ma.	2.4 amp. 1.5 amp.	\$24.50	7x10x3 in. 7x10x3 in.
Motor Car Devices Co., Los Angeles, Calif.	Vibrator		1.0 amp.	\$18.50	$4\frac{1}{2}x4\frac{1}{2}x3\frac{1}{4}$ in.
Pines Winterfront Co., Chicago, Ill,	{ Rotary Transformer }	135 v., 30 ma. 180 v., 30 ma.	2 5 amp.	\$30.00 \$30.00	5 x8x6 in 5 x8x6 in
United Amer. Bosch Corp. Springfield, Mass.	Perm. Magnet Field Dynamoror	160 v., 40 ma.	2.6 amp.	\$25.00	10x4x5¼ in.
Universal Auto Radio Corp., Chicago, Ill,	*Vibrator	135-180 v.	1.8 amp.	\$20.00	2½x8x5 in.
U. S. Electric Works., Chicago, Ill.	Dynamotor	180 v., 35 ma.	2.0 amp.	\$29.50	5x53x93 in.
Utah Radio Products Co.,* Chicago, Ill,				*Device in proc	ess of design

vertically or horizontally for proper bearing lubrication. Manufacturer says: "Don't mount under hood." (Because of excessive heat?) Bleeder not included but may be used.

HOWARD "AC-verter": 6 volts d.c. is taken from the battery and changed over into 4.3 volts a.c., 60 cycle, then stepped up to a higher value by means of a transformer. Then, by synchronous commutation, this higher voltage is changed back to pulsating d.c. and fed through a twostage filter to a standard B stick. Type A is for older sets having high plate drain requirements and may be mounted in existing battery boxes. Type B is for attachment to fire wall or behind rear seats.

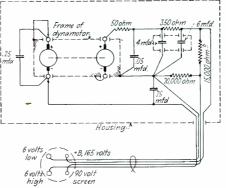


Conventional dynamotor. (U. S. Electric) One field winding, two windings on a single armature, two commutators

HUTCH-GARD: Planning to announce eliminators for both 6 and 32 volt d.c. supply early in April.

JANETTE "Auto-B-Power": Another dynamotor. Equipped with filter and voltage-dividing potentiometer. Two commutators, one at each end of shaft. Ballbearings, balanced armature. steel frame with laminated pole-pieces. 20 lb. Blackenameled steel box.

MALLORY "Elkon": Interrupter converts battery current into pulsating d.c. which is transformed and then passed to half-wave, gaseous tube rectifier. Inter-



Modified dynamotor. (Bosch) Uses a permanent-magnet in place of the more usual field-coil to reduce battery drain

rupter points of "Elkon-H" metal, unit completely shielded. Two-stage filter with tuned primary section, three dry electrolytic condensers totaling 24 mfd. Small r.f. choke and voltage divider included. Neither primary or secondary is grounded to eliminator chassis, a small condenser serving as a.f. by-pass between —B and ground. Transformer shield minimizes interference generated by vibrator. Relay. automatically connecting and disconnecting unit, included.

MOTOMASTER: All available data included in chart on this page.

MOTOR CAR "Aut-O-Bee": Not a rotating device. 5 lb.

PINES: A 6 volt (or 12 volt if specified) d.c. motor in combination with a rotary transformer steps supply current up to high-voltage a.c. and then synchronously rectifies it. Two commutators, one part

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of the motor and the other part of the rectifying mechanism. Filter included.

BOSCH "Magmotor": Strictly speaking, a dynamotor, but with a permanent magnet instead of an electro-magnetic field. No field current required. Two armature windings and two sets of brushes. Ball-bearings. Divider and filter.

UNIVERSAL: Vibrator type. 6 lb.

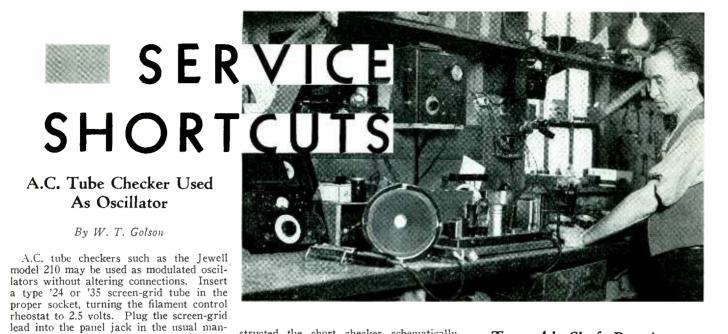
U. S. ELECTRIC "Genemotor": Dynamotor. 10% lb. Impedance coil and condenser filter, Voltage divider. Otherwise standard.

UTAH: Not yet ready for distribution.

Careful shielding of supply and output leads is recommended by most eliminator manufacturers and several supply the proper type of cable with their equipment. Set and eliminator may usually be controlled by inserting a common switch in one leg of the supply cable from the storage battery but in some cases it will be found necessary to break the leads to the supply device and those to filament circuits separately. Relays may be employed.

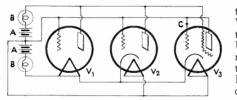
It will of course be necessary to advance the charging rate of the car generator when an eliminator is used. The extent of the advance will depend upon the current demands of the particular unit selected and the frequency and duration of its use. Some idea of the efficiency and regulation of a typical dynamotor (U. S. Electric) may be gained from the accompanying performance table:

	Input		Output		Regula-
Volts	Amps.	Volts	Amps	EFF%	tion
6	1.5	200	0.020	44.4	0.93
6	1.7	195	0.025	47.79	0.91
6	1.83	190	0.030	51.35	0.89
6	2.03	185	0.035	52.64	0.86
6	2.2	178	0.040	53.86	0.33



structed the short checker schematically described herewith.

B is a pilot light bulb, A—flashlight cells, V1—four prong sockets, V2 and V3—five prong sockets and C—external grid connec-



tion. Cathode-filament shorts, which are so troublesome, show up readily when the tube onder test is struck sharply.

Curing Hum in 106's

By M. G. Goldberg

When type 106 Radiola speakers using dry-disc rectifier stacks develop serious hum after long use, or when the discs no longer rectify properly, drawing excess current from the a.c. line, the speaker may usually be reconnected so that it takes its field current directly from the power-pack of the receiver, eliminating the rectifier discs entirely.

The usual receiver power pack has two chokes of approximately 25 hrys. each, with from four to eight mfds. of condenser in the filter circuit. Cut out the choke closest to the receiver chassis, electrically, and connect the field of the speaker pot magnet in its place. Remove the rectifier stacks. If the set has no bleeder resistor across the high-voltage supply leads put one in, lowering the value until the tone is good at a little more than normal volume, maintaining close to the original voltages at the tubes.

If the pack uses a single section choke cut the speaker field into the circuit in its place and connect an eight mfd. filter condenser across the rectifier output in place of the one or two mfd. unit usually included. Insert a bleeder across the power pack output. From 10,000 to 25,000 ohms is usually best.

Turntable Shaft Repair

By W. T. Malcomb

Trouble often develops in the main, or top, bearing of phonograph turntables. Wear, or improper lubrication, either locks the motor or results in noisy operation. Upon receiving a service call of this type, remove the motor to the shop and loosen the set-screws in the fibre gear and disc. Next, take the bottom bearing out (being careful not to lose the bearing ball) and drive out the shaft. Wash all parts except the coils with cleaning gasoline.

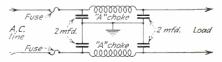
If the shaft appears to be worn rough at the top bearing, sand it with 00 gauge paper, very lightly. Replace the shaft, disc and fibre gear and set the lower bearing until the disc runs freely between the eddycurrent coils. Apply while vaseline, slightly heated, to the gears, governor and shaft bearings. Pack it around the shaft at the top bearing and heating the end of a screwdriver apply this instrument to the packed vaseline with the motor running. This will cause it to flow into the bearing.

Apply the hot screw-driver also to the lower bearing. The more the motor runs when the job is completed the warmer the shaft will become and the better the bearings will be lubricated. The "body" of the vaseline will remove noise caused by all ordinary bearing wear.

Oil Burner Filter

By James R. Dunphy

A filter which will stop most oil burners from radiating interference into the lines may be constructed of two old "A" chokes and four 2 mfd. condensers designed to



safely stand 110 volts a.c. Remove the iron cores from the chokes and connect them as shown, using heavy, well insulated wire,

Simple Tube Short Tester

vary these operating frequencies.

ner but do not connect the clip to the cap

of the tube-let it hang over the side of

wait for the tube to heat up. It should

oscillate due to the omission of screen

voltage, the large meter on the panel read-

ing between 16 and 20 milliamperes plate

modulated by the 60 cycle line which will

also provide the necessary coupling be-

With a '24 tube in place my Jewell generates a signal having a 650 kc. funda-

mental with harmonics at 880, 1080 and

at 645 kc. with harmonics at 1450, 1250, 1050 and 850. Different filament voltages

With a '35 tube the fundametal is

tween oscillator and receiver under test.

The signal generated will be

Make sure that the zero re-set knob on the checker panel is in the zero position and

the tester instead.

current.

1280.

By Paul G. Freed

Because of a shorted tube an expensive repair was necessary on our store tester. In order to prevent repetition we con-



Two 1 in. by 2 in. wooden uprights with "T" cross-arms form a convenient rack for chassis in the Beaucaire & Mitchell (Rochester) shop, taking up little floor space

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including fuses to safeguard the line should the condensers blow.

Connect the filter in the a.c. line supplying the oil burner motor. I have made several devices of this kind, building them into old Philco trickle charger cases and they have always worked satisfactory.

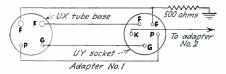
Adapting Pentodes to Push-Pull

By Frank L. Bowers

Pentodes may be adapted to push-pull audio circuits designed for '45's without breaking any leads. The material necessary is:

- 2
- UX tube bases UY sockets —5 watt, 1,000 ohm resistance —5 watt biasing resistor

From the K terminal of each UY socket run a well insulated lead to center tap of output transformer or high side of speaker field. This lead is broken by a 1,000 ohm,



5 watt resistor to prevent the screen from being at higher than average plate poten-tial. No bi-passing required. The average '45 bias resistor value when two tubes are in push-pull runs around 850 ohms. Now we desire to apply 16.5 volts to the control grids of the '47's. Complete the necessary resistance as follows:

$$R = \frac{R1 \times R2}{R1 + R2}$$
 or $R = \frac{850 \times R2}{850 + R2}$

The proper resistance for biasing can also be determined by trial. For a lower value than R1 use lower trial value R2 so we pick 500 ohms, which gives us approximately 315 ohms. Therefore 1 — 500 chm, 5 watt resistor from one of the fila-ment contacts to ground. This has been found to give good results.

Installation Time Saver

By S. J. Lyon

To install an auto-radio designed to bolt up under the chassis place the set in the center of a board long enough to reach from one side of the car to the other with a foot or two to spare. Slide the board under the car and have one man at each end raise it slowly while a third, under the car, jockeys the set in place and guides the bolts home.

Swinging Service Bench

By Charles H. Willey

At the radio workbench where the serviceman has much tinkering to do, it will be

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found convenient to have a swinging stool attached to the bench post with a common When not in use the stool rolls hinge. under the bench on its castor.

A large sliding tray is convenient as a "napkin" to catch dropped parts.

Stickers on Chassis

By Murl Ed de Beauchamp

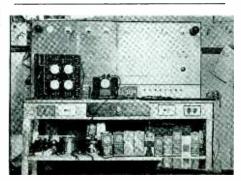
When pasting gummed stickers on metal chassis, paint the metal with T_R Benzoin first. This is obtainable at any drug store, dries quickly and prevents the gummed sticker from curling up and dropping off when the gum dries.

Three New Books

PRACTICAL RADIO-Moyer & Wostrel (McGraw-Hill Book Co., Inc., New York. \$2.50). Third edition of a not-tootechnical work explaining the principles of radio and particularly equipment used in its reception, with new chapters on photoelectric cells, neon-glow tubes, television and other recent developments. Not a "method" treatise for the workbench but useful nevertheless, as it supplies much necessary groundwork.

RESISTOR REPLACEMENT HAND-BOOK (Electrad, Inc., New York. \$1). A 5 in. by 8 in. Fabrikoid covered, looseleaf offering which contains helpful data on volume controls, voltage dividers, gridbias and suppressor resistors as used in standard receivers. Values given, and book kept up to date at no extra charge for one year. Sold, according to manufacturer, at estimated cost.

RADIO AND ELECTRONIC DIC-TIONARY-Manly (Frederick J. Drake & Co., Chicago. \$2.50). Just what the title indicates-a good dictionary of radio and electronic terms. Illustrated and a handy thing to have 'round if one peruses knotty technical literature and is often stumped by terms.



J. A. Bellemare, one of our subscribers up in Shawinigan Falls, Quebec, turns out repair work in this well equipped shop

Pilot Lights

PHILCO SPEAKERS. When a field coil goes haywire it is necessary to remove the core, which is riveted to the speaker frame, in order to replace it. Remove the cone from the cabinet and unsolder the field leads. Hold the unit in the lap with the cone frame down and, using a 1 ft. length of \$ in. pipe as a punch, carefully drive out the core. Replace the field coil and reverse the process outlined to put back the core. Tap the outer edges of the core with a flat-edged punch to hold it securely.

G. E. REMOTE CONTROL. If the receiver turns itself on and off when room temperatures vary widely, especially in the Grandfather clock model, replace the retaining spring which normally holds the armature in the "on" and "off" positions.

MAJESTIC 20 AND 60. When the plate by-pass condenser of an i.f. stage shorts it is not necessary to replace the transformer just because the condenser is mounted within the case. The condenser is mounted at the bottom of the case in the right-front corner (looking at the trimmer condenser adjustments). Open the case as you would a can of sardines in the lower right corner (on the side at right angles to that having trimmer condenser adjustments) by cutting two slots 1 in. long at right angles to each other following the angle formed by the bottom and vertical front edge of the can. Bend back the triangular aluminum flap so formed and in this opening find a red wire. Pull this wire right out of the compound, which disconnects the shorted condenser. Mount a new by-pass unit on the chassis using the shortest leads possible.

MERSHON ELECTROLYTICS. Defective type 52 and 60 condensers taken from Zenith models make dandy repair sections for Majestic 70 and 90 powerpack condenser blocks. Ground the can either by soldering or clamping and run leads to anode studs formerly on the blown-out section of the block.

PHILCO 111 AND 112. Sometimes, after carefully compensating both r.f. and i.f. stages stations on the lower end of the dial do not come in with the usual pep. This may be remedied as follows: Re-set the shop oscillator to 600 kc. and adjust the output meter to $\frac{1}{2}$ scale deflection. Then, looking at the chassis from the front you have the four-gang tuning condensers with a set screw on the top front of each to allow the spacing of the stator and rotor plates. Starting at the left loosen the set screw and adjust the spacing between the rotor and stator plates (at 600 kc. the plates are almost entirely meshed) on the first condenser for maximum reading on the output meter. Then tighten set screw when at maximum and follow this procedure on the other three condensers.

What's Happening

March, 1932

TELEVISION AND TRADE SHOW DISCUSSED BY RMA DIRECTORS

Defeat of Special Radio Tax Proposal Appears Likely

A statement on the progress of television laboratory and broadcasting experiments will be issued soon by the Radio Manufacturers Association. This report, describing the actual present engineering status and future prospects of television was approved and ordered published by the Board of Directors of RMA, meeting at the Statler Hotel, Buffalo, N. Y., February 19. It will be presented by Dr. C. E. Brigham, of Newark, N. J., chief of the RMA Engineering Division, and Dr. E. Replogle, of Passaic, N. J., chairman of the association's special television committee.

Television progress promises to be a feature of the eighth annual convention and trade show of the RMA at Chicago next May, for which plans were developed at this same meeting. President J. Clarke Coit of the RMA presided and upon receipt of detailed trade show plans from B. G. Erskine of Emporium, Pa., trade show committee chairman, it was stated that success of the May 23-26 radio and electrical exhibit was assured.

"I feel the utmost confidence," said President Coit, "that next May we will have one of the biggest shows ever. I am very much encouraged over the outlook for radio business."

Mr. Leslie F. Muter of Chicago, RMA treasurer, was appointed by President Coit as chairman of a special committee on convention arrangements and reception of the thousands of radio trade visitors expected. Special events for interesting meetings and entertainment of the trade are being planned by Chairman Muter.

Electrical Appliances Included

The board of directors approved enlargement of the trade show to permit exhibition by members of their refrigeration and other electrical products. Extension of the trade show and association privileges to manufacturers of refrigeration and other electrical products who are not radio makers was discussed but the directors decided unanimously to confine such privileges strictly to makers of radio.

Prospects of successful opposition by the RMA to the proposal in Congress for a special five per cent tax on radio were reported by H. B. Richmond, of Cambridge, Mass., chairman of the association's legislative committee, and Frank D. Scott, its legislative counsel. At the recent hearing accorded the RMA by the House Ways and Means Committee in Washington, in opposing the special discriminatory tax on radio, it was stated that the radio industry would prefer a small general sales tax on manufactures. This now appears probable. Problems affecting radio manufacturers in broadcasting, copyright and resale price fixing and anti-trust law revision legislation pending in Washington also were discussed.

An invitation from the U. S. State Department to have RMA representation at the International Radio and Communications Conference next September in Madrid, Spain, was discussed by the association's directorate and it is planned to send a prominent radio technician to the conference.

Progress on patent problems was reported by President Coit to the board. The negotiations looking to possible establishment of a radio patent pool, considered by the U. S. Department of Justice, are continuing.

Merle Eagle Wins Sparton Service Contest

Winners in the nation-wide Service Questionnaire Contest for Sparton service men have just been announced by the Sparks-Withington Company.

The first prize, a Model 26 Sparton set, was awarded to Merle H. Eagle, of the Young, Lorish and Richardson Company, Chicago. The second prize, a Model 15 Sparton set, went to C. L. Larson, of the Motor Power Equipment Company, St. Paul, Minn.

Each contestant was required to answer a comprehensive list of questions dealing with every-day service problems. As a result of this contest, Sparton feels that all the men who participated are prepared to do more intelligent and thorough work in the maintenance and repair of Sparton sets.

Tito Schipa Looks 'Em Over



Tito Schipa, premier tenor of the Chicago Civic Opera Company (left), accompanies Don Compton, G M of G-G, on an inspection tour of the Majestic plant.

Condensed for

521-Count 'Em

After George Lewis, Arcturus Radio Tube's vice-president (right), had compiled a list of 521 industrial uses for electronic tubes, he called on Jack Gaertner, his associate, to do the double checking

AK Tuning Contest

A unique mid-season sales promotion activity that is attracting widespread public attention in the Atwater Kent Neon tuning name contest.

Prizes, including \$1,000 for the best name for Atwater Kent's newest feature, will be awarded on March 31. AK dealers will be the only source by which entries can be made.

Those competing must obtain a blank from an Atwater Kent dealer and file a duplicate with their name and address and other information as to whether or not they own a set, its make, etc. Dealers are furnished with striking window streamers, advertising mats and other helps.

Bosch Personnel Changes

Sales administration of both the radio and automotive products of the United American Bosch Corp. will be under Hermann Waker, vice-president. Morris Metcalf will continue to maintain his close touch with the radio industry as formerly.

Roy Davey will head the newly organized Sales Planning division, while George Stackman, who comes to Springfield, Mass., from the San Francisco branch, will be in charge of the Sales Operating division. George Shortmeier is in charge of field sales.

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in the Industry

the Busy Reader

Wisconsin Association **Broadens Its Activities**

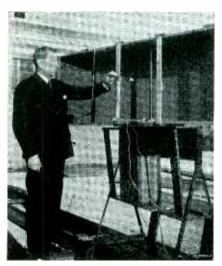
The Wisconsin Radio Trade Association, realizing the need for embracing the allied lines to which radio dealers and distributors have turned, is first to follow the lead of the national radio associations by changing its name and scope of activities to include refrigeration and other electrical household appliances. Hereafter it will be known as the Wisconsin Radio, Refrigeration and Appliance Association.

For the past nine years WRTA, now WRR and AA, has been one of the most successful radio trade groups in the coun-The Milwaukee and adjacent martry. kets have been considered outstanding examples of clean merchandising practices, even in times of distress. This experi-ence in cooperative action will be extended to refrigeration and other electrical appliances.

Radio Jobber to Handle Ranges

One of Philadelphia's best known specialty distributors enters the electric range field. Electromaster, Inc., announces the appointment of Trilling and Montague as Electrochef distributors for eastern Pennsylvania, Delaware and southern New Jersey. Trilling and Montague have been outstandingly successful in the refrigeration and radio fields.





Today Westinghouse engineers are talking on a 42 centimeter beam from station W8XI to their engineering laboratory, a mile away. There a parabolic metal mirror gathers the waves, and passes them through a special detector tube to an ordinary receiving set. "It is conceivable that the power we have succeeded in getting into our 42-centimeter beam will pierce the Heavside layer and travel the 35,000,000 miles to Mars," states engineer Mou-romtseff, who here is shown examining the detector detail.

G



Florida, "Hot" Refrigeration Market

The two sales districts making the best sales showing for Frigidaire during '31 are both in Florida. Here we have Sales Manager H. W. Newell congrat-ulating Cecil Kirby (left) of Miami, and Claude Wolf, Tampa (right). They were made president and vice-president respectively of Frigidaire's honor organization.

Spartan Has Film Library

A film library is a recent innovation by The Sparks-Withington Co., in connection with the sale of its home-talkie instrument, the Visionola. This library provides for the rental of movie reels and synchronized recordings of talking and sound effects at a very nominal rate. Sparton distributors and dealers report that the plan is proving extremely helpful in opening up new fields for this product.

When the customer purchases a Visionola, he receives from the dealer a coupon book entitling him to three films and records each week for the first sixteen weeks of ownership. When the dealer weeks of ownership. delivers the instrument, he leaves the first week's allotment of films and records and tears the first coupon from the book. At the end of the week the customer is expected to return the borrowed equipment to the dealer. If the dealer has several owners in his territory, he keeps these films and records in circulation by exchanging them among the various owners.

Wilson, RMA Director

Charles Wilson, vice-president of General Electric at Bridgeport, is a new director of the Radio Manufacturers Association. He was elected to fill a vacancy caused by the resignation of Roger J. Emmert of the General Motors Radio Corp.

Radio Specialty Gets Philco

Dealers in Wisconsin and northern Michigan will purchase Philco radio henceforward from the Radio Specialty Co., Milwaukee. This outfit will be remembered as former Atwater-Kent distributor. ABC washers, Universal electric ranges, Servel refrigerators and a vacuum cleaner obtainable here also.

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New York, N. Y.

RCA CLAMPS LID **ON TUBE ABUSES**

Return Privilege Cancelled On 8 Types Out 6 Months Or More, To Curb Abuses

Abuse of its tube replacement policy by the consumer and the trade is cited by the RCA Radiotron Company as the reason for cancellation of the return privilege on certain models of 8 tube types, effective February 6. This policy, adopted by the Harrison, N. J., manufacturer, affects "obsolete" models of types '24, '27, '45, '80, '26, '01A, '71A and '12A, shipped 6 months and more ago. These are identified by variations in their markings. Obsolete model guides have already been mailed to the trade. Consumers have used these tubes, the manufacturer points out, not less than three months and in many cases fully a year. 95 per cent of all tube claims are made within 30 days of purchase, it is further stated.

Commenting on the new company policy, E. T. Cunningham, president, says: "The industry must recognize that the abuse of proper tube guaranties is a general industry problem. If the abuses and wrong features of the present practices are to be cured it must be done by broadminded co-operation on the part of the entire industry and not by the unsupported action of an individual company.

"I estimate that at today's prices the annual gross profit loss to distributors and dealers on tubes improperly replaced amounts to between one and one and a half million dollars at 1931 sales rates, not to mention extra handling expense. Fully 40 per cent of the tubes returned to us in recent months had seen from 90 days to a year's service and thus were not fairly entitled to credit.

"In instituting the present system of coding and dating we are commencing on an unusually liberal basis. As we progress and policies improve the return time will be shortened.'

"Dick" Smiley Leaves Ken-Rad

R. E. Smiley has resigned as sales manager of Ken-Rad to accept a lucrative position with Erwin, Wasey & Co., Chicago. Dick leaves with the best wishes of the entire Ken-Rad organization where he has served honorably and effectively.

Mallory Licenses Magnavox

P. R. Mallory & Co., Inc., who pio-neered and developed the field of dry electrolytic condensers under the Mallory-Elkon Brand, has granted a license to Magnavox Co., Ltd., through their subsidiary, Electro-Formation, Inc.

Five New Executives Strengthen Majestic Organization

The following executive appointments ecently have been announced by the Grigsby-Grunow Company, Chicago:

JOHN DITZELL joined the Majestic family last September. He now has been given the responsibilities and title of General Sales Manager of Refrigeration. Ditzell was a distributor for Electrolux and a vice-president of the Harry Alter Company. He rates 12 years merchandising experience with Victor Talking Machine Company and Brunswick.

LARRY COEN, formerly with the Cincinnati Electric Club and the Union Light, Heat and Power Company, has joined Grigsby-Grunow in the capacity of Director of Public Utility Relations. He brings a wide knowledge of central station problems. He will assist utilities interested in the sale of Majestic refrigerators.

"SAM" VINING, formerly with Servel, comes to Majestic as refrigeration sales counsellor and sales promoter. Vining has a background of refrigeration lore dating from his early days with Copeland.

And "DEB" GAINES is another refrigeration veteran recently annexed by G-G. He formerly was sales manager of Absopure and Universal Cooler Corporation. Gaines is functioning as general service manager of the refrigeration department.

W. L. GALT, better known as "Poke", who for the last several months has served as district manager in New England, has been called to headquarters to assume new duties as radio sales promotion manager for the entire company. Mr. Galt has had a long experience in radio merchandising and brings to his new position, in addition to a skill for conceiving, planning and promoting successful advertising and selling campaigns, a thorough knowledge of merchandising problems.

Kolster Sets to be Distributed by Westinghouse Electric Supply Company

As we go to press, word is received that arrangements have just been consummated whereby 1932 Kolster International radio receiving sets will be distributed in the United States by the Westinghouse Electric Supply Company and a supplementary group of electrical wholesalers doing business with that company and located in approximately one hundred strategic centers. This announcement is released by Ralph Austrian, sales manager for Kolster.

Adds Norge to Zenith

Ray P. Harten, president of the Harten-Knodel Distributing Co. of Cincinnati, has been awarded the Norge refrigerator distributorship and will sell this line in southern Ohio, southeastern Indiana and northern Kentucky along with Zenith radio. Mark Lintner, experienced refrigerator hand, will be "key man" in the new activity. Alvin G. Arens will travel both lines.

DETECTOR LISTENS IN

and hears that

Bosch sales in Colorado, Wyoming, New Mexico and western Nebraska will henceforth be under the wing of Midwestern Distributors, Inc., operating out of Denver. A subsidiary of Knight-Campbell Music, this concern, which runs 15 retail stores of its own, also distributes electric refrigerators, washers and sweepers.

From Denver: Colorado Radio Trades Ass'n. re-elects C. B. Biedler of Knight-Campbell Music president, George A. Flannigan, secretary. New officers are Robert Jacobus, v.p.; I. H. Parks, treas. Daniel C. Dodge, I. H. Parks, Robert Jacobus, LeMoine Bechtold, C. B. Biedler, W. D. Pyle, J. H. Blinn and Fred Haberl, Jr., are directors.



R. G. Nelson his business is trouble. Just appointed national service manager for Norge, stationed at Muskegon plant. I. H. Reindel steps up to president's assistant.

Transitone has a new vice-president in the person of Russell L. Heberling, successively Chicago and New York district manager. 22 years with Philco.

This is news. Ernest Ingold, Inc., and Coast Radio Supply have consolidated under the name of the latter with headquarters at 123 Tenth St., San Francisco. H. E. Lapkin runs the ranch, distributing Sparton, A-K, Black & Decker and Cinderella lines. Ingold now deals in first trust deeds at 1182 Market.

The untimely death in an airplane accident of Francis R. Ehle brought about several organization changes at International Resistance. President Ernest Searing advises that activities are now headed by W. G. Porter, v.p., and Harry Kalker, sales manager.

Crosley is to be distributed in the Philadelphia territory by the Lewis Radio Co., Inc. with exclusive rights. Radio and refrigeration.

PAUL S. ELLISON goes with the Sylvania division of Hygrade Sylvania Corp. in the capacity of advertising manager. Mr. Ellison recently resigned a position of similar responsibility with the Brunswick Radio Corp.

EDWARD G. HEFTER has been advanced to the post of regional sales director, eastern division, for Zenith. Ed will be at home to hts many friends at 1225 Broadway, New York City.



A. B. Ayers, formerly of Sprague Specialties, has gone over to M. H. Rhodes. Inc., maker of the tricky little "Mark-Time" switch. Offices in Hartford, Conn. Same capacity—sales promotion manager.

Dave Trilling is bragging (with good reason) about the attendance at Trilling & Montague's recent Norge salesmeeting. 600 dealers attended in Philadelphia to hear Howard E. Blood and John E. Knapp of the factory and Dr. C. W. Allison.

Twenty-two more radio salesmen in the New England territory are now hopped up about refrigeration. The H. M. Tower Corporation, with offices in Boston. New Haven and Springfield, has just taken on the Gibson line for distribution.

Fada has appointed the F. C. Henderson Company of Boston wholesale distributor for the local territory and counties in Massachusetts and New Hampshire.

J. P. Miller has joined Fada, representing the Long Island concern in western Pennsy, Ohio, West Virginia and Kentucky.

This f a m i l i a r face is C. W. Geiser's. "B i l l" left A-K, you will remember, to horn into the oil-burner game but evidently couldn't stay away from radio. He is n o w batting for Sparton in the southern territory.



While we are on refrigeration, Leonard has added to its list of distributors the Aeolian Co. of St. Louis, Interstate Electric of Shreveport, How & Co. of Boston. Columbus Ignition of Columbus, B. W. Smith, Inc., Cleveland, E. S. & E., Albany and A. A. Schneiderhahn, Des Moines. All are radio jobbers.

RALPH HILL joins the Ohmite Mfg. Co., Chicago, as sales manager of its resistor department. Hill was formerly with the Yaxley Mfg. Co.

Leigh Borden is now president and g.m. of Pacific Wholesale, Ltd.

S. H. KEHOE has been appointed to represent Fada on the Pacific Coast. The southern territory of this concern will be covered by W. R. McAllister. These appointments follow hard on the heels of Fada's entry into the electrical refrigeration and appliance fields.

Radio Retailing, March. 1932

NEW MERCHANDISE



Fada "Round-the-World" Receiver

World' Receiver Rom the Long Island City, Andrea, Inc., comes the an-nouncement of a 10-tube super-heterodyne all-wave set to sell or \$99.50, complete. It will be known as the Model 66 "Round-The-World" receiver, and comes in a con-speaker are housed. This set has automatic con-mal waves, and the range overs from 15 to 550 meters, with a switch-over from the low to the normal band, with-out any plug-in coils. Motion shaft rotation is obtained by a reduction ratio gear of 36 to 1, which facilitates the tun-ing of shortwave stations. A store filter and noise suppres-ceivers. The intermediate fre-quency on shortwave tuning is 155 kilocycles, instead of the customary 1,000. At the 1525 kuintermediate frequency the tuning is beyond the normal wave band which prevents in-frade claims.—Radio Retailling. March, 1932.



GE Model J-80

IN ITS new model J-80 table radio, the General Electric Co., Bridgeport, Conn., has incorpo-rated an 8-tube superheterodyne chassis with automatic volume control and tone control. It will sell for \$59.95. The attractive columns at either side of the set, and the long panels over the grill cloth give the effect of a cathedral window, which is particularly well suited to its Gothic design. *—Radio Retailing*, March, 1932.

Radio Retailing, March, 1932

Trav-Ler Television and Broadcast Set

SHORT-WAVE chassis to receive television signals, a superheterodyne chassis and

2.1 receive television signals, and a superheterodyne chassis to receive programs on the broadcast bands, are included in the modernistic cabinet which houses the combination tele-vision and broadcasting receiver of the Trav-Ler Radio & Tele-vision Corp., 1818 Washington Ave., St. Louis, Mo. The picture is projected on a screen approximately 7 in. x 8 in., that can be viewed from a side angle by those in the room. A Taylor Neon Arc lamp is used to project the picture in conjunction with a lens scan-ning disc driven by a synchron-ous motor. The instrument will list for approximately \$250.— Radio Retailing, March, 1932.

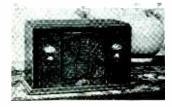


International Sets

In addition to the 8-tube duo-set brought out last August, the International All-Wave Corp., Ann Arbor, Mich., has added several new numbers. Model T-61 is a regular broad-cast set with 4 tubes in a t.r.f. circuit, 6½ in. dynamic speaker, built-in antenna. No list price given.

circuit, %% in. dynamic speare., built-in antenna. No list price given. Model TS-61 is the same as the above model, but has short and longwave coils, with a range of from 75 to 200 meters, and 200 to 550 meters. The switch is located on the front panel. Price, with tubes, \$24.50. Model C-62 is a 5-tube super-heterodyne compact set with 6½ in. speaker, \$32, complete. As long and shortwave set, with the same range as the TS-61, the price is \$34. Model J-63, a regular 5-tube broadcast superhet in a Gothic type cabinet, has 8 in. dynamic speaker and lists at \$34 com-plete. This set has full range tone control. Model JS-63, the same, with shortwave accommodations, is \$36. The chassis may be purchased

Shottwave account §36. The chassis may be purchased separately, with speaker, knobs and escutcheon plates.—Radio Retailing, March, 1932.





Erla Shortwave Converter

A ered shortwave converter has been placed on the market by the Electrical Research Laboratories, Inc., 1731 W. 22nd St., Chicago, Ill. It tunes from 20 to 200 meters with a switch for changeover from regular to short waves. This converter can be easily installed by the con-sumer, Erla says. \$12.50 com-plete with tubes to dealers.— *Radio Retailing*, March, 1932.

RCA Shortwave Converter

Converter RCA-VICTOR CO., INC., Cam-shortware converter encased in a table type cabinet resembling that of a midget. Plug-in coils are eliminated in the new device, a range changing switch being incorporated instead. The unit tunes from 1,500 to 21,700 kc. (200 to 13.8 meters). The con-verter has its own filament transformer, operating from any 110 volt, 60 cycle line, but plate current must be obtained from the receiver to which it is source of power furnishing from 200 to 260 volts, d.c., at 4.5 to 6.5 milliamperes is required.— *Radio Retailing*, March, 1932.



Microphone for Home Broadcasting

I fome broadcasting I F YOU like to broadcast your own music or talk from any part of the house through the radio loudspeaker, the home broadcasting microphone being made by the World Microphone Mfg. Co., Chronicle Bldg., San Francisco, Calif., will interest you. It is easily attached to any receiver, cutting out all local stations and permitting you to take part in any regular program. \$2.50, -Radio Retail-ing, March, 1932.

Auto-Radio Set

Auto-Kadio Set N ORTHWEST Specialty Serv-ice of Waukegan, Ill., is now radio receiver with push-pull amplification in the final stage. Requires no C-battery and can be operated by either B-batteries or B-eliminator. The chassis is mounted in a practically water tight case and can be taken out for servicing by the removal of three screws as connections are made by a system of plugs and jacks. Retail price, \$19.50, less tubes and batteries.—Radto Re-tailing, March, 1932.



Filmo Projector Model JL

JL. – 1932.

Electric Clocks for **Radio Panels**

Radio Panets DEALERS can now install a Telechron electric clock right on the panel of the radio set, either before it is sold or at the request of the customer. This midget model is being made by the Warren Telechron Co., Ashland, Mass. The diameter of the clock, including the outside of the bezel around the dial, is 34 in.,



while the overall dimension from the panel face to the back of the movement is 2½ in. A re-setting knob is provided on the lower part of the bezel. If there is a current interrup-

tion this clock will start after the current has been resumed, a red signal appearing in the opening beneath the figure 12 to notify that the clock is wrong and should be reset. This model may also be in-stalled on electric ranges and other places where an electric time piece is required. The panel on which the clock is mounted in the photograph is not supplied as standard equipment. — Radio Retailing, March, 1932.



Pilot "Dragon" All Wave Set

All Wave Set GovERING 18 to 550 meters, superheterodyne circuit which is tuned by a single knob, the "Dragon" all wave set has been announced by the Pilot Radio & Tube Corp., Lawrence, Mass. It is priced at \$59.50. It uses a new kind of audio amplifier. The tuning circuits track over the entire wave length without the need of any trimmer adjustment by the listener. To bring out the full quality of the audio amplifier system, a special acoustic cabinet has been designed. — —Radio Retailing, March, 1932.



Arlington Electric Alarm Clock

AN electric alarm clock which rings instead of buzzing, has made its debut as a part of the line of the Arlington Time Laboratories, Inc., 8440 S. Chi-cago Ave., Chicago, Ill. While primarily intended for the bedroom, it is appropriate for almost any room in the house. The price is \$3.95.— Radio Retailing. March, 1932.

Resistor Kit

Kesistor Kit IN RESPONSE to the demand service men for a compact resistor kit, the International Resistance Co., Philadelphia, Pa., has brought out a metal-lized resistor replacement kit. The handy box with sliding cover contains twenty 1-watt resistors of the most used re-sistance values from 500 ohms to 3 megohms. By following the instructions, thousands of resistance values may be ob-tained to meet precise require-ments.—*Radio Retailing*, March, 1932.

Stromberg-Carlson Police Radio

Police Radio A FTER two or three years' systems, Stromberg-Carlson has found that compactness is a prime essential. For this reason, they have designed a heavy sheet steel box, in which the receiver, together with the B and C-batteries, filters, ter-minals, etc., are mounted. This box is 20 in. long by 15§ in high, by 9§ in. deep, and may be installed between the front in a corner of the rear deck of a coupe or roadster. One side of the box may be removed, so that all parts are accessible. In order to simplify the system further, the speaker and potentiometer control and switch are mounted directly on top of the box, to eliminate wiring when the speaker is placed in the roof and the potentiometer c on tr ol and switch is placed on the steering ost, as in the average in-stallation.

post, as in the average In-stallation. Two sturdy handles make it possible to move the receiver from one car to another. The only connections necessary are to the antenna and ground. The chicken screen wire or copper mesh screen antenna is installed in the roof. Stromberg-Carlson in the roof. Stromberg-Carlson Telephone Mfg. Co., Rochester, N. Y.—Radio Retailing, March, 1932.



White Mountain Refrigerators

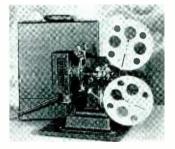
SEVERAL new household elec-trical refrigerators have been placed on the market by the Maine Mfg. Co. Nashua, N. H., under the "White Mountain" trademark. Sliding shelves, broom high legs, vegetable crisper, rounded corners, and chromium hard-ware are features of the five models ranging from 4½ cu.ft. to 11 cu.ft.

models ranging from $4\frac{1}{2}$ cu.ft. to 11 cu.ft. Colored refrigerators to har-monize with the kitchen are available, also. The unit is vibrationless, the result of five years' experience by the engineers who cooled the Holland Tunnel, R.K.O. Theatres and the Chrysler Bullding. *Radio Retailing*. March, 1932.

Victor Model 7 Ciné Projector

COMPLETE information on the new Model 7 series of Ciné projectors made by the Victor Animatograph Corp. of Davenport, Iowa, has just been

Victor Animatograph Corp. of Davenport, Iowa, has just been released.
Model 7 Regular is equipped with 300 watt "no resistance" lamps (100 to 120 volt).
Model 7-G, has 50-60 cycle a.c. transformer built into base to permit use of high intensity 250 watt, 20 v. lamp. Current may be diverted from trans-former to permit use of 200 and 300 watt lamps of 100-120 v. on either direct or alternating current.
Model 7-R has No. 11 Victor variable resistance lamp rheo-stat, mounted with swivel post on projector base. This model accommodates (on either a.c. of d.c.) the 250 w.-50 v.; 375 w.-75 v. and 165 w.-30 v. high intensity lamps, as well as reg-ular 100-120 volt-200 and 300 watt lamps.
Among the inprovements in this series are an improved optical system for better illu-mination; wider speed range and more quiet operation.
The prices run from \$175 to \$205, with carrying case, acces-sories, etc.-Radio Retailing. March, 1932.



Electric Broom

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Mayflower Refrigerators

Retrigerators THE "speed-freeze" cooling erators made by the Trupar Mfg. Co., Dayton, Ohio, provides ice cubes in 90 minutes. Remov-able shelves permit storage for a great number of tall bottles and built-in shelf ledges replace shelf hooks. The interior, in-cluding the cooling unit, is por-celain and the exterior may be had in white porcelain, or proc-essed lacquer. Mayflower units come equipped with flexible rub-ber tray, vegetable freshener and water bottle.—Radio Rétailing. March, 1932.

Ward Products

Ward Products H ARRY Ward Co., 10609 Su-perior Ave., Cleveland, Ohio, makes a police reporter—a com-bination unit for either 27 or 24 type tubes. This company also makes an oscillation con-trol, automobile radio antennas, suppressor kits, grounds, clamps, pinjacks, screen grid clips, test prods, neutralizing tools, and antenna kits.—Radio Retailing. March, 1932.

Miles Microphones

Nilles Milcrophones SEVERAL new items have been phones made by the Miles Re-producer Co., Inc., 26 E. 22nd St., New York City. They are: Type 501, a midget micro-phone of extreme compactness, \$10; Type 306-M also a nidget model, supplied with hook to fit hand or lapel, \$5; Types 507 and 508, two-button heavy-duty type microphones, \$35 each; Type 502, claimed to be the smallest commercial microphone produced, \$20; Type 503, nidget two-button microphone, same size as the M-501, \$15. Miles also makes a home desk



telephone for private intercom-munication purposes, \$12.50; a combination mike and ear-phone, \$7.50; a combination en-cased mike and earphone, \$10; and a portable microphone out-fit, coasisting of microphone, input transformer, potentiometer, battery pocket for one dry, 43 volt C-battery, toggle switch for on-and-off, and 25 ft. of cord, all self-enclosed in a wooden cabinet, \$20.—Radio Retailing, March, 1932.

Radio Retailing, March, 1932



Apex Rotarex **Products**

Products A Cleveland, Ohio, has brought out three new electric refrigera-tors, Models 600, 800 and 500, the latter being slightly smaller than the first two. The cabinets are attractive in design and sturdy in construction. A wringer-type washer with motor driven pump, Model 35, is also ready. This washer re-places Model 30. It is equipped with new type Mullins wringer and has double tube heat retain-ing construction.—Radio Retail-ing. March, 1932.

Electrochef

Electrochef A COMPLETE line of 1932 models of the "Electrochef" is announced by the Electro-master, Inc., Detroit, Mich. There are no material changes in the design and mechanics, but several refinements of equip-ment have been added. Every model includes as standard equipment four condiment shak-ers, porcelain enamel back-plate shelf and smokeless broiler. All are equipped with a 3-way re-ceptacle for plugging in either a hand wound or synchronous electric clock for controlling the oven. The 1932 Electrochefs are finished in green or white porcelain enamel. For the family whose cooking require-ments exceed the capacity of one oven model BM-24 Electro-chef is an ideal model. There are four surface cooking ele-ments.—Radio Retailing, March, 1932.



Portable Amplifier

POWERTONE Radio Labora-tories, Inc., 56 Vesey St., New York, have developed a new type light-weight, portable am-plifier for use in conjunction with home talkies, small halls, auditoriums and public address systems.

auditoriums and public address systems. The amplifier, which weighs but 20 lb., is made in a small carrying case and includes input transformer, a.c. amplifier, dyna-mic speaker, and microphone, with connection for phonograph pick-up.

with connection for phonograph pick-up. The approximate dimensions are 15x15x12 ft. It sells in the popular price range.--Radio Retailing, March, 1932.

Radio Retailing, March, 1932

Stromberg-Carlson Model 29

MIODEL 29 TWENTY - NINE advance -ments, many of them never offered before, are embodied in the new Model 29 superhetero-dyne made by the Stromberg-Carlson Telephone Mfg. Co., Rochester, N. Y. Among these are level-action automatic volume control; visual tuning with sensitive meter; adjustable automatic clarifier; "detecto-matic" duo-diode detector, and image suppressor. Priced at \$197. \$19

Image suppressor. Fricei at \$197. The rest of the 1932 line con-sists of the Model No. 14-AX multi-record "Telektor" radio; Models 22 and 27 Telektor type (remote control) sets; the Model 25 standard radio and the Model 14-AX is equipped with a new phonograph unit which plays and shifts automatically 12 of the new 10-in. 33\u035 r.p.m. program transcription records, or 12 of mixed sizes of the standard 10 and 12 in. 78 r.p.m. records. The new 12-in. long play-ing records may be played singly. ing records may be played singly. -Radio Retailing, March, 1932.



Copeland Refrigerators

Retrigerators Shelves, bottle opener on door catch, electric light in cabinet, greater ice and storage capacity, these are some of the high lights of the new Copelands, made by Copeland Products, Inc., Mt. Clemens, Mich. Thirteen new models have us been introduced, bringing the total to over one hundred. Large commercial models are now available, the Dreadnought producing refrigeration equiv-alent to the melting of 2,375 lb. of ice in 24 hours. Copeland can now supply not only home and commercial elec-tric refrigerators but a room cooling device and gasoline-engine-driven refrigeration equip-ment for use on farms and places not reached by electric power.—Radio Retailing, March, 1932.

Onan Electric Light Plants

Plants Two small models of Onan been placed on the market by D. W. Onan & Sons, 51 Royal-ston Ave., Minneapolis, Minn. They are small plants of 300 watt capacity, sufficient to handle light and appliances for a 4 to 6-room house. These plants will run approximately 10 hours on a gallon of gas. Light in weight and portable they are of the same general design as those offered by this company for a number of years. The 110 or 32 volt d.c. plant sells at \$99, and the a.c. model is \$148. The latter is well adapted for radio and sound car operation.—*Radio Retailing*, March, 1932.



Telechron Clocks

I CHECHTON CLOCKS IVORY, green, blue and orchid non-fading, enamel finishes may be obtained for the "Tel-alarm" electric alarm clock being produced by the Warren Telechron Co., Ashland, Mass. Available only with illuminated dial, \$8.95. As special campaign numbers, Telechron offers a kitchen model at \$5.50 and an upright desk model at \$5.95, special low prices.

model at \$5.35, special tow prices. The kitchen clock is $7\frac{1}{2}x7\frac{1}{2}$ in. and has a case of dura alloy, finished in sprayed enamel lacquer. It comes in light green, light blue, ivory and white. The mahogany desk model has a polished lacquer finish and 3 in. ivory enamel finish dial.— Radio Retailing, March. 1932.

Operadio Record-**Playing Attachment**

A PORTABLE and completely self-contained unit for re-producing records through radio sets and power amplifiers has been announced by the Operadio Manufacturing Co., St. Charles, Ill. Housed in the leatherette carrying case are an electric phonograph motor and turn-table, and a sensitive electro-magnetic pick-up. Space is pro-vided in the cover for several records.

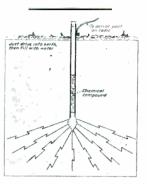
magnetic pick-up, space pro-vided in the cover for several records. This unit is adapted for use with all radio sets and ampli-fiers having provision for con-nection to either high or low impedance pick-ups. Adapters are available for connections to most other radio sets. It is available with either high or low impedance pick-up, and with 78 or 33 § r.p.m. motors, for 25 or 60 cycle, 110 volt power supplies.—Radio Retail-ing, March, 1932.



Shortwave Superhet **Coil Assembly**

A N ASSEMBLY of short-wave coils and a low capacity switch eliminating the incon-venience of plug-in coils, is be-ing made by the Best Mfg. Co., 1200 Grove St., Irvington, N. J. The coils may be read

wired into a shortwave con-verter circuit for use with t.r.f. or superheterodyne broadcast receiver. The circuit is so ar-ranged that all power for the converter is furnished by the broadcast set. Complete wiring diagram and instructions for building short-wave converter is furnished with each assembly, which is equipped with knob and escutcheon plate marked with wave length. The overall dimensions of entire coil and switch assembly are 43 wide by 43 high, by 64 long. Model S.W.C.-1 for 10-200 meters is \$12. Model S.W.C.-2 for amateur bands only, \$12. Shortwave low capacity three pole, four point switch as used in coil assembly, with knob and escutcheon plate marked with wave length, is \$4.—Radio Re-tailing, March, 1932.



Brass Ground-Antenna

THE brass ground-antenna made by Harry Kessler & Co., 3752 Lemon Ave., Long Beach, Calif., is set up by driv-ing it into the earth and filling it with water. The lower part of the rod is filled with a chem-ical compound said to increase radio energy. The list price is \$1.50.—Radio Retailing, March, 1932. 1932

ABC Ironer

THE lowest priced ironer ever built by Altorfer Bros. Co., Peoria, Ill., is now ready. It is mounted on a steel table which may easily be moved, and it is equipped with two extra leaves for extra table surface. This ironer is fully automatic and carries the ABC trade mark.— Radio Retailing, March, 1932.

New Tubes

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ime has come THE when radio dealers *must be from* MISSOURI

Any man who has been in the radio business more than six months knows it is a fast-changing field. New conditions demand new courses of action. The time has come to stop, look and take stock. The time has come to say "Show me!"

So ask yourself a few plain questions. Take nothing for granted. Question the one factor which can most influence your success or failure—the line of radios you are handling.

Is the line of radios you sell on the way up? A line which was "hot" last year can be this year's dud. But one radio which definitely is on the way up is General Electric— a radio that has convinced people of its superiority by urging them to "Believe Your Own Ears"— a radio that more and more people are coming to think of as the finest made!

Does the radio you handle offer a complete line at favorable competitive prices? General Electric offers you a complete line below \$100, a complete line above \$100. A 7-tube superheterodyne table model selling for \$46.75; a superb 7-tube superheterodyne console for \$66.50. Grandfather clocks of authentic design. Consoles to satisfy the most discriminating buyer. A magnificent radio-phonograph.

Is your line backed by continuous advertising? G-E Radio's famous "Believe Your Own Ears" national advertising tells over 8,000,000 readers about G-E's tone superiority and does it month after month *right through the year* in the country's largest weekly publications. In 1932 there will be 61% more national magazine advertisements on G-E Radio than in 1931!

Does the manufacturer of the line have prestige with the public? General Electric, the largest electrical organization in the world, is known and respected everywhere. More of its electrical products are in every-day use in homes than those of any other electrical manufacturer. Its prestige is promoted by two billion General Electric advertisements every year.

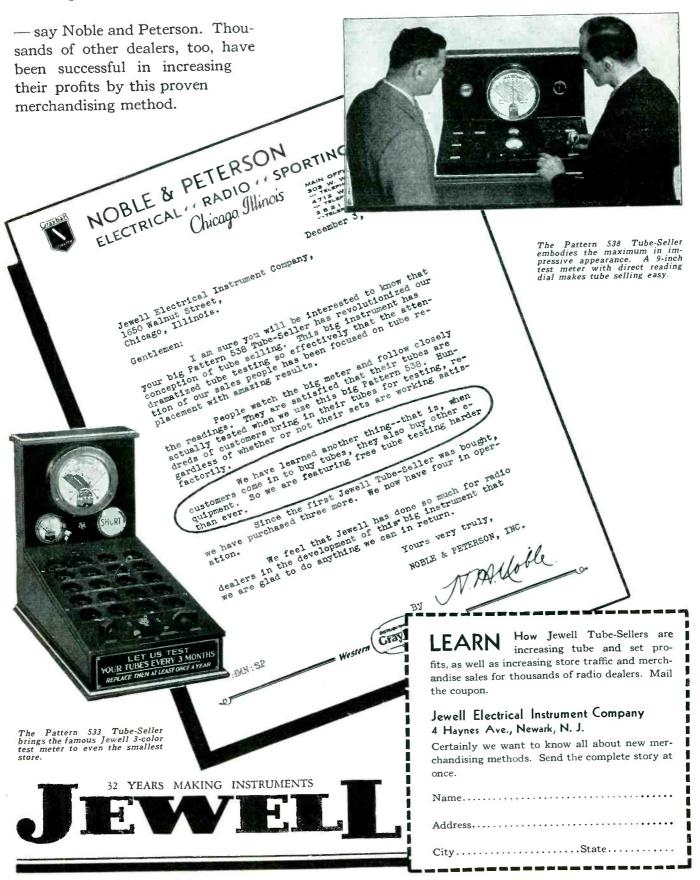
To alert dealers who are thinking ahead — who are planning their future as well as their present — General Electric extends an invitation to investigate its radio franchise. Get in touch with your own distributor, or with General Electric Company, Merchandise Dept., Bridgeport, Conn.



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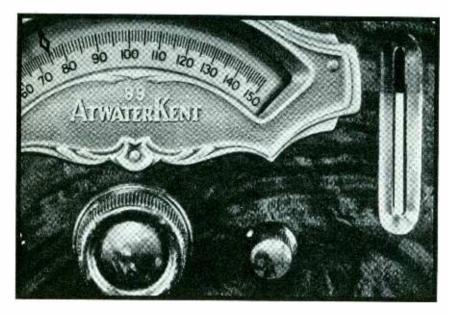
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"When customers come in to buy tubes they also buy other merchandise"





Will one of your customers win



FOR NAMING THIS

\$**1,000**

TWATER KENT offers dealers, in addition to the great new Atwater Kent line, a surefire trade-builder and profit-accelerator in the

\$1,500 PRIZE CONTEST now open to the public

Coming at a time when the public eats up cash competition as never before, this Atwater Kent Contest is your opportunity for personal profit. Only through entry blanks obtained from Atwater Kent dealers themselves can the public submit their choice of names to win one of the 55 cash prizes, the first of which is \$1,000.

If you do not already know all the details of this Prize Contest, ask the Atwater Kent distributor in your territory or write to us direct.

And the public will find every other great feature in the new ATWATER KENT Models

FOUR-GANG CONDENSERS even in the lowest-priced compact...7, 8, or 10 tubes, and every tube doing its full job...every model a powerful super-heterodyne... automatic volume control on most models...tone control and static reducer ... sensitivity switch, a great new feature assuring maximum reception on nearby or distant stations... Quick-Vision Dial ... velvet-action station selector ... improved Golden

Voice electro-dynamic speaker...genuine American walnut cabinets—nothing cheap or "faddy," but all designed for a long-time home satisfaction...new low prices...famous Atwater Kent watchmaker precision workmanship.

One touch of the dial—one glance at the exquisite chassis inside the cabinet—tells you: "Here's the radio that works right because it's built right."

An Interested Caller at Your Store is Three-Quarters Sold

ATWATER KENT MANUFACTURING COMPANY · 4700 Wissahickon Ave. A. Atwater Kent, Pres. Philadelphia, Pa.

Here's how to increase volume and speed turnover—

- 1–Look at THE AMERICAN WEEKLY every Sunday
- 2-Note the products advertised on its pages
- 3-Display those products in your windows and on your counters

-because this mighty magazine, with its 5,500,000 circulation, influences the buying habits of nearly twice as many families as any other magazine in the world.



Main Office: 959 Eighth Avenue, New York City

www.americanradiohistory.com





Read

LOU may already be in the electric refrigeration business. Or, you may be looking around for the *right* Franchise. Regardless, read this announcement to your wife. Women know values. They are smart buyers. And, they know salable merchandise.

In 18 years, Kelvinator has never built a finer electric refrigerator at the price than the new, low-priced "K" Model. It represents all Kelvinator has learned in engineering, in designing and in manufacturing during 18 long, successful years devoted entirely to electric refrigeration. And experience does count—as many electric refrigeration dealers are finding out.

Look again at the illustration of the four foot job. It is beautiful. And beauty is important because women have a natural eye for and an appreeiation of beauty. So have the men, for that matter, but in an electric refrigerator they place economy and performance ahead of beautiful lines.

Study it carefully. Notice the flat top-the thickness of the door-the scientific arrangement of the shelves-the chrome tray fronts-the all-porcelain cooling unit-the Temperature Control, with 8 different freezing speeds-the rounded corners of the porcelain interior and, the harmonious lines of the cabinet as a whole.

There are 4 different sizes -4, 5, 6 and 7 cubic feet food storage capacity and two different finishes – porcelain inside and out or porcelain interior and snow-white lacquer exterior. This makes 8 Models – a Model for 85% of the people who will buy electric refrigerators in 1932.

There are many other points of interest to prospective dealers—points about the "K" Linc—about the new medium-priced Standard Line about the new DeLuxe Line, the finest money can buy—about the complete Kelvinator Commercial Line—and about the big Kelvinator Program for 1932, that we shall be glad to discuss with responsible merchants.

Write, wire or phone to-day

KELVINATOR CORPORATION, 14263 Plymouth Road, Detroit, Michigan Kelvinator of Canada, Ltd., London, Ont. • Kelvinator Ltd., London, England

(495)



THE DELCO

offers a new field of profit-making possibilities.

FINCER

TIP

CONTROL

LOCKS

UTOMATICALLY

OSITION

OUNDS

LIGHTER

HAN MAN

FANFR

THREE

A MODEL FOR EVERY PROSPECT

THE DELCO VACUMATIC, WITH FINGER-TIP CONTROL, OFFERS A COMPLETE LINE — NEW STANDARDS OF PERFORMANCE, NEW LIGHT WEIGHT, NEW FEATURES THAT WILL BRING NEW PROFITS TO YOU

Delco engineers "started something" with the Finger-Tip Control Delco Vacumatic. Set a new pace in standards of efficiency. Produced a new kind of vacuum cleaner, as nearly automatic in action as humanly possible to make. A cleaner that all but runs itself. The kind modern homemakers have always wanted and never had before.

Here is a cleaner you can demonstrate with pride. For it has more distinctive features—more revolutionary improvements —than any cleaner you've ever shown before.

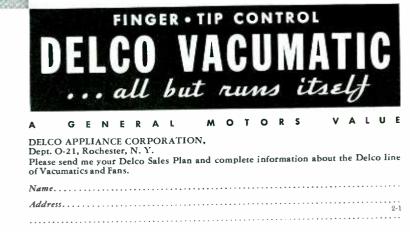
Finger-Tip Control and the exclusive Three-Position Lock eliminate stooping, lifting, foot manipulation. Aluminum construction combines extremely light weight with amazing strength. The extra long and specially designed nozzle makes it easy to reach under chairs and out-of-the-way places; adjusts itself *automatically* to different heights of rugs without any hand manipulation. The famous Delco motor insures dependable operation and maximum suction. The extra large wheels make operation virtually effortless. The floating brush of the one model—the rotary brush of the other—gives every woman the type of cleaner she prefers. And the Delco Hand-y Vacumatic completes the line.

The Delco Vacumatic marks a new era in house cleaning methods for women; a new era in profit-making possibilities for you. Mail the coupon for detailed information on the Delco Selling Plan today.

DELCO APPLIANCE CORPORATION, Rochester, N. Y.



DELCO FANS made new sales records for distributors and dealers last summer. The coming season should be even better. These fans offer new beauty, new quietness, new economy—new profit-making possibilities. Get ready now for a big summer season. Write today for sales plan.



• The Delco Vacumatic with Rotary Brush—for the many users who prefer the rotary brush type of cleaner. The sweeping action, combined with powerful suction, makes this model an extremely thorough cleaner. Patented, self-cleaning brush is an exclusive feature with Delco.

N0771 E

UTOMATICALLY

ANY RUG

.

• The Delco Vacumatic with Floating Brush—In this model the brush does not rotate, but is automatically adjusted to the height of pile, so that it cleans any type of rug or carpet with equal efficiency. Extra strong suction, because of smaller nozzle opening. This model also has self-cleaning brush.

55





Radio Retailing, March, 1932

BEST SELLER *improved into a* **SUPER-HETERODYNE** *for this year*

> Dealers tell us that no radio set—big or little—has ever been received so enthusiastically as the American Bosch Personal Radio.

> If ever any one radio has proven to be a best seller, it is this Personal Radio. It has actually enlarged the radio market. As an extra set for the home, it has created new radio sales. Upstairs or down, it is as portable as an electric fan. It weighs but 21 lbs. It is ideal for office use.

> And now for 1932 we have made it better than ever. Refined and beautified the solid mahogany cabinet. The improved chassis is a 6 tube superheterodyne, with sensitivity and selectivity unusual even in sets three times its cost. New features of ruggedness are added to the set. Bass note reproduction in the full toned dynamic speaker provides really exceptional tone quality. Price, \$45.00 complete with tubes.

> The new Personal Radio is only one of many developments in the comprehensive American Bosch line for 1932 which offers the *newest* line in radio. New cabinets—three new chassis—all superheterodynes—Duo-Diode system—full automatic volume control and other newest principles. Radio jobbers and dealers interested in bigger 1932 profits are invited to write for the new American Bosch sales plan.

UNITED AMERICAN BOSCH CORP. SPRINGFIELD MASS.

Branches: NEW YORK CHICAGO DETROIT SAN FRANCISCO American Bosch Radio is licensed under patents and applications of R C.A. Western Prices Slightly Higher.



A "NATURAL" FOR RADIO DEALERS THE NEW LEONARD ELECTRIC

LEONARD offers you the kind of electric refrigerator franchise you would write yourself. Five simple facts explain its unusual popularity with the radio dealers:

Many *extra* selling features, including the exclusive LEN-A-DOR—which women are calling the greatest convenience feature in electric refrigeration, and which by itself is selling many Leonards;

A complete, compact line of "package merchandise"—8 models, 2 all-porcelain, requiring no installation except plugging in at an electrical outlet;

The beauty and evident quality of this new line—backed by Leonard's 51 years of refrigeration experience;

Low price and favorable discounts;

The backing of a liberal advertising plan, and a complete program of selling and merchandising helps.

In the past few weeks, 23 important distributors, with large, strong dealer organizations, have taken on the Leonard franchise. If *you* are interested in this unusual profit opportunity, write or wire promptly, as desirable territories are being rapidly closed.

LEONARD REFRIGERATOR COMPANY 14259 Plymouth Road, Detroit

WITH THE LEN-A-DOR

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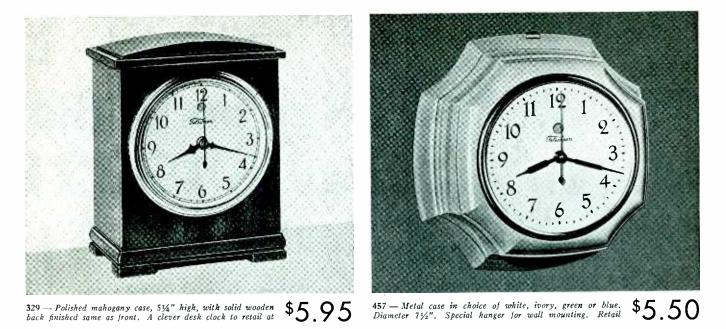
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A TOUCH OF THE TOE AND THE DOOR SWINGS OPEN

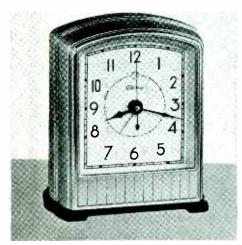
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RE



LOWEST PRICES EVER OFFERED!



715 — Telalarm. "Dura-silver-alloy" case, with alarm. Retail, \$8.50.
711 — Same model with illuminated dial. Retail, \$9.95. In ivory, green, blue or orchid, \$8.95.



R-818 — Mahogany case with decorated glass door. Early-American design, 15" high. Westminster chimes. Retail, \$48.

TWO NEW TELECHRON CLOCKS

TELECHRON dealers have led the parade, since electric time began. And the two new models pictured at the top of this page, will put them even farther out in front!

They're genuine self-starting Telechrons, these two, of the same high quality as all Telechron clocks. One for the desk and one for the kitchen wall—both popular locations. *Made* right—priced right—to sell in big volume right now!

Telechron dealers benefit by big-space national advertising all year round—by the wide range of prices and rich variety of models only Telechron offers. Why not join the Telechron parade? The coupon below will show you how easy it is.

The Revere Clock Company, of Cincinnati, Ohio, manufactures strike and chime clocks with Telechron motors, priced up to \$650.

WARREN TELECHRON COMPANY, ASHLAND, MASS. THE REVERE CLOCK COMPANY, CINCINNATI, OHIO



(Reg. U. S. Pat. Off. by Warren Telechron Co.)

WARREN TELECHRON COMPANY, 33 Main Street, Ashland, Massachusetts Please tell me all about your Authorized Dealer Franchise.

Name

Address_

Make Money on Radio Tubes in 1932!

Tung-Sol sales have shown a steady and substantial increase right through these last two years, in spite of the fact that decreased demand has forced many manufacturers to reduce production.

Not a dollar's worth of this business was gotten on a price basis. Every dealer who participated in it had an opportunity to receive full profit on every tube he sold.

The signs point to a trading up season throughout the radio business. Get your tube business in line with that trend. There is no better way to do it than to tie up with Tung-Sol—the tube that the price cutters have not been able to touch.

Tung-Sol has a *sound* merchandising plan and an effective scheme of dealer helps ready for you. You ought to know about them, and if you'll write us, a Tung-Sol salesman will gladly give you the whole story.



Made by TUNG-SOL RADIO TUBES Inc. NEWARK, NEW JERSEY

(Licensed under patents of Radio Corporation of America)

Sales Divisions: Atlanta, Baltimore, Boston, Charlotte, Chicago, Cleveland, Detroit, Kansas City, Los Angeles, New York, St. Paul.

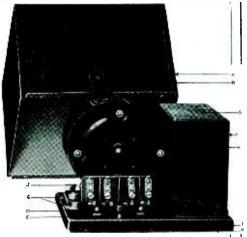
www.americanradiohistory.com

• Reads dynamic mutual conductance directly on meter. • Reads plate current directly on meter. • Reads grid current or gas directly on meter. • Checks for cathode-filament leakage. • Indicates shorts between all elements of tubes on series of colored lamps. • Supplies up to 250 volts DC for plate circuit, thus making possible a dependable and accurate test. • Checks all type tubes. • Operates from 60 cycle 110 volt AC line—requires no batteries of any kind. • Compensates for all line fluctuations. Radio Retailing, March, 1932

For Auto Radios EMERSON[®] B"POWER UNIT

Provides Constant "B" Power... Improves tone quality and volume

www.americanradiohistory.com



Mechanical Features

- A. Metal cover excludes dust, dirt, moisture.
- **B.** Slotted cover, removable without disturbing wiring.
- C. Rubber mountings prevent vibration and noise.
- **D.** Handy terminal plate for "A", "B" and ground connections.
- E. Ground connection post.
- F. Filter pack prevents commutator interference.
- G. Convenient wiring diagram.
- H. Oil holes. Lubricate once a year.
- I. Steel base plate.
- J. Adjustment screws permit various mounting positions.
- K. Bolt holes for mounting.

Operates from auto battery. Delivers 180 volts D. C. Consumes approximately 2 amperes current.

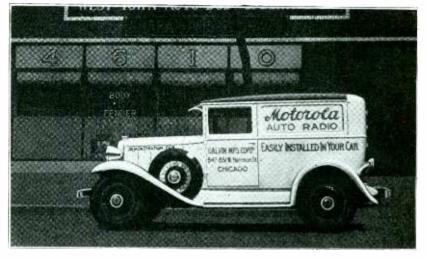
Tests indicate that the life of the brushes (the only real wearing part) is not less than 3,000 hours, probably much longer. YOUR customers want peak performance from their sets at all times. Now they can have it, day in, day out *always uniform reception* comparable with the reception of a home radio set. This better reception is the result of *constant* "B" power which the Emerson "B" Power Unit (motor generator) delivers at all times, eliminating the "B" battery whose power diminishes daily with use. Its first cost is its last cost. No replacements are needed. No attention is required except oiling once a year.

Here's a real money-maker for you. It improves set performance thereby reducing complaints and building up satisfied customers. It pays for itself eliminating battery replacements. Liberal discounts and a fast-growing demand mean big new profits for you. Ask your radio distributor or write for full information today. Stock up. Get ready for the auto radio season. It's just around the corner.

Other markets include radio-equipped police cars, motor boats, farms, camps and other places where electric current it not available.

Compact. Fits in regular "B" Battery compartment. Size 8½ x 7¾ x 6 inches.	Made and fully guaranteed by the makers of Emerson Motors and Fans.
-	4 LIST Advertised in the Saturday Evening Post starting April 23rd.
The Emerson Electric Mfg. Co 2018 Washington Avenue, Sain	nt Louis.
Send me full information an	d discounts on the Emerson "B" Power Unit.
My principal jobber is	
	_City,State
My Name	
Address	

Motorola sets the pace in Auto • Radio



a sales and service fleet is out to help build your business

Watch and listen for one of the MOTOROLA Sales and Service Cars—they're out demonstrating and advertising MOTOROLA All-Electric Superheterodyne Auto-Radio. They're helping dealers sell and showing them how easy it is to make quick, profitable installations, the simplified MOTOROLA way.

Yes, *MOTOROLA* sets the pace in Auto-Radio in performance, in "home-radio" features, in easy installation, and in profits for *YOU*.

The big season's starting—send for the profitable facts about *MOTOROLA* today.

MOTOROLA
Super-DeluxeMOTOROLA
Super-DeluxeMOTOROLA
Super-DeluxeAll-Electric
heterodyne
ror
Installation ExtraSuper-Deluxe
Battery - Operated. \$6950
Superheterodyne,
sells forMOTOROLA
Standard
5 Tubes - Bat-
Sells for
Less "B" Batteries
Installation Extra

GALVIN MFG. CORPORATION PIONEERS IN AUTO RADIO 847-851 West Harrison St., Chicago



HOTOLOLO THE AUTO RADIO THAT OVES YOU HOME RADIO PERFORMANCE

Now

Compact—Easiest to Install

MOTOROLA is the most compact Auto-Radio built—a hand covers it it FITS any car. Only 2 hours or less to install. Only 4 tiny holes in the bulkhead. Sell and install MOTOROLA —it pays!

The new 1932 line of the famous **ICE-O-MATIC** is ready! flexible line of electric refrigerators in America. There is a size and a type of Ice-O-Matic for every refrigeration need, commercial as well as domestic.

ERE is the finest line of precision-built elec-trical refrigerators the entire market affords. Built-not just assembled-by the makers of the world-famous Williams Oil-O-Matic oil burners.

GERATION

these new 1932 Ice-O-Matic models offer an array of 15 quality features which give you a definite "edge" in any sales situation.

Ice-O-Matic is the most



Greater cooling capacityusing less electric current.

costs, over the years.

- Quiet operation-and no radio interference.
- Large food space, conveniently arranged.
- Eye level temperature control for faster freezing.
- Sealed unit on top or below.
- Furniture designed cabinets 6 of finer quality.
- Plugs into light socket sim-7 ply as a lamp.
- 38 Extra heavy insulation.
- "Acid proof" porcelain, easily cleaned.
- Concealed automatic door latch.
- 11 Easily sliding shelf bars.
- Chromium finished hardware-full length piano hinge.
- Forced air circulation.
- Generous ice cube capacity.
- Built the Williams way-ma-15 terials of quality, superiority of workmanship.

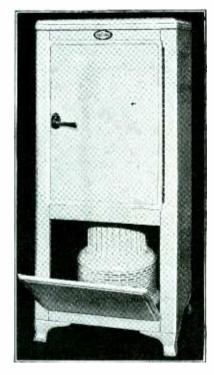
sted and Approve 2871 Good Housekeeping

HOUSEKEEPING MAGAZIN

There is good Ice-O-Matic territory available - perhaps yours. The coupon will bring you full information on the money-making opportunity with Ice-O-Matic. Send today.

Ice-O-Matic precision manufacture and rigid requirements as to materials are jointly respon-

sible for a record of phenomenally low service



RR-3

WRITE—TODAY! Williams Oil-O-Matic Heating Corp., Bloomington, Ill.

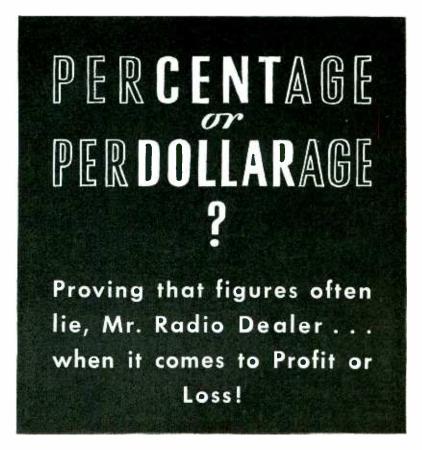
Send me complete information on your exclusive, full-profit Ice-O-Matic dealer franchise for my territory— right now ! Name. Address.

State

City

63

THE time has come, Mr. Dealer, to realize that the size of the discount plays a minor role in making profit for you. Profit no longer can be measured in terms of percentage...figured at the time you buy; it must be based on the number of dollars you can make...at the time you sell. ¶ After all, what does any discount amount to...whether 40%, or 50%, or even 60%...if the price at which you are compelled to sell makes a



virtual joke of the list price from which the discount had been figured? We repeat, what does any discount amount to if the radio itself does not command its full, or nearly full, list price when it is sold to the consumer? ¶Fictitious or elastic discounts...so prevalent, and so disastrous to the radio dealer...have no place in the Zenith picture. Not only because Zenith radios command full price from the public, but also because Zenith dealers have been influenced by this consumer acceptance to demand a full price for Zenith radios. In short, the Zenith discount is not only a liberal discount, but a definite discount on which you know you will enjoy a maximum profit. ¶Remember, Mr. Dealer, your profit today depends not on how much you get in buying, but on how much you make in selling!



ZENITH RADIO CORPORATION, CHICAGO, ILL.

Radio Retailing, March, 1932



23

1924

1925

1926

1927

Radio Retailing, A McGraw-Hill Publication

When you sell a AVFLOWER

1928

1929

1930

1931

1932

Sold thru retail outlets only Period-styled cabinets

Pre-sold by national advertising

A complete refrigeration line

> Refrigeration since 1920

retail only tyled ets

> In the electric refrigeration industry today there is one strategic point where price and sales combine to produce the greatest profit for the dealer. Below that point, low price allows too small a profit. Above it, sales decrease as prices rise.

> Mayflower—backed by more than eleven record-breaking years and by a strong national advertising campaign offers the retail merchant a product and a selling plan built around that profit-paying point. Get the facts and figures now. Trupar Manufacturing Company, Dayton, Ohio. Canadian factory: Mayflower Corporation of Canada, Ltd., Hamilton, Ontario.

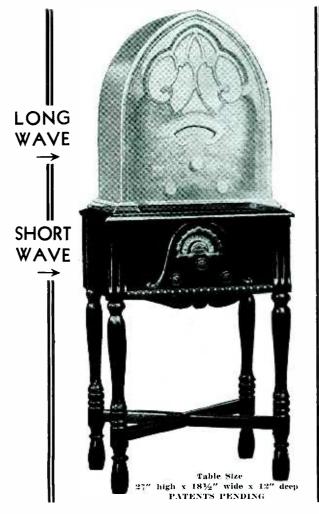


www.americanradiohistory.comm

Send us your name and address and we will mail you our booklet. outlining the complete Mayflower retail merchandising plan.

INTRODUCING





COMMANDER OF THE AIR is a direct factory-to-dealer proposition. COMMANDER OF THE AIR receivers have

COMMANDER OF THE AIR receivers have been featured by dominant radio merchandisers in every large center in the United States. COMMANDER OF THE AIR is now avail-

COMMANDER OF THE AIR is now available to every *live* radio dealer in the country.

SHORT WAVE TABLE

Be the first in your community to offer the Commander Short Wave Table with midget sets you now handle!

The Commander Short Wave Table is a short wave converter of the very latest design. It tunes down to 20 meters and is installed in a very beautiful table. The Commander Short Wave Table can be used with midgets you now handle or with modern midgets you have previously sold.

Thrill after thrill is in store for your customers if they combine a Commander Short Wave Table with the midget they now have or may purchase.

By featuring the Commander Short Wave Table with *any* nationally advertised midget you will be featuring in your community the *lowest priced nationally advertised all wave receiver*.

HERE IS SOMETHING YOU SHOULD KNOW

HUNDREDS of Thousands of Dollars have been spent in newspapers advertising COM-MANDER OF THE AIR during the last few years.

Wire or *write* for our complete proposition at once.

LICENSED UNDER PATENTS OF RADIO CORPORATION OF AMERICA



HIGH GRADE SET MANUFACTURERS CONTINUOUSLY SINCE 1921

www.americanradiohistory.com

Radio Retailing, A McGraw-Hill Publication



www.americanradiohistory.comm

Radio Retailing, March, 1932

3 Profits instead of 1

Inditional in the

Normal Profit from Radio

with these business building combinations from "RADIO HEADQUARTERS"

"Sensational" is the word!

RCA Victor Model RE-18-9 tubes in the radio - twospeed turntable for the phonograph. New "whisper" volume control for records.

Complete 47^{50}



Tie this-if you can!

2

RCA Victor Model RE-19-8tube radio combined with two speed phonograph. Complete with tubes, believe it or not, at



RY this little stunt, you wide-awake deal-L ers, and see what a pretty tune it plays on your cash-register keyboard!

Phonograph Combination

Get behind RCA Victor's sensational new line of radio-phonographs at their "step ahead" low prices. Push the 3-in-1 idea, the complete home entertainment idea, as hard as you have pushed table models and \$50 radios. Tie in with Victor's new long-playing record-really go after the record business as revitalized by Victor's new releases.

In short-dig for business worth digging for. Sell the numbers that mean repeat sales. The prices alone-undreamed of before RCA Victor's "Step Ahead" program-will sell these instruments. See your RCA Victor distributor-and let him show you!

RCA Victor Company "RADIO HEADQUARTERS" CAMDEN, N. J. A Radio Corporation of America Subsidiary



Generous margin here, all right!

RCA Victor Model RE-20-10 tubes.CompleteSynchronized Tone System. Two-speed phono-raph turn-table. Home Record-ing. Complete,



www.americanradiohistory.comm

POPULAR, YES!

Brings New "Long-Playing" Trade

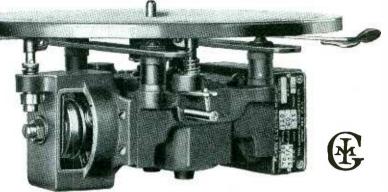
The NEW TWO-SPEED GREEN FLYER Model D Motor. at \$15

O NE demonstration and they want it. Put on a new Long Playing Phonograph Record. Explain its merits. Show the slow 33 1/3 r.p.m. turntable speed. Then change to a Regular Phonograph Record, with turntable speed shifted easily to 78 r.p.m. by pushing the speed-change lever.

They want the Two-Speed Green Flyer Motor. They want new Long Playing Records. You're making a \$15 to \$20 or \$25 sale, that will bring the same customer back for more records. That will bring you other customers for motors and records.

Each motor furnished with 10 in. turntable (slight extra charge for 12 in.), speed regulator dial and speed-change escutcheon. Automatic stop is optional. Retail list price \$15.

Backed by over 15 years of Flyer Phonograph Motor and electrical manufacturing success. Responsibly guaranteed. Order a sample TODAY, from your jobber or direct.



Two-Speed—33 1/3 and 78 r.p.m.

MODEL D Green Flyer Radio-Phonograph Motor. For all voltages and frequencies; also supplied for direct current, either 110 or 220 volts. Self-starting induction type, with ample power. Governor control with 10% range of speed adjustment. Pulls all new Long Playing 33 1/3 r.p.m. and Regular 78 r.p.m. records with equal perfection.

In ordering, please specify voltage and frequency needed.

The GENERAL INDUSTRIES CO. 3214 Taylor Street, Elyria, Ohio



www.americanradiohistory.comm

Radio Retailing, March, 1932



.. An utterly new kind of tester, easy to operate, far simpler than any tube tester you've ever seen before. Now offered exclusively by National Union. Coupon below brings full information on how to get it.



Aggressive radio merchants cannot afford to ignore the profit possibilities which tube testing offers. Here is the new Visameter offered to you by National Union . . . a tester so simple that your customers can test tubes for themselves. It has numerous remarkable, new features . . . a "noise test" for microphonic tubes . . . a special double dial, which gives a reading on both sides of the Type 280 or 81 at the same time . . . a device which shows exactly in what part of a tube a "short" may be.

The Visameter is of the same high quality as National Union tubes—the quality which has won for them the reputation of being "the standard tube for standard sets." We can offer you the Visameter at the very low price of \$149.50... but you do not have to buy one to enjoy the profits it will bring to you. The National Union plan makes it possible for every dealer to own this equipment without cost. Mail coupon today!

NATIONAL UNION F	ADIO CORPORATION
	w I can have the VISAMETER Inion installed in my store,
N A M E	
A D D R E S S	
CITY	S T A T ER.R.



Readrite Meter Works Established 1904

16 College Ave.

Bluffton, Ohio

Do You WANT TO KNOW...

-the secrets of the chains and department stores? -what the six selling seasons are and how to utilize them? -how to determine quickly the salability of items as they are offered to you?

what makes the best stores friendly, pleasant and interesting? -how to price-line merchandise?

-the steps necessary to getting rid of all overstocks?

They are only a few of the important factors of retail profits that are laid before you in this important new book. Here is a bookwith recommendations right in its pages from eleven nationally prominent men who know retailing-that takes the high-powered chain and department store methods apart, scales them down to your size, then shows you stepby-step how you can use these methods that have built the biggest retail successes of the country.



The 7 Keys to Retail Profits

by CLYDE BEDELL Sales and Advertising Director, Butler Brothers, Chicago 450 pages, 6 x 9, illustrated, \$3.50 [Already in its third printing.]

H^{OW} to avoid mistakes in buying—what to do with merchan-dise for your best advantage when it arrives in your store advertising with bargains—keeping simplest possible track of transactions in order to force a profit and keep it coming—modern inventory as a source of money making—watching mark-downs as a source of profit—these are some of the things Bedell describes

and shows you how to use in the Seven Keys to Retail Profits. There is not a page of theoretical suggestion in the entire book. It is the meat—the distilled step-by-step activity which is producing profits today — scaled down to fit the average store-dry goods, variety, drug, or specialty-your store.

"I believe that The Seven Keys to Retail Profits comprehensively explains the fundamentals of good business. It should be of con-siderable value to any retailer." KENNETH COLLINS Vice-President, R. H. Macy & Co.

Each one of these men recommends this book in a signed foreword printed right in the book Dr. Julius Klein Flint Garrison D. F. Kelly Amos Parrish Fred W. Shibley James L. Fri

William Nelson Taft A. I. Boreman Emmet D. Borden Louis Wiley Kenneth Collins

At least see this helpful, easy-to-understand book. Sent for free examination for ten days. Use the coupon below, pay for the book after you see how it can help you.

MCGRAW-HILL FREE EXAMINATION COUPON
McGraw-Hill Book Company, Inc., 330 W. 42d St., New York City Scud me a copy of Bedell's The Seven Keys to Retail Profits. \$3.50, postpaid, for 10 days' free examination. I agree to remit for the book or return it postpaid within 10 days of receipt.
Signed
Address
City and State
Official Position
Name of Company
(Books sent on approval to retail purchasers in the U. S. and Canada only.) R.R. 3-32

SEARCHLIGHT SECTION

POSITION WANTED

WANTED: Position by experienced Radio-Frigidaire service man. Can assist with sales, References furnished. Salary very reasonable. G. A. Oyster, Sebring, Ohio.

SALESMEN WANTED

Brand New Opportunity For Salesmen With Cars Call on radio dealers, service men and jobbers, Popular low-priced specialty every service man needs and wants. Men now making \$25 to \$40 weekly as sideline. Write today, Give details and territory you can cover. SW-164, Radio Re-tailing, 330 West 42d St., New York.

SALESMEN AVAILABLE

SALESMAN, eight years' experience managing radio department, would like position with manufacturer on the road. SA-163, Radio Re-tailing, 520 No. Michigan Ave., Chicago, 111.

BUSINESS OPPORTUNITIES

Incorporate Liberal Delaware Laws Preparatory financing inventions, business. Se-cure organizers perpetual control. Reasonable, Booklet, forms free, Universal Charters Syndi-eate, Dover, Del.

A Belgian Importer

A Beigan importer Who has 600 retailers wants to get in touch with manufacturers of chassis and radio sets of high grade. Preferably sets for short and long wave, for A.C. and for D.C. Highest refer-ences, Arnold Stern, 64 Rue De Locht (Place Liedts), Brussels, Belgium.

FREE BULLETIN

FEDERATED Purchaser, Inc., 25 Park Place, New York City, 68 page, 10" x 14" Radio Bargain News No. 11, illustrated and classified, containing complete sets, replacement parts, shop equipment, etc., etc.

FOR RENT STORE BASE & SUB-BASEMENT 25x150, 81 Chamber St., N. Y. C. Formerly occupied by Victor Phonograph & Radio Store for about 29 years. Inquire, FRUCHT & SON 59 Reade St., N. Y. C.

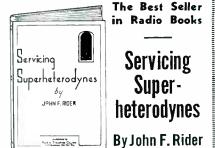
SPECIAL NOTICE:

To the Radio Industry

Advertising in connection with legitimate offers of surplus stocks and discontinued models of radio merchandize is acceptable in this section of "Radio Retailing."

Extreme care will be exercised by the publishers to prevent the use of advertising in the Searchlight Section to encourage price cutting on current models of merchandise or equipment. Nor will advertising which invites violation of the dealer's contract with the manufacturer be acceptable.

All merchandise offered in the Searchlight Section must be accurately and fully described and must be available on order.



Have you got your copy? The majority of modern receivers are superhets. These receivers require service. . . Are you prepared to tackle superhet service problems? . . . 5000 of these books were sold in the first 40 days after the announcements. No service department or organization is complete without one of these books. . . . Get your copy today. . . Price \$1.00 postpaid.

161 pages . . . type set . . . bound in canvas cover . . . size 75% x 51/4. Sold with a Money Back Guarantee.

RADIO TREATISE CO., Inc.

1410 Broadway, New York City





Leading German Manufacturer of **Electric Fixed Condensers**

of outstanding quality, available for all voltages and for all purposes, wants suitable



who would operate on commission basis or for own account. Best connections with industrial and commercial circles in all trading centers required. Write in detail to

LUDWIG BAUGATZ & CO., G.m.b.H., Kondensatorenfabrik, Knesebeckstrasse 136/138, Berlin-Neukoelln (Germany)



75

i i cui Guuruntee				
Premier \$6.00 Hamilton Beach \$7,85 Bee-Vac 6.00 Eureka 9.25 Royal 7.75 Alrway 11.00 Western Elec, 7.75 Hoover 11.50 Universal 7.75 Hoover 11.50				
Attachments—\$3.25, Hoover \$4.25 (Complete Set)				
20% with order, balance C.O.D.				
Empire State Tube & Electric Co.				

303 4th Ave., New York City .

RADIO DEALERS RADIO SERVICEMEN

NEW **Radio Handbook**

CONTAINING: Technical Information. Volume Control Guide. Transformer and Condenser Guide. Radio Replacement Parts Catalog.

Sent postpaid anywhere for only

25 Cents

Hard To Get Parts-We have them, Send us your repair work for estimate.

Grant Radio Laboratories 6521-R South Halsted Street, Chicago, Ill.

Radio Retailing, March, 1932

And a state of the
ALPHABETICAL INDEX TO ADVERTISEMENTS

Page Cover 74 70

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	Adler Mfg. Co
	Barr-Thorp Elec. Co.
	Central Radio Lab. Cornish Wire Co. Crosley Radio Corp. Inside Back
	Delco Appliance Corp
K LLOGG	Electrical Research Lab Emerson Elec. Mfg. Co
TUD	Fulton Bag & Cotton Mills .
	Galvin Mfg. Corp. General Elee. Co. General Industries Co. Graybar Elec. Co. Grigsby-Grunow Co.
	Hygrade-Sylvania Corp
	Janette Mfg. Co Jewell Elec. Instr. Co
THIS IS A	Kellogg Switchboard & Supp Co. Kelvinator Corporation
Profitable TUBE	Leonard Refrigerator Co Lynch Mfg. Co.
for DEALERS and JOBBERS	
Every customer of yours who owns or operates any of the	This index is published a care is taken to mak

following sets, must use Kellogg 401 A.C. tubes for replacements:

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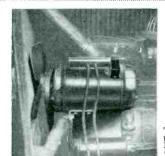
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ALTERNATING CURRENT CAR GENERATOR 3 FOR SOUND EQUIPPED CARS OR TRUCKS

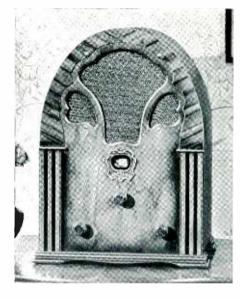
PATENTS PENDING put 3 amps, at 115 volts—Lowest operating cost—Continuous power available—Dependable—Built for years of service.

A-C Cargen Generator Model S.E. 1A. List \$195.00. Mfgd. by BARR-THORP ELEC. CO., 509 E. 16th St., Kansas City, Mo.

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The Public Approves These Sensational Low-Priced

The Crosley LITLFELLA



SUL BANK



The tremendous success and extreme popularity of this sensational table model radio receiver is proof of its un-usual value. The front panel is of beau-tiful figured walnut veneer. The arch of Oriental veneer is supported at the sides with delicately fluted pilasters. The five tube superheterodyne chassis in-corporates pentode output, variable mu, continuous (stepless) tone and static control and on-off switch, volume control, illuminated hairline shadow dial with vernier drive. The speaker is control, illuminated hairline shadow dial with vernier drive. The speaker is the full floating moving coil dynamic type. The price of this radio marvel is extraordinarily low. Dimensions: 17" high, 13" wide, 8½" deep. The same chassis is contained in The BIGFELLA, a console, for \$18.48, and The PLAY-TIME, Jr., grandfather clock model, for \$79.75.

The Crosley TYNAMITE

The gem of all radio receivers! The The gen of all radio receivers: The attractive cabinet is of fine selected woods carefully finished and high-lighted. The 4-tube superheterodyne chassis incorporates pentode output, variable mu, image suppression pre-selector, combined volume control and on off writeb. illumined others are selector, combined volume control and on-off switch, illuminated station se-lector. Full floating moving coil dy-namic speaker is used. Here are big set features at a re-markably low price Dimensions: 1312" high, 984" wide, 712" deep. The sonsele model. The

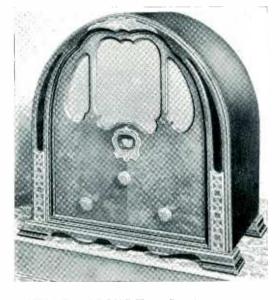
console model, The BONNIBOY, sell-ing for \$39.75.

The Crosley PLAYBOY

The recessed front panel of this unusual radio receiver is of figured wahut veneer finished in two-tone effect and high-lighted. A pierced overlay extends from the base of each pilaster; above the overlay the pilasters are coved and finished in black. The front panel arch is of burl maple overlay. The 8-tube superheterodyne classis incorporates push-pull pentode output, variable nu, continuous (step-less) tone and static control, illuminated hairline shadow dial with vernier drive. Full floating moving coil dynamic speaker is used. Dimensions:

 $17\frac{1}{2}$ " high, 16" wide, $9\frac{7}{8}$ " deep. The same chassis is contained in console models and a grandfather clock model with dual speakers, at sensa-tionally low prices-all under \$100. See your Crosley Distrib-utor for details.





Crosley 10-tube Superheterodyne with Automatic Volume Control and Meter Tuning

The Crosley TENSTRIKE, a table model at \$60.50 and The Crosley IIAPPY HOUR, a console at \$99.50 (with dual speakers \$109.50) incorporate a 10-tube superheterodyne chassis, Automatic Volume Control, Meter Tuning and other recent radio refinements.

Combined SHORT and LONG Wave Receivers

The 7-tube Crosley DISCOVERER at \$77.50 and the 12-tube Crosley ADVENTURER at \$119.50 are the most up-to-date radio receivers. Every channel from 14 to 550 meters is covered. These Superheterodynes are housed in beautiful cabinets, and are priced amazingly low.



Home of "the Nation's Station"-WLW Powel Crosley, Jr., President Also manufacturers of the Crosley ROAMIO Automobile and Motor Boat Radio Receiving Set and Crosley Battery Radio Receivers





THE ELECTRIC SHOP

SUPERIOR NEBR

"In Two Months My Monthly Tube Sales Jumped from \$188.45 to \$400.00

— the Radiotron Star Merchandiser and tube testing did it ! "

says

Benjamin Kemper Apex Radio Brooklyn, New York

Mr. Kemper is a progressive dealer who is always on the lookout for new ways to increase his tube business. He is a con-

firmed user of Radiotron sales aids. The Star Merchandiser struck him just right.

In August, his tube sales were \$160.15; in September, \$188.45. He installed the Merchandiser on Oc-

tober 1, and in that month raised the figure to \$210.00. Then, in November, his sales jumped to \$400.00!

At this writing, Mr. Kemper is concentrating on the sale of complete renewals and is finding the Merchandiser of im-

measurable assistance. Never content to stand still, this dealer is confident of increasing his sales by an even greater margin in the months to come.

Any capable merchant can bring about a similar development in his Radiotron business by using the sales-building plans and material that we make available.

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